

Gaurav Prakash Pawar

Assistant Linux System Administrator

7588756591 | gaurv020@gmail.com

Objective

Seeking a challenging and rewarding career as Linux Technical Support Engineer to provide support to the customer and optimized solutions, where my diverse experience and knowledge can be utilized most effectively. My objective is to develop my career by pursuing my talents where I can contribute my knowledge skills for growth and development to the organization through continuous learning the process.

Work experience

ESDS Software Solution Ltd, Nashik

March 2017- Present

Assistant Linux System Administrator

- Providing Linux Technical support through tickets to our largest Premium, Enterprise, Govt clients to ensuring their complex infrastructures stay up and running 24/7.
- Install, configure, update and troubleshoot services for customers, such as operating system level concerns, applications server, and mail, web server, includes Nginx, Apache, Apache+Tomcat, PHP, MySQL, FTP, SSH, and DNS.
- Server configuration and setup for new Clients. Configuration of Load Balancer as per the client requirement.
- Performing scheduled technical tasks such as server monitoring, kernel & security patch updates, SUSE version upgrade from SUSE 12 SP3 to SP5 or SUSE 15, RHEL/CentOS/Ubuntu servers.
- Troubleshooting Client website issues, DNS issues and providing solutions to the clients.
- Rectified many issues by instituting best practices in system log analysis, backups, user account/permissions management and systems/software auditing.
- Working on VMware, Xen cloud technology.
- Engage with manager, account manager and team lead daily to help, coordinate workload.

Persys Web Technologies, Nashik

Jan 2016 - March 2017

Linux Technical Associate

- Provide support for hosting on Linux shared servers, Dedicated servers, and Linux VPS using cPanel, WHM and WHMCS ticketing tool.
- Cpanel installation, configuration and setup for new Clients. Server security hardening using Configure Server Firewall (CSF), IPtables, Maldet installation for Linux servers.
- Creating full account backups on backup servers, account migration from WHM as well as from the server. Troubleshooting Client website, DNS issues and providing solutions.
- Server monitoring and Network devices monitoring using Nagios Monitoring tool. Load management on the servers, spam monitoring, exim mail monitoring.

Technical Skills

- Linux Operating Systems - Installation, Configuration, and troubleshooting of Server Operating Systems Red Hat Enterprise Linux(RHEL), CentOS, Ubuntu and SUSE.
- Configuring, implementing, and administration of NFS, SAMBA, Apache, Nginx, MySQL, FTP, SSH, and DNS Servers.
- Virtualization - proficient in various virtualization technologies such as Xen, VMware, Hyper-V, and Xen clusters on eNlight cloud technology.
- Having the knowledge of creating and managing LVM.
- Proficient in Apache Web Server, Exim mail server, MySQL server, PHP (LAMP Stack), and various Web Hosting GUI-based tools like cPanel, WHM.
- Troubleshoot and solve client's technical queries/issues and provide RCA.

Education

- Bachelor of Computer Application (BCA) - 46.54% , University of Pune, Maharashtra
- Diploma in Computer - 57.10% , Maharashtra State Board of Technical Education, Mumbai.
- SSC - 53.60 % , Maharashtra State Board of Secondary Education, Pune.

Personal Details

Full Name	: Gaurav Prakash Pawar
Marital Status	: Married
Date of birth	: 2th July 1989
Permanent Address	: N-53/VF-2/25/6, Patil Nagar, CIDCO, Nashik, Maharashtra. (422008)
Language Proficiency	: English, Hindi, Marathi
Hobbies	: Trekking, Travelling

Declaration

I hereby declare the above information is correct to the best of my knowledge and belief.

Regards,

Gaurav P Pawar