

402-Information System MCQ

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1. Which of the following is not a characteristic of Information?
A. Irrelevant
B. Accurate
C. Timely
D. Secure
2. _____ organizational structure is used by individuals, groups or complete business units, when they run business in geographically dispersed areas.
A. Team
B. Project
C. Flat
D. Virtual
3. _____ is data that has been given meaning by way of relational connection.
A. Data Collection
B. Information
C. Manipulation
D. None
4. Information Can be
A. Mental Stimulus
B. Perception
C. Representation
D. All of the Above
5. The decisions taken at Strategic level are:
A. Semi-Programmed
B. Programmed
C. Unstructured
D. None
6. In _____, the database records are updated immediately to affect the single transaction.
A. Online Real Time TPS
B. Online entry with delayed processing TPS
C. Batch TPS
D. Order processing TPS

7. Which database is/are used by MIS for inputs?
- A. Corporate Database of Internal Data
 - B. Database of External Data
 - C. Corporate Database and External Database**
 - D. None of the above
8. Information was derived from _____
- A. JAPAN
 - B. LATIN**
 - C. AMERICAN
 - D. None
9. _____ is the appropriate collection of Information
- A. Data
 - B. Knowledge**
 - C. Information System
 - D. Nome
10. In ERP R stand for _____
- A. Rotation
 - B. Resource**
 - C. Retronym
 - D. None
11. Data is collection of _____
- A. Raw Facts**
 - B. Difficult Information
 - C. Significance
 - D. None
12. Most Vendor's ERP system consists of many packages. These packages _____.
- A. Need not be installed altogether, but based on the requirements**
 - B. Need not be installed
 - C. Need to be installed altogether
 - D. Need to be broken down into modules and then removed from the system
13. Characteristics of Valuable Information is _____
- A. Economical
 - B. Reliable
 - C. Simple
 - D. All of the above**
14. Which system preserves the years of experience and specific skills of humans, even if they die, retire or leave for another job?

- A. Vision Systems
 - B. **Expert Systems**
 - C. Learning Systems
 - D. Neural Networks
15. What is a measure of the extent to which a system achieves its goals?
- A. Efficiency
 - B. **Effectiveness**
 - C. productivity
 - D. return on investment
16. CBIS full form is ____
- A. Computer Based Information software
 - B. **Computer Based Information system**
 - C. Component Based Information system
 - D. None
17. Which of the following is not an element of CBIS?
- A. Software
 - B. People
 - C. Hardware
 - D. **Compiler**
18. CRM is the Acronym for _____
- A. **Customer Relationship Management**
 - B. Customer Relationship Maintenance
 - C. Customer Reliance Management
 - D. Customer Reliable Maintenance
19. Which of the following is/are component(s) of Computer Based Information System?
- A. Hardware
 - B. Software
 - C. Databases
 - D. **All of the above**
20. MIS stands for
- A. Management Informative System
 - B. Management Information Software
 - C. **Management Information System**
 - D. None
21. Component of System is.....
- A. **Input, Output, Feedback**
 - B. Input, Process, Output, Feedback
 - C. Input, Feedback

- D. None
22. _____ level is dominated by middle-level managers, heads of departments and supervisors.
- A. Operational Management
 - B. Tactical Management
 - C. Both A) and B)
 - D. None
23. Which level is responsible for long term decision making ?
- A. Top Level
 - B. Middle Level
 - C. Bottom Level
 - D. None
24. _____ organizational structure has same or similar departments for each project.
- A. Team
 - B. Project
 - C. Flat
 - D. Virtual
25. Component of ERP is.....
- A. Finance, Banking, HRM, Payment
 - B. Finance, HR, SCM, CRM
 - C. Financial Payment, SCM
 - D. None
26. Unstructured Decision is.....
- A. Non routine, Critical
 - B. Require private judgment
 - C. Evaluation
 - D. All of the above
27. What is Data?
- A. Data is discrete b
 - B. Data is Row facts
 - C. Data is records of events
 - D. All of the above
28. Strategic information is needed for
- A. Day to day operations
 - B. Meet government requirements
 - C. Long range planning
 - D. Short range planning
29. Marketing Activities are directed towards

- A. Planning & Promoting
 - B. Selling goods & Service to customers
 - C. Objective of organization
 - D. All of the above
30. The ____ will make the automated inventory system understandable to everyone.
- A. Statement
 - B. Program
 - C. Document
 - D. Block
31. In GDSS D stand for.....
- A. Discussion
 - B. Decide
 - C. Divide
 - D. Decision
32. Identifying customers and markets using data on demographics, markets, consumer behavior, and trends is an example of a(n)
- A. Operational-level sales and marketing information system
 - B. Knowledge-level sales and marketing information system
 - C. Management-level sales and marketing information system
 - D. Strategic-level sales and marketing information system
33. The most creative and challenging phase of system life cycle is _____
- A. Feasibility study
 - B. Maintenance
 - C. Testing
 - D. Design
34. System _____ attempt to answer the question “What is the problem and is it worth solving?”
- A. Investigation
 - B. Design
 - C. Requirement Analysis
 - D. Testing
35. Management information systems (MIS)
- A. create and share documents that support day-to-day office activities
 - B. process business transactions (e.g., time cards, payments, orders, etc.)
 - C. capture and reproduce the knowledge of an expert problem solver
 - D. use the transaction data to produce information needed by managers to run the business

36. To improve the performance of a business process, which of the following is most relevant?
- A. Input
 - B. Processing
 - C. Control and feedback**
 - D. All of the above
37. A ____ would help provide the information a sales manager needs to determine how high to set yearly sales quotas based on increased sales & lowered production costs?
- A. TPS
 - B. DSS**
 - C. MIS
 - D. None of the above
38. In management information system which is the correct order of the reference of activities that the manager's processes?
- A. Planning, organizing, staffing, coordinating, directing, controlling**
 - B. Planning, staffing, coordinating, organizing, directing, controlling
 - C. Planning, organizing, staffing, coordinating, controlling, directing
 - D. Planning, directing, organizing, staffing, coordinating, controlling
39. ____ is the use of a model in an attempt to identify and/or reflect the behavior of a real person, process or system.
- A. Simulation**
 - B. Decision
 - C. Plan
 - D. All of the above
40. A spreadsheet package is one type of _____ support tool.
- A. Operational
 - B. Decision**
 - C. Success
 - D. Simulation