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How to install Global VPN?

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To setup Global VPN in your workstation please follow the instructions based on the operating system listed below:

› MacOS

▼ Windows

Download Instructions:

1. Download the AWS VPN Client Installer: [aws_vpn_client.msi](#).
2. Download the Turvo Configuration File, (**turvo-*.ovpn**) attached in the email.

Installation Instructions:

1. After both downloads have completed, open **aws_vpn_client.msi** (*double-click*) to start installation.
2. Once installation has succeeded, go to **File > Manage Profiles > Add Profile**.
3. Navigate to the "Downloads" folder and select **turvo-*.ovpn** file.
4. Enter Display Name based on geography, examples below:
 - turvo-usa (*United States*)
 - turvo-apac (*India*)
 - turvo-emea (*Belarus/Ukraine*)
5. Click **Add Profile**.

Post-Installation Instructions:

1. Launch AWS VPN Client Installer
2. Click **Connect**.

3. Enter the Username & Password provided by Turvo #helpdesk and click **Okay**.

4. Finally, once successfully connected to Global VPN, verify connectivity to any internal Turvo links:
 - [launchpad.turvo.net](#)
 - [blog.turvo.net](#)

> Linux

Compatibility Matrix

Global VPN

Operating System	VPN Client	Version	Link
MacOS	Tunnelblick	3.8.4	Download
Windows	AWS Client VPN	1.x.x	Download
Linux	OpenVPN	>=2.4.4	Download

Legacy VPN

Operating System	VPN Client	Version	Link
MacOS	OpenVPN	2.1.3.110	Download
Linux	OpenVPN	2.4.4	

Troubleshooting

> MacOS

> Linux

Support

For any questions or concerns, please open a #helpdesk ticket:

<https://turvojira.atlassian.net/secure/CreateIssue.jspa?issuetype=3&pid=12503>



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