**1. Customer Web Portal Test Case Requirements**

**1.1 Tour Search and Comparison**

* Verify tour search works with various filters (destination, theme, date).
* Validate comparison of selected tours (pricing, duration, operator, rating).

**1.2 Tour Booking**

* Test booking flow with only initial token amount.
* Test full payment after operator confirmation.
* Ensure automatic refund if operator declines availability.

**1.3 Document Handling**

* Verify ability to download:
  + Payment receipt
  + Invoice
  + Tour itinerary (PDF format)

**1.4 Booking History**

* Ensure past and current bookings display correctly with status.

**1.5 Tour Cancellation**

* Confirm cancellation feature is available per tour.
* Validate refund flow according to cancellation policy.

**1.6 Enquiry & Communication**

Test customer enquiry form and operator response workflow.

**2. Operator Extranet Test Case Requirements**

**2.1 Tour Creation and Publishing**

* Validate creation of new tours with:
  + Name, description, day-wise itinerary
  + Pickup/Dropoff/Transfer/Halt/Stay setup
  + Media (images/videos)

**2.2 Policy & Meal Association**

* Verify operators can set and associate:
  + Cancellation and Terms & Conditions policies
  + Meal plans per traveler

**2.3 Location Management**

* Ensure operators can:
  + Add locations via Google Maps/geotag
  + Use only pre-added locations in tours

**2.4 Accommodation Management**

* Confirm setup of hotel/overnight stays and linking to tour products.

**2.5 Branding & Storefront**

* Test adding:
  + Logo, banner, description, history
  + Video/picture albums, social links
  + Ratings, reviews, and punchline
* Validate operator’s personalized storefront and shareable URL.

**2.6 Contact Details**

* Ensure operators can add/edit multiple contact addresses.

**3. Tour Structure Test Case Requirements**

**3.1 Tour Flow Configuration**

* Test all types of pickup/dropoff points (adhoc, sequential).
* Validate vehicle assignment:
  + One for entire tour
  + Per transfer activity
* Check ability to assign multiple themes and destinations.

**3.2 Itinerary Management**

* Confirm that:
  + Each tour day has description, media
  + Tour bullet points are captured and visible

**4. Payment and Refund Flow Requirements**

* Initial token amount is charged correctly.
* Refund is initiated if availability is denied.
* Full payment is accepted only post confirmation.