# Jatin Arora

+1 514 512 7199 | jatinnaroraa5@gmail.com

Github: github.com/jatin51997 | LinkedIn: linkedin.com/jatinnaroraa | Personal-Portfolio: portfolio

#### **EDUCATION**

Concordia University, Canada

Masters of Applied Computer Science

Guru Gobind Singh Indraprastha University, India

Bachelor of Technology in Computer Science & Engineering

Current GPA: 3.96/4.3 Aug 2016 - Aug 2020

Sep 2022 - May 2024

GPA: 8.76/10

## SKILLS

Web Technologies: HTML, CSS, JavaScript, JSON, jQuery

Programming Languages: C, C++, Java, Python

Frameworks & Libraries: Node.js, Express.js, React.js, Bootstrap, Springboot

Tools & Platforms: Google Cloud Platform, VS Code, Git, Docker, Postman, JIRA, RESTful API, SOAP

Methodologies & Skills: Agile (XP & TDD), Front-end, Back-end, Unit testing, Micro-services, CI/CD, SCRUM, Devops

 ${\bf Databases:\ MySQL,\ Oracle,\ MongoDB,\ Firebase}$ 

#### EXPERIENCE

#### Just My Roots | Software Engineer Intern

Jan 2023 - Apr 2023

- Designed and optimized a product search API, resulting in a response time reduction from 550 ms to 200 ms, improving search functionality and user satisfaction.
- Enhanced MongoDB schema design and query performance during bi-weekly code reviews, resulting in a 20% decrease in data retrieval times and improved backend efficiency.
- Aided senior developer to redesign an efficient logging system, reducing mean time to issue resolution by 15% and enhancing overall application performance.

#### Newgen Software Technologies Ltd | Senior Software Engineer

Mar 2022 - Aug 2022

- Led a 3 member team to develop Agile SDLC retail loan origination system for Bank Muscat Oman and achieved remarkable efficiency gains, reduced support issues by 25%, and boosted profitability.
- Awarded Pinnacle Performance Award for exposing SOAP-web services for Equity Bank, streamlining operations and eliminating 100+ hours of manual work per week.

## Newgen Software Technologies Ltd | Software Engineer

Sep 2020 - Feb 2022

- Digitized KCB Uganda's account opening workflow, introduced OTP based authentication, online video KYC, and AI
  document classification, resulting in a remarkable 30% increase in accounts opened for corporate and individual clients.
- Crafted a proprietary identification solution for Ecobank Group, adeptly addressing a critical challenge within the T24 core banking system, within a REST API framework, deployed across 32 countries.
- Earned the Standing Ovation award for creating an advanced installer, automating product deployment on multi-clustered servers, eliminating 6 hours per manual installation.

## Projects

## Concordia Career Services Application | MongoDB, Express.js, ReactJS, Node.js

Github link

- Established a secure backend environment with JWT-based user authentication, role management, and MongoDB integration, achieving a 99.9% uptime rate.
- Managed a 5-member team to build a dynamic environment where aspiring candidates can submit application and employers can effortlessly post job openings.
- Embraced the Agile development philosophy, executing the project in focused sprints, completing the project in 1 month, which was 30% faster than the initial project timeline.
- Designed a robust Continuous Integration and Continuous Deployment (CI/CD) pipeline for the application, resulting in a 90% reduction in deployment time, ultimately enhancing the user experience and developer productivity.

### YTDb | MongoDB, Express.js, ReactJS, Node.js

Github link

- Engineered a responsive youtube insights and recommendation web app, delivering an intuitive user interface with essential functionalities.
- Implemented Auth0 for secure user authentication, reducing the time required for user login and registration processes, ensuring 0 security breaches.
- Incorporated a recommendation engine for suggesting channels and videos based on user preferences.
- Crafted a review system where users can provide ratings and write reviews for channels and videos.