



# WSO2 API Manager 3.2.0 Developer Fundamentals

Product Administration



WSO2 Training

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## Introduction to User Management

- Defining and managing
  - Users
  - Roles
  - Permission
- User Management Console provides system administrators with
  - Active user sessions
  - User login statuses
  - Privileges of each user
  - Users activity in the system

Link - [User Management](#)



A **permission** is a delegation of authority or a right to perform an action on a system

## Managing User Roles

- Roles contain permissions for users to manage the server.
  - ◉ Can be reused.
  - ◉ Eliminate the overhead of granting permissions to users individually.
- Following Roles exist by default,
  - ◉ Admin
  - ◉ Internal/everyone
  - ◉ Internal/system
  - ◉ Internal/analytics
  - ◉ Internal/creator
  - ◉ Internal/subscriber
  - ◉ Internal/publisher

Link: [User Roles](#)



- **admin** - Provides full access to all features and controls. By default, the admin user is assigned to both the admin and the Internal/everyone roles.
- **Internal/everyone** - This is a predefined role that is used to group all the users (across the user stores) together. When you create a new user, automatically the user belongs to the Internal/everyone role. It does not include any permissions. This role can be used to identify all logged in users.
- **Internal/system** - This is another pre defined role which does not include any permissions. Unlike the Internal/everyone role, this role is **not assigned** to a user by default.
- **Internal/analytics** - This role can be assigned to users who do not have the publisher or subscriber roles assigned but need permission to view the analytics dashboards.
- **Internal/creator**: A creator is typically a person in a technical role who understands the technical aspects of the API (interfaces, documentation, versions etc.) and uses the **API publisher** to provision APIs into the Developer Portal. The creator uses the Developer Portal to consult ratings and feedback provided by API users. Creator can add APIs to the Developer Portal but cannot manage their lifecycle. Governance permission gives a creator permission to govern, manage and configure the API artifacts.
- **Internal/publisher**: A person in a managerial role and overlooks a set of APIs

- across the enterprise and controls the API lifecycle, subscriptions and monetization aspects. The publisher is also interested in usage patterns for APIs and has access to all API statistics.
- **Internal/subscriber:** A user or an application developer who searches the **Developer Portal** to discover APIs and use them. S/he reads the documentation and forums, ratings/comments on the APIs, subscribes to APIs, obtains access tokens and invokes the APIs.

## Create a New User Role

The screenshot displays the WSO2 API Manager console interface. On the left, a sidebar menu shows the navigation path: Home > Add New Role. The main content area is titled 'Add New Role' and shows 'Step 1: Enter Role Details'. Under the heading 'Enter role details', there are two input fields: 'Domain' with a dropdown menu set to 'PRIMARY', and 'Role Name\*' with the text 'creator' entered. Both fields are highlighted with red rectangles. At the bottom of the form, there are three buttons: 'Next >', 'Finish', and 'Cancel'.

Log into the API Manager carbon console (<https://localhost:9443/carbon>) as admin user. (username: admin, password: admin)

Go to,

Users and Roles -> Add -> Add new Role

Provide the name of the role and click finish.

## Managing Role Permissions

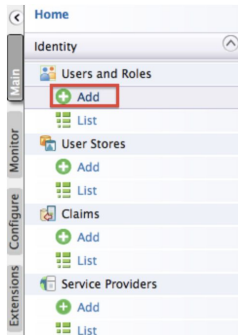
- Permissions can be granted to a role at two levels:
  - **Super Tenant level:** A role with super tenant permissions is used for managing all the tenants in the system and also for managing the key features in the system, which are applicable to all the tenants.
  - **Tenant level:** A role with tenant level permissions is only applicable to individual tenant spaces.

Link : [Role Permissions](#)



## Managing Users

- Adding User
  - Log in to the Management Console ( <https://<hostname>:9443/carbon> ) and click **Add** under **Users and Roles** in the **Main** menu.

This screenshot shows the 'Add New User' form in the Management Console. The title is 'Add New User' and the step is 'Step 1: Enter Username and Password'. The form includes fields for 'Domain' (set to 'PRIMARY'), 'Username\*' (filled with 'apicreator'), 'Password\*' (masked with dots), and 'Confirm Password\*'. At the bottom, there are 'Next >', 'Finish', and 'Cancel' buttons.This screenshot shows the 'Add New User' form in the Management Console, specifically 'Step 2: Select Roles of the User'. It features a search bar for 'Enter Role Name Pattern (\* for all)' and a 'Search Roles' button. Below, a list of roles is shown with checkboxes: 'admin', 'creator' (checked and highlighted with a red box), 'Internal/analytics', 'Internal/creator', 'Internal/everyone', 'Internal/publisher', 'Internal/subscriber', and 'Internal/system'. At the bottom are 'Finish' and 'Cancel' buttons.

# Managing Users

Home

## Users

### Search Users

Select Domain	ALL-USER-STORE-DOMAINS ▾
Enter Username Pattern (* for all)	* <input type="button" value="Search Users"/>
Select Claim URI	Select ▾

Name	Actions
admin	 Change Password  Assign Roles  View Roles  Delete  User Profile
apicreator	 Change Password  Assign Roles  View Roles  Delete  User Profile





## Managing Role Mappings

- API Manager 3.2.0 Publisher and Developer portals are based on API Manager REST APIs which are secured with OAuth2. Each resource is bound with specific scopes.
- Each scope is associated with API Manager internal roles. (Internal/publisher, Internal/subscriber etc)
- To grant the access to the newly created user with creator role, it should be mapped to a proper internal role.

E.g., creator -> Internal/creator



**Scope:** Scopes are Role based access control mechanism which can be enforced to API Resources.

If a scope is associated with a resource, the access token used to invoke the resource must have the required scope.

## Managing Role Mappings

- Log in to the API Manager Admin Portal (<https://<hostname>:9443/admin>) and go to Settings -> Role Permissions.

The screenshot displays the WSO2 API Manager Admin Portal interface. On the left, a dark sidebar contains a menu with categories like 'Rate Limiting Policies', 'Gateways', 'Bot Detection', 'Tasks', and 'Settings'. The 'Role Permissions' link under the 'Settings' category is highlighted with a red box. The main content area is titled 'Settings / Role Permissions' and 'Role Permissions'. It features a table with the following roles: 'admin', 'Internal/subscriber', 'Internal/devops', 'Internal/creator', and 'Internal/publisher'. Each role has 'Permissions' and 'Delete' buttons. A red box highlights the 'Add role permission' button at the top right of the table. At the bottom right of the table, it says 'Rows per page: 5' and '1-5 of 6'. The footer of the page indicates 'WSO2 API-M v3.2.0 | © 2020 WSO2 Inc'.

Roles	Permissions	Delete
admin	Permissions	Delete
Internal/subscriber	Permissions	Delete
Internal/devops	Permissions	Delete
Internal/creator	Permissions	Delete
Internal/publisher	Permissions	Delete

# Managing Role Mappings

- Click on Add Role Permission.

Add new role permissions

1 Provide role name

Role Name  
apicreator

Type existing user role. If not create a new role from carbon console first

2 Select permissions

Add new role permissions

1 Provide role name

2 Select permissions

3 Role alias

Mapping role  
Internal/creator

Role apicreator will be mapped to the selected role

4 Custom permissions

Permissions (49)

- admin (18)
- store (7)
- publisher (24)

Add new role permissions

1 Provide role name

2 Select permissions

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Permissions (49)

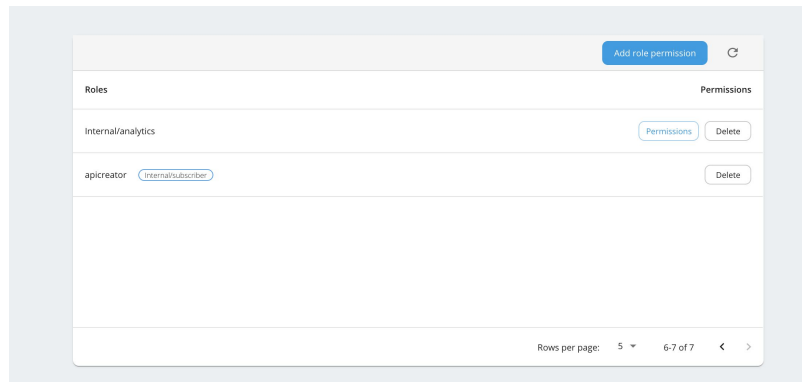
- admin (18)
  - create threat protection policies  
apimthreat\_protection\_policy\_create
  - update and delete mediation policies  
apimmediation\_policy\_manage
  - update and delete backend endpoint certificates  
apimreg\_certificates\_update
  - view backend endpoint certificates  
apimreg\_certificates\_view
  - publish API  
apimapi\_publish
  - update and delete client certificates
- store (7)
- publisher (24)

Back Save



## Managing Scope Mappings

- Role Mapping affects all the scopes that the Original Role is associated with.
- If you only need to selectively add the role to specific scopes, Scope Mapping can be used.



## Introduction to User Stores

- A user store is the database where information of the users and/or user roles are stored.
- User Information:
  - ⦿ Usernames, Passwords, First Name, Last Name, Email, etc.
- By default it uses an embedded h2 database.
- Permissions and other authorization related information is stored in a separate database called the user management database, which by default is H2 as well.
- You can also
  - ⦿ Configure a **primary user store** instead of using embedded h2 database.
  - ⦿ Configure several **secondary user stores** as well.
  - ⦿ Configure your own **customized user stores** and connect them with the products as secondary stores.



Docs Link: [User Stores](#)

## User Store Types

There are four user store types.

User Store Manager types.

User store type	User store manager class	Description
<b>read_only_ldap</b>	<code>org.wso2.carbon.user.core.ldap.ReadOnlyLDAPUserStoreManager</code>	Use <code>read_only_ldap</code> to do read-only operations for external LDAP user stores.
<b>read_write_ldap</b>	<code>org.wso2.carbon.user.core.ldap.ReadWriteLDAPUserStoreManager</code>	Use <code>read_write_ldap</code> for external LDAP user stores to do both read and write operations.
<b>active_directory</b>	<code>org.wso2.carbon.user.core.ldap.ActiveDirectoryUserStoreManager</code>	Use <code>active_directory</code> to configure an Active Directory Domain Service (AD DS) or Active Directory Lightweight Directory Service (AD LDS). This can be used <b>only</b> for read/write operations. If you need to use AD as read-only, you must use <code>read_only_ldap</code> .
<b>database</b>	<code>org.wso2.carbon.user.core.jdbc.JDBCUserStoreManager</code>	Use <code>database</code> for both internal and external JDBC user stores. This is the user store configuration which is configured by default.



## Configuring a Secondary User Store

1. Log in to the carbon console and, go to User Stores > Add
2. Select the user store type
3. Enter the user store domain.
4. Enter the user store connection properties
5. Click Add button to add the user store.

The screenshot shows the 'Add New User Store' page in the WSO2 API Manager Management Console. The page is titled 'Add New User Store' and is part of the 'User Stores' section. It contains several fields and sections for configuring a new user store. Red boxes highlight specific areas:

- 1. The 'Add' button in the left sidebar under 'User Stores'.
- 2. The 'User Store Manager Class' dropdown menu.
- 3. The 'Domain Name' text field.
- 4. The 'Define Properties For Acme.Com' section, which includes a table for properties.
- 5. The 'Add' button at the bottom of the 'Test Connection' section.

Property Name	Property Value	Description
Connection URL *	jdbc:mysql://localhost:3306/secondary?useSSL=false	URL of the user store database
Connection Name *	root	Username for the database
Connection Password *	****	Password for the database
Driver Name *	com.mysql.jdbc.Driver	Full qualified driver name

## Configuring a Secondary User Store Manually

- When you configure multiple user stores, you must **give a unique domain name to each user store** in the `<DomainName>` element.
- If it is the configuration of a super tenant, save the secondary user store definitions in `<APIM_HOME>/repository/deployment/server/userstores` directory.
- If it is a general tenant, save the configuration in `<APIM_HOME>/repository/tenants/<tenantid>/userstores` directory
- The secondary user store configuration file must have the same name as the domain with an underscore (\_) in place of the period. For example, if the domain is `wso2.com`, name the file as `wso2_com.xml`
- Only one file should contain the definition for one user store domain.

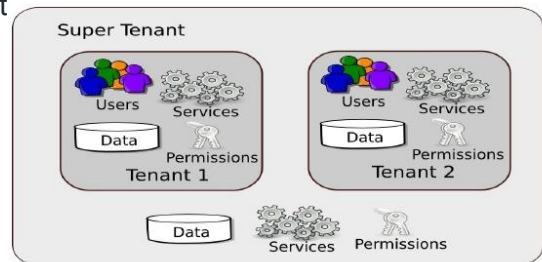
Configuring a Secondary User Store Manually





## Introduction to Multi Tenancy

- Maximize resource sharing by allowing multiple users (tenants) to log in and use a single server/cluster at the same time, in a tenant-isolated manner.
- Ensures optimal performance of the system's resources such as memory and hardware
- Secures each tenant's personal data.
- Register tenant domains using the Management Console.
- Features of multi tenanted environment
  - Tenant isolation
  - Data isolation
  - Execution isolation
  - Performance Isolation



Link : [Introduction to Multi tenancy](#)

## What is Multi Tenancy?

Logically isolated entities, sharing the same infrastructure.

All tenants share the same database, user store and other services. But, one tenant's information cannot be accessed by another tenant.

- **Tenant isolation** Each tenant has its own domain, which the other tenants cannot access.
- **Data isolation** Each tenant can manage its data securely in an isolated manner.
- **Execution isolation** Each tenant can carry out business processes and workflows independent of the other tenants. No action of a tenant is triggered or inhibited by another tenant.
- **Performance Isolation** No tenant has an impact on the performance of another tenant.

## Multi Tenancy

- An Individual Tenant can perform the following:
  - ◉ Deploying artifacts
  - ◉ Applying Security
  - ◉ User Management
  - ◉ Data Management
  - ◉ Request Rate Limiting
  - ◉ Response Caching
- Methods for sharing resources among tenants
  - ◉ Private Jet mode
  - ◉ Separation at hardware level
  - ◉ Separation at JVM level
  - ◉ Native multi tenancy



- **Private Jet mode** : This method allows the load of a tenant ID to be deployed in a single tenant mode. A single tenant is allocated an entire service cluster. The purpose of this approach is to allow special privileges (such as priority processing and improved performance) to a tenant.
- **Separation at hardware level** : This method allows different tenants to share a common set of resources, but each tenant has to run its own operating system. This approach helps to achieve a high level of isolation, but it also incurs a high overhead cost.
- **Separation at JVM level** : This method allows tenants to share the same operating system. This is done by enabling each tenant to run a separate JVM instance in the operating system.
- **Native multi tenancy** : This method involves allowing all the tenants to share a single JVM instance. This method minimises the overhead cost.

## Updating WS02 API Manager

- **WS02 Update Manager(WUM)** : command-line utility that allows you to get the latest updates that are available for a particular product release.
  - Updates includes the latest bug fixes and security fixes that are released by WS02 after a particular product version is released.
- **WS02 in-place updates** : allows you to update your currently used product by fetching updates from the server and merging all configurations and files.
  - Backup and Restore capabilities.





# Let's Try it Out

Working with Tenants

