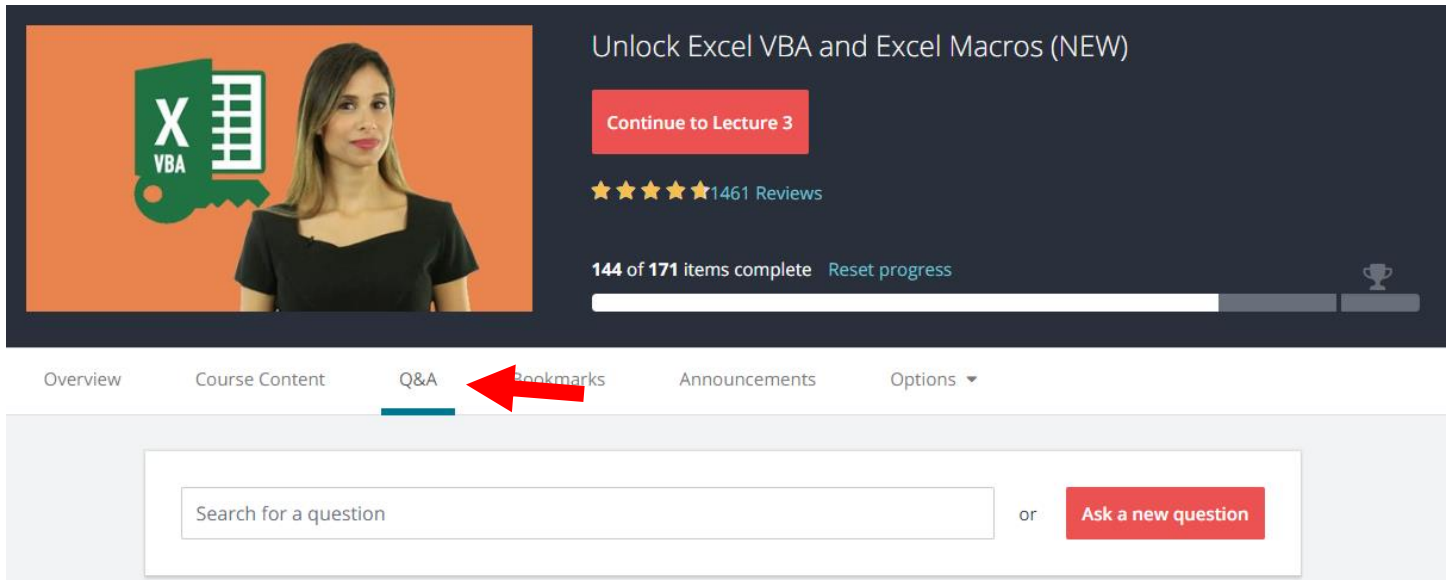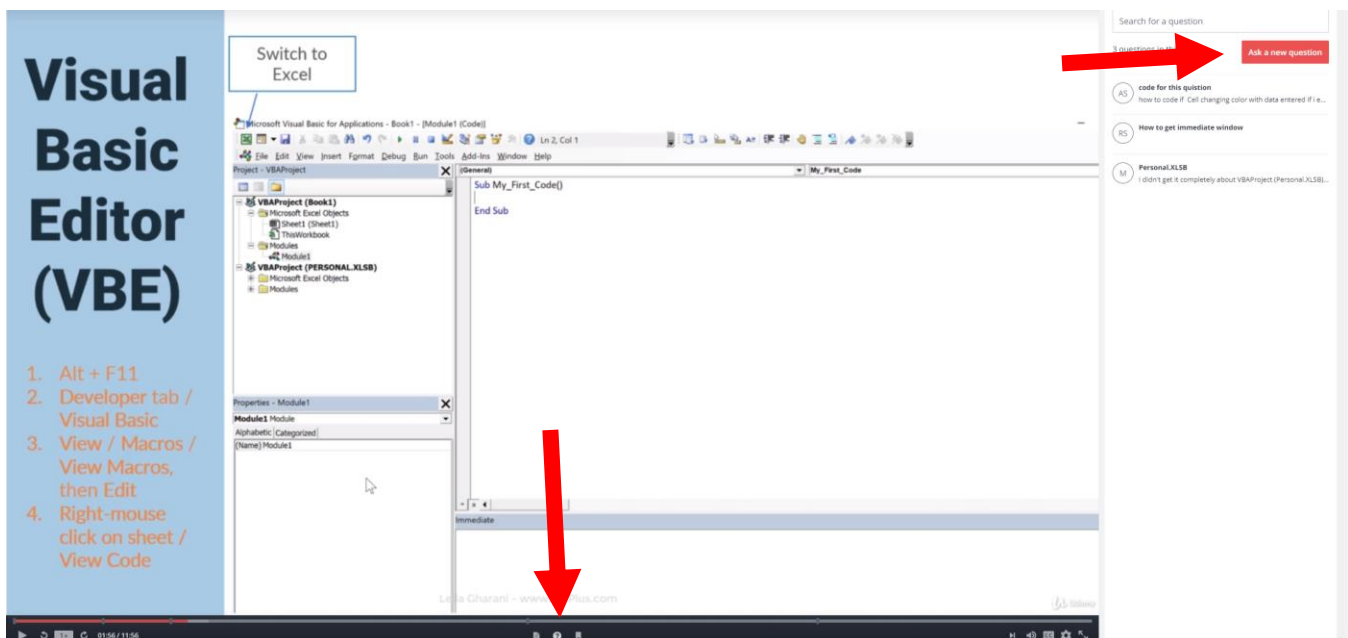# Asking questions

I'd love you to have a smooth course experience. If you run into any questions or need support, please post them on the Q&A board. You can get to the board here:

You can search to see if your question was already asked, by typing a few keywords in the search box.

If you can't find an answer, please click on **Ask a new question**. You can also directly ask a question while watching a lecture, by clicking on **Browse Q&A** on the bottom of the video and then selecting **Ask a new Question**.

This way we can see which lecture the question relates to.

What happens once you post your question

Once you post your question, either my **teaching assistant (TA) Minh Le**, other students (Many thanks John for helping-out) or myself, will get back to you. We try to answer questions as soon as we can, however, it can take up to 3 days for us to respond.

Here's a short introduction to your TA, Minh Le Nguyen:

"Currently, I'm working as a Data Analysis and Business Intelligence Specialist at Friwo Vietnam. I used to work as Senior Software Engineering and Data Analysis at Robert Bosch Engineering and Business Solutions Vietnam for 3.5 years. Besides that, I'm providing Excel VBA, Web Scraping and Data Analysis automation solutions on Upwork from 2014 until now with 100 completed jobs and over 200 working hours. I have experience in using programing languages including Java, C#, VB, VBA, Python, in scripting and software application development and database development with Oracle, SQL server and MySQL. I graduated from Da Nang University of Technology with major in Electronic and Telecommunication."

Suggestions & Feedback

Please send me a direct message on Udemy if you have improvement suggestions for the course. Your feedback will help me improve not just this course, but my future courses as well. If you have a course-related question though, please ask this on the Q&A board instead. It's not easy to share screenshots in messages, and your question is not going to be found by other students – My TA will also not be able to see your question.

I hope you find a lot of value in the course!

Many thanks & happy learning,

Leila