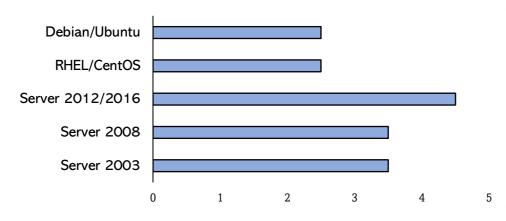


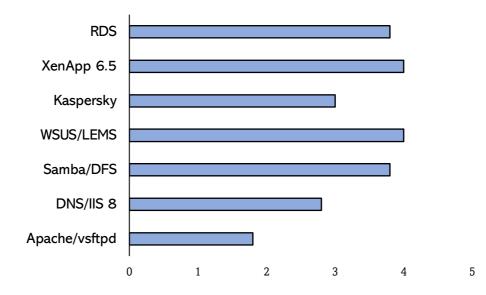
JAVIER SANTIAGO

TECHNICAL SKILLS

Operating systems



App servers

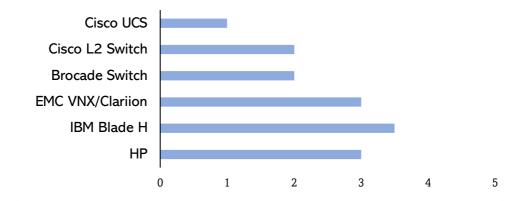




Virtualization



Hardware platforms



EXPERIENCE

Nexthink

2021-2022 Scripting / Team Leader

Bash and PowerShell advanced scripting. Team management. Incident management.

Soprasteria - architect & sysadmin

2018– 2021 Architect & sysadmin

System administration for IT Wintel infrastructure. Project implementation. Incident management. Server installation, troubleshooting, Clustering, IT operations support and implementation.



Capgemini

2017-2018

Architect & sysadmin

System administration for IT Wintel infrastructure. Project implementation. Incident management. Server installation, troubleshooting, Clustering, IT operations support and implementation. Procedure documentations & Wiki.

BNP

2015-2017

Architect & sysadmin

System administration for IT Wintel infrastructure. Migration of BNP Datacenters. Server installation, troubleshooting, HA clusters, HA VMware infrastructure, Citrix XenApp farms rollup patching. Procedure documentations & Wiki.

SGAIM

2011-2015

Team Leader / Architect & sysadmin

Management of IT dept. and datacenters from national and international locations. Redesign and upgrade of the whole IT infrastructure: Servers, communications and software. Implementation of 24 x7 High availability systems: Microsoft clusters, redundant FC and Ethernet networks, UPSs, DRUPSs, cooling systems, ISPs, etc.

Mr. Houston

2009-2011

Team Leader / Architect & sysadmin

Design & support for small business IT infrastructures: virtualization, IT consolidation, networking, end user desktop and laptop systems. Upgrade and redesign of IT infrastructure as per customer requirements and needs.

Zasylogic

2007-2009

Sysadmin & app support

Systems and network administration. Custom call center telemarketing application deployment and support, in site and offsite.

Accelya

2002-2007

App support & project management

Support for billing & settlement applications focused on airlines and airline partners. Application migration and upgrade on international datacenters.



IECISA

1999-2002 App & customer support

Application support. Courier and delivery coordination.

EDUCATION, CERTIFICATES

Languages

Spanish native.

English: excellent, conversation and written.

Certifications

MCSA Windows Server 2003 + Exchange 2007.

ACTC OSX Snow Leopard.

Cisco CCENT.

Education

UCM, Political Science.

CICE, Master on systems administration.