## Generative AI (GenAI) Overview

- Generative AI refers to AI systems capable of creating new content such as text, images, code, or audio by learning patterns from large datasets.
- Built on **foundational models**, which are pre-trained for general purposes and adaptable to multiple downstream tasks.
- Foundational models can be approached from two perspectives:
  - Builder Perspective → focuses on designing, training, optimizing, and deploying models.
  - User Perspective → focuses on using and integrating models into applications.

#### **Impact Areas of Generative Al**

### 1. Customer Support

- Conversational AI for chatbots and virtual assistants.
- Automating query resolution and improving customer experience.

#### 2. Content Creation

- Text, blog, and report generation.
- o Creative media: music, images, and video generation.

#### 3. Education

- Personalized learning assistants.
- Automated grading and tutoring.

## 4. Software Development

- Code generation and debugging assistants.
- Documentation and test-case creation.

## **Builder's Perspective**

Focuses on how foundational models are created and optimized:

#### Transformer Architecture

o Core design enabling attention mechanisms.

## Types of Transformers

- o Encoder-only (e.g., BERT).
- o Decoder-only (e.g., GPT).
- o Encoder-decoder (e.g., T5).

## Pretraining

o Training objectives, tokenization, strategies, handling challenges.

## Fine-tuning

- Task-specific tuning.
- o Instruction tuning.
- Continual pretraining.
- o RLHF (Reinforcement Learning with Human Feedback).
- PEFT (Parameter Efficient Fine-Tuning).

# Optimization

- o Training optimization.
- o Model compression.
- Inference optimization.

#### Evaluation

Benchmarking and model validation.

## Deployment

Scaling models for real-world usage.

## **User's Perspective**

Focuses on applying and extending foundational models:

# • Building Basic LLM Applications

- o Open source vs. closed source models.
- o Using APIs (e.g., OpenAI, Anthropic).
- o Tools/frameworks: LangChain, HuggingFace, Ollama.

# • Prompt Engineering

o Crafting effective prompts to guide model outputs.

# Retrieval-Augmented Generation (RAG)

Combining LLMs with external knowledge bases.

## Fine-tuning

Customizing pre-trained models for domain-specific tasks.

## Agents

Autonomous multi-step systems powered by LLMs.

# LLMOps

o Operationalization, monitoring, and maintenance of LLM-powered apps.