PRIYANKA VENKATESH

SENIOR SALESFORCE DEVELOPER WITH 5+ YEARS OF EXPERIENCE IN IT
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OBJECTIVE

Highly skilled Salesforce Developer with 4 plus years of experience in designing, developing, and implementing customized Salesforce solutions. Good in Apex, Visualforce, Apex web services (REST), and Lightning web Components. Strong problem-solving abilities and a proven track record of delivering high-quality solutions. Committed to continuously improving processes and staying updated with the latest Salesforce technologies. Have good experience in both Sales cloud and Service cloud.

EXPERIENCE

Dhee Services - Senior Salesforce Developer
Location – Remote
From – 11/2023 To - Present

- Spearheaded the development and implementation of Consumer Goods Cloud solutions, optimizing sales and distribution processes.
- Worked across multiple Salesforce clouds including Sales, Service, and Experience Cloud.
- Designed and implemented custom Apex classes and triggers to meet specific business requirements.
- Developed Lightning Web Components (LWC) to create responsive and user-friendly interfaces.
- Utilized CI/CD processes, Copado, and GIT for automated testing, build automation, and deployment, ensuring faster and more reliable software releases.
- Collaborated with stakeholders to gather and analyze requirements, translating them into effective technical solutions.
- Successfully integrated Salesforce with external systems, ensuring seamless data flow and communication.

IQVIA - Salesforce Developer
Location – Bengaluru
From – 12/2019 To – 10/2023

- Developed custom Apex classes and triggers to automate complex business processes, reducing manual efforts and improving data accuracy.
- Designed and developed Lightning Web Components (LWC) to create dynamic and responsive user interfaces, resulting in improved user experience and increased productivity.
- Developed Lightning Web Components (LWC) within Salesforce Experience Cloud to extend the platform's capabilities and provide a seamless user interface.
- Integrated external systems with Salesforce using REST API web services, ensuring data synchronization and seamless user experience.
- Enhancements & configuration changes as per requirement using deployment tools like GIT and Copado.

- Led the implementation and optimization of Copado CI/CD processes for Salesforce development, significantly reducing deployment times and improving code quality.
- Conducted thorough testing and validation of Salesforce customizations and configurations after each release to identify and address any issues or compatibility concerns.
- Worked closely with stakeholders to prioritize and implement new features and enhancements introduced in each OCE (IQVIA Salesforce app) release, aligning them with business requirements.
- Implemented Salesforce configurations such as custom objects, fields, validation rules, workflows, and Process Building automation to automate and streamline business processes.
- Experience with tools like JIRA, Confluence, DTK.

Cognizant Technology Solutions - Engineer Trainee
Location – Bengaluru
From - 01/2019 To - 09/2019
- Worked as Network Engineer, troubleshooting and solving technical issues for clients. Worked on Citrix receiver. Worked on RDP, Putty tool, and servers.

EDUCATION

Bachelor of Engineering: Computer Science
SVCE, Vishveshwarya Technical University
Bengaluru, IN - 07/2014 - 06/2018

SKILLS & TOOLS

- Lightning web Components (LWC)
- Apex Triggers
- Asynchronous Apex
- Salesforce Configuration
- Salesforce security model
- Salesforce Integration (REST API)
- Experience Cloud
- Salesforce Sales Cloud
- Flows
- JavaScript
- HTML
- Object-Oriented Programming

- Agile/Scrum Methodologies
- Problem-solving and Troubleshooting
- Copado
- Jira and Confluence
- VS code
- Salesforce CLI
- Gearset
- GIT
- AWS
- CSS

CERTIFICATION
- SALESFORCE ADMINISTRATOR 201
- SALESFORCE PLATFORM DEVELOPER 1
- SALESFORCE PLATFORM DEVELOPER 2
- COPADO FUNDAMENTALS 1