Javiann Marrero

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# Objective

Experienced customer and sales service representative, with organizational, and management skills. Seeking line of work where I can utilize and enhance my skills.

# Education

**Full Stack web developer| northwestern university| -present**

* Certificate of Completion Full Stack Developer Coding Bootcamp.
* Experience with Front and Back End languages of web development.

## ASSOCIATES in arts | Wilbur Wright College

* Pursuing Associates degree in Arts.
* Majoring in Finance.

## high school| roberto clemente| 2007

* High School Diploma.

# Skills & Abilities

## full Stack Developer

* Front End: HTML5, CSS3, and Bootstrap.
* Backend: JavaScript, NodeJs, and MongoDB

## Management

* An experienced team leader, with strong work ethic, with ability to influence, lead, and delegating abilities to initiate/manage cross-functional teams.
* Microsoft Office Professional.

## Communication

* Experienced, confident, articulate and professional speaking abilities in public and groups or via electronic device.

## Customer Service

* Over 10 years in customer service experience. Patient listener with attentiveness to customer and business needs.

# Experience

## RETAIL Sales consultant | At&T | 2021 – Present

* Provide world class leading customer service as well as offer integrated solutions to our customers to help grow the business.

## AssISTANT MANAGER | At&T | 2018 - 2020

* Coach and development
* Top 5% of all Assistant Managers in 2018
* Canvassing local area to help grow business.

## RETAIL Sales consultant | At&T | 2014 - 2017

* Provide world class leading customer service as well as offer integrated solutions to our customers to help grow the business.
* Knowledgeable in operations of business.

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