

Javiann Marrero

1139 N. Spaulding, Chicago, IL. 60651 | 773-680-2370 | Javiann.Marrero@icloud.com

Objective

Experienced customer and sales service representative, with organizational, and management skills. Seeking line of work where I can utilize and enhance my skills.

Education

Full Stack web developer| northwestern university| -present

- Certificate of Completion Full Stack Developer Coding Bootcamp.
- Experience with Front and Back End languages of web development.

ASSOCIATES IN ARTS | WILBUR WRIGHT COLLEGE

- Pursuing Associates degree in Arts.
- Majoring in Finance.

HIGH SCHOOL| ROBERTO CLEMENTE| 2007

- High School Diploma.

Skills & Abilities

FULL STACK DEVELOPER

- Front End: HTML5, CSS3, and Bootstrap.
- Backend: JavaScript, NodeJs, and MongoDB

MANAGEMENT

- An experienced team leader, with strong work ethic, with ability to influence, lead, and delegating abilities to initiate/manage cross-functional teams.
- Microsoft Office Professional.

COMMUNICATION

- Experienced, confident, articulate and professional speaking abilities in public and groups or via electronic device.

CUSTOMER SERVICE

- Over 10 years in customer service experience. Patient listener with attentiveness to customer and business needs.

Experience

RETAIL SALES CONSULTANT | AT&T | 2021 – PRESENT

- Provide world class leading customer service as well as offer integrated solutions to our customers to help grow the business.

ASSISTANT MANAGER | AT&T | 2018 - 2020

- Coach and development
- Top 5% of all Assistant Managers in 2018
- Canvassing local area to help grow business.

RETAIL SALES CONSULTANT | AT&T | 2014 - 2017

- Provide world class leading customer service as well as offer integrated solutions to our customers to help grow the business.
- Knowledgeable in operations of business.