# Dixit Malia

An Asterisk Developer along with-it great attention to detail and a commitment to developing and implementing continuous improvement initiatives through collecting and analyzing data and converting it into actionable information.



dishumalia@gmail.com

+919582514211



Delhi, India



linkedin.com/in/dixit-malia

#### **WORK EXPERIENCE**

# **Asterisk Developer**

Call-Ai

03/2022 - Present

Haryana, India

Achievements/Tasks

- Accountable for Installing and configuring Asterisk along with the ASR and TTS engines with complete Database setup and connections.
- FAST AGI Scripts In Python, PHP, and NodeJS along with the implementation of Asterisk Operations.
- Test and Improvised Dialplans, AGI scripts and ASR scripts for better output as per use case.

# QA/QC Engineer

Galvanizing Services LLC

11/2019 - 12/2021

Dubai

Achievements/Tasks

- Responsible for fulfilling the Project requirements and arranging ITP and RFI and handling client inspection program as an lead inspector.
- providing solutions for customer problems and maintain a chain with the production dept for neglecting delay in final dates.
- Work on continuous improvement plan models and esuring the associated products will maintain the quality for ensuring good customer satisfaction.

# **PPC Engineer**

Sonacore LLP

New Delhi

04/2019 - 09/2019 Achievements/Tasks

- Responsible for Client Product meetings for Process Optimization.
- Improves the process by introducing new Customize Operations and Tools.
- Fulling clients requirements for there customise product other than catalog and providing solution for better output.

#### **EDUCATION**

# Mechanical Engineering(B.tech)

Guru Gobind Singh Indraprastha University

08/2015 - 08/2019

New Delhi

Courses

Scored 80% Overall

 Biofuel Production process form WVO/WCOS

# **High school (12 Grade)**Gagan Bharti School

03/2014 - 03/2015

New Delhi

Courses

• Scored 70 %

## **SKILLS**

Cloud Telephoney VOIP SIP

MIcrosoft office Hosted PBX IVR

Webhook API Ubuntu Server

Management

## **PROJECTS**

Biodiesel Production Process (01/2018 - 12/2018) ♂

 Published Paper in International Journal of Applied Engineering Research

Biodiesel Manufacturing Machine (05/2019 - 12/2019)

- Develop a Semi-automatic Biodiesel Production of the machine of capacity 25 liters Per batch
- Secure 2nd position in university project competition

### **CERTIFICATES**

Six Sigma - White Belt (12/2021 - 12/2021)

Certificate No. VffQZ4oN6o.Proficient in six sigma principles, concepts, applications, process improvement tools and methodology and analysis.

#### LANGUAGES

English

Native or Bilingual Proficiency

Hind

Native or Bilingual Proficiency