

## CURRICULUM VITAE

### SHEETAL DANGWAL

#### Certified Kubernetes Administrator

K-140, Vijay Vihar, Phase-2, Sector-4

Rohini, New Delhi – 110085

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### CARRIER OBJECTIVE

To integrate with an Innovative, Learning & Growth oriented organization and to excel as an professional By conceptualizing and implementing the best practices and developmental activities thereby enabling The Organization to achieve its goal and enriching my knowledge and career growth

### PROFILE

**8.9 Years** of rich experience Linux/VMware administration in managing day-to-day operational aspects of projects by effectively applying methodologies that enforce project standards and minimize exposure and risks on projects.

#### Tata Consultancy Services (TCS) AUG 2022 – TILL DATE

**Designation** # Assistant Consultant  
**Project** # US Based Client  
**Job Description** # Work as Linux Admin at level 2+ Support  
**Responsibilities:**

- My primary job responsibility is to carry out day-to-day system administration activities that includes but not limited to installation, configuration, monitoring, troubleshooting, and updating of System Software's as well as application software in production environment in order to provide max uptime.
- Administration of system software's Linux, Bash Scripting, and related application software's including backup and storage application.
- To plan and automate manual operation tasks as per requirement.
- Performing Root cause analysis for minimizing the iteration of the problem.

#### Tech Mahindra FEB-2021 – JUL-2022

**Designation** # Sr. Software Engineer  
**Project** # ST Microelectronics  
**Job Description** # Worked as Linux/VMware admin  
**Responsibilities:**



- My primary job responsibility is to carry out day-to-day system administration.
- activities that include but not limited to installation, configuration, monitoring, troubleshooting and updating of System Software's as well as application software in production environment in order to provide Max UPTIME.
- Administration of system software's Linux, Windows, VMware, Cloud Computing, Scripting and related application software's including backup.
- Worked on tickets, raised by different teams to troubleshoot performance requirement related issues
- Performing various activities like firmware upgrade by taking console i.e., ILO, Idrac.
- Commissioning/Decommissioning servers as per the compliance.
- To work with Vendor per SLA if any hardware failure occurs in servers and escalation as per requirement to minimize the downtime

## Wipro Limited AUG-2019 – NOV-2020

**Designation** # Senior Administrator

**Project** # Airtel-Africa

**Job Description** # Worked as Linux/HP-UX/Aix/vSphere admin at level 2 Support



**Responsibilities:**

- Administration of system software's Linux, HP-UNIX OS, VMware, Nagios Xi and relative application software's including backup and storage.
- Our team was responsible to support issues related to the and planning
- Escalation of issues to higher level in order to fulfill SLA. Vendor co-ordination, Documentations and record maintenance.
- Commissioning/Decommissioning servers as per the compliance.

## CMS IT Services Pvt Ltd AUG-2018 – AUG-2019

**Designation** # System Administrator

**Project** # ONGC Videsh Ltd.

**Job Description** # Worked as Linux and Virtualization administrator.



**Responsibilities:**

- Administration of system software's Linux, HP UNIX, Windows servers, VMWare vSphere and related application software's including backup and storage applications.
- Performing daily backup administration tasks such as monitoring and troubleshooting if any backup failure occurs. Managing virtual platform i.e., VMware vSphere.
- To work with Vendor per SLA if any hardware failure occurs in servers and escalation as per requirement to minimize the downtime.

## HCL INFOSYSTEMS SEPT 2013 – JUL 2018

**Designation** # Customer Support Engineer

**Job Description** # Worked as Associate Customer Engg. for Linux Servers



**Responsibilities:**

- Installation & Troubleshooting Servers, Workstations and system software's like Linux based OS and Windows and troubleshooting if any hardware failure occurs in Servers and workstations.
- Managing Various Servers & Network, Providing IT support to the various clients as per SLA.
- Handling team of Field Engg. Meeting Customer's various requirements like servers Migration & Software up gradation work.
- Managing virtual platform i.e., VMware vSphere and Providing remote support to the different various customers using SSH and remote console.

## IT SKILLS

➤ **Red Hat Enterprise Linux/Centos/SUSE**

- Strong technical knowledge on Linux environment, RHEL 6, 7, 8 & centos.
- OS Upgrades, Patch Management, Updating machine-using patches, RPM, YUM.
- Experience in installing local and remote YUM server on Redhat, Satellite servers.
- Monitoring of System Activities like CPU, Memory, Disk and Swap space usage to avoid any performance issues.
- Users & group managements, permissions, and Security modes.

- Knowledge on file permission in Linux like Setup of Access Control List, SUID, SGID.
- Disk Management, Logical Volume Management (LVM) and Logical Partitioning and SAN storage, VXVM.
- Integration of various network related services like NFS and Samba Server.
- Experience in writing shell scripts to automate day to day tasks.
- Monitoring and tracking logs, event and reporting to specified team, if required.
- Redhat cluster/pacemaker
- Vulnerability Assessments for security threat/OS Hardening.
- Scheduling jobs using CRON.
- Managing Network and storage aspects of servers
- Servers - NFS, NTP, HTTP.
- Knowledge of LAMP server.
- Booting process troubleshooting and modification, run levels.
- On-premises server migration
- Administered critical production environments, having knowledge on ITIL framework and process compliance

#### ➤ **Virtualization Platform**

- Deployment and Management of VMware ESXi hosts 6.0/6.5, vCenter Server.
- Vcenter Server Windows/web client Administration.
- Creation and management of virtual machines, optimizing VM resources and performance.
- Monitoring performance using alarms, graphs etc.
- Managing Templates, Clone, snapshots, Inventory, and licenses.
- VMware tools.
- vSphere HA Architecture, FT, DRS.
- vSphere vMotion, SvMotion.

#### ➤ **Management Tools**

- Automation Tool : Ansible
- Monitoring Tools : Nagios, vCenter Server.
- Backup Tools : HPE Data Protector
- Hardware Management : Onboard Administrator, HP ILO & iDRAC.
- Virtualization Tool : VMware vSphere 6.
- Ticketing Tool : Service Now, Helix
- DevOps tool : Git, Jenkins, Docker and Kubernetes.

#### ➤ **Learnt/Learning**

- During my work experience, I have been learning various technologies to enhance my skills.
- To setup and work with GIT, Jenkins, Docker, Ansible, Kubernetes, MS Azure.

#### ➤ **Hardware**

- HP Integrity BL460c Gen9, HP Integrity BL870c, HP Integrity BL860c, HP C7000, HP C3000, HCL GL series servers, HP StoreEver MSL2024 Tape Library, CISCO UCS Blade B200M4, HP ProLiant DL320e Gen 8, 3PAR StoreServ 7200C etc.

### SCHOLASTIC

DEGREE	BOARD	INSTITUTE	YEAR	SCORE
Matriculation	C.B.S.E	RPVV, ROHINI	2010	72%
3 Year Full time Diploma in E.E	B.T.E	AMBEDKAR POLYTECHNIC	2013	75%
Bachelor's degree of science	Jaipur National University	Jaipur National University	2019	67%

### PERSONAL SNIPPETS

Father's name : Lt. Madan Singh  
Date of birth : 4th Jul 1993  
Gender : Male  
Marital status : Single  
Nationality : Indian  
Religion : Hindu  
Language known. : Hindi & English.

### PERSONALITY

- Initiative nature, Ability to work under stress and pressure
- Eager to learn new technologies and Positive attitude towards work.

### HOBBIES

- Singing, playing Chess and listening to music.

### DECLARATION

I hereby declare that the above-mentioned statements are true to best of my knowledge.

Date & Time :

Place :

(Sheetal Dangwal)