

JAVIER GUADALUPE MORALES CEDILLO

ENGINEER IN COMPUTATIONAL SYSTEMS

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Engineer in Computational Systems focused on problem-solving and process optimization, with hands-on experience in web development and user support. Committed to driving company growth through technological innovation and process automation.

PROFESSIONAL EXPERIENCE

SYSTEMS AREA LEAD QVOZ

MAY 2024 – AGUST 2024

SYSTEMS ASSISTANT IPAO DE MEXICO

AGUST 2024 – MARCH 2025

JUNIOR SYSTEMS ENGINEER IPAO DE MEXICO

MARCH 2025 – JUNIO 2025

KEY PROJECTS

Custom Web Development:

- Delivered tailored websites for clients including cokinosenenergy.com, laspencas.mx, olivoscielo.com, apexurology.mx, bodegasdelviento.com, and cleaninnup.mx.

Client Technical Support:

- Provided onsite and remote assistance to supermarkets and businesses — troubleshooting networks, configuring printers, and resolving software issues.

Advanced Control Panel Creation

- Built a feature-rich dashboard for event companies featuring user management, search filters, client tracking graphics, PDF generation, and payroll system integration.

Store Launch Management – CleaningUp Saltillo:

- Led marketing strategy across social media and physical media, designed and configured Shopify-linked website, and set up hosting and professional email services.

Network Infrastructure Deployment:

- Designed structured cabling and implemented load balancing across company branches, increasing network stability by 40% and reducing downtime.

ERP and POS Training:

- Delivered hands-on training in Microsip's Point of Sale, Billing, Purchasing, and Inventory modules.

Internal Support System Development:

- Designed a ticket-tracking system to automate support requests, enhancing response efficiency.

EDUCATION / HABILITIES

Bachelor's in Computational Systems Engineering | instituto tecnológico de saltillo AGUST 2020/ MAY 2025

- Databases: Informix, MySQL, Oracle, Firebird
- Programming languages: Java, Python, PHP, R
- Data manipulation: cleaning, analysis, transformation and visualization
- Web development: HTML, CSS, JavaScript, Bootstrap, Node.js, Electron, Laravel
- Shopify: Setting up and managing online stores
- Cloud Services: Microsoft Azure
- Management of hosting platforms
- Windows, Windows Server, Linux (including Kali Linux)
- Active Directory: management of users and policies
- Structured cabling and network configuration
- Zebra industrial printers
- Cybersecurity with Kali Linux
- Artificial Intelligence: Task Automation
- Power BI: interactive dashboards
- Microsip: billing, payroll, inventories, point of sale, accounts receivable, purchases
- Training for technical and operational staff in the use of business platforms and ERP systems.
- On-site support: diagnosis of technical problems, software installation, configuration of printers, peripherals, and networks.
- Remote support: attention and resolution of incidents using tools like TeamViewer and AnyDesk, with tracking through tickets or internal systems.

INFORMACIÓN ADICIONAL

- Lenguajes:** spanish(native) - High intermediate English(B1)
- Certifications:** Inventories, Point of sale, Branch manager, Purchases, Payroll, Electronic accounting.