

Digital Support Systems, Inc. — About Us (Website Copy)

Who We Are

Digital Support Systems, Inc. is a solutions-focused technology partner specializing in IP-based access control and modern IT infrastructure.

We help organizations design, deploy, and support systems that are secure, scalable, and built to perform in real-world environments—whether you are upgrading an existing facility or planning a new build from the ground up.

What We Do Best

- Access Control (Allegion / ISONAS IP-based technology): architecture, deployment, integration, and lifecycle support.
- IT Infrastructure Design & Development: network and fiber design, structured cabling planning, server/cloud integration, and security-first architecture.
- Systems Integration: coordinating security and IT layers so they work as one reliable platform.

How We Work

We begin with careful discovery—understanding your facility, stakeholders, constraints, and future growth.

Then we design for reliability and clarity: clean network architecture, documented configurations, and serviceable deployments that reduce long-term risk.

Finally, we stay engaged after go-live with support, expansion planning, and ongoing improvements.

Why Clients Choose Digital Support Systems

- IP-centric expertise: we design systems that behave well on real networks.
- Scalable by design: solutions that support growth, additional doors, and additional sites.
- Practical security: strong outcomes without unnecessary complexity.
- Clear documentation: so your organization is never dependent on tribal knowledge.

Our Mission

To deliver secure, intelligent infrastructure that helps organizations operate with confidence—today and into the future.