

[Contents](#) | [Author index](#) | [Subject index](#) | [Home](#)

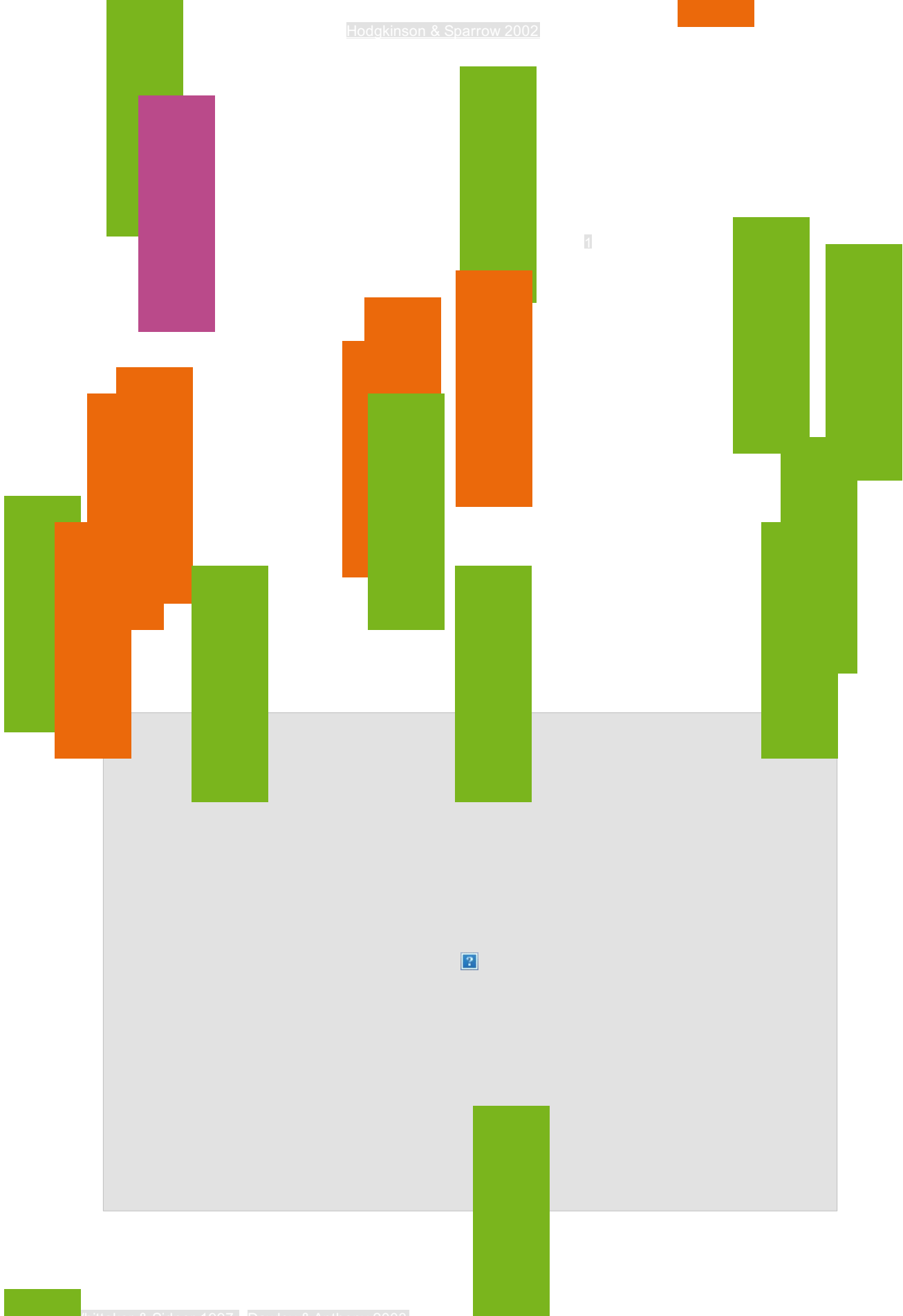
David K. Allen

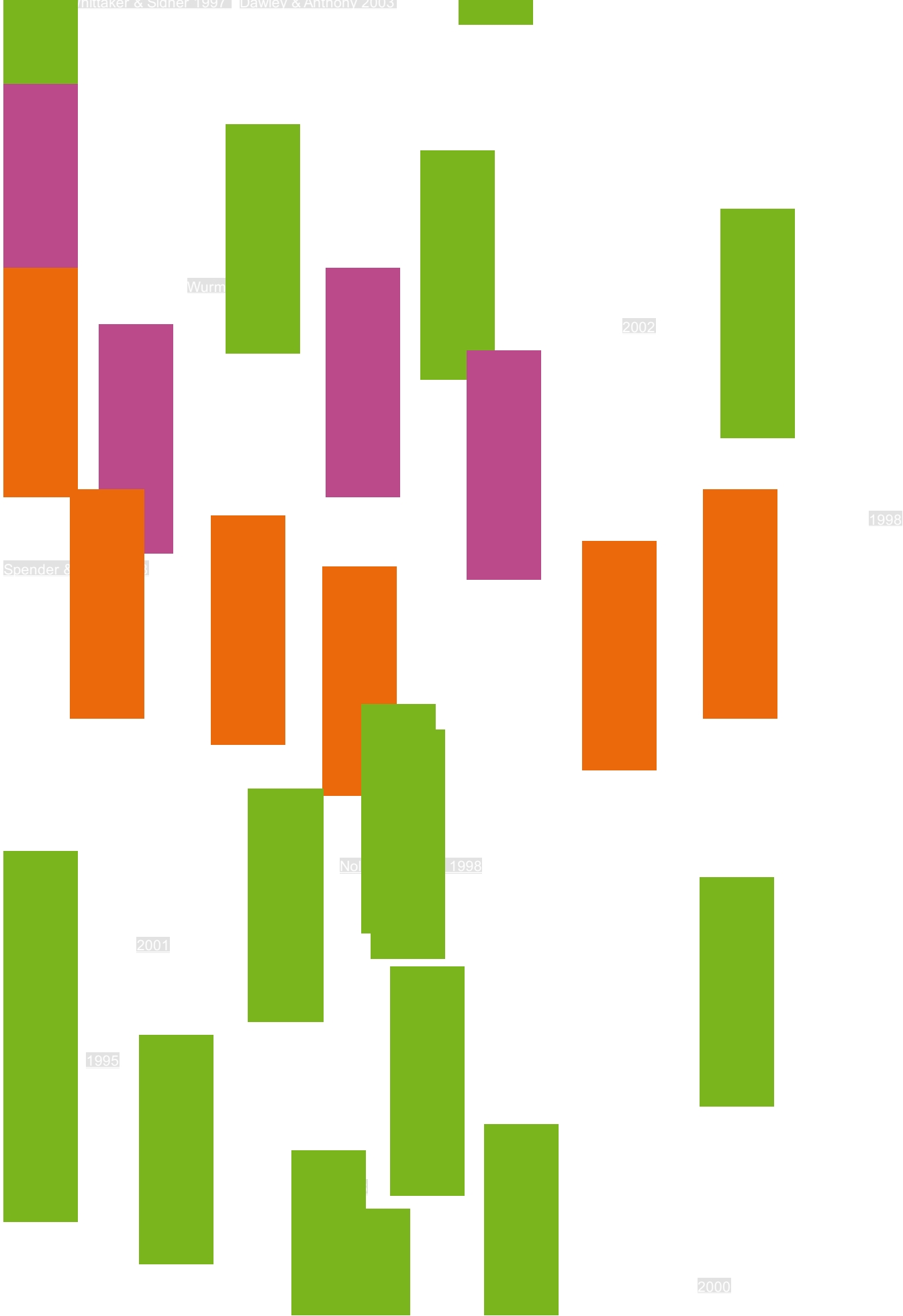
CHANGE FONT

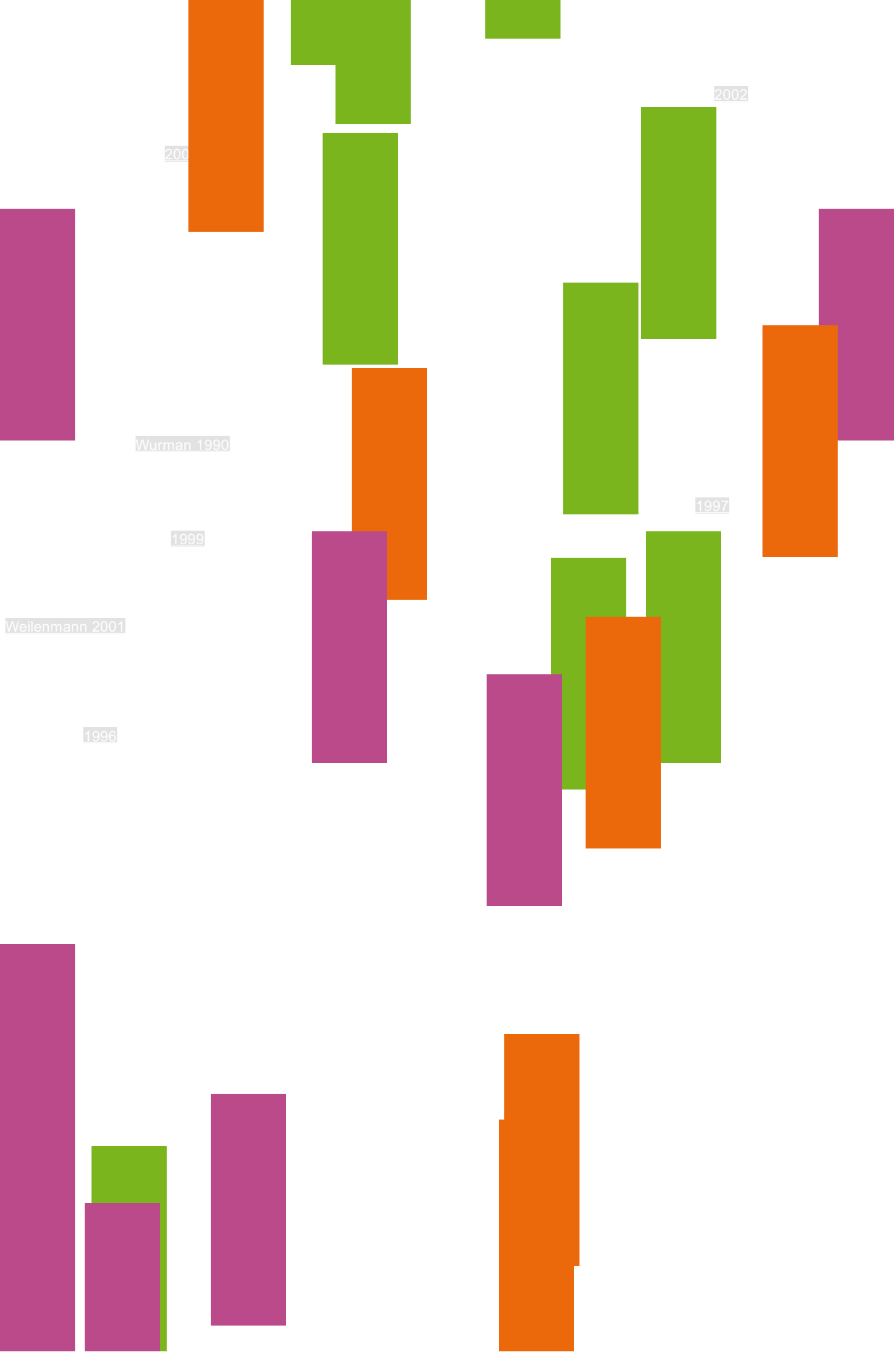


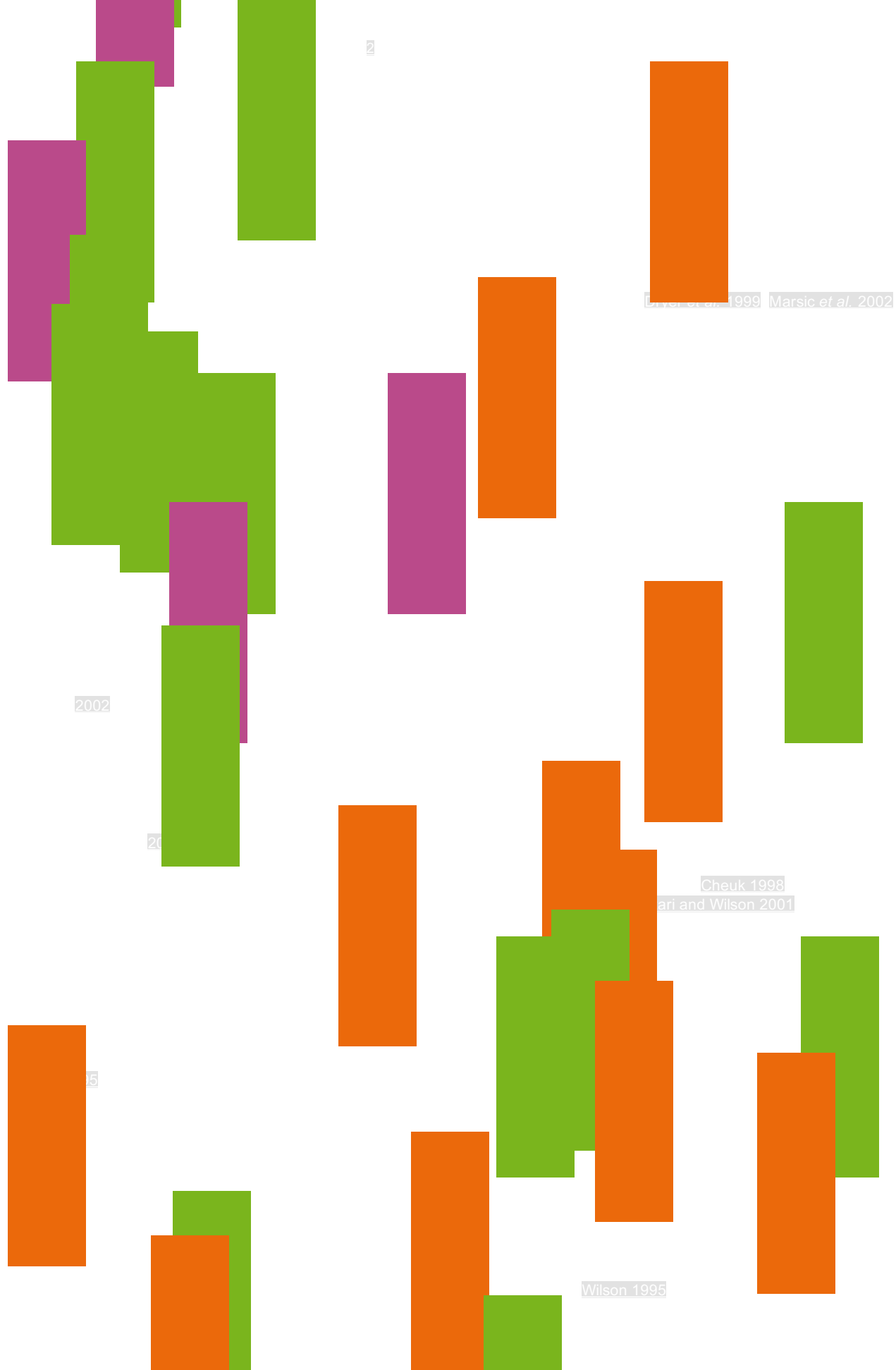
1999

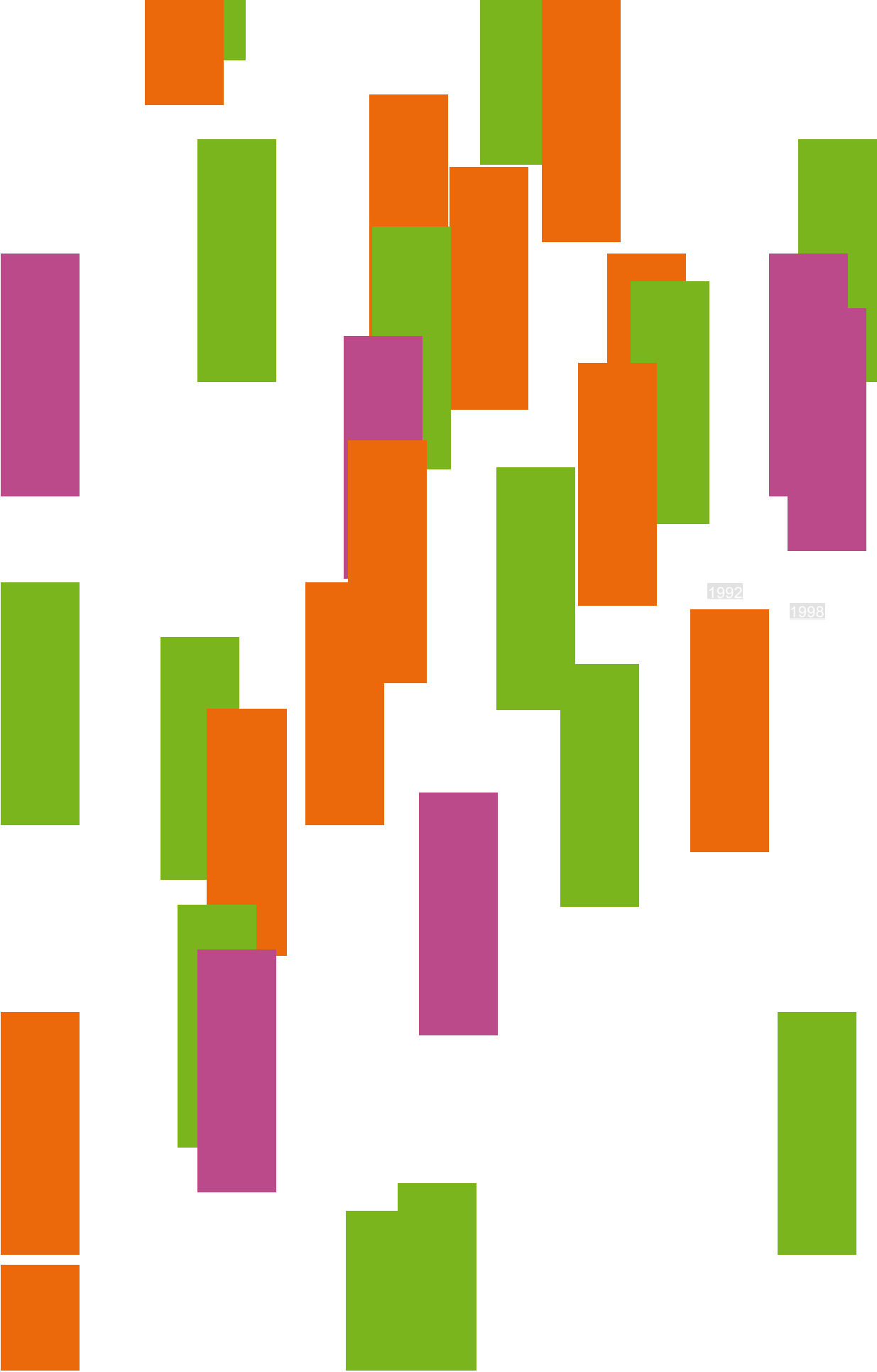












1992

1998

notes are used to illustrate and accentuate the report's findings. . These are numbered to enable cross-referencing to original sources (e.g., [1] interviewee one; [2] interviewee two etc.). This also helps to highlight the consistency of the findings if similar comments are made by multiple sources. Comments from secretaries are also included and are numbered: [S1]; [S2] etc.

2. A+ summary of key incidents and events

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[Contents](#) | [Author index](#) | [Subject index](#) | [Search](#) | [Home](#)