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JAVIER SANTIAGO

TECHNICAL SKILLS

Operating systems
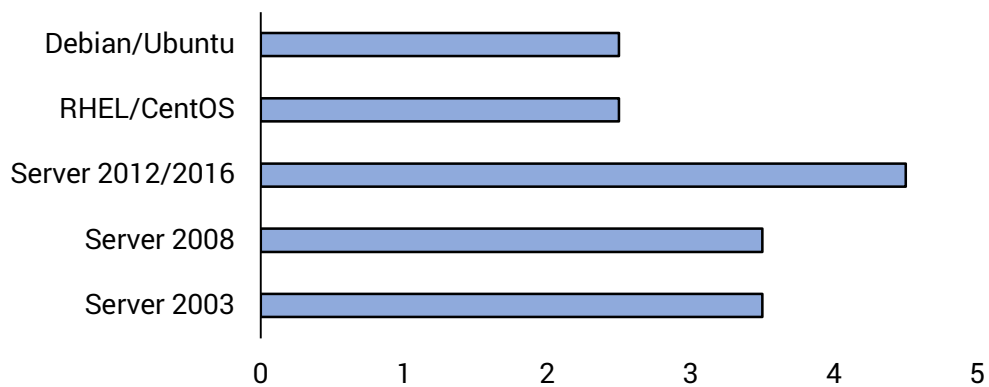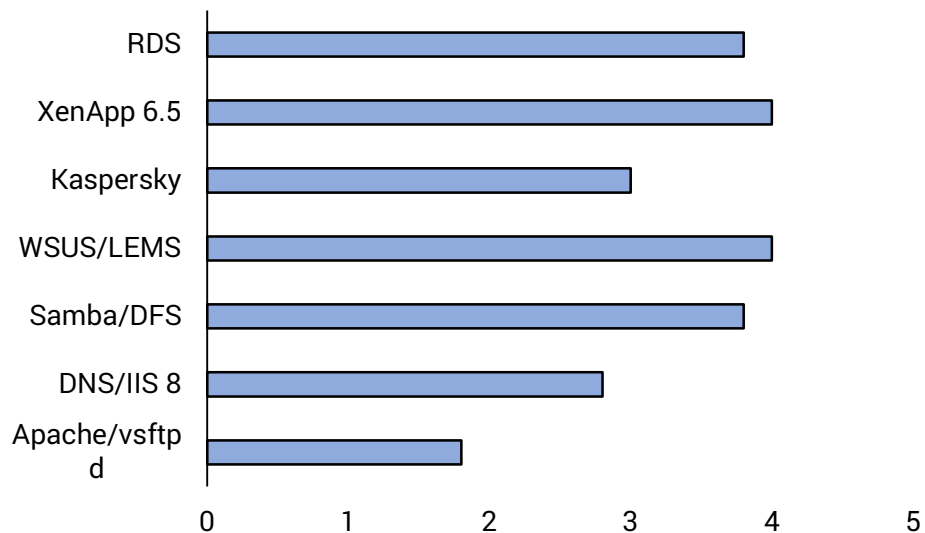
Operating systems bar chart:
- Debian/Ubuntu: 2.5
- RHEL/CentOS: 2.5
- Server 2012/2016: 4.5
- Server 2008: 3.5
- Server 2003: 3.5

App servers

App servers bar chart:
- RDS: 3.8
- XenApp 6.5: 4.0
- Kaspersky: 3.0
- WSUS/LEMS: 4.0
- Samba/DFS: 3.8
- DNS/IIS 8: 2.8
- Apache/vsftpd: 1.8

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Virtualization
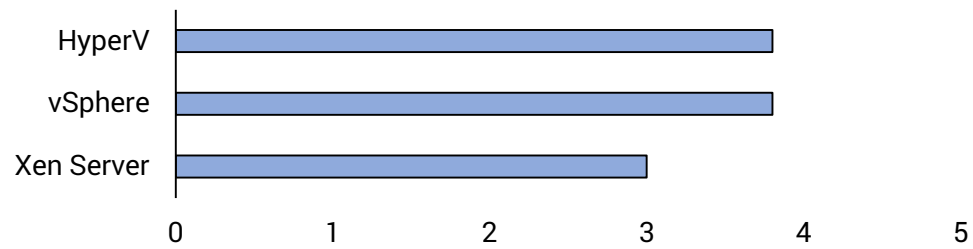
HyperV	(≈3.8)
vSphere	(≈3.8)
Xen Server	(≈3.0)
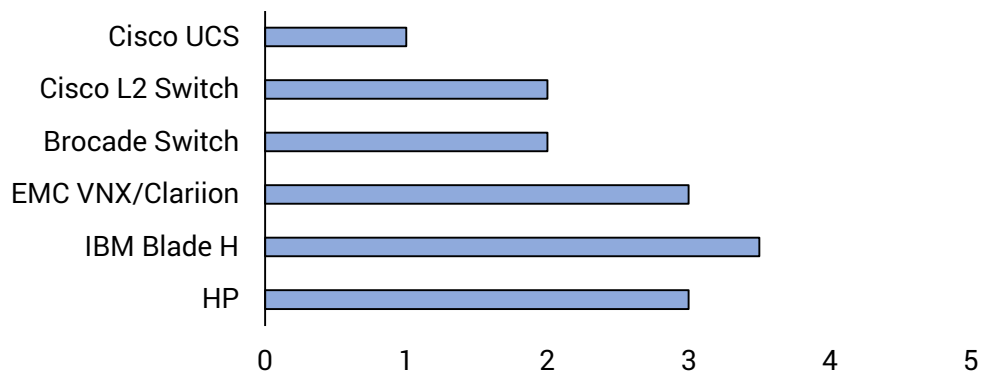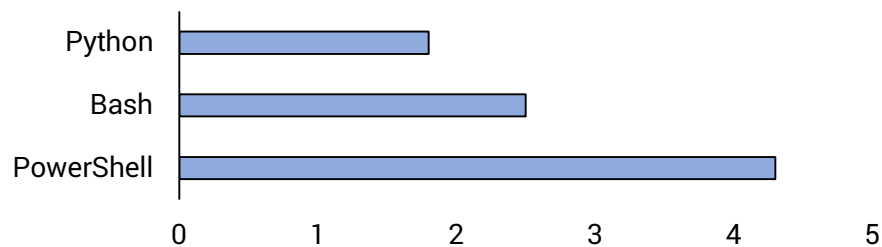
Scale: 0 – 5

Hardware platforms

Cisco UCS	(≈1)
Cisco L2 Switch	(≈2)
Brocade Switch	(≈2)
EMC VNX/Clariion	(≈3)
IBM Blade H	(≈3.5)
HP	(≈3)

Scale: 0 – 5

Development

Python	(≈1.8)
Bash	(≈2.5)
PowerShell	(≈4.3)

Scale: 0 – 5

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EXPERIENCE

Nexthink
2021-2022

Scripting / Team Leader

Nexthink is a company whose products help automate most of the repetitive tasks that L1 and L2 IT departments execute. Think on a combination of SCCM, Puppet, a L1 agent and some IA with chat to help users and IT departments with their problems.

I managed a small team of hybrid developers/sysadmins, and code automated solutions in PowerShell and bash, from helping a user with his slow mail client to replace a vulnerable Tomcat file on all Linux, Windows and MacOS machines from a customer.

Technologies used:

1. Microsoft services: DNS, DHCP, Active directory, GPOs.
2. Virtualization and servers: Windows Server, RHEL, vSphere
3. Scripting: Bash, PowerShell, Python, YAML, JSON. Git for the code repos.
4. Operating systems: Windows 10, Windows 11, MacOS.
5. Methodologies: Agile, Scrum.

Sopra Steria
2018– 2021

Architect & sysadmin

Sopra provides a multitude of services focused on the IT business: development, infrastructure support, cybersecurity...etc.

I was a senior Sysadmin and architect for an oil and gas industry Norwegian company, managing its distributed datacenters on Oslo and Trondheim. I implemented new setups, servers, managed the storage solution, clustered Microsoft services (DNS, DHCP, IIS, AD, DFS) and attended L3 support requests when necessary. I was the L3 point of

contact together with another fellow senior Sysadmin for the team and other departments. Our team was located on Norway except for the senior Sysadmins, located on Spain.

Technologies used:

1. Microsoft services: DNS, DHCP, Active directory, GPOs, WSUS.
2. Storage: DFS, Spectrum Scale.
3. Virtualization and servers: Windows Server, RHEL, vSphere
4. Operating systems: Windows 10, Windows 11
5. Scripting: Bash, PowerShell

Prosodie
2016-2018

Architect & sysadmin

Prosodie provides IT services for the IT business.

Here I managed the infrastructure of a major telcom operator in the Spanish market, with a focus on their vSphere and Wintel infrastructure. I attended also L2 and L3 support cases.

Technologies used:

1. Microsoft services: MS Clusters, DNS, DHCP, Active directory, GPOs, WSUS.
2. Virtualization and servers: Windows Server, vSphere
3. Scripting: PowerShell.

BNP
2014-2016

Architect & sysadmin

BNP is a multinational bank with presence in Spain.

Here I managed the infrastructure of the Bank on datacenters in France and London. The core of my work here was assisting the team on the hand over of IT operations (Wintel) from the London team to the spanish team, apart from my daily operations. This consisted of the farm of

virtual servers and the automated delivery system, a custom solution mostly coded in PowerShell with a web ui.

Technologies used:

1. Microsoft services: DNS, DHCP, Active directory, GPOs.
2. Virtualization and servers: Windows Server, vSphere
3. Patching: WSUS and LEMMS.
4. Scripting: PowerShell.

SGAIM

2011-2014

Team Leader / Architect & sysadmin

SGAIM specializes on digital transformation and document management for its customers.

I was hired here to lead the transformation project of the IT infrastructure. They had three separate datacenters and six different locations nationally and internationally and full redundancy and a general update and upgrade of all their systems was needed: Networking (internal and external), Storage, Telcom operators, datacenter refrigeration, electrical power redundancy, virtual machine and storage consolidation...in general anything needed to provide 24/7 and two points of failure services for their on premises datacenters. For that I managed a small team of IT personnel and the budget and desin of the project.

Technologies used:

1. Microsoft services: DNS, DHCP, Active directory, GPOs, WSUS.
2. Virtualization and servers: Windows Server, vSphere, HyperV, Xen Server, Xen App.
3. Storage: HP EVA, Brocade, EMC Clariion and VNX.
4. Networking: Cisco.
5. Scripting: PowerShell, Bash.

Mr. Houston

2009-2011

Team Leader / Architect & sysadmin

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Design & support for small business IT infrastructures: virtualization, IT consolidation, networking, end user desktop and laptop systems. Upgrade and redesign of IT infrastructure as per customer requirements and needs.

Zasylogic

2007-2009

Sysadmin & app support

Systems and network administration. Custom call center telemarketing application deployment and support, in site and offsite.

Accelya

2002-2007

App support & project management

Support for billing & settlement applications focused on airlines and airline partners. Application migration and upgrade on international datacenters.

IECISA

1999-2002

App & customer support

Application support. Courier and delivery coordination.

EDUCATION, CERTIFICATES

Languages

Spanish native.

English: excellent, conversation and written.

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Certifications

MCSA Windows Server 2003 + Exchange 2007.

ACTC OSX Snow Leopard.

Cisco CCENT.

Courses

Scripting and programming

MOC 10961: Automating Administration with Windows PowerShell.
Python for everybody: Introduction to Python, Python data structures.
Web designer with Macromedia.

Systems

Windows Server 2012 Administration.
IBM Spectrum Scale Advanced Administration for Linux.

Management

Introduction to Project Management.
Initiating and Planning Projects.
Managing Project Risks and Changes.
Budgeting and Scheduling Projects.

Education

UCM, Political Science.

CICE, Master on systems administration.

Hobbyist courses

Understanding Plants - Part I What a Plant Knows.
Understanding Plants - Part II Fundamentals of Plant Biology.
Introduction to Algae.
Herbal Medicine.