## social.technet.microsoft.com

## Instantly delete arriving Email Message from notification, Windows 10

Dieter Tontsch, mobileX

6-7 minutes

## Question

• Hello, with Win7 and Outlook 2013 or 2016 (Outlook Version does not matter), I was able to instantly delete an incomming message right from the lower right corner notification area, as it arrived. I used this a low with all messages I am not interested in. Now, after Upgrade to Win10, I have this fancy Notification Area, which is nice indeed, but I only see, and can open, an email message, but I do not see any way how to delete it anymore right away.

I am not interested into advices how to enable or disable notification, I want to have these notificatoins, but I would be happy if I still could delete messages on arrival with one single click.

Or may I need to disable Windows notification for Outlook, but keep some Outlook notification on?

kind regards,

Dieter Tontsch

mobileX AG

## **Answers**

This works!

If you do not see a compatibility tab when you right click the outlook.exe file; follow these steps:

- 1: Right Click the .exe file
- 2: select troubleshoot compatibility
- 3: Select troubleshoot program
- 4: check off: "The program worked in earlier versions of Windows..."
- 5: Select the latest version of windows this worked on (Windows 7, in my case)
- 6:Select Test the program
- 7: Click Next
- 8: Restart Outlook
- 9: You should be able to delete all incoming emails through the notification!
- Marked as answer by Thursday, October 27, 2016 11:29 AM
- Go to Outlook.exe which is typically in the C:\Program Files\Microsoft Office\Office16 folder.

Right-click on the file, choose Properties, click on the Compatibility tab. Under Compatibility Mode check the box to run the program in compatibility mode and choose Windows 7 from the dropdown.

Apply.

(mic drop)

• Hi,

The new email notification feature is based on the Windows you are using. Since Windows 8, the mail alert becomes a standard Windows 8 notification. The Delete, Flag and other options are gone, possibly because such things aren't supported in Windows 8 notifications, the same goes for Windows 10.

Regards,

Steve Fan

TechNet Community Support

Please mark the reply as an answer if you find it is helpful. If you have feedback for TechNet Support, contact tnmff@microsoft.com.

• Hi Steve,

you might be right with your pessimistic assumption :-). I was hoping that by turning of app notification for Outlook 2016 from the OS, but keeping my Outlook-based new message alert pop-up, I could manage to return back to my old-fashioned alert handling. But unfortunately, for any reason, doing so, int results into the fact that I neither get Windows 10 app alerts, nor I get my Outlook pop-up anymore. But what I still see is the new message icon in the task-bar, which is an Outlook setting too.

Well, it's not a tragedy, but in my opinion this instant deletion hability was a handy feature.

Cheers,

Dieter

•

• Hi, it is correct that when operating Oultook.exe in compatibility

mode, this delete menu is working. but running Outlook in compatibility mode can cause some other issues.

If it also always starts as administrator, which is the default, search service is disabled, slowly the search index will get useless.

And second, I could not setup a new Outlook profile, respectively I could set it up, but my Outlook could not connect to the information store afterwards... Disabling compatibility mode solved this issue.

So, compatibitlity mode with Outlook should be used carefully.

kind regards,

**Dieter Tontsch** 

mobileX AG