6. Contrast deal while making purchases

Problems with purchases

Purchase: The fact of buying an item or service



















- 1. Bent (past participle of "bend")
- 2. Broken (past participle of "break")
- 3. Cracked (past participle of "crack")
- 4. Damaged (past participle of "crack")
- 5. Dented (past participle of "dent")
- 6. Defective
- 7. Incompatible
- 8. Leaking (leakage)
- 9. Scratched (past participle of "scratch")

My cell phone is useless

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Ν	ЛΔ	TCH	I Writ⊖	the	correct	letter

- You got a package, but it's dented.
 Do you have a screen protector for your phone?
 Why did that company ask us to send back the toy?
 What's wrong with the refrigerator?
 My phone's battery is still dead.
 Why are you returning this TV?
- a. No, but I really need one. It's already scratched.
- **b.** I'm not sure, but it's leaking from the bottom.
- Look inside and see if the merchandise is broken.
- d. It's defective and dangerous for children.
- e. The remote is broken.
- **f.** You need a different charger. This one is incompatible with your phone.

- 1. c
- 2. a
- 3. d
- 4. b
- 5. f
- 6. e

Additions with too and either

Affirmative Statement	Addition			
		I am, too.		
Claire is busy,	and	they are, too.		
		he is, too.		
Negative Statement	Addit	ion		
Negative Statement	Addit	ion I'm not, either.		
Negative Statement John isn't home,	Addit			

Burial = when a dead body is going to be buried underground

Bury

Exhume = Dig up Desecrate = profanar

Ellipsis?

Neither = not either

Grammar Watch

- Use an addition as a way to avoid repeating information in a sentence.
- · Use too for affirmative sentences.
- · Use either for negative sentences.
- · Use a comma before too or either.

COMPLETE. Use the correct form of be and too or either.

1.	My cell phone's screen is scratched, and my tablet's screenis, too	
2.	Maya wasn't home yesterday, and her sisters	
3.	The air conditioner is making strange sounds, and the heater	_
4.	The soda machine is out of order, and the vending machines	
5.	The TV display isn't working, and the sound	
6.	The bank isn't open today, and the schools	

<u>For answering let's consider:</u> Is it positive or negative? Is it plural or singular? Which tense? — don't forget the comma

- 1. is, too
- 2. weren't, either
- 3. is, too
- 4. are, too
- 5. isn't, either
- 6. aren't, either

Warranties and Service Agreements

Caveat emptor means "buyer beware." What does that mean? When you buy something, you should be careful. Some products are low quality. They break easily. Nobody wants to buy a product like this. Sometimes, though, it's

5 hard to tell how good a product is. You should do one important thing before you buy a product. Check its warranty or service agreement. This will protect you if the product breaks. This is even more important when you buy an expensive product.

10 Warranties

A warranty is a promise from the product's manufacturer. The manufacturer promises to repair the product if it breaks. Cars, appliances, and computers usually come with warranties. They are included in the price of the

15 product. The warranty usually lasts for a year. You should always read it carefully.

Service Agreements

These are also called "service contracts" or "extended warranties." Warranties and service agreements are

20 both promises to fix a product if it breaks. The difference is the price. A service agreement costs extra. Before you pay, study the service agreement. Make sure it isn't a waste of money.

Don't pay extra for a service agreement in these

- 25 situations:
 - The product is high quality. This means it probably won't break. It won't need repairs.
- 30 It doesn't cost much to repair the product. You can just pay someone to make the repairs. It doesn't make sense to pay extra for a service agreement.
- 35 The service agreement only covers part of the product. Another part might break. Then you will have to pay for the repairs.

How likely is it that a product will break? Some products break more often than others. After three years, TVs have a 3% failure rate. Cameras have a 10% failure rate. Laptops have a 43% failure rate! (Source: Consumer Reports)

40 Before you buy a product, protect yourself. Always check the warranty and service agreement.

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Comprehension

What is the main idea of the article?

- a. Some products break easily, so buyers should be careful.
- b. Before you buy a product, always check the warranty and service agreement.
- c. Sometimes you shouldn't pay extra for a service agreement.

The answer is "b"

Complete the sentences

1.		th warranties and service fix a product	agr	reements, n		ufacturers promise give the buyer a dif		
2.		varranty lasts forever			b.	for a period of time		
3.		ervice agreement is included in the price o			b.	costs extra		
4.		u shouldn't pay for a serv repairs for the product c				nen the product probab	oly v	von't break
5.	_	service agreement only of pay for the repair you have to				or's motor, and the		
	1. 2. 3. 4. 5.	b b b						
Se	lec	t the correct answer	S					
1.		e word <i>manufacturer</i> in the company that makes a product	b.	the store	tha		c.	the person who buys a product
2.		e word <i>appliance</i> s in lir small products			ces	of equipment	c.	phones or computers
3.		e phrase <i>included in</i> in more than		14 means less than			c.	part of
4.		e word <i>repair</i> in line 30 buy		ans sell			c.	fix
5.		e word <i>cover</i> s in line 36 promises		eans pays for		<u> </u>	C.	explains
	1. 2. 3. 4. 5.	b c c						

Comparing with adjectives

	Adjective		
	cheaper	than my old plan.	
My new phone plan is	more convenient		
	less convenient		
	bigger		
Our old TV is	smaller	than our new TV.	
	heavier		

We are expressing superiority or inferiority of a characteristic when comparing \underline{two} nouns.

Grammar Watch

- Use the comparative form of an adjective + than to compare two people, places, or things.
- The comparative forms of good, bad, and far are irregular: good-better, bad-worse, far-farther.

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Orilla = edge

I saw fewer people today than yesterday

Add -er + than to most adjectives with one syllable. For example: cheap → cheaper than For adjectives ending with -y, change the -y to -ie and add -er. For example: happy → happier than For adjectives ending with -e, add -r. For example: nice → nicer than For adjectives that end in a consonant + a vowel + a consonant, double the consonant and add -er. For example: big → bigger than For adjectives with more than two syllables, add more before the adjective. For example: expensive → more expensive than

Exercise: Look at the TV ads. Choose the correct form of the adjectives in parentheses.





1.	The Viza is	than the Polara.
2.	The Viza has(good)	resolution than the Polara.
3.	The Viza's screen is	(big) than the Polara's screen.
4.	The Polara is(expensive)	than the Viza.
5.	The Polara is(small)	than the Viza.
6.	The Polara's refresh rate is _	(slow) than the Viza's refresh rate
7.	The Polara is(cheap)	than the Viza.
8.	The Polara has(bad)	resolution than the Viza.

- 2. Better
- 3. Bigger
- 4. less expensive
- 5. smaller
- 6. slower
- 7. cheaper
- 8. worse

Comparing with as...as

	as	Adjective	as	
This store is This store isn't	as	clean	as	that store.
That book is That book isn't	as	expensive	as	this book.

Grammar Watch

- Use as . . . as to say how two things, places, or people are like each other.
- Use not as . . . as to say how two things, places, or people are not like each other.
- Leave out the second part of an as... as phrase when the meaning is clear from context. For example, That TV isn't as big (as this TV).

Choose True or False

The Trego store is as clean as the Archway store.
The Archway store is not as big as the Trego store.
The lines at Archway are not as long as the lines at Trego.
1. The Archway store is cleaner.
2. The Trego store is bigger.
3. The lines at Archway are shorter.
 False True True
Exercise:
Complete each sentence with a verb and an <i>asas</i> phrase. Use the adjective ir parentheses.
1. Customer service at aro.com <u>is not as good as</u> it is at acb.com. (not / good)
2. Deliveries they are at acb.com.
3. The merchandise at aro.com it is at acb.com.
4. Shopping on aro.com it is on acb.com.
5. Prices at aro.com they are on acb.com. (not / high)
2. are as fast as
3. is not as good as
4. is as easy as
5. are not as high as