Shipment Performance Dashboard

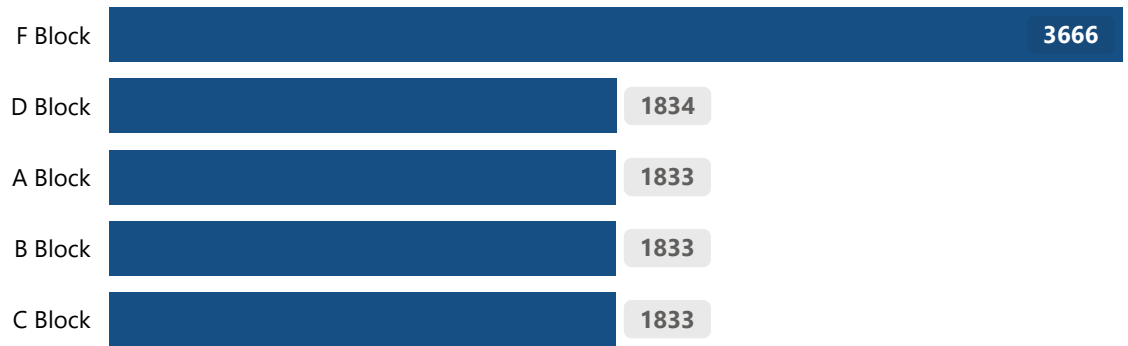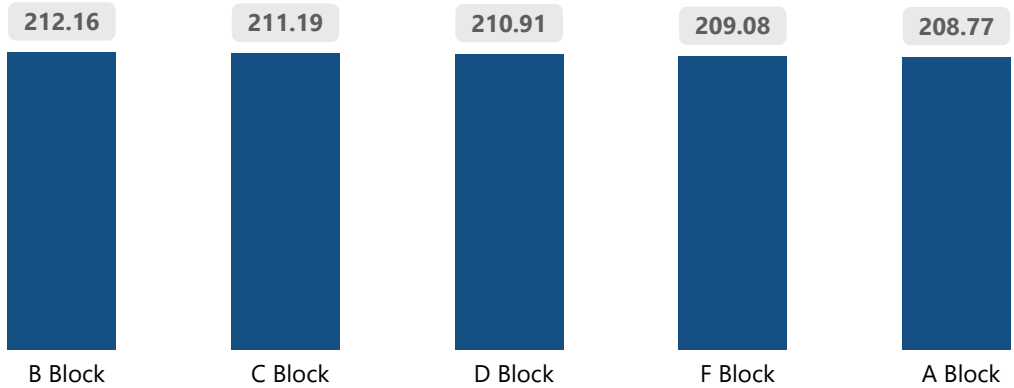| Total Shipments Processed	On-Time Delivery Rate	Average Cost Per Shipment	Average Weight (gms) Per Shipment
11K	0.60	210.20	3,634

Mode of Shipment	Warehouse Block

Distribution of No. of Shipments

Block	Shipments
F Block	3666
D Block	1834
A Block	1833
B Block	1833
C Block	1833

Distribution of Average Shipment Cost

B Block	C Block	D Block	F Block	A Block
212.16	211.19	210.91	209.08	208.77

Distribution of Weight (gms)

F Block	C Block	B Block	D Block	A Block
13.35M	6.67M	6.66M	6.66M	6.63M
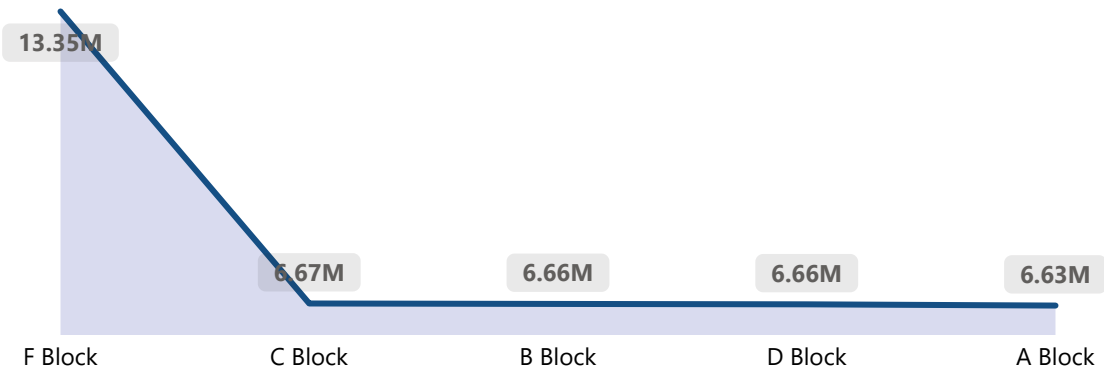
Product Importance Distribution Across Shipments

● high ● low ● medium

Block	high	low	medium
F Block	8%	48%	43%
D Block	9%	48%	43%
A Block	9%	50%	41%
B Block	8%	47%	45%
C Block	9%	48%	43%
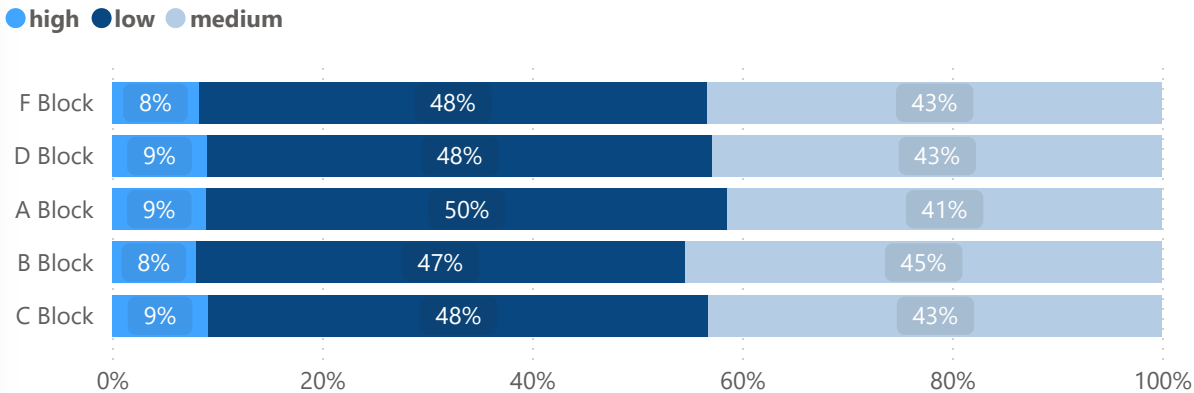
Customer Interaction Overview

Total Customer Care Calls	Average Calls per Shipment	Average Customer Rating
45K	4.05	2.99

No. of Customer Care Calls by Gender

● Female ● Male
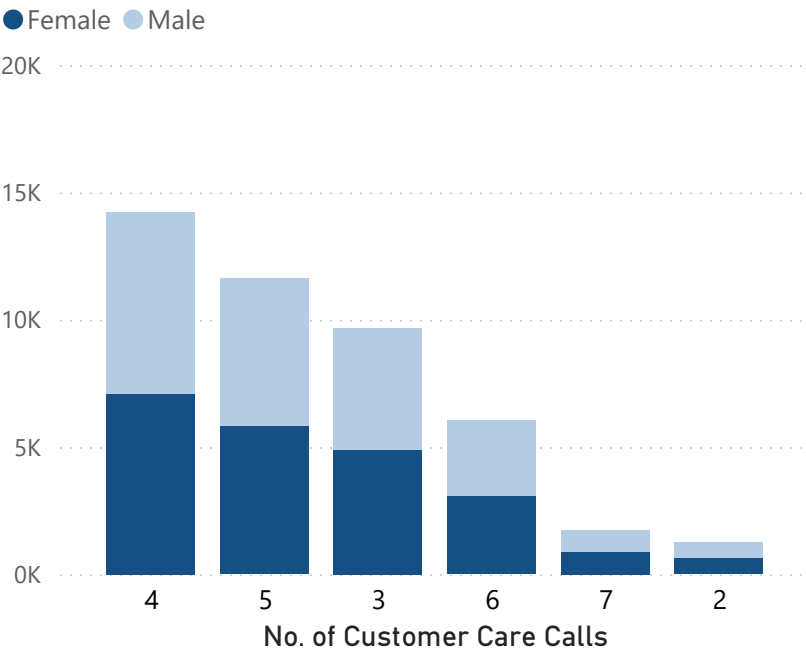
No. of Prior Purchase by Gender

● Female ● Male
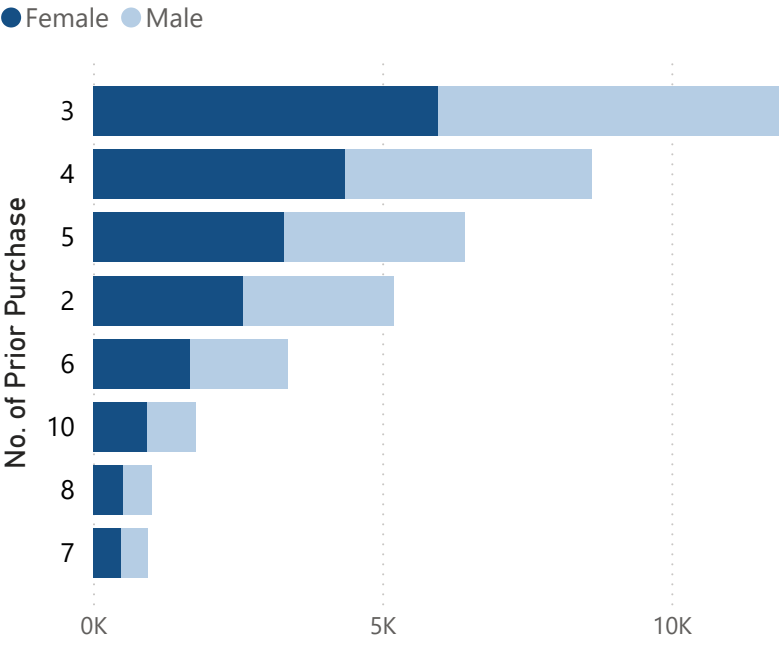
No. of Shipments by Customer_Ratings

2165 (19.68%)
2239 (20.36%)
2235 (20.32%)
2189 (19.9%)
2171 (19.74%)

● 3 Star
● 1 Star
● 4 Star
● 5 Star
● 2 Star
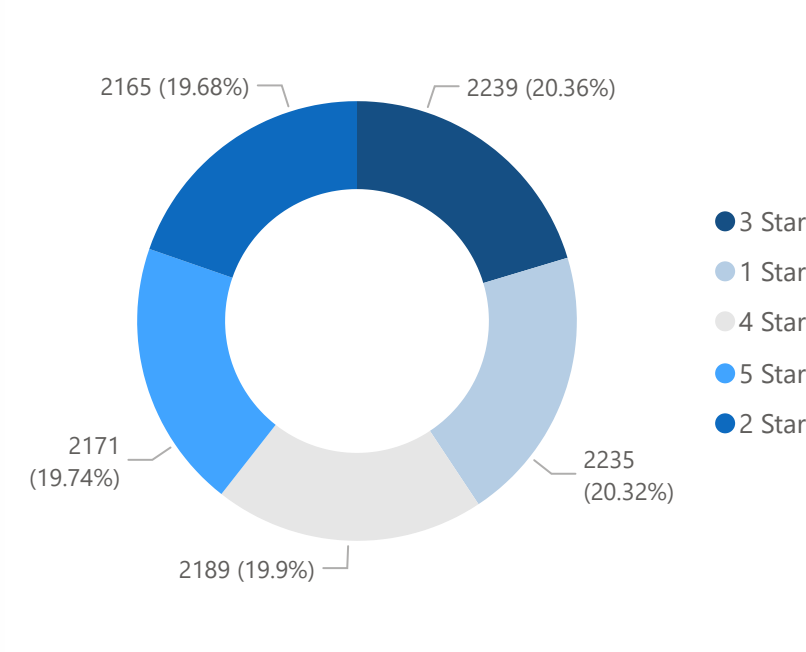
Gender	Female				Male				Warehouse Block ⌄
Warehouse Block	No. of Shipments	Average Shipment Cost	Average Discount %	Total Customer Care Calls	No. of Shipments	Average Shipment Cost	Average Discount %	Total Customer Care Calls	
A Block	928	207.91	13	3736	905	209.65	13	3666	
B Block	908	212.47	14	3639	925	211.86	13	3730	
C Block	921	210.09	14	3727	912	212.31	12	3724	
D Block	933	209.61	13	3809	901	212.25	13	3625	
F Block	1855	207.77	14	7555	1811	210.42	14	7384	
Total	**5545**	**209.26**	**14**	**22466**	**5454**	**211.15**	**13**	**22129**	