

Jazib (Jaw-zib) Muhammad

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Mississauga, ON, L5L4P3

Education

Wilfrid Laurier University – B.Sc. Computer Science, Minor in Geography **2019 - 2023**

- Member of the Artificial Intelligence Club, Laurier Computing Society, and The Laurier Book Club

Relevant Courses: Data Structures II, Object-Oriented Programming, VBA Applications, Computer Networks, Data Mining, Operating Systems, Database I, Software Engineering, Artificial Intelligence, Algorithm Design

Technical Skills

Programming Languages: Python, Java, C/C++, C#, JavaScript, SQL, R, VBA, Kotlin, Armv7

Databases: MySQL, SQLite, MongoDB, PostgreSQL, NoSQL

Web technology: React, Node.js, HTML, CSS, RESTful APIs

MS Tools: Excel, Word, Outlook, PowerPoint, Access

Work Experiences

IT Support Specialist | GaoTek Inc. – Toronto, ON (*Remote*) **May 2023 – Present**

- Successfully debugged problems related to handling API requests and responses, resolving issues within the designated timeframe and ensuring seamless data communication.
- Played a pivotal role in the development and execution of comprehensive test cases, ensuring the quality and functionality of mobile applications with a 98% test coverage.
- Significantly improved the source code of mobile applications by implementing more efficient Kotlin libraries and methods, resulting in a reduction in app response time and enhanced user experience.

Operations Representative (Co-op) | Fidelity Clearing Canada – Toronto, ON (*Remote*) **Jan 2022 – Aug 2022**

- Demonstrated exceptional attention to detail and motivation in creating, preparing, and analyzing statistical MS Excel reports.
- Maintained strong interpersonal and professional skills while diligently following up with firms regarding the status of a transfer.
- Proficiently updated and managed an average of 20 files per day for mutual funds and registered products processing using Dataphile, resulting in a streamlined and error-free system.

Sales Specialist | The Source (Bell) – Mississauga, ON **July 2021 – Jan 2023**

- Helped build easy solutions for customers using strong problem-solving skills and teamwork.
- Demonstrated outstanding communication and interpersonal skills to effectively promote and sell internet and cell phone plans, contributing to a 30% overall increase in the teams' monthly sales.
- Consistently exceeded monthly sales targets by 15% through exceptional customer service, building rapport and delivering personalized solutions that address their unique needs and preferences.

Projects

Student Database | Excel VBA (*Front-end*), MySQL (*Back-end*)

- Implemented VBA code to create user-friendly interfaces and automate repetitive tasks in Excel.
- Automated Excel macros to analyze data trends, calculate aggregates, and generate useful statistics.
- Used SQL statements to retrieve data from the Access Database based on user-defined criteria.

Discord Bot - JazibGPT | Python, OpenAI APIs

- Developed a Discord bot utilizing OpenAI APIs and Python to enhance natural language process and provide interactive AI-powered features in a server environment.
- Leveraged OpenAI APIs to incorporate advanced language models, enabling the bot to generate human-like responses and provide accurate information based on user queries.
- Successfully deployed the bot on Discord servers, ensuring smooth performance and user satisfaction.