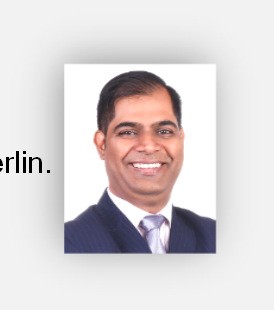
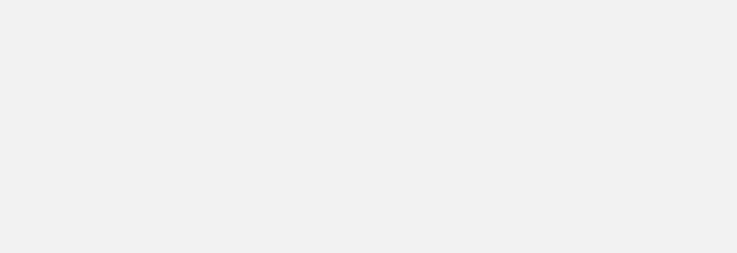
Ish Arora



Technical Product Owner / Manager

# E x e c u t i v e S U M M A R Y

* 18+ years of rich experience across Fintech and e-commerce domain which is spread over core Development, Engineering Management, Product Ownership with Agile/Scrum methodologies.
* Diverse deep technical background in open-source technologies, Bigdata, cloud has helped me in various client engagements with varying complexities.
* Always a learner, strong believer in people over processes, challenged the status quo, fearless and committed professional.
* Led teams and managed employee hiring, mentoring and development, professional growth reviews, and various programs on application development, security, resiliency, risk & compliance.
* Experience in managing projects using tools like Jira, rally etc.
* Always passionate about learning new evolving technologies.

# E X P E R I E N C E

Technical Product Manager – Fidelity Information Services-(Dec `2007 – Present)



* + Hired, Managed and professionally grew teams of extremely talented engineers working on Java/J2ee based applications which are based on Messaging queues (ActiveMQ, MDB’s), Microservices/RESTful API interacting multiple of database like (MySQL, Oracle, DB2) for Fidelity Information Services.
  + Created a culture of Agility and the new ways of work across teams.
  + Owned Applications for the production environment and ensured Compliance, Risk and Controls, Business Continuity.
  + Creation of baselines and common understanding for the teams for scrum adoption and conducted improvement evaluations quarterly.
  + Involved in gathering the requirements from the business and doing the impact analysis for various systems
  + Planning sprint release and making sure team has a crystal-clear understanding of sprint goals

RedAlkemi pvt ltd. (Jan 2004 – Jan 2007)

* + Worked on development of e-commerce platform using PHP
  + Testing framework automation using SOAPUI, groovy, selenium

Phone: +49 151 717 49572

Email: [abhisheksagar@gmail.com](mailto:abhisheksagar@gmail.com) Address: Schliemannstraße 4, Be Visa: Deutsch Job Seeker Visa [Easy Conversion to Work Visa]

rlin.

Core Competencies

Agility, Product ownership, Information Security.

Technology

Java / J2ee Unix

Web Services Jenkins

CI / CD Jira

Bash / Shell Scripting SQL

Bigdata ETL

EDUCATION

MCA – Masters computer applications (2007)

Bachelor of Computer Science (2001)

* SKILLS

Banking **▪▪▪▪▪▪▪▪▪**▪

Management **▪▪▪▪▪▪▪▪▪▪**▪

Agile **▪▪▪▪▪▪▪▪▪▪**▪

Kanban **▪▪▪▪▪▪▪**▪▪▪

Agile **▪▪▪▪▪▪▪▪▪**▪

Scripting **▪▪▪▪**▪▪▪▪▪▪

AWARDS

* Innovation award
* Star of quarter award

LANGUAGES

* English – Native Levels (20+yrs)
* Deutsch – A1 (Goethe Certified) ARTICLES
* Medium: 10x Teams
* LinkedIn: Capital one Hack SIGNIFICANT CONTRIBUTIONS
* Risk, Resiliency, Classifications reviews.
* Built commitment and collaboration.
* Customer engagement and value delivery.
* Benchmarking for Agility.
* Vendor Management
* Hiring and Growing Talent.
* Confidence and commitment Building.
* Teamwork and Leadership.
* Issues and conflict resolutions.

RECENT ASSIGNMENTS SUMMARY

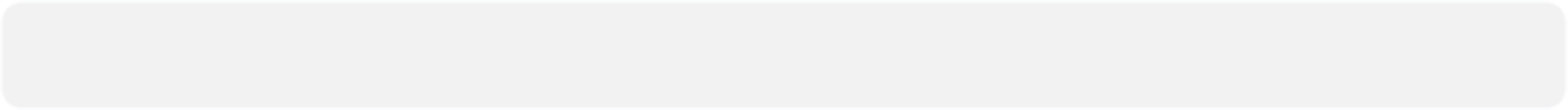


 – Fidelity Information Services | [www.fisglobal.com](http://www.fisglobal.com) | Mohali, Nov `2010 – Current  
Technical Product Manage, NAL

Role:  
Was responsible for Managing and Inspiring teams for Delivering Multiple solutions for global solutions across the FIS global production environments while empowering teams transform themselves to high performance teams. Served as a Pivot for customers, engineering teams, Various compliance and audit teams to ensure Application health, monitoring, stability and compliance in Dev, UAT and Production environments. As a core technical professional, led on various initiatives for developing architecture design, compliance adherence for various control procedures.   
  
Created and managed several metrics for productivity and application health. Using Influencing skills led several initiatives across organizations on Agility with workshops on Agile Topics and motivated them as they go along with cultural change and incubated an environment for cross geographic cohesion and cross team collaborations.

Key Accomplishments

* + Hired, Managed and professionally grew teams of extremely talented engineers working on Java/J2ee based applications which are based on Messaging queues (ActiveMQ, MDB’s), Microservices/RESTful API interacting multiple of database like (MySQL, Oracle, DB2) for Fidelity Information Services.
  + Involved in gathering the requirements from the business and doing the impact analysis for various systems
  + Planning sprint release and making sure team has a crystal-clear understanding of sprint goals
  + As Product Owner one of the jobs was to effectively maintain prioritize the Product backlog and release plan, Ensuring Product backlog is of manageable size, preparing Product Release Burndown charts
  + Making sure complacency doesn't set in team, at same time avoiding overcommitting to stakeholders
  + Championed the cause for continuous design and refactoring to minimize code duplicity, complex logic, poor named identifiers etc.
  + Provide visibility to team impediments/risks and help eliminate them
  + Helping team in self-management by creating artifacts like team task board, sprint Burndown chart, impediments list etc.
  + Facilitating Mid Sprint checkup to re review the acceptance criteria of committed Product backlog items
  + Encouraging team to adopt pair programming, peer review, preparing reusable components and best practice documents
  + Preparing charts showing the rate of new PBIs completed VS new one added thus detecting schedule drift in early stage
  + Coordinated with teams across different geographies
  + Ensured task completion to specification, on time and within budget.
  + Representing the team to report overall project status and upcoming risks and suggest solutions about it.
  + Tracking milestones and Publishing team's progress and successes to make sure they are highly visible to product owner / stakeholders.
  + Resolving internal team conflicts and Keeping the team motivated to ensure successful sprints.
  + Training new team members in Agile principles, scrum processes and helping them transition from waterfall methodology to agile practice
  + Progressed from problem statements to well-documented design, created Mockup screens for Business and end users to review the requirements
  + Created UML diagrams such as Use cases, Use case diagrams, Class, Activity and Sequence diagrams to present a better view of the systems
  + .



 Cisco Systems | [www.cisco.com](http://www.cisco.com/) | Bangalore, Jan `12- Jan-2014 Program Manager, Cisco Software Feature deliveries

Role:

As a program manager at the CSG group was responsible for delivery of the IOS software feature releases to our customers. These features releases were driven from the early stages to the final delivery stages to various customers for the Cisco's cutting-edge series of routers like ASR, 7200, 7600, ISR, M.E 36/3800, across access, distribution and core layers of the production networks.

Key Accomplishments

* + Drove multiple feature deliverables to the customers from conceptualization to deployment stages.
  + Created defect finding and reporting tools for the entire team to leverage and be more efficient.
  + Managed customer critical Feature deliverables amidst tight deadlines with back-to-back / overlapping schedules.
  + Collaborated and Coordinated with customers and teams around feature availability and release requests & IOS software delivery requests.
  + Managed and followed up with more than 27+ different teams across multiple Cisco’s Business units in a truly cross-geographical setup.
  + Getting the win-win-win with high value stakeholders and senior executives around key contentions.
  + Resolved Conflicts in times of crisis, conflicts of interests and last-minute escalations.