Jose Javalera

Objective

To contribute creativity, business sense, and understanding of e-commerce to develop interactive and effective web presences for small businesses. Leverages knowledge of social media and content designs to create highly reactive campaigns and marketing plans.

Education

<u>Salt Lake Community College</u> *Associates of Science (A.S. Chemistry)* Degree 2013 Attended from 2008 to 2013.

Salt Lake/ Tooele Applied Technology *Utah Pharmacy Technician Certification* Attended from Aug 2003 to Dec 2003. ASHP-Accredited Program. Completed 225 practicum hours at Walgreens Pharmacy.

<u>Johnsburg High School</u> *High School Diploma* High School Graduate, Class of 1993.

Professional Experience

Modern Chicq Boutique Self-Employed | Jun 2017- Present

- Builds and executes social media strategies through competitive audience research.
- Sets up company pages within each social media platform.
- Account for all incoming and outgoing inventory.
- Share product knowledge with customers.
- Manage day to day tactical and long term strategic activities within the business. Manage social media sites for the business.

<u>University of Utah Redwood Pharmacy</u> Pharmacy Technician II | Oct 2005-Mar 2013 and returned Nov 2015- Jun 2017

- Swiftly and correctly calculate dosages, dispense medications, prepare prescription labels and fill prescriptions for approval by pharmacists
- Use the pharmacy's proprietary computer program to access prescription information including patient and prescriber data, drug selection, prescription interpretation and insurance billing.
- Research and resolve dosage conflicts, potentially harmful drug interactions, insurance issues and other matters to ensure patient safety/wellness and build customer loyalty
- Helped migrate pharmacy to new patient records system transferred hundreds of profiles to database and trained several coworkers on new system.
- Insurance processing (Medicaid, Medicare, Private Insurance).
- Worked with the MTM team to assist patient care and medication management.

University of Utah Home Infusion Pharmacy Technician II | Mar 2013- Nov 2015

- Responsible for the day-to-day direction, guidance, and distribution of workloads for compounding technicians within the department.
- Complies with all USP 797 Guidelines and procedures.

- Reconstitutes bulk additives and prepares I.V. admixtures utilizing proper aseptic techniques.
- Oversees daily environmental monitoring and ensures proper documentation is being maintained within Simplifi 797 software and corresponding log sheet.
- Resolves complicated questions or issues and, is a source of information for other employees.
- Demonstrates a superior knowledge of the Cleanroom Complex area and operates as the "go to" person for other employees in that area.

Technical Skills

Web Development and Design

- Adobe PhotoshopCC2019
- HTML, CSS, and JavaScript
- Word Press
- Canva
- GIT Version Control System

Language

• Fluent in Spanish and English.

Pharmacy

- Prescription Processing
- Pharmaceutical Calculations Medical & Pharmaceutical Terminology
- Drug Classifications & Safety Medication
- Inventory Management
- FDA Compliance Medicare, Medicaid & Insurance Claims Processing
- Customer Service/Customer Relations

Core Competencies

- Attention to Detail
- Leadership
- Flexibility
- Communication
- Time management
- Problem-solving
- Teamwork
- Self-Motivated

Certificates and Awards

- Certified Pharmacy Technician (CPhT)
- Utah Pharmacy Technician Certification
- Circle of Distinction Award 2006 & 2007 (University of Utah Redwood Pharmacy

References

Company	Contact	Contact Info
University of Utah Redwood	Machaela Jaquez	801-213-9950
Pharmacy		
University of Utah Home	Jamie Doi	801-587-8600
Infusion		