JATIN ARORA

Full Stack Developer | MERN & React Native Specialist

📞 +91-8800247707   ✉ jatinaroraaaa3@gmail.com   📍 New Delhi, India   🌐 Portfolio   GitHub

PROFESSIONAL SUMMARY

Full Stack Developer with 5+ years of experience in MERN stack and React Native development. Proven expertise in building scalable applications, managing enterprise integrations, and leading technical operations. Strong track record in developing analytics platforms, POS systems, CRM solutions, and e-learning applications with focus on performance optimization and cloud infrastructure.

TECHNICAL SKILLS

Frontend: React.js, Next.js, React Native, Angular (v5, v9), HTML5, CSS3, Tailwind CSS

Backend: Node.js, Express.js, Nest.js, MongoDB, SQL, Firebase, RESTful APIs

DevOps & Cloud: Docker, Jenkins, AWS (Lambda, S3, EC2, CloudFront), CI/CD

Tools & Libraries: Git, WebRTC, Socket.IO, Zoho CRM, Exotel, QNET

PROFESSIONAL EXPERIENCE

Senior Software Developer (Contractual)   Mar 2025 - Sept 2025
Stackerio

- Managed technical operations and client service delivery for multiple enterprise clients across salon, restaurant, and retail sectors
- Developed customized Salon CRM with appointment scheduling, customer management, inventory tracking, and payment processing
- Built Restaurant POS system with order management, kitchen display integration, table reservation, and billing functionality
- Implemented Stock Inventory Management application with real-time tracking, automated reordering, and analytics dashboard

Software Developer   Oct 2023 - Nov 2024
AdSparkx Pvt Ltd

- Developed React Native analytics platform with real-time campaign management, enabling play/pause control and rule-based automation for advertising campaigns
- Built SpyTool competitor analysis module providing insights on competitor strategies, market trends, and industry practices
- Engineered creative analytics system tracking ad performance metrics and optimal timing patterns, improving campaign ROI

Full Stack Developer   Jan 2022 - Oct 2023
Posist Technologies

- Integrated QNET ticketing and Zoho CRM into POS application, reducing ticket resolution time by 40%
- Implemented Exotel telephony features including call routing, IVR systems, call recording, and analytics
- Led AWS Lambda implementation, optimizing processing times and reducing infrastructure costs by 30%

- Developed React Native mobile POS app with offline-first architecture and real-time synchronization
- Created e-learning platform using React Native and WebRTC for live video streaming and interactive classes
- Integrated e-commerce functionality for course purchases, payment gateway, and user enrollment management
- Managed AWS infrastructure and implemented AI chatbot for student support

Full Stack Developer   Jan 2020 - Dec 2021

Oodles Technologies Pvt. Ltd.

- Designed AI-powered support chatbots reducing response time by 60% and improving customer satisfaction
- Implemented QNET and Zoho integrations for POS applications, enhancing workflow and system reliability
- Built scalable RESTful APIs using Node.js and Express for third-party integrations and microservices architecture

KEY PROJECTS

QNET Support App - Ticketing & Call Management System

MERN Stack (MongoDB, Express.js, React.js, Node.js) | Exotel Integration

Comprehensive ticketing software for streamlined customer support operations with multi-channel ticket tracking, automated call logging, real-time call monitoring, priority-based routing, and SLA tracking. Integrated virtual assistance using Exotel API for automated call handling, IVR navigation, call recording, smart routing, and automated follow-ups.

Analytics & Campaign Control Platform - SpyTool

React Native | Node.js | Express | MongoDB | AWS

Advertising analytics platform with real-time campaign management, competitor intelligence, automated optimization, interactive dashboards, and rule engine for campaign optimization.

Salon CRM - Complete Salon Management System

MERN Stack (MongoDB, Express.js, React.js, Node.js) | React Native

Full-featured salon management with web and mobile apps featuring appointment booking, customer profiles, inventory tracking, staff management with commissions, automated reminders, payment processing, billing, sales analytics dashboard, and loyalty program management.

EDUCATION

Master of Technology (M.Tech) in Computer Science   2023 - 2025

Ganga Institute of Technology and Management, Jhajjar

Bachelor of Technology (B.Tech) in Computer Science   2018 - 2022

Graduation Year: 2022