



## Pencil Bitz

Registered under the Ministry of MSME,  
Government of India

**UDYAM-TN-27-0069110**

(An ISO 9001 : 2015 Certified Organization)

# CERTIFICATE

## OF APPRECIATION

This is to Certify that



# Dr. Gautham Goud Ravula

has successfully authored and contributed to the publication of the textbook titled "**Probability and Queueing Theory**" published by Pencil Bitz. We extend our sincere appreciation for hardwork and dedication.

**ISBN:978-81-991695-2-4**

**YEAR OF ALLOTEMENT-AUGUST - 2025**

**MANAGING DIRECTOR**