# Javed Ahmad

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### **EDUCATION**

• B.Tech – Computer Science and Engineering (Health Informatics) VIT Bhopal University

Sept 2022 – May 2026 CGPA: 7.80 / 10

### TECHNICAL SKILLS

- Programming Languages: Python, Java, C, SQL
- Databases And Tools: SQL, MySQL, SQLite, MongoDB, Power BI, Tableau, Excel, Figma, Git
- Frameworks: TensorFlow, Scikit-learn, Pandas, Numpy, Matplotlib, Seaborn, SHAP, OpenCV, Streamlit

### **PROJECTS**

## Supplier Credibility Analysis

Python, Pandas, PyCaret, LightGBM, Scikit-learn

- Situation: The sales team's outreach to over 300,000 unverified suppliers was inefficient and untargeted, leading to wasted effort on low-potential leads.
- Task: Leverage insights from an initial deep-dive analysis to build a predictive model that could score and rank suppliers for an efficient targeting strategy.
- Action: Performed an EDA to identify key trust predictors (age, tenure, location), then built a LightGBM classification model in PyCaret to score all unverified suppliers.
- Result: Produced a predictive model with 87% Recall and delivered a prioritized target list that empowered the sales team to strategically target high-potential leads.

#### **Telecom Churn Analytics**

Python, XGBoost, GridSearchCV, SHAP, Power BI

- Situation: High customer churn was affecting retention for a telecom provider.
- Task: Created a model to classify and visualize at-risk users based on usage behavior.
- Action: Processed 7,043 records, trained XGBoost model (86% accuracy), and used SHAP for interpretability. Created Power BI dashboards to present churn insights and segmentation.
- Result: Enabled data-driven retention strategies; Stakeholders simulated a 22% reduction in churn using targeted actions.

## **SHopinion**

Python, Transformers, PyTorch, SHAP, Streamlit

- Situation: The business needed a scalable solution to quantify customer sentiment from thousands of unstructured text reviews and interpret the key drivers behind the feedback.
- Task: To develop and deploy an end-to-end NLP model that accurately classifies sentiment and provides transparent, word-level explanations for its predictions.
- Action: Bootstrapped initial labels using VADER, fine-tuned a DistilBERT model for classification, integrated SHAP for explainability, and deployed the final pipeline in an interactive Streamlit dashboard.
- Result: Achieved 96% accuracy and delivered an interactive dashboard that provides real-time, explainable sentiment insights, enabling a data-driven approach to understanding customer feedback.

#### Disease Outbreak Prediction System

Python, Random Forest, Streamlit, Folium, KMeans, GeoPandas

- Situation: Inefficient public health planning for seasonal and geographic disease outbreaks in India required a predictive early-warning system.
- Task: To build a predictive model that classifies diseases from symptoms and visualizes outbreak hotspots to guide public health interventions.
- Action: Trained a Random Forest classifier on 5k+ symptom records, applied K-Means to identify geospatial clusters, and deployed a Streamlit dashboard with Folium heatmaps.
- **Result:** Delivered a model with 87% classification accuracy and deployed a dashboard that pinpointed 10 high-risk zones, enabling targeted public health responses.

## LEADERSHIP AND INITIATIVES

- Core Team, Sports Club Coordinated event logistics and operations for 200+ participants during the annual fest.
- Event Lead, OWASP Club Organized 5+ technical events, successfully increasing member engagement by 50%.

## **CERTIFICATIONS**

- Generative AI Career Essentials IBM Career Education
- Full Stack Developer MERN SmartBridge X MongoDB

Jan 2025 – Apr 2025

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