

Figure 1

Keras

and Santo

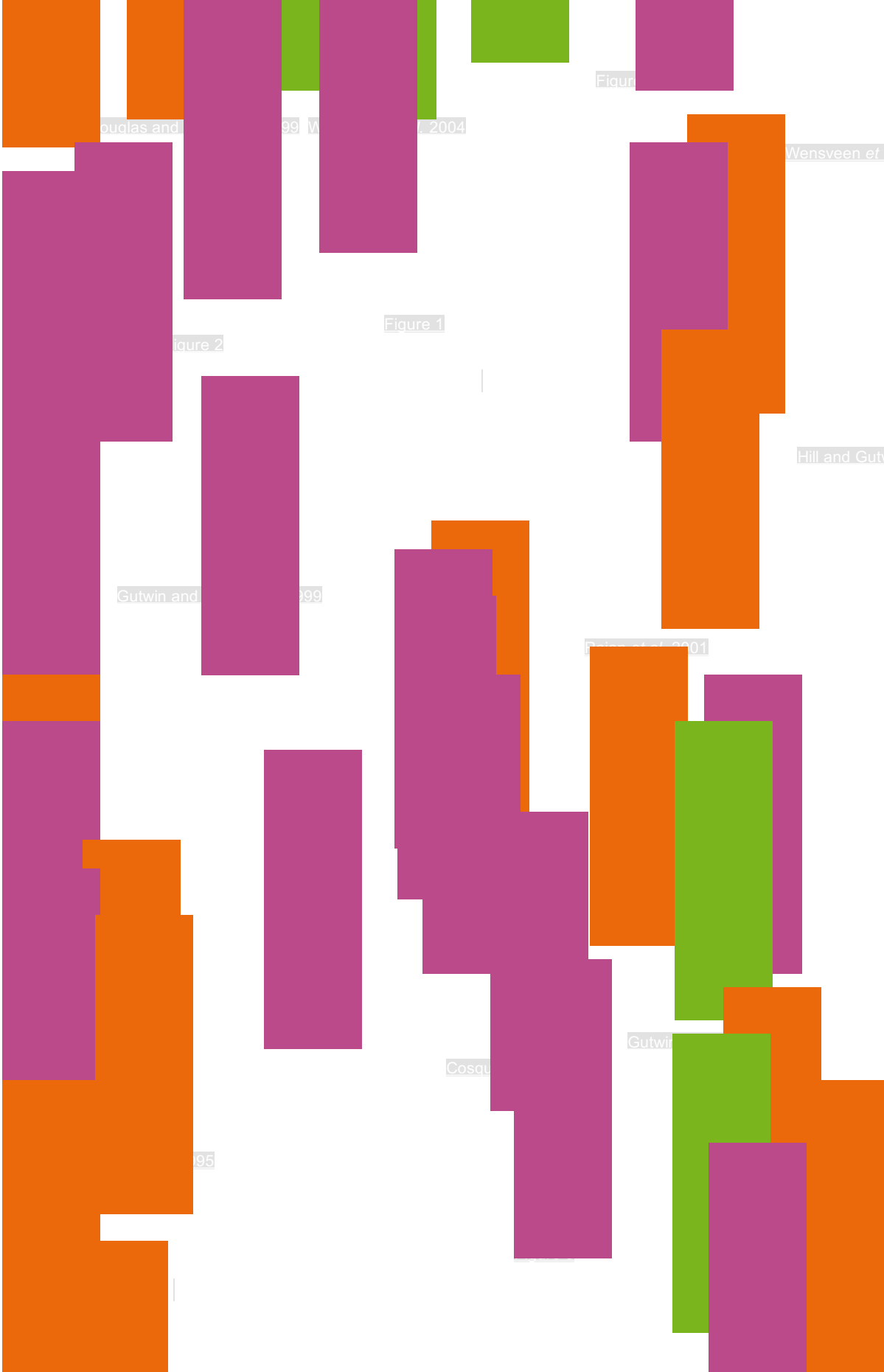
Kie

John and Kieras 1

e and Crowston 1

983

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Douglas and 1999

Wensveen et al. 2004

Figure

Wensveen et al. 2004

Pinelle et al.

Figure 2

Figure 1

Gutwin and 1999

Hill and Gutwin 2003

Figure 3

Gutwin

Cosqu

195

et al. 1983

John and Kieras 1996

Table 1

Kieras 2003

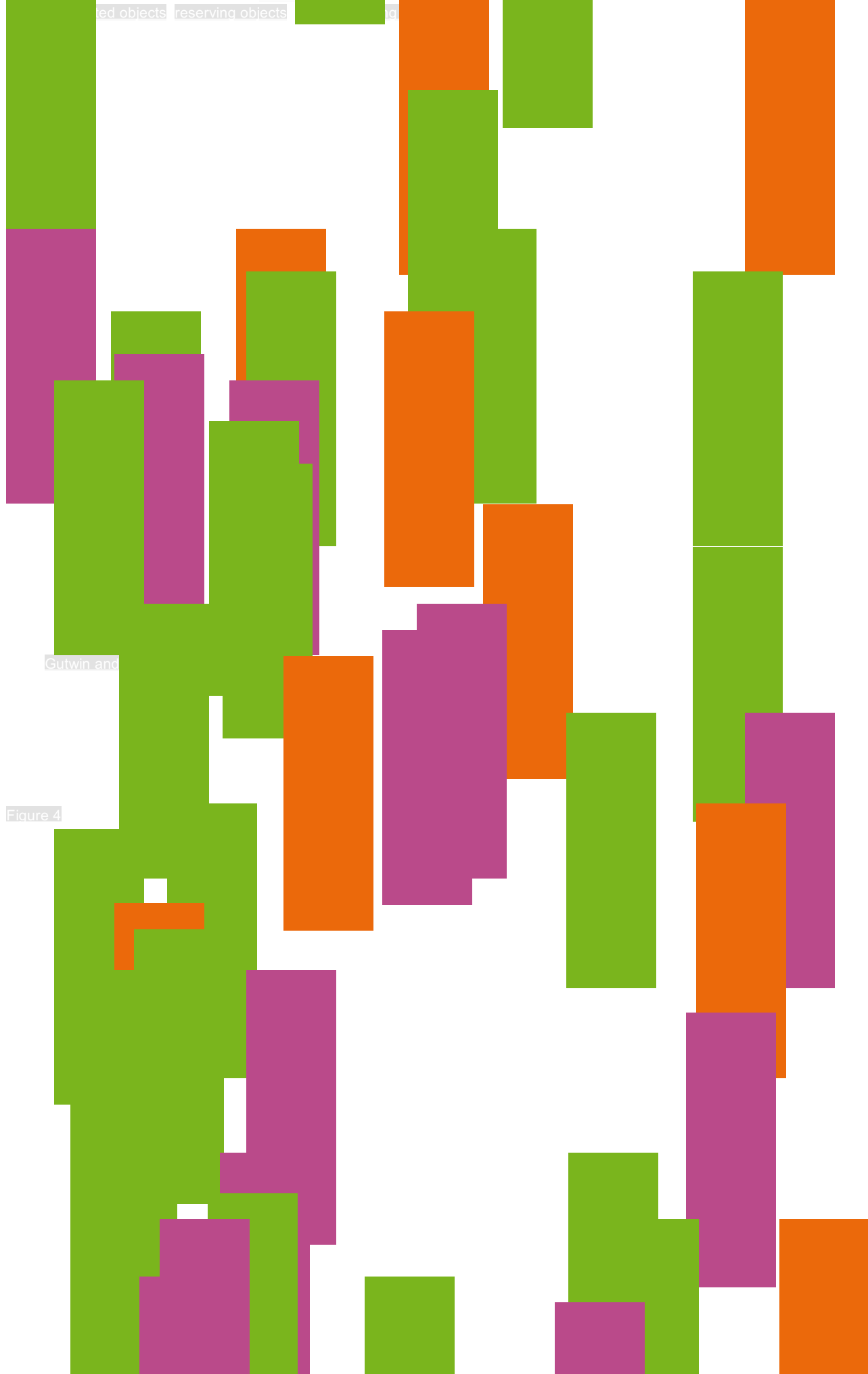
Olson and Olson 1990

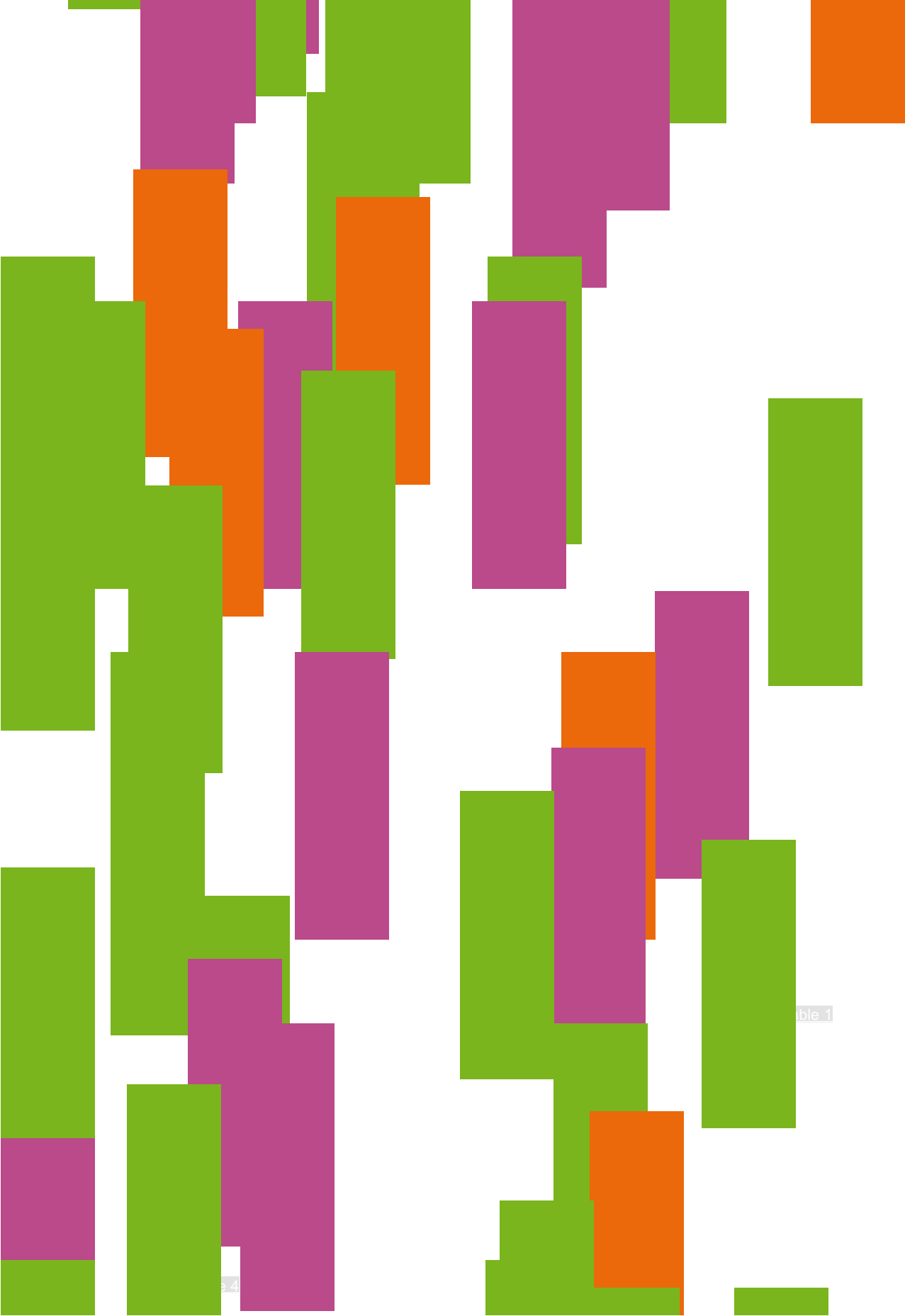
1983

Card et al. 1980

Kieras 2003

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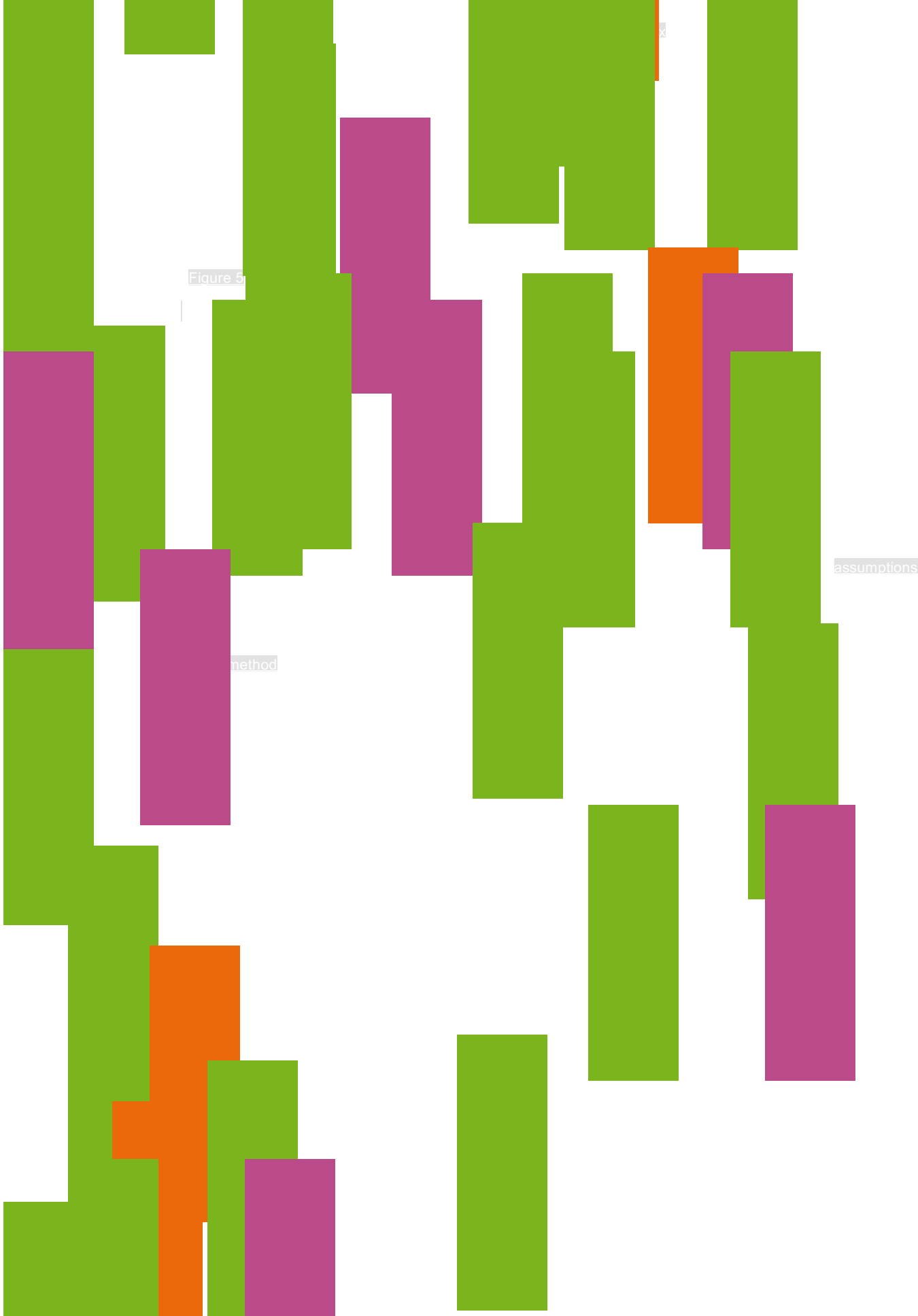
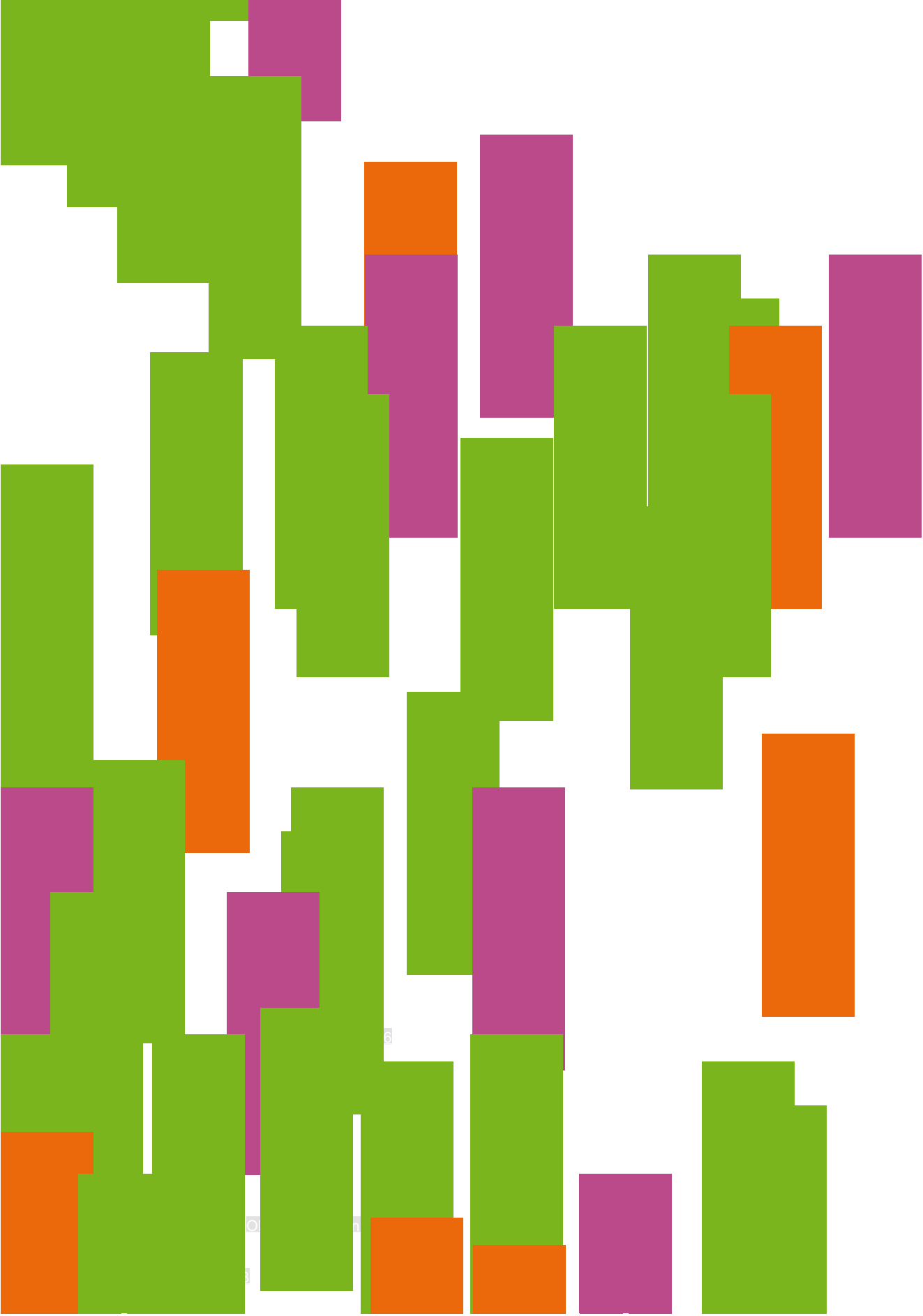


Figure 5

method

assumptions





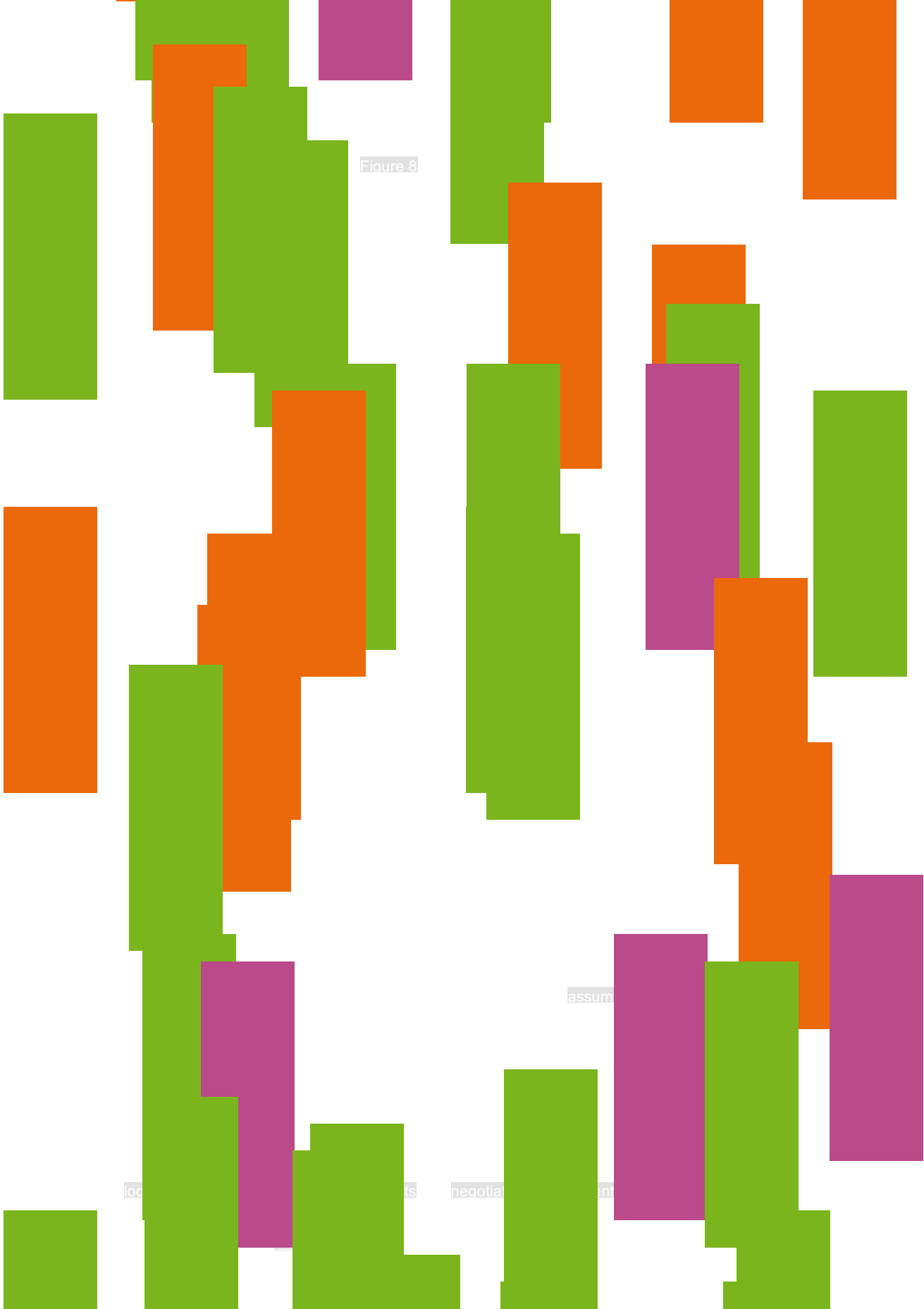


Figure 8

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about the authors

António Ferreira is a Lecturer in the Department of Informatics, University of Lisbon, Portugal. He received a MSc in Informatics from the University of Lisbon and a PhD in Information Technology and Computer Science from the Technical University of Lisbon. He is currently a PhD student interested in cognitive-level evaluation of graphical user interfaces. He can be contacted at aferr@di.fc.ul.pt.

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Figure 9

Figure 9

assumptions

Equation 1

Figure 5

Equation 1