



**Pencil Bitz**

Registered under the Ministry of MSME,  
Government of India

**UDYAM-TN-27-0069110**

(An ISO 9001 : 2015 Certified Organization)

# CERTIFICATE

OF APPRECIATION

This is to Certify that



**Dr. Ameen Saheb Shaik**

has successfully authored and contributed to the  
publication of the textbook titled “**Probability and  
Queueing Theory**” published by Pencil Bitz. We extend  
our sincere appreciation for hardwork and dedication.

**ISBN:978-81-991695-2-4**

**YEAR OF ALLOTMENT-AUGUST - 2025**

**MANAGING DIRECTOR**