

Adam Pugliese

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Objective

To obtain gainful employment in the Software Development field.

Experience

MCCALLA RAYMER PIERCE, LLC, Roswell, Georgia, United States

IT Analyst, App/Dev Team

October 2014 - Present

- Customized SQL based CMS to suit the needs of the firm and as clients require by creating fields, forms, entities, reports and views.
- Maintained a working relationship with CMS developers, researching and relaying all details needed for future upgrades and maintenance items.
- Maintained and customized SharePoint intranet sites as needed by the firm. Some sites include Department Logs (e.g. Clean Desk Policy), Document Sites (e.g. Court and Estate forms provided by the State, Client Documents), Picture Libraries, Calendars.
- Maintained public-facing firm website using Joomla

CASEWARE ADMINISTRATION

- Responsible for all application phases (build, testing, implementation, support, troubleshooting, maintenance, enhancements, user training).
- Responsible for building, editing and troubleshooting workflow sequences
- Report and document creation and maintenance
- Created user accounts, assigned group assignments, group security policies
- Configured complex client integrations with various third party services (BKFS, Vendorscape, Fannie Mae's DMRS, Quandis SCRA and BK Search, Provest Service of Process, ABC Legal Services)
- Step automation (auto doc generation, auto step completion, auto BK and military searches)
- Curated client, vendor, and entity contact lists within the system
- Maintained accounting/billing functions, such as line items, fees, and costs.

JOOMLA WEBSITE ADMINISTRATION

- Modified and supported Joomla components and modules for new websites.
- Configured and administered security settings and components of Joomla.
- Utilized template-based framework for optimization of commercial website.

SSRS/SQL

- Excellent report creation skills using Microsoft SQL Server 2014 Reporting Services (SSRS) with proficiency in using Report Designer as well as Report Builder.
- Created SQL Server Reports based on the requirements using SSRS 2012, 2014
- Involved in analysis of Report design requirements and actively participated and interacted with Operational Team Lead, Technical Manager and Lead Business Analyst to understand the Business requirements.
- SQL Server 2014 installations, patches and upgrades, including both standalone and clustered environments of production, test and development.

Adam



- Developed reports and deployed them on server using SQL Server Reporting Services (SSRS).
- Troubleshooting performance issues and fine-tuning queries and stored procedures
- Developed Complex Stored Procedures, Views and Temporary Tables as per the requirement.
- Created complex reports which involve more number of groupings and multi-value parameters
- Created multiple reports with drop down menu option having complex groupings within the report.
- Generated matrix reports, drill down, drill through, sub reports, chart reports, multi parameterized reports.
- Developed complex SQL queries using various Joins and Sub-queries, Views, Functions and Triggers.
- Created tables, indexes, constraints, triggers and stored procedures.
- Wrote complex stored procedures for loading data from one database to another.
- Actively participated in user acceptance testing and troubleshooting various production issues.
- Involved in deploying, configuring and managing report change management process

HotDocs

- Trained and supervised three HotDocs programmers in the creation and maintenance of approximately 1100 HotDocs templates in different Areas of Practice throughout the firm (Foreclosure and Bankruptcy).
- Coordinated with attorneys and/or their designees to ensure quality and consistency of HotDocs templates
- Automated law firm's production of legal documents through use of HotDocs automation software and integration with Amicus case management database (SQLServer), resulting in dramatic increases in productivity and reduction in errors.
- Advanced HotDocs programming skills
- Experienced with HotDocs Document Services “cloud” platform.

US Army, El Paso, Texas, United States

Infantryman, Machine Gun Team Leader

March 2009 - October 2011

- Maintained arms, equipment, and self
- Led a 3-man machine gun fire team in an austere environment
- Maintained Secret security clearance for the duration

S1 Administrative Clerk

October 2011-October 2012

- Worked extensively with MS Office, specifically Excel and PowerPoint
- Assisted personnel with finance/administrative issues

Skills

- Proficient in Java, SQL, MySQL. Familiar with C, C++, C#, Python, and UNIX
- Understanding of data structures (including Relational Databases) and OOP fundamentals
- Comfortable in an Agile environment
- Highly proficient with the Microsoft Office suite
- Effective written and verbal communication skills
- Team player
- Fast learner with solid problem solving skills

Education

Georgia State University, Georgia, United States

Senior, Bachelor of Science in Computer Science

Concentration in Database and Knowledge-Based Systems

- Expected graduation December 2017

Independence High School, Georgia, United States

- Graduated in 2006

Technologies

- TrackIt Help Desk Software
- Microsoft Team Foundation Server (TFS)
- CaseAware Case Management Software
- Microsoft Visual Studio
- CaseMax Case Management Software
- ProLaw
 - Front End Administration
 - Client and Vendor management
 - Maintenance of User Accounts
 - Billing line items and accounting integration
- Ramquest
 - Maintenance of User Accounts
 - Troubleshooting user issues
- BMS (Bankruptcy Management System) – proprietary in-house developed Case Management System
- FMS (Foreclosure Management System) – proprietary in-house developed Case Management System
- SQL Server Management Studio (SSMS)
- Report Builder 3.0
- SQL Profiler
- Microsoft Word Expert
- Microsoft Excel Expert
- Object-oriented programming
 - Java
 - C#
- Python
- T-SQL
- SSH

REFERENCES AVAILABLE UPON REQUEST