

Project Design Phase

Solution Architecture

Date	28/10/2025
Team ID	NM2025TMID03933
Project name	Calculating family expenses using service now
Maximum marks	4 marks

Solution Architecture:

Goals of the Architecture

- Automate family expense calculation and tracking.
- Centralize all expense data in one secure platform.
- Provide an easy-to-use and intuitive user interface.
- Deliver real-time expense insights through dashboards and reports.
- Ensure scalability for future integrations and enhancements.
- Main Requirement Analysis Phase-in data security, privacy, and compliance.
- Allow customization to fit different family needs.

Key Components:

- User Interface (UI): Forms and dashboards for users to input and view family expenses.
- Core environment managing workflows, automation, and data processing.
- Stores expense records, categories, and user profiles securely.

Development Phases:

- Requirement Analysis Phase
- Development Phase
- Integration Phase
- Maintenance & Support Phase

Solution Architecture Description:

The Solution Architecture for Calculating Family Expenses using ServiceNow is designed to provide an automated, centralized, and user-friendly platform for managing household financial data. It leverages the ServiceNow platform to streamline expense tracking, categorization, and analysis through integrated workflows and automation.

Example – Solution Architecture Diagram:

