

MCQ 401-Information System

Unit 1. Introduction

1. What is Data?
- | | |
|------------------------------|----------------------|
| a. Data is discrete | b. Data is Row facts |
| c. Data is records of events | d. All of the above |

Ans: d. All of the above

2. What is Information?
- | | |
|--------------------|-------------------|
| a. Data | b. stored Data |
| c. Manipulate Data | d. Processed Data |

Ans: d. Processed Data

3. An _____ is a set of processes and procedures to transform data into information and knowledge.
- | | |
|---------------------|-----------------------|
| a. Database System | b. Information System |
| c. Knowledge System | d. Operating System |

Ans: b. Information System

4. What is the difference between data and information?
- | |
|--|
| a. Data is an individual unit that contains raw materials and Information is a group of data that collectively carries a logical meaning |
| b. Data doesn't depend on information while Information depends on data. |
| c. Both a & b |
| d. Only a |

Ans: c. Both a & b

5. Data by itself is not useful unless
- | | |
|---|--------------------------|
| a. It is collected from different sources | b. It is properly stated |
| c. It is processed to obtain information | d. It is massive |

Ans: c. It is processed to obtain information

6. For taking decisions data must be
- | | |
|---|------------------------|
| a. It is collected from different sources | b. Processed correctly |
| c. Massive | d. Very accurate |

Ans: b. Processed correctly

7. The back bone of any organization is
- | | |
|----------------|-------------|
| a. Information | b. Employee |
| c. Management | d. Capital |

Ans: a. Information

8. The Cost of information can be _____.
- | | |
|---------------|----------------------|
| a. Costly | b. Valuable |
| c. Processing | d. None of the above |

Ans: b. Valuable

9. Tactical plans may focus on decisions staffing, advertising and pricing.
- | | |
|---------|----------|
| a. True | b. False |
|---------|----------|

Ans: a. True

10. Where Feedback component is used?
- | | |
|---------------------|-----------------|
| a. Input & Process | b. Only Input |
| c. Process & Output | d. Only Process |

Ans: a. Input & Process

Unit 2. Concept of System

- A system is called _____ when an inputs, process and outputs are known with certainty.
 - Probabilistic System
 - Open System
 - Deterministic System
 - Close System**Ans: c. Deterministic System**
- A_____ system that interact with its environment.
 - Probabilistic System
 - Open System
 - Deterministic System
 - Close System**Ans: b. Open System**
- A_____ system has no interaction with its environment.
 - Probabilistic System
 - Open System
 - Deterministic System
 - Close System**Ans: d. Close System**
- A system is called _____ when a certainty of errors is always attached in the prediction of what the system will do.
 - Probabilistic System
 - Open System
 - Deterministic System
 - Close System**Ans: a. Probabilistic System**
- System performance standard can be measured in
 - Efficiency
 - Effectiveness
 - Both a & b
 - None**Ans: c. Both a & b**
- _____.System can be any organized combination of people, hardware, software, communications networks and data resources that collects, transforms and disseminates information in an organization.
 - Integrated
 - Information
 - Programmed
 - Non Programmed**Ans: b. Information**
- Strategic information is required by
 - Middle managers
 - Line managers
 - Top managers
 - All workers**Ans: c. Top Manager**
- Strategic information is needed for
 - Day to day operations
 - Meet government requirements
 - Long range planning
 - Short range planning**Ans: c. Long range planning**
- Tactical information is needed for
 - Day to day operations
 - Meet government requirements
 - Long range planning
 - Short range planning**Ans: d. Short range planning**
- Tactical information is required by
 - Middle managers
 - Line managers
 - Top managers
 - All workers**Ans: a. Middle managers**
- Operational information is needed for
 - Day to day operations
 - Meet government requirements
 - Long range planning
 - Short range planning**Ans: a. Day to day operations**

12. Operational information is required by
- | | |
|--------------------|------------------|
| a. Middle managers | b. Line managers |
| c. Top managers | d. All workers |
- Ans: b. Line managers
13. A computer based information system is needed because
- | | |
|--|---|
| (i) The size of organization have become large and data is massive | |
| (ii) Timely decisions are to be taken based on available data | |
| (iii) Computers are available | |
| (iv) Difficult to get clerks to process data | a (ii) and (iii) b (i) and (ii) c (i) and (iv) d (iii) and (iv) |
- | | |
|-------------------|-------------------|
| a. (ii) and (iii) | b. (i) and (ii) |
| c. (i) and (iv) | d. (iii) and (iv) |
- Ans: b. (i) and (ii)

Unit 3. Introduction to various Information Systems

1. Full form of EDI
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|---------------------------------------|---------------------------------------|
| a. Electronic Data Interchange | b. Electronic Data Information |
| c. Electronic Development Interchange | d. Electronic Development Information |
- Ans: a. Electronic Data Interchange
2. How many Marketing Mix Subsystems includes:
- | | |
|------|------|
| a. 2 | b. 4 |
| c. 5 | d. 6 |
- Ans: c. 5
3. Which is not the Principal business function in a business firm?
- | | |
|---------------------------|-------------------|
| a. Marketing & Sales | b. Human Resource |
| c. Accounting and Finance | d. Advertisement |
- Ans: d. Advertisement
4. Source of Data and Information for Marketing:
- | | |
|------------------------|----------------------------------|
| 1. Boundary-Spanning | 2. Transaction Processing system |
| 3. Marketing –Spanning | 4. Management Information System |
- | | |
|----------|----------|
| a. 1 & 2 | b. 2 & 3 |
| c. 1 & 3 | d. 2 & 4 |
- Ans: a. 1 & 2
5. Marketing Activities are directed towards
- | | |
|------------------------------|---|
| a. Planning & Promoting | b. Selling goods & Service to customers |
| c. Objective of organization | d. All of the above |
- Ans: d. All of the above
6. Marketing_____ is responsible for the gathering and interpretation of data regarding the firm's competitors.
- | | |
|---------------|-----------------|
| a. Research | b. Intelligence |
| c. Both a & b | d. None |
- Ans: b. Intelligence
7. Marketing _____ software support statistical analysis of data.
- | | |
|---------------|-----------------|
| a. Research | b. Intelligence |
| c. Both a & b | d. None |
- Ans: a. Research
8. This flow is usually uni-directional, that is, it only flows one direction from supplier

to customer;

- a. Information flow
- b. Product flow
- c. Finance flow
- d. None

Ans: b. Product flow

9. This flow is usually bi-directional, that is, it flows from both direction from supplier to customer and Customer to supplier.

- a. Information flow
- b. Product flow
- c. Finance flow
- d. None

Ans: a. Information flow

10. This flow is usually uni-directional, that is, it only flows one direction from customer to supplier.

- a. Information flow
- b. Product flow
- c. Finance flow
- d. None

Ans: c. Finance flow

11. The basic component(s) of DSS is (are)

- a. Database
- b. Model base
- c. DSS software system
- d. All of the above

Ans: d. All of the above

12. GDSS is the short form of

- a. Group Decision Support System
- b. Group Discussion Support System
- c. Group Decision Service System
- d. Group Discussion Support Source

Ans: a. Group Decision Support System

13. Audit gives details about _____ to Account Payable System

- a. Account balance
- b. Expenditure
- c. Transaction
- d. All of the above

Ans: a. Account balance

14. The information of MIS comes from the

- a. Internal source
- b. External source
- c. Both a & b
- d. None of the above

Ans: c. Both a & b

15. Which of the following is the computer based system that store and manipulated data that are viewed from geographical point or references?

- a. Database System (DS)
- b. Geographical Information System(GIS)
- c. Group Support System(GSS)
- d. Geographic system(GS)

Ans: b. Geographical Information System(GIS)

16. The most creative and challenging phase of system life cycle is _____
Feasibility study

- a. Feasibility study
- b. Maintenance
- c. Testing
- d. Design

Ans: d. Design

17. The process of making theoretical changes to problem data and observing the impact on the result, can be used to control inventory.

- a. Simulation
- b. What-if Analysis
- c. Goal Seek
- d. None of the above

Ans: b. What-if Analysis

18. _____ is the ability of the DSS to duplicate the futures real system.

- a. Simulation
- b. What-if Analysis
- c. Goal Seek
- d. None of the above

Ans: a. Simulation

19. It is the process of determine problem data required for a given result.

- | | |
|---------------|----------------------|
| a. Simulation | b. What-if Analysis |
| c. Goal Seek | d. None of the above |

Ans: c. Goal Seek

20. System_____ attempt to answer the question “What is the problem and is it worth solving?”

- | | |
|-------------------------|------------|
| a. investigation | b. Design |
| c. Requirement Analysis | d. testing |

Ans: a. investigation

21. System_____ attempt to answer the question “What must the information system do to solve the problem?”

- | | |
|-------------------------|------------|
| a. investigation | b. Design |
| c. Requirement Analysis | d. testing |

Ans: c. Requirement Analysis

22. System_____ attempt to answer the question “How will the information system do what it must do to obtain the problem solution

- | | |
|-------------------------|------------|
| a. investigation | b. Design |
| c. Requirement Analysis | d. testing |

Ans: b. Design