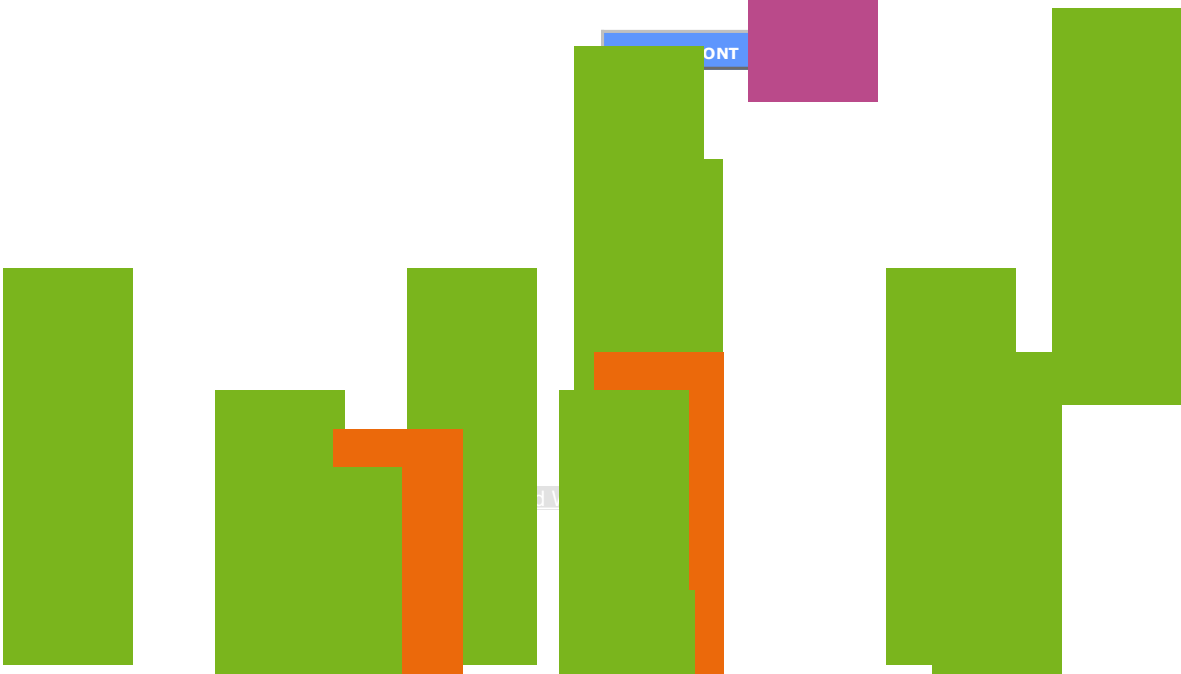




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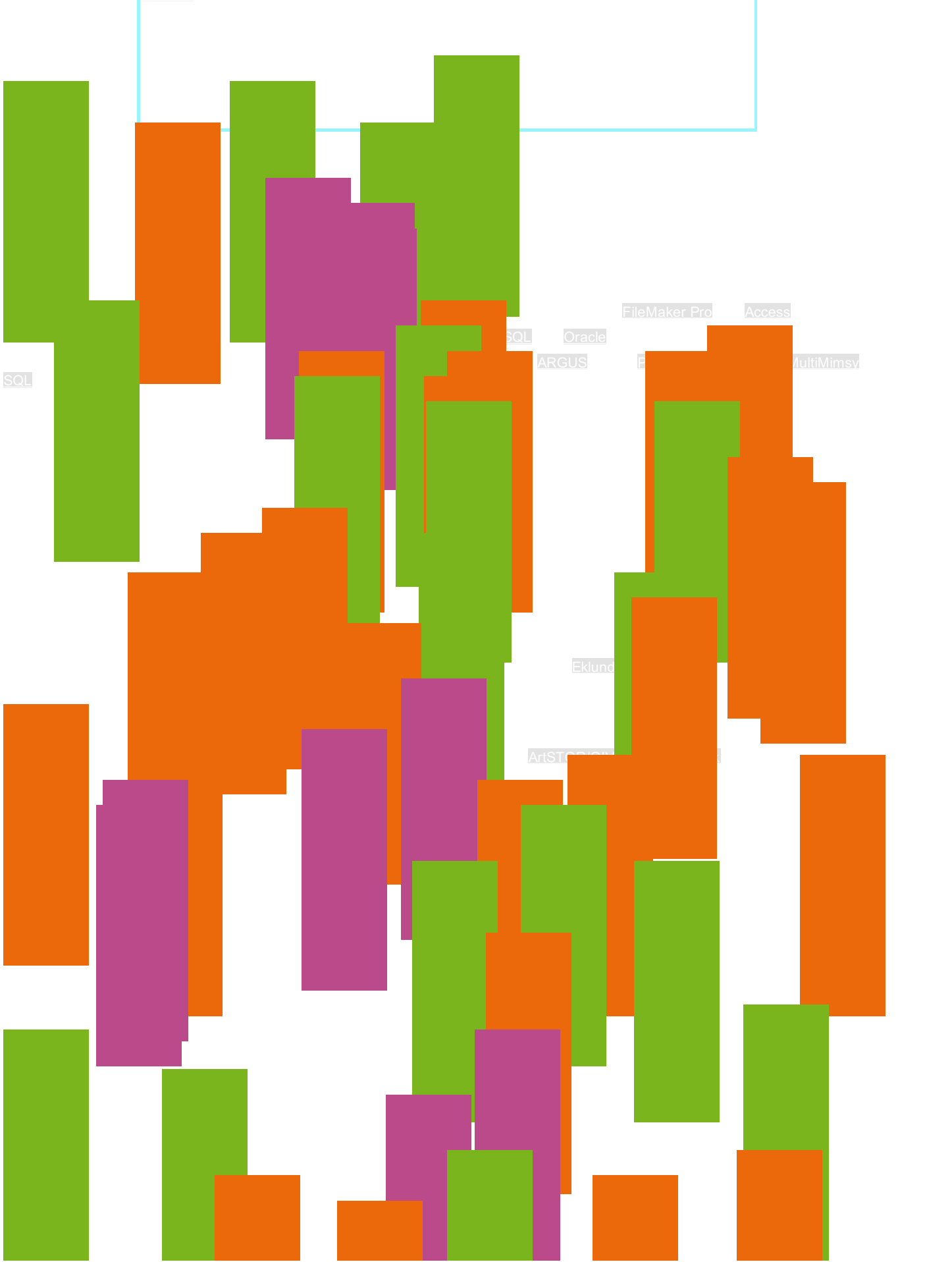
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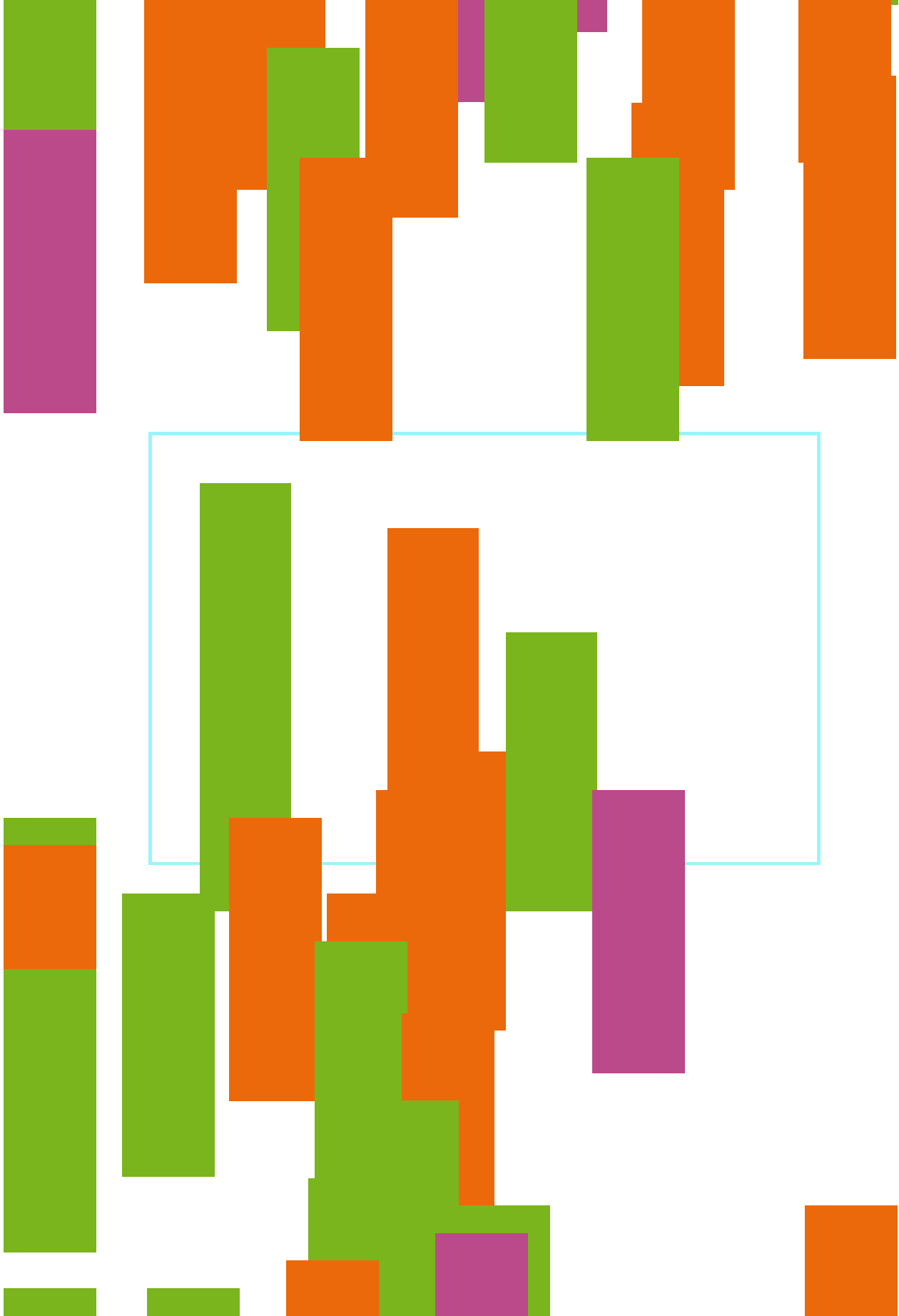
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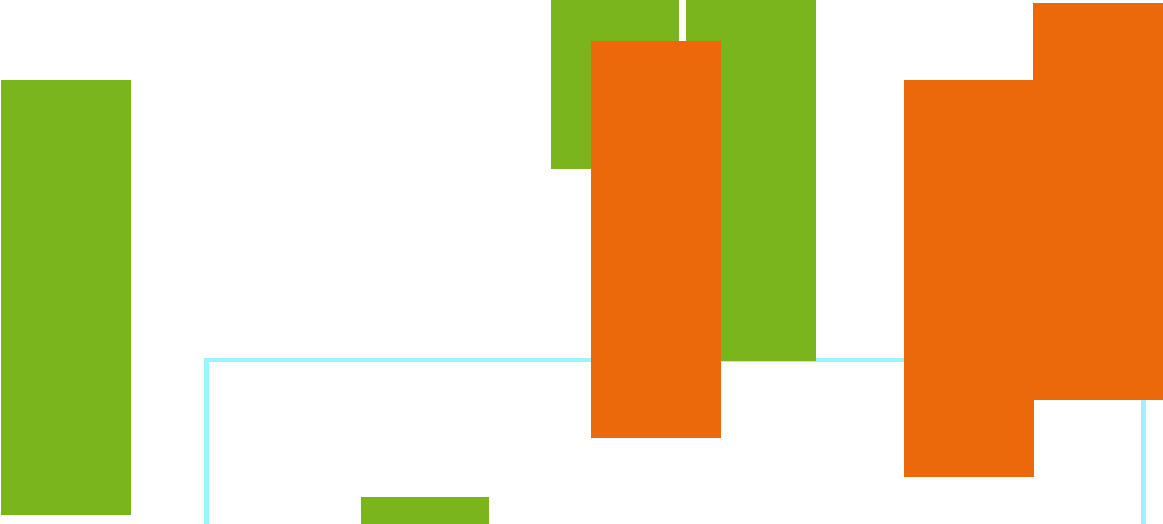
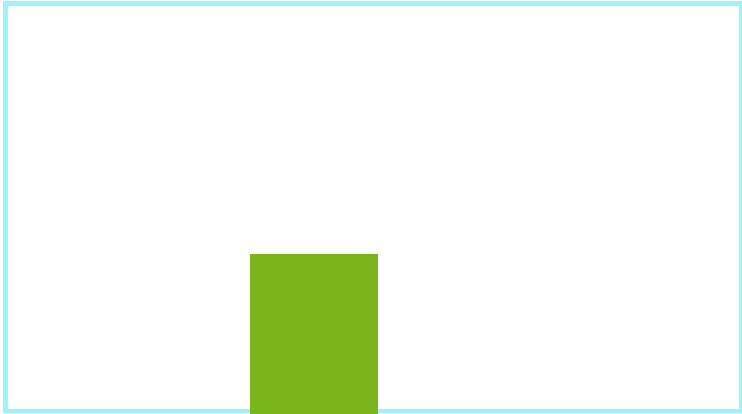
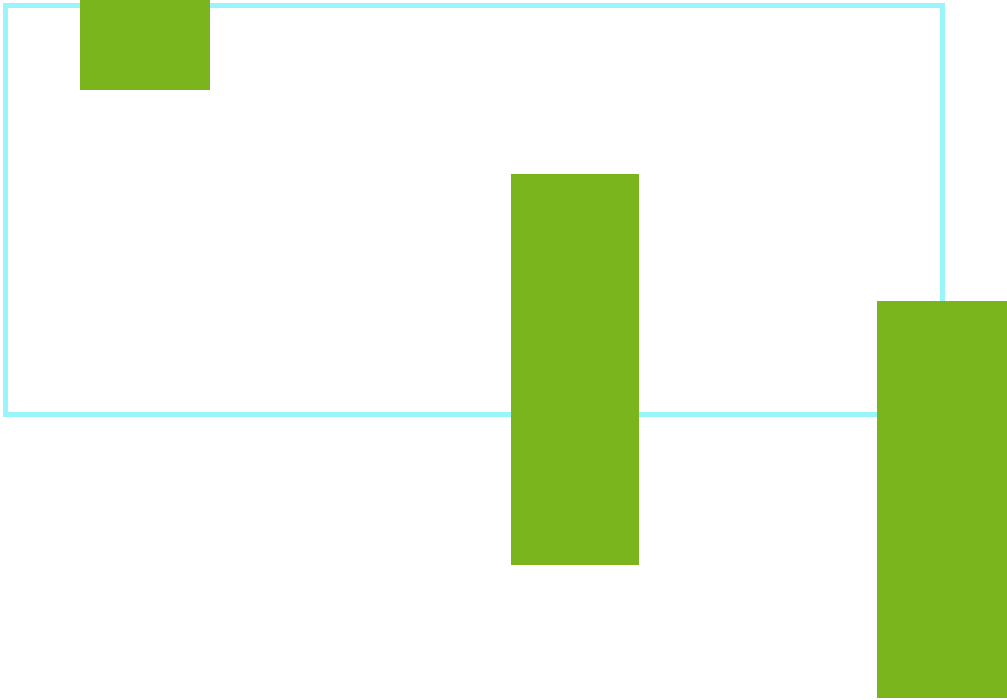
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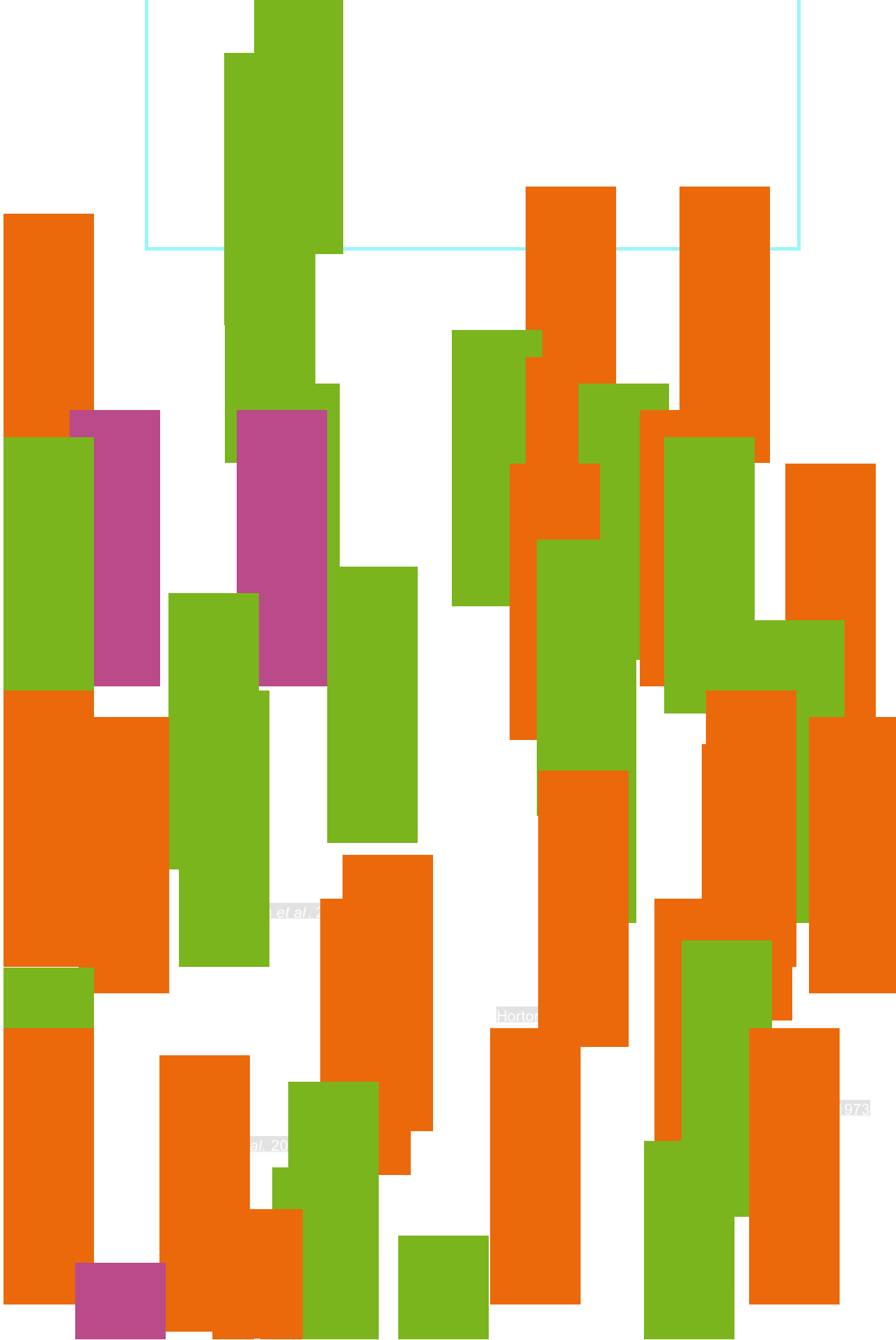




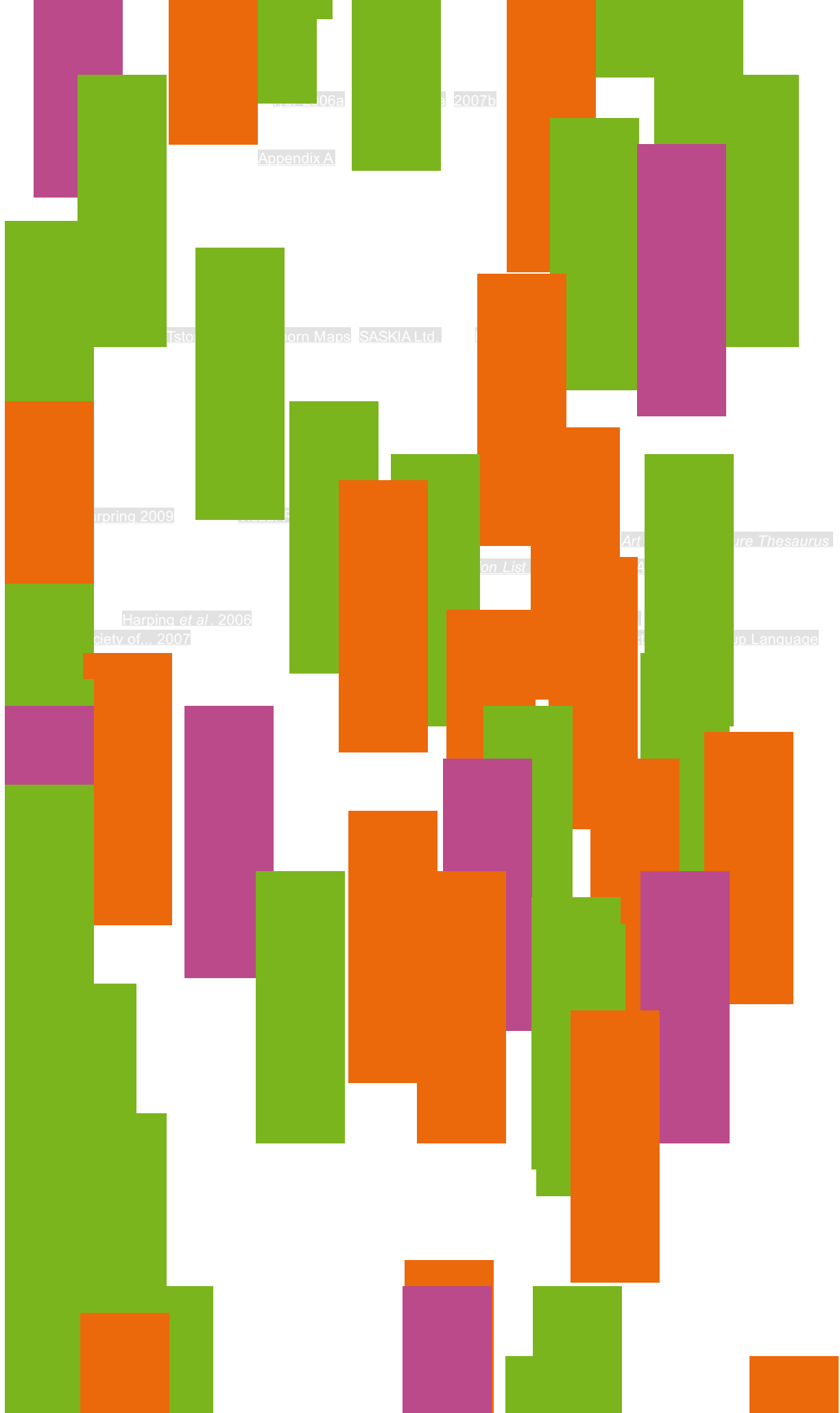


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About the author

Hemalata Iyer is an Associate Professor in the Department of Information Studies at State University at Albany, State University of New York. Her academic interests are knowledge organization and retrieval, visual information resource management, access issues for variable media resources, vocabulary management, metadata, and information theory and user behaviour. She can be contacted at [hi651@albany.edu](mailto:hi651@albany.edu)

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