



INTERGLOBE AVIATION LTD.(INDIGO), Global Business Park, Gurgaon, Haryana, India.

INDIGO PASSENGER(S)

Passenger 1
MR Sutanu Dalui

Booking reference	Status	Date Of Booking*	Payment Status
MFD9VJ	Cancelled	29 Sept 2018 09:36:03	Complete

* Booking Date reflects in UTC (Coordinated Universal Time), all other timings mentioned are as per Local Time.

PRICE SUMMARY

Refund Amount	933.00 INR
Cancel Change Fees	2,738.00 INR
CGST For West Bengal For Change/Cancel Fees	68.00 INR
SGST For West Bengal For Change/Cancel Fees	68.00 INR
Total Deductions	2,874.00 INR

The above amount has been charged against the cancellation.

Terms & Conditions:

1. If your booking was cancelled online on the IndiGo website and you have opted for a refund, the balance amount will be credited to your credit/debit card or bank account in 5 to 7 working days.
2. If your booking was cancelled online on the IndiGo website and you have opted for a reservations credit shell, you can use the available amount for future IndiGo bookings within one year by contacting our call centre or through our Airport ticketing counters.
3. If your booking was made and cancelled using your IndiGo website log in account, then the reservations credit shell, valid for a year, will reflect in your registered log in account only. You can use this credit to make future reservations by logging in to your IndiGo account or by calling our 24X7 call centre.
4. If your booking was made by our Call Centre or Airport ticketing counters, a reservations credit shell for the balance amount will be created by default. In case you need a refund, please contact our Call Centre.
5. If your booking was made through a travel agent, please contact the travel agent for the refund.
6. Kindly do not reply to this auto generated email; you can call our 24X7 call centre for enquiries

CONTACT DETAILS

Address:
MR Sutanu Dalui
ibibo Group, 5th Floor Good Earth
City Centre Sector-50Gurgaon HR

Company Name:
Goibibo

Passenger Mobile Number:
91-9831001393

Email:
sutanud@gmail.com

Alternate contact no:

Note

Note:

1. Goods and Services Tax (GST) shall be levied at applicable rates on all air transportation services provided by IndiGo, except in cases specifically exempted under law.
2. This is not a GST invoice. The GST invoice shall be sent to the email address in the name of the first passenger, mentioned in this itinerary. In case of a booking made by a GSTIN holder, the GST invoice shall be sent in the name of the GSTIN holder to the email address mentioned while providing the GSTIN information at the time of reservation.
3. Additionally, passengers may download the GST invoice using their PNR number on the IndiGo website www.goindigo.in (<https://www.goindigo.in/>).
4. GST shall also be applicable on any special services requested by the passenger at applicable rates.
5. Tax Invoices shall be only in INR, even in cases where the payment is made in a currency other than INR.
6. Airfare Charges include Base Fare, Fuel Charge and CUTE Charge.
7. PSF/UDF/ADF are collected on behalf of the Airport Authority of India (AAI)/Other Airport Operators. In case of no-show, you can claim the taxes on www.goindigo.in (<https://www.goindigo.in/>)

Terms and Conditions

Must Read:

Free Checked In Baggage Allowance for all pieces combined is 15Kg (Domestic) / 20 Kg (International). Free checked in baggage allowance for travel to and from Colombo, Doha, Dubai, Muscat, Sharjah, Singapore, Abu Dhabi and Kuwait is up to 30kgs per adult and child. This allowance does not apply to Infants.

For Infants valid birth certificate is required.

Passengers without valid visa to the arrival destination will not be permitted to board unless visa on arrival is permitted or visa is not required for such passengers as per the laws of the arrival destination.

Fog Advisory Customer satisfaction and hassle free travel are of utmost importance to us.

At times, there are circumstances, which are beyond our control like weather related phenomena of fog. This unexpected phenomenon may cause inconvenience to you due to flight delays, rescheduling and cancellations. We appreciate your patience and request for your kind cooperation in these times.

We will endeavor to give you proactive information through text messages or emails. However, we would urge you to call our Call Centre or check updates on your flight at 9910383838.

Alternatively, to know flight status you can:

- Download mobile app.
- Visit website – www.goindigo.in (<https://www.goindigo.in/>)
- Tweet us @IndiGo6E, follow us on Facebook.
- Send SMS, ST[space]flight number[space]departure date of flight as DDMM. For example: to know the status for 6E-333 for 11th February send "ST 333 1102" to 566772.
- Live chat on website.

General:

Check-in at www.goIndiGo.in is available. This service is not available for international travel and customers with infants or groups.

Changes/cancellations are permitted more than two (2) hours prior to scheduled departure and (four (4) hours for international sectors) with payment of change/cancellation fee and difference in fare if applicable.

A security search is compulsory.

A valid photo id, in original, is required for each person travelling. For foreign nationals, only passport, in original, will be considered as a valid photo id. For detailed terms and conditions, log on to www.goIndiGo.in

Check Your Flight Timings: To know the flight status on the day of departure, contact our 24 X 7 call centre departure, contact our 24 X 7 call centre or logon to our website or mobile app (available on iPhone, Windows, Android and Blackberry), or send an sms to 566772 in the following format: "ST[space]3 digit flight number[space]departure date of flight as ddmm". For example: to know the status for 6E-333 for 11th February send "ST 333 1102" to 566772.

Indian Nationals travelling to and from Kathmandu are required to carry either Passport or Voter's Id Card only as their valid photo Id, no other photo Id will be considered as valid.

Airfare Charges include Base Fare, Fuel Charge, CUTE Charge and Agency Commission payable to travel agents (if applicable).

Passengers going to UAE/ Oman from India on tourist/ employment visas require an 'OK TO BOARD' comment in their PNR. Please check with your visa issuing agency.

Name changes are not permitted on your booking.

Hot and cold food and beverages as shown in the Food and Beverage Menu may be purchased on board, subject to their availability. For ATRs and flights below 60 minutes flying time hot food or beverages will not be offered. On select flights below 30 minutes flying time only limited snacks (cookies and nuts) and water will be offered.

LED / LCD TVs of more than 99.06 cm in size will be charged. Refer to www.goIndiGo.in.

This booking is governed by IndiGo's fare rules and Conditions of Carriage that are available from Airport Counters, IndiGo Shops or www.goIndiGo.in

Flight schedules are subject to change and approval by authorities.

IndiGo reserves the right to deny boarding if credit card information is not supplied at check-in.

Hot Food and Beverages shall not be served on short sector flights.

Terminal Information:

International Terminal Information: For international flights, IndiGo will operate from the following terminals airports: **New Delhi** - Terminal 3, IGIA; **Mumbai** - International Terminal, Chhatrapati Shivaji Maharaj International Airport; **Dubai** - Terminal 1, Dubai International Airport; **Bangkok** - Suv arnabhum Airport; **Singapore** - Terminal 2, Changi Airport; **Kathmandu** - Tribuv an International Airport; **Muscat** - Muscat International Airport. **Chennai** - International Terminal, Chennai International Airport; **Hyderabad** - International Terminal, RGIA; **Kolkata** - Terminal II, Kolkata International Airport; **Kochi** - International Terminal, Kochi International Airport and **Thiruvananthapuram** - International Terminal, Thiruvananthapuram.

IndiGo flights from Delhi to Singapore departs from Terminal 1D. In case a passenger is arriving into Delhi from a country other than India and is further booked on a Delhi to Singapore flight, he/she must make their own necessary visa arrangements for transit within Delhi since there will be a change of terminal upon arrival into Delhi (i.e. from terminal 3 to terminal 1D).

Domestic Terminal Information: Thiruvananthapuram - Eff. 10 Jul 18, IndiGo flight nos. 6E-359, COK-TRV-DEL and 6E-837 TRV-COK-DEL will depart from and arrive at Domestic Terminal (TB-1), Shangumugham Trivandrum Airport -695008 in place of current Terminal (TB-2).

Flight Delay, Rescheduling or Cancellation:

At any time after a Booking has been made, we may change our schedules and/or cancel, terminate, divert, postpone, reschedule or delay any flight where we reasonably consider this to be justified by circumstances beyond our control, or for reasons of safety, or for commercial reasons. Circumstances beyond IndiGo's control can include, without limitation, weather, air traffic control, mechanical failures, acts of terrorism, acts of nature, force majeure, strikes, riots, wars, hostilities, disturbances, governmental regulations, orders, demands or requirements, shortages of critical manpower, parts or materials, labour unrest etc. If an IndiGo flight is cancelled, rescheduled or delayed for more than three hours (depending on the length of the journey), a Customer shall have the right to choose a refund; or a credit for future travel on IndiGo; or re-booking onto an alternative IndiGo flight at no additional cost (subject to availability); subject to the requirements under the local laws of the country in which the flight has been cancelled, rescheduled or delayed.

In the special case where a subsequent portion of an IndiGo flight is cancelled while a Customer is already in transit, such a Customer shall have the right to choose to remain at the transit station and to be re-booked onto an alternative IndiGo flight to the final destination at no additional cost subject to availability; or to remain at the transit station and accept a partial refund for the portion of the flight not completed; or to return to the point of origin and receive a refund; or a credit for future travel on IndiGo; or re-booking onto an alternative IndiGo flight at no additional cost subject to availability. We strongly recommend all Customers to provide correct phone numbers and email address, to enable us to inform them of flight delays or cancellations in unforeseen cases. Customers who have not provided valid contact information at the time of Booking may not be entitled for any compensation. Contact our call centre (0) 99 10 38 38 38 or +91 124 6613838 if you have any queries.