

1. Customer Web Portal Test Case Requirements

1.1 Tour Search and Comparison

- Verify tour search works with various filters (destination, theme, date).
- Validate comparison of selected tours (pricing, duration, operator, rating).

1.2 Tour Booking

- Test booking flow with only initial token amount.
- Test full payment after operator confirmation.
- Ensure automatic refund if operator declines availability.

1.3 Document Handling

- Verify ability to download:
 - Payment receipt
 - Invoice
 - Tour itinerary (PDF format)

1.4 Booking History

- Ensure past and current bookings display correctly with status.

1.5 Tour Cancellation

- Confirm cancellation feature is available per tour.
- Validate refund flow according to cancellation policy.

1.6 Enquiry & Communication

Test customer enquiry form and operator response workflow.

2. Operator Extranet Test Case Requirements

2.1 Tour Creation and Publishing

- Validate creation of new tours with:
 - Name, description, day-wise itinerary
 - Pickup/Dropoff/Transfer/Halt/Stay setup
 - Media (images/videos)

2.2 Policy & Meal Association

- Verify operators can set and associate:
 - Cancellation and Terms & Conditions policies
 - Meal plans per traveler

2.3 Location Management

- Ensure operators can:
 - Add locations via Google Maps/geotag
 - Use only pre-added locations in tours

2.4 Accommodation Management

- Confirm setup of hotel/overnight stays and linking to tour products.

2.5 Branding & Storefront

- Test adding:
 - Logo, banner, description, history
 - Video/picture albums, social links
 - Ratings, reviews, and punchline
- Validate operator's personalized storefront and shareable URL.

2.6 Contact Details

- Ensure operators can add/edit multiple contact addresses.
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3. Tour Structure Test Case Requirements

3.1 Tour Flow Configuration

- Test all types of pickup/dropoff points (adhoc, sequential).
- Validate vehicle assignment:
 - One for entire tour
 - Per transfer activity
- Check ability to assign multiple themes and destinations.

3.2 Itinerary Management

- Confirm that:
 - Each tour day has description, media
 - Tour bullet points are captured and visible
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4. Payment and Refund Flow Requirements

- Initial token amount is charged correctly.
- Refund is initiated if availability is denied.
- Full payment is accepted only post confirmation.