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HANDS-ON TUTORIALS

### Simulate Real-life Events in Python Using SimPy

Simulate a Restaurant with Hungry Customers and a Limited Supply of Food



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#### **Motivation**

As a restaurant manager, you want to approximate how much food your restaurant needs to prepare for tomorrow. You know how many customers come to your restaurant per day and the average time it takes to serve one customer. However, it is challenging to put all of these variables into one calculation.

Wouldn't it be great if you can simulate this event using Python?

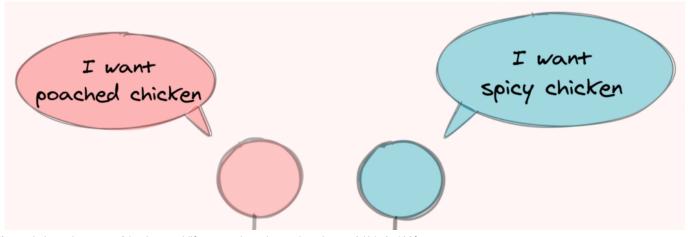






Image by Author

That is when SimPy comes in handy.

#### What is SimPy?

<u>SimPy</u> is a Python library that enables you to simulate real-life events. It can model active components such as customers, vehicles, or agents.

To install SimPy, type:

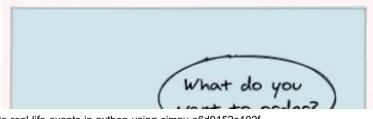
pip install simpy

#### Get Started — Simulate Waiters

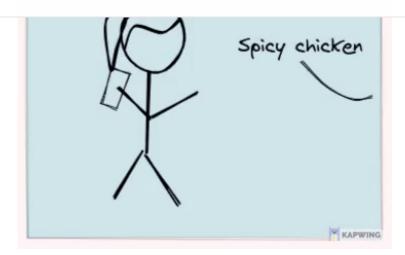
In SimPy, the behaviors of active components such as customers or vehicles are modeled with *processes*. These processes live in an *environment*. They interact with the environment and with each other via *events*.

To understand these concepts better, let's try to model a waiter (a process) who serves in a restaurant (an environment). Some basic things that waiters do are:

- Taking orders from customers
- Giving orders to the cooks
- Serving food to customers







GIF by Author

Here, the waiter is a process. The waiter lives in an <code>env</code> . The current simulation time is <code>env.now</code> . The <code>env.timeout(duration)</code> method models the time it takes to finish one activity.

```
import simpy
 2
 3
     def waiter(env):
 4
         while True: # Simulate until the time limit
             print(f"Start taking orders from customers at {env.now}")
             take order duration = 5
             yield env.timeout(take order duration) # models duration
 8
             print(f'Start giving the orders to the cooks at {env.now}')
             give order duration = 2
10
             yield env.timeout(give_order_duration)
11
12
             print(f'Start serving customers food at {env.now}\n')
13
             serve order duration = 5
15
             yield env.timeout(serve_order_duration)
16
     env = simpy.Environment() # the environment where the waiter lives
17
18
     env.process(waiter(env)) # pass the waiter to the environment
19
     env.run(until=30) # Run simulation until 30s
waiter.py hosted with \bigcirc by GitHub
                                                                                                view raw
```

#### Output:



```
Start taking orders from customers at 0
Start giving the orders to the cooks at 5
Start serving customers food at 7

Start taking orders from customers at 12
Start giving the orders to the cooks at 17
Start serving customers food at 19

Start taking orders from customers at 24
Start giving the orders to the cooks at 29
```

Image by Author

Cool! We are able to simulate some basic things a waiter does. The outputs above make sense since it takes around:

- 5s to take the orders from the customers ( take\_order\_duration = 5)
- 2s to give the orders to the cooks (give\_order\_duration = 2)
- 5s to serve food to the customers ( serve order duration = 5 )

Note that we don't see "Start serving customers food at 31" because we only run the simulation for  $30 \, \text{s}$ .

#### Resource — Simulate Customers

We can simulate customers using the same logic as above. However, since there is a limited number of customers that can be served in the restaurant, we will also model the restaurant with a limited capacity.



into the restaurant only when there are **fewer than 2** customers in the restaurant.

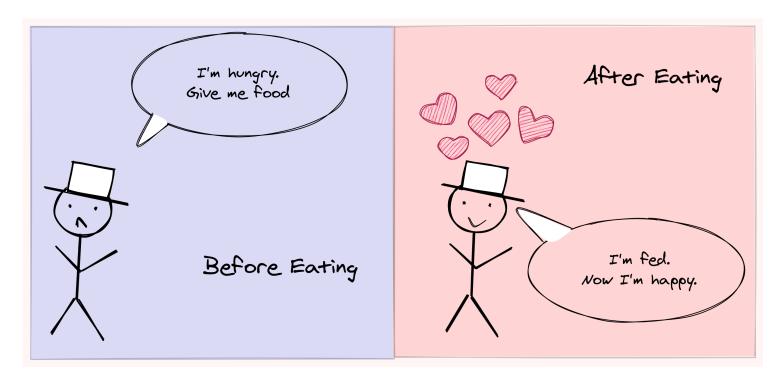


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```
import simpy
 1
     from random import random, seed
 4
     def customer(env, name, restaurant, **duration):
         while True:
 6
             yield env.timeout(random()*10) # There is a new customer between 0 and 10 minutes
 7
             print(f"{name} enters the restaurant and for the waiter to come at {round(env.now, 2)}")
 8
             with restaurant.request() as req:
9
                 yield req
11
                 print(f"Sits are available. {name} get sitted at {round(env.now, 2)}")
12
13
                 yield env.timeout(duration['get_sitted'])
14
                 print(f"{name} starts looking at the menu at {round(env.now, 2)}")
15
                 yield env.timeout(duration['choose_food'])
17
18
                 print(f'Waiters start getting the order from {name} at {round(env.now, 2)}')
                 yield env.timeout(duration['give_order'])
19
```



```
print(f'{name} starts eating at {round(env.now, 2)}')
                 yield env.timeout(duration['eat'])
25
26
                 print(f'{name} starts paying at {round(env.now, 2)}')
27
                 yield env.timeout(duration['pay'])
29
                 print(f'{name} leaves at {round(env.now, 2)}')
30
33
     seed(1)
     env = simpy.Environment()
34
35
36
     # Model restaurant that can only allow 2 customers at once
    restaurant = simpy.Resource(env, capacity=2)
37
    SEP.
38
```

Now we can specify the duration of each activity and simulate 5 customers. Note that the order of customers and their numbers are unrelated.

```
durations = {'get_sitted': 1, 'choose_food': 10, 'give_order': 5, 'wait_for_food': 20, 'eat': 45,

for i in range(5):
    env.process(customer(env, f'Customer {i}', restaurant, **durations))

env.run(until=95)

customer.py hosted with $\infty$ by GitHub
view raw
```

#### Output:



```
Customer 0 enters the restaurant and for the waiter to come at 1.34
Sits are available. Customer 0 get sitted at 1.34
Customer 0 starts looking at the menu at 2.34
Customer 3 enters the restaurant and for the waiter to come at 2.55
Sits are available. Customer 3 get sitted at 2.55
Customer 3 starts looking at the menu at 3.55
Customer 4 enters the restaurant and for the waiter to come at 4.95
Customer 2 enters the restaurant and for the waiter to come at 7.64
Customer 1 enters the restaurant and for the waiter to come at 8.47
Waiters start getting the order from Customer 0 at 12.34
Waiters start getting the order from Customer 3 at 13.55
Customer 0 starts waiting for food at 17.34
Customer 3 starts waiting for food at 18.55
Customer 0 starts eating at 37.34
Customer 3 starts eating at 38.55
Customer 0 starts paying at 82.34
Customer 3 starts paying at 83.55
Customer 0 leaves at 92.34
Sits are available. Customer 4 get sitted at 92.34
Customer 4 starts looking at the menu at 93.34
Customer 3 leaves at 93.55
Sits are available. Customer 2 get sitted at 93.55
Customer 2 starts looking at the menu at 94.55
```

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Cool! From the output, we can see that:

• New customers come in at random times



Pretty cool, isn't it?

# Put Everything Together — Simulate a Restaurant with a Limited Supply of Food

As a manager, you think 10 items per option of food are enough to feed your customers. Let's test this assumption by applying what we have learned so far.

#### Create a Restaurant

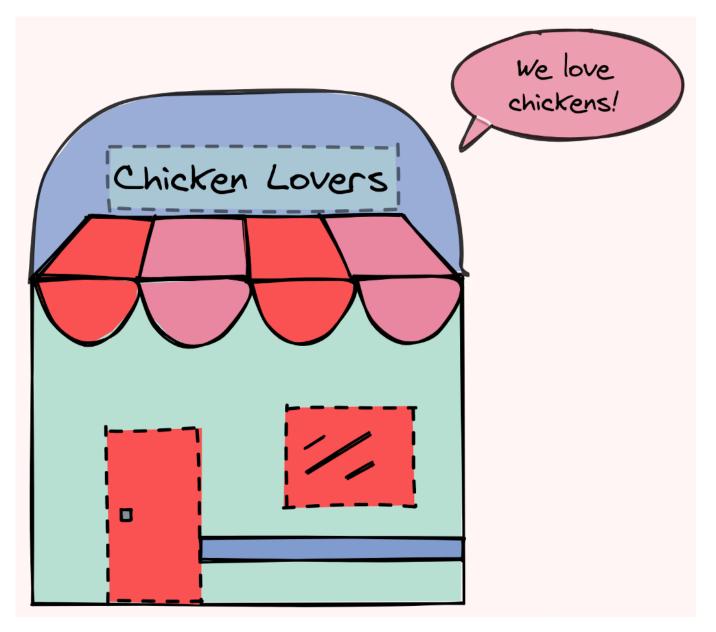


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- Omy takes take-out orders
- There is only one staff member
- The customers are waiting in line to order food on the menu. The more items a customer orders, the longer the customer needs to wait.

The attributes of this restaurant are:

- staff: a resource with the capacity 1 (the staff can only serve one customer at a time)
- foods: options of food the restaurant offers
- available: number of items per option of food
- run out : events when each option of food runs out
- when run out : the time when each option of food runs out
- rejected\_customers : number of customers who leave the line because their food option runs out

```
from collections import namedtuple
 2
 3
     NUM ITEMS = 10 # Number of items per food option
 4
 5
     staff = simpy.Resource(env, capacity=1)
     foods = ['Spicy Chicken', 'Poached Chicken', 'Tomato Chicken Skillet',
 6
              'Honey Mustard Chicken']
     available = {food: NUM ITEMS for food in foods}
 8
     run out = {food: env.event() for food in foods}
9
     when run out = {food: None for food in foods}
10
     rejected customers = {food: 0 for food in foods}
11
12
13
     Restaurant = namedtuple('Restaurant', 'staff, foods, available,'
14
                             'run out, when run out, rejected customers')
     restaurant = Restaurant(staff, foods, available, run out,
15
16
                             when run out, rejected customers)
```



We also want to create a customer who is waiting in line. A customer will:

- Leave if there is not enough food left
- Order food if there is enough food left

If there is no food left after the customer orders a particular kind of food, we will declare that the chosen food has run out.

```
def customer(env, food, num_food_order, restaurant):
 1
 2
         """Customer tries to order a certain number of a particular food,
 3
         if that food ran out, customer leaves. If there is enough food left,
         customer orders food."""
         with restaurant.staff.request() as customer:
 6
             # If there is not enough food left, customer leaves
             if restaurant.available[food] < num_food_order:</pre>
 9
                  restaurant.rejected_customers[food] +=1
                 return
13
             # If there is enough food left, customer orders food
14
             restaurant.available[food] -= num food order
             # The time it takes to prepare food
             yield env.timeout(10*num_food_order)
17
             # If there is no food left after customer orders, trigger run out event
             if restaurant.available[food] == 0:
                 restaurant.run_out[food].succeed()
                 restaurant.when_run_out[food] = env.now
21
             yield env.timeout(2)
restaurant.pv hosted with \infty by GitHub
                                                                                                view raw
```

Two new concepts in the code above are:

• restaurant.staff.request: Request usage of the resource. In this case, the customer requests a service from the staff member.



of a food option.

There are new customers until the simulation reaches the time limit.

```
1
     import random
 2
 3
     def customer_arrivals(env, restaurant):
 4
         """Create new customers until the simulation reaches the time limit"""
 5
         while True:
             yield env.timeout(random.random()*10)
 8
             # Choose a random food choice from the menu
             food = random.choice(restaurant.foods)
 9
10
             # Number of a food choice the customer orders
11
             num_food_order = random.randint(1,6)
12
13
             if restaurant.available[food]:
                 env.process(customer(env, food, num_food_order, restaurant))
15
restaurant.py hosted with ♥ by GitHub
                                                                                                view raw
```

#### Run the Simulation

Now we have created the customers and the restaurant, let's run the simulation. We will print messages when the restaurant runs out of a food option.

```
import random
 1
 2
 3
     RANDOM SEED = 20
     SIM TIME = 240
 4
 6
     random.seed(RANDOM SEED)
 7
     env = simpy.Environment()
 8
9
     # Start process and run
10
     env.process(customer_arrivals(env, restaurant))
     env.run(until=SIM_TIME)
11
12
13
     for food in foods:
14
         if restaurant.run_out[food]:
```



```
print(f'Number of people leaving queue when the {food} ran out is '

f'{restaurant.rejected_customers[food]}.\n')

restaurant.py hosted with \bigcirc by GitHub

view raw
```

#### Output:

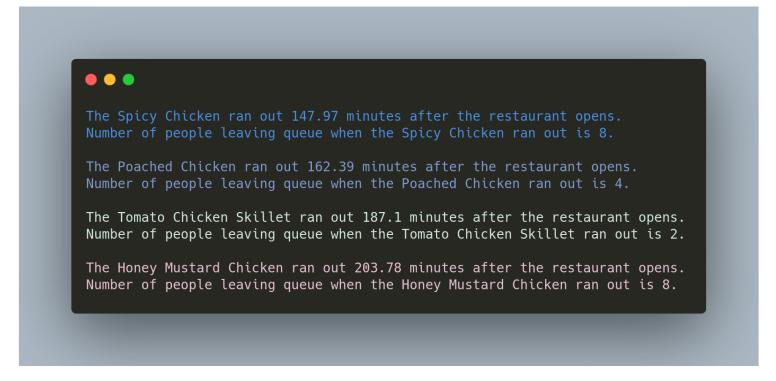


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Cool! Imagine 1 second in SimPy is 1 minute in real life. If the simulation runs for 240 minutes (4 hours), and there are 10 items per food choice, then the restaurant will run out of each food choice in fewer than 240 minutes.

There is also a total of 22 customers leaving the restaurant hungry. Thus, if we want to feed all of our customers in 240 minutes, we might need to prepare more than 10 items per food option.

#### How to Improve this Example?

Note that the example above is only a simplified version of a real restaurant. To make the example closer to a real event in a restaurant, you might want to add more interactions.



Check out the <u>examples in SimPy's documentation</u> for other inspirations.

#### Conclusion

Congratulations! You have just learned how to use SimPy to simulate real-life events. I hope this will give you the motivation to simulate the events you are interested in.

The source code for this article can be found here:

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