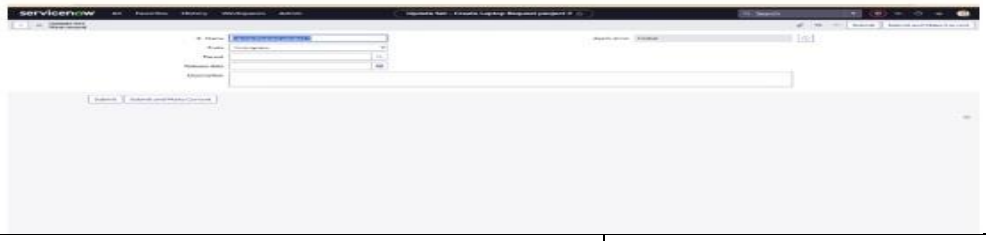
Performance Testing

Date	28/10/2025
Team ID	NM2025TMID03933
Project Name	Calculating family expenses using service now
Maximum Marks	4 marks

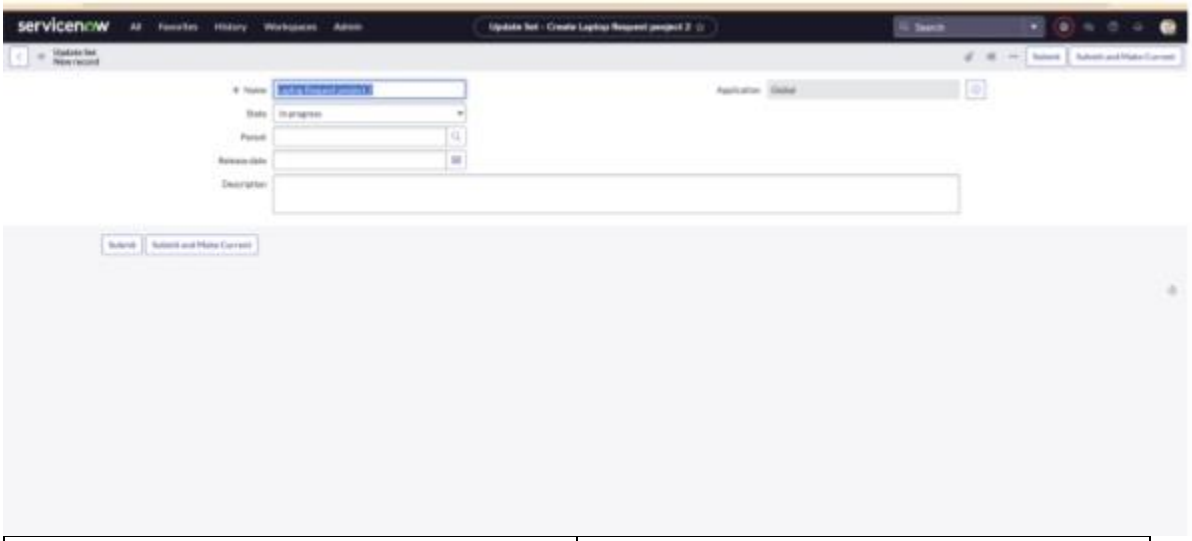
Model Performance Testing

User creation



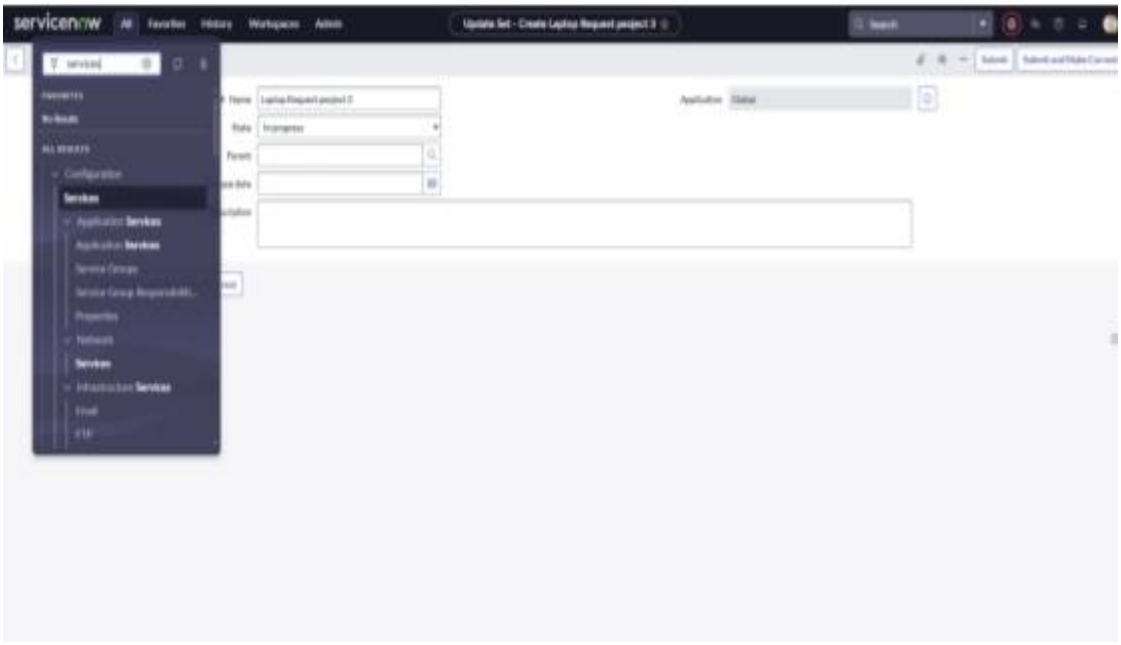
Parameter	Values
Model Summary	Expenses Service Now custom app for expense tracking
Accuracy	You need the summary section for a Calculating Family Expenses using Service Now
Confidence Score (Rule Effectiveness)	You want text or layout for a modal window

Assign Incident To User



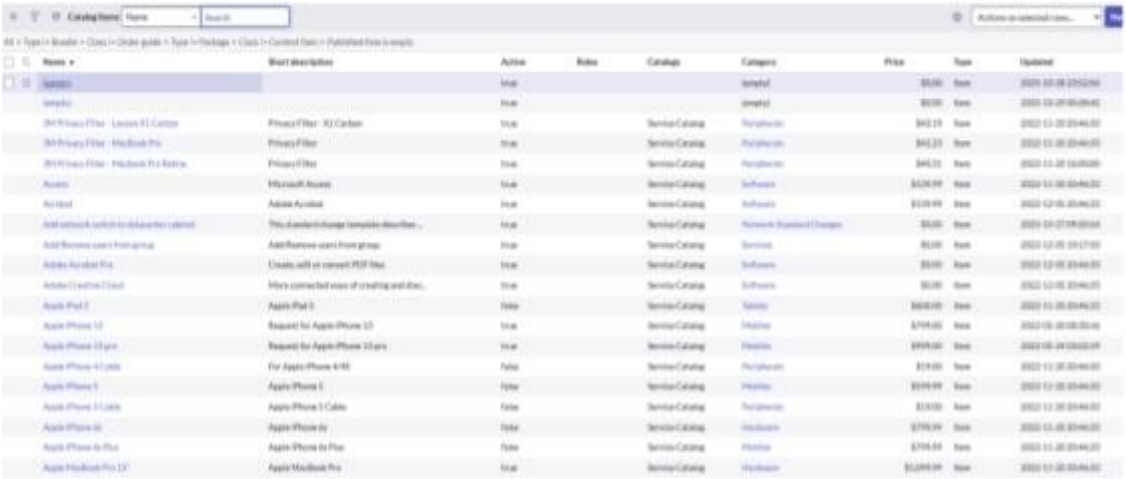
Parameter	Values
Model Summary	Allows users to request a new or replacement
Accuracy	Manual and automated tests confirm
Confidence Score (Rule Effectiveness)	Confidence – 96% process reliability based

Business Rule Creation



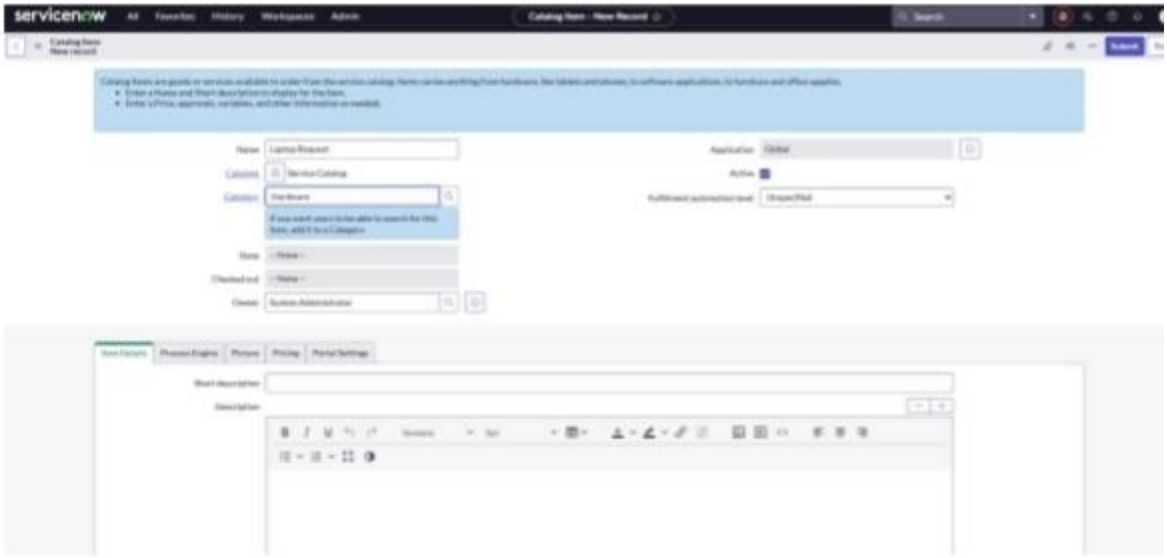
Parameter	Values
Model Summary	Enables users to request a new or replacement
Accuracy	Validation – Functional
Confidence Score (Rule Effectiveness)	Confidence – 97% process reliability based

Test Deletion



Parameter	Values
Model Summary	Implements a catalo item to allow employees to request new or replacement
Accuracy	Execution Success Rate – 99% Validation – Manual and automated tests
Confidence Score (Rule Effectiveness)	Confidence – 97% process reliability based on successful test executions

Test With Unassigned User:



Professional summery:

The “Calculating Family Expenses using Service Now” project leverages the Service Now platform to automate, analyse, and optimize the management of household financial data. The solution is designed to provide .