# A project report on

# "eBay-1"

# submitted in fulfilment of requirements for CS6360 Database Design, Fall 2019

By-

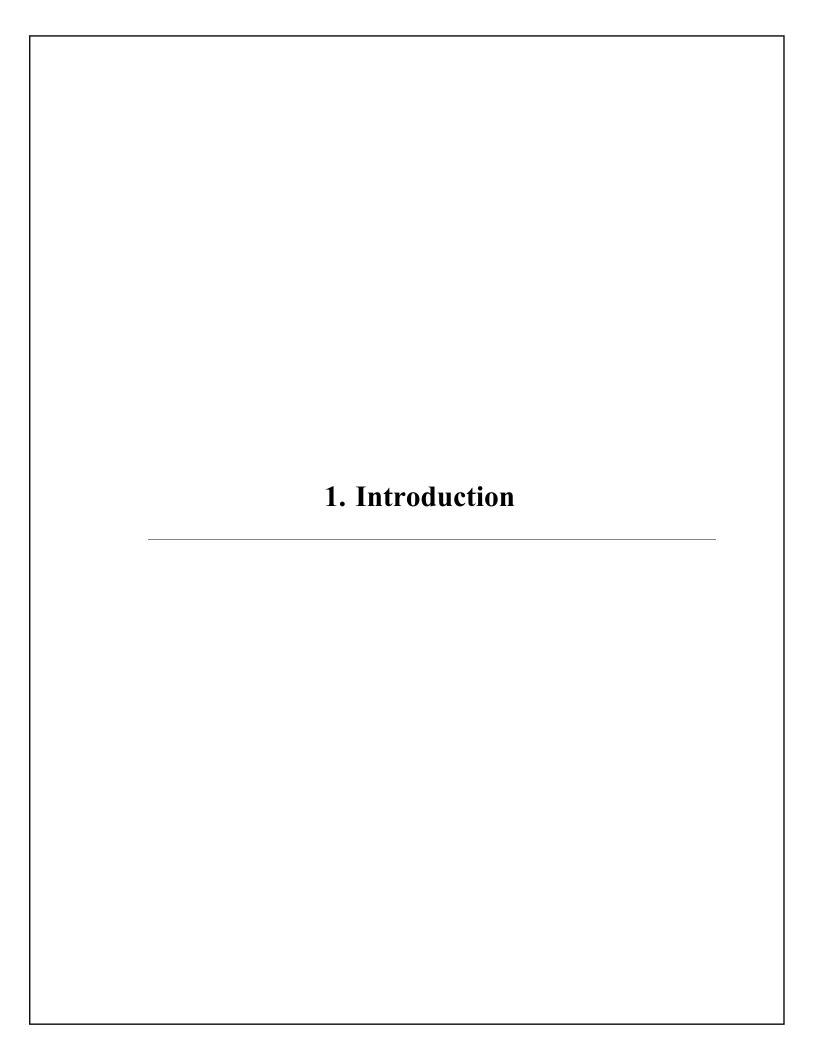
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## 1.1 The Stats on eBay

On an average day, eBay system runs through 26 billion SQL queries and keeps tabs on 100 million items available for purchase. 182 million registered users with over 1 billion photos 1 billion page views a day, 105 million listings, 2 petabytes of data, 3 billion API calls a month.

This humongous amount of data is handled exceptionally by the database system of ebay and it ensures 99.94% availability. Architectures is strictly divided into layers: data tier, application tier, search, operations. Ebay is built on Oracle databases and split databases by primary access path, modulo on a key. Every database has at least 3 on-line databases. Distributed over 8 data centers. Databases are segmented by function: user, item account, feedback, transaction, over 70 in all. No stored procedures are used. There are some very simple triggers.

The database of ebay is fragmented at each level. It maintains separate databases for User, Item, Transaction, Product, Account and Feedback. Over 1000 logical databases on ~400 physical hosts.

# 1.2 Requirements Gathering

Services provided by eBay:

#### 1. Account creation

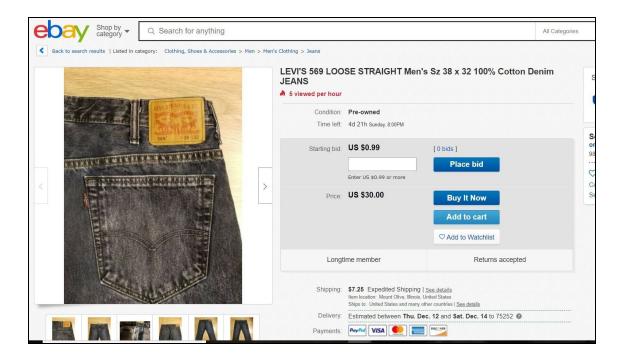
Every user who wish to purchase or sell products online on ebay has to create an account with basic details such as name, age, ID, Address, contact number etc.



#### 2. Buy product/ Bid on product

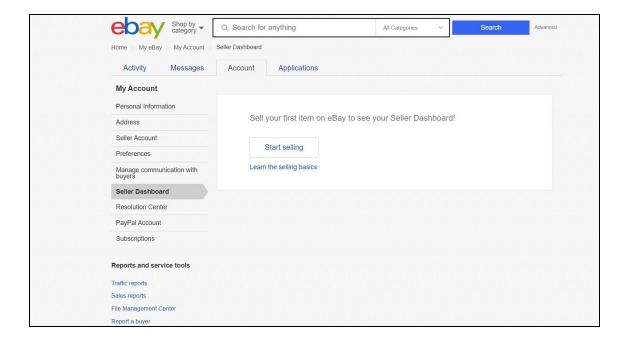
Every customer who wish to purchase a new or a refurbished product has a variety of choices to choose from. The product chosen can be added to the cart and later a transaction can be made to complete the purchase.

Ebay provides a feature that allows seller to post product for auction where multiple buyers can bid their price and then the buyer can decide to whom the product to be sold.



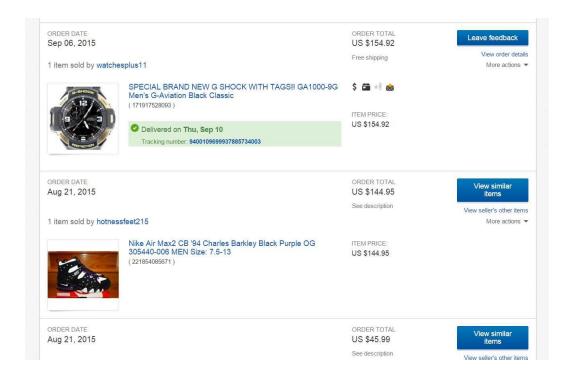
#### 3. Sell product

Customer or shop owners who willing to sell products on ebay can post sell order with appropriate selling price, location, and features of product.



#### 4. Purchase History

Each buyer can see the list of products that are purchased from different seller and see information related to previous orders.



#### 5. Payment

Ebay provides multiple options to complete payment that includes majority of banks and credit card service companies.

#### 6. Shipment Tracker

Each product that is purchased from ebay has an order number that can be used for tracking the progress of shipment and delivery. This services it handled by third party.

#### 7. Notifications

Once the user sets up the account and provide email id and phone number to the system, it will send notifications about user's order delivery or when there are offers available.

#### 8. Customer care services

Customer care services provide help to the user and give suggestions and answer the question of customers.



# 2.1 Structure of Ebay

#### User:

Users are the integral unit of the system. Each user has a user ID, password, Email ID, Name, Address, Phone number and a payment info. User can either act as a buyer or a seller for a particular transaction of product purchase. Depending on the role of the user the additional attributes are considered for the user. For buyer search history, shipping address and list of items are considered additionally. Seller stores the shipping to address.

#### **Account:**

Each customer must have an account to purchase an item from ebay and account must be unique and only one account per customer. Account can be uniquely defined by its id and each account is secured with an encoded password which is helpful for security purpose. So, there is one to one relation between account and Customer.

#### **Payment**

There are multiple payment methods for seller to accept payment from as well as for buyer to make payment. Each payment has payment\_id, Account, Type of payment(debit, credit, cheque using routing number). This payment is executed at the bank end by sending the transaction details to the bank.

#### **Product**

The product is the most important entity in any ecommerce platform. Our product in ER diagram is represented as product offer. The product offer contains product\_id , seller\_user\_id as primary key which uniquely identifies what the seller wants to sell. This also determines other attributes of the product like product\_name, date\_of\_expiry, category, keyword, description and foreign key is user\_id.

#### Bank

The user buys a product with the help of credit/debit cards. The card is linked to his/her bank account. The primary key is Bank\_id which uniquely identifies Bank attributes like Bank Name, Branch Name, Amount, Payment\_Id and User\_id. Foreign Key payment\_id and user\_id references Payment(payment id and user id)

#### Bid

The bidding option is an important feature of ebay. This allows the user to bid for a particular product. The primary key for Bid is Bid\_no and Product\_id which uniquely identifies the bid the user places. The product id and seller user id is foreign key on Product Offer.

#### Auction

Ebay also allows the sellers to place items on their platform for auction. The interested buyers place their bids and the buyers with the highest bid gets the product. The foreign key in Auction is product id and seller user id which references Product Offer(product id, seller user id)

#### **Direct Buy**

In addition to auction system ebay also allows users to directly buy the product. The seller can put the product for auction as well as places direct buy offer to the buyers. The Direct Buy entity has foreign key product\_id and seller\_user\_id which references Product Offer(product\_id, seller\_user\_id)

#### Buyer

Buyer is one of the most important entities in any ecommerce platform. Buyers is the one who buys products. The Buyer\_User\_Id is the primary key for the buying entity. It uniquely identifies the buyer, shippingtoaddress, following list and user id

# Seller

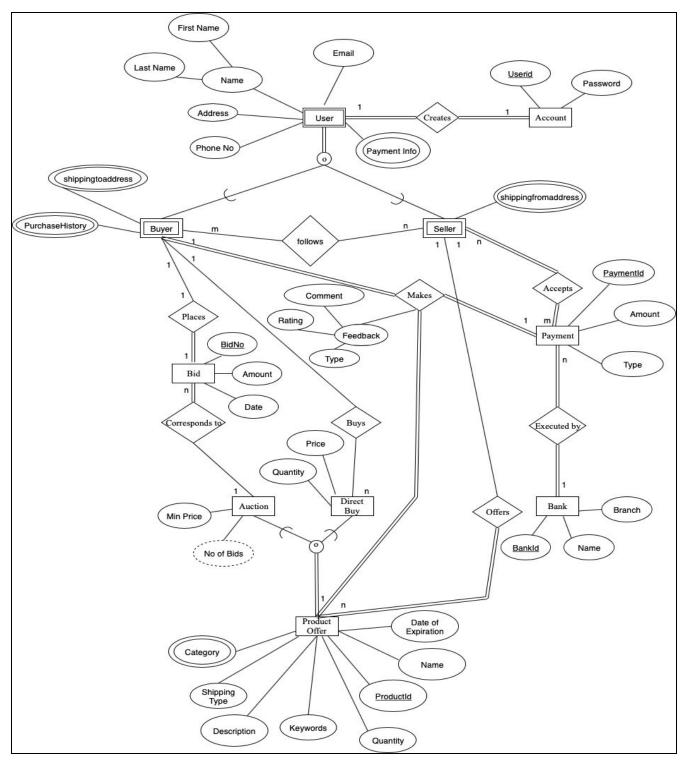
The seller is another important entity. Seller is the one who sells products to the buyer. Primary key is seller\_id. The foreign key is seller\_user\_id which references Account(User\_id)

# 2.1.1 Entities in Ebay:

- Account
- User
- Buyer
- Seller
- Bid
- Auction
- Direct Buy
- Product Offer
- Payement
- Bank

# 2.2 EER Diagram:

The relationship between the entities can be shown as per the following EER diagram

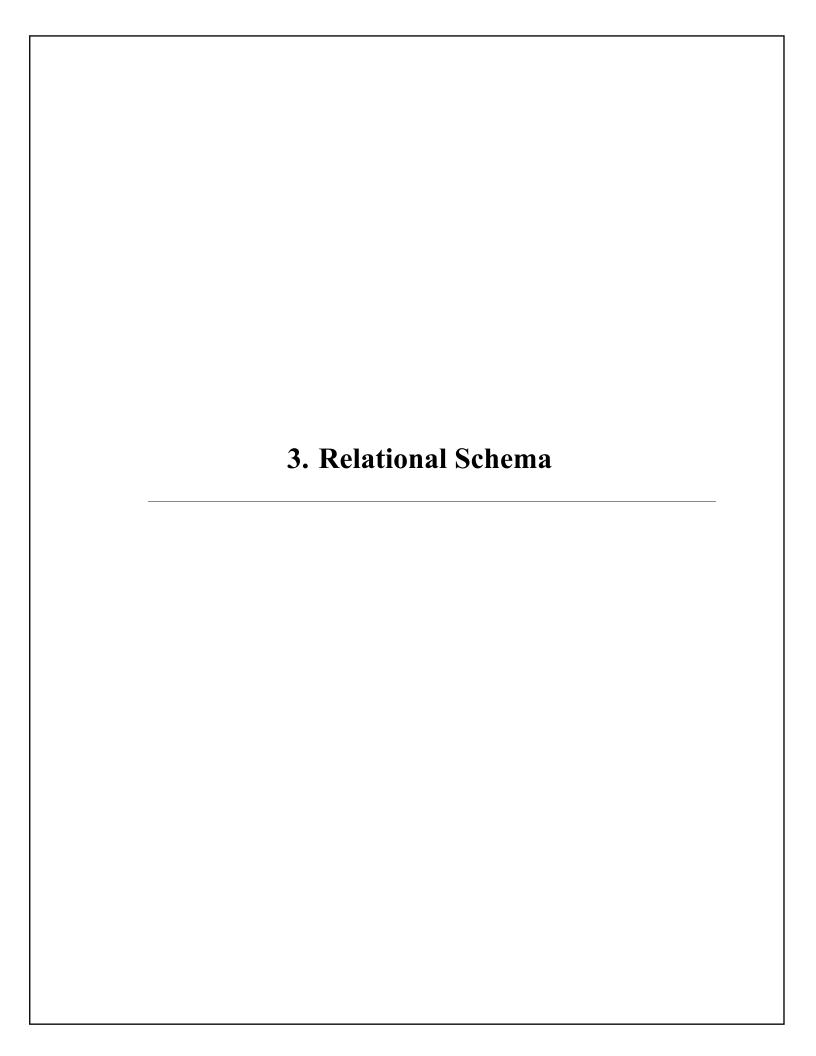


#### The requirements can be summarized/derived from ERD as below -

- 1. Each user must have an account in order to perform any activity on ebay. Every user must have at most one account hence 1:1 relationship between Users and Account. Also every user has to have one account and each account must have one user, hence total participation of both entities in creates relationship.
- 2. Every seller accepts payment for purchase in order to complete the transaction. Each payment acceptance must involve both the entities(Payment and Seller) hence total participation. Also seller can accept multiple payments hence, many to many relationship.
- 3. Seller can offer multiple product offers and each offer must have exactly one seller, hence one to many relationship between Product offer and Seller. Offer must include a product but it is not mandatory that all sellers will offer product offer, hence total participation on Product\_offer and partial participation on Seller.
- 4. Bank can execute multiple payments at a time and each payment must include exactly one bank for successful transaction, hence one to many relationship between Payment and Bank. Both the entities must include in transaction to complete the payment successfully, hence total participation of Bank and Payment.
- 5. Buyer may follow one or more Sellers and Seller can be followed by many buyers, hence many to many relationship between buyer and seller. Also it is not mandatory for Buyer to follow any Seller and also for Seller to follow Buyer, hence partial participation on both the entities.
- 6. One buyer can place only one bid on a product and each bid must have exactly one buyer, hence one to one relationship between Bid and Buyer. Also, Buyer may or may not place a bid but each bid must have a buyer, hence total participation of Bids and partial participation of Buyer.

7.	Products tl	nat are put	on offe	ers by seller	can	either b	e purc	hased	as	direct-buy	or by
	bidding in	Auction.	Hence	direct_buy	and	Auction	will	have	all	attributes	from
	product_of	fer.									

8.	Every bid must corresponds to an auction, hence total participation of Bid in relationship
	but an auction may or may not have any bid. Action may have multiple bids.



# 3.1 Relational Schema in 3NF

#### Account

Primary Key: Userid

# Ebay\_user

	<u>User_id</u>	Fname	Phone_no	Lname	Address	Payment_info	Email
--	----------------	-------	----------	-------	---------	--------------	-------

Primary Key: User id

Foreign Key: User\_id On Account(User\_id)

#### Seller

Shippingfromaddress	<u>User_id</u>
---------------------	----------------

Primary Key: (User\_id, Shippingfromaddress)

Foreign Key: User\_id On Account(User\_id)

### **Buyer**

Shippingtoaddress	<u>Userid</u>

Primary Key: (User\_id, Shippingtoaddress)

Foreign Key: User\_id On Account (User\_id)

# **Purchase History**

Product_id User_id
--------------------

Primary Key: (User\_id, Product\_id)

Foreign Key: Product\_id, User\_id References Payment(Product\_id, User\_id)

#### **Product Offer**

	Product_id	Seller_user_id	Pname	Date_of_exp	Keyword	Category	Description	
--	------------	----------------	-------	-------------	---------	----------	-------------	--

Primary Key: Product id, Seller user id

Foreign\_key: Seller\_user\_id References Seller(User\_id)

#### Bid

Bid_no	Amount	Date	Product_id	Seller_user_id

Primary key: Bid\_no,Product\_id

Foreign Key: (Product id Seller user id) References Product offer(Productid, Seller user id)

#### **Payment**

Payment_id	Amount	Payment_type	<u>User_id</u>	Product_id

Primary\_key: (Payment\_id, User\_id, Product\_id)

Foreign Key: User\_id On Buyer(User\_id), Product\_id References Product\_offer(Product\_id)

#### Bank

Bank_id	B_name	Branch	Payment_id	<u>User_id</u>

Primary Key (Bank id),

Foreign Key(Payment\_id, User\_id) References Payment(Payment\_id, User\_id)

# Payment\_info

<u>User_id</u>	Payment_info
----------------	--------------

Foreign Key(User id) References Ebay user(User id)

# Category

Foreign Key (Product\_id) References Product\_offer(Product\_id)

# Auction

Min_price No_of_bids <u>Product_id</u> <u>Seller_user_id</u>
--

Primary Key: Seller\_user\_id, Product\_id

Foreign Key: (Product\_id\_Seller\_user\_id) On Product\_offer(Productid, Seller\_user\_id)

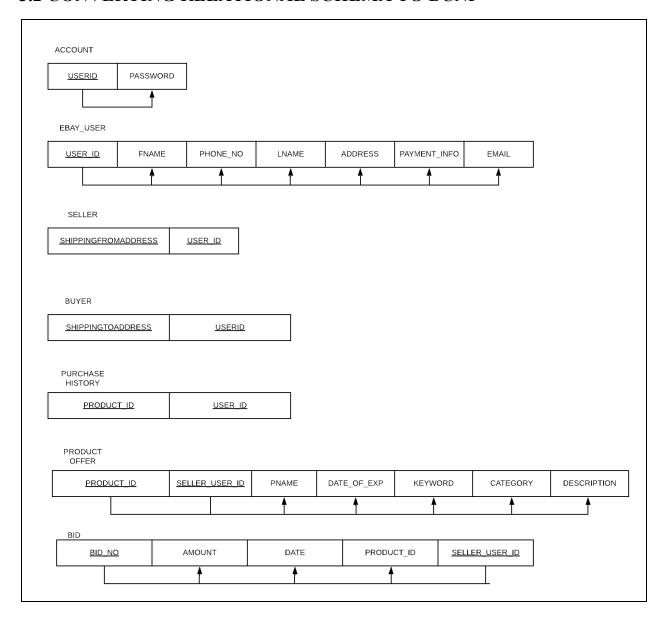
# **Direct Buy**

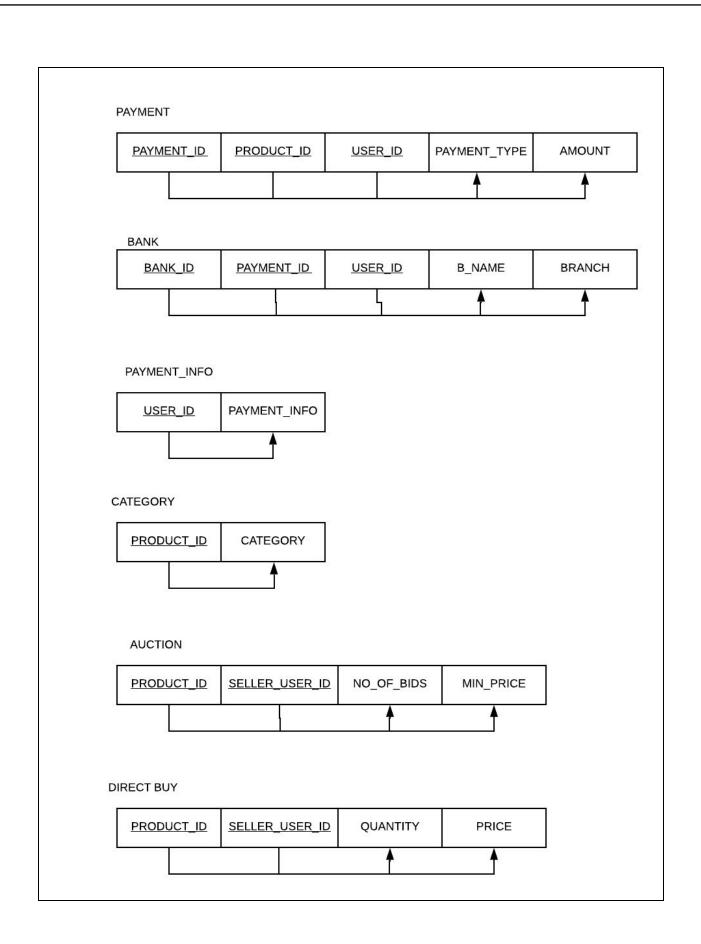
Quantity	Price	Product_id	Seller_user_id

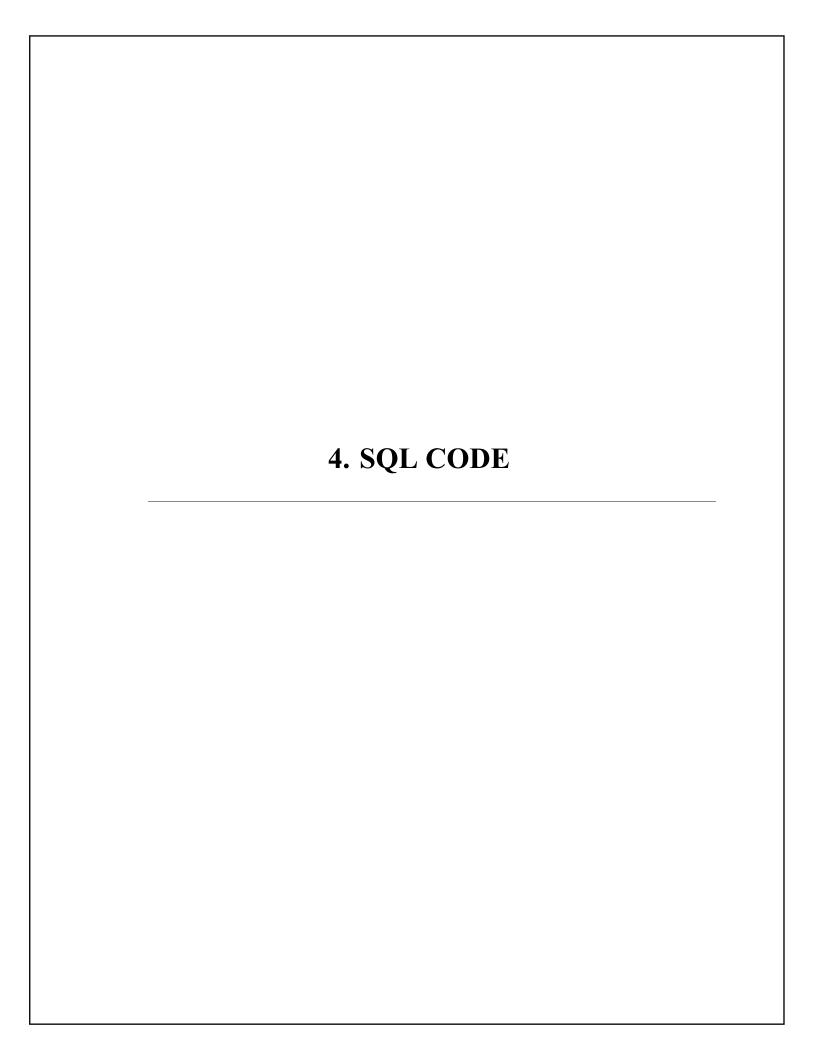
Primary Key: Seller\_user\_id, Product\_id

Foreign Key: (Product\_id\_Seller\_user\_id) On Product\_offer(Productid, Seller\_user\_id)

#### 3.2 CONVERTING RELATIONAL SCHEMA TO BCNF







## 4.1 SQL Statements to create Relations in DB and Add Constraints:

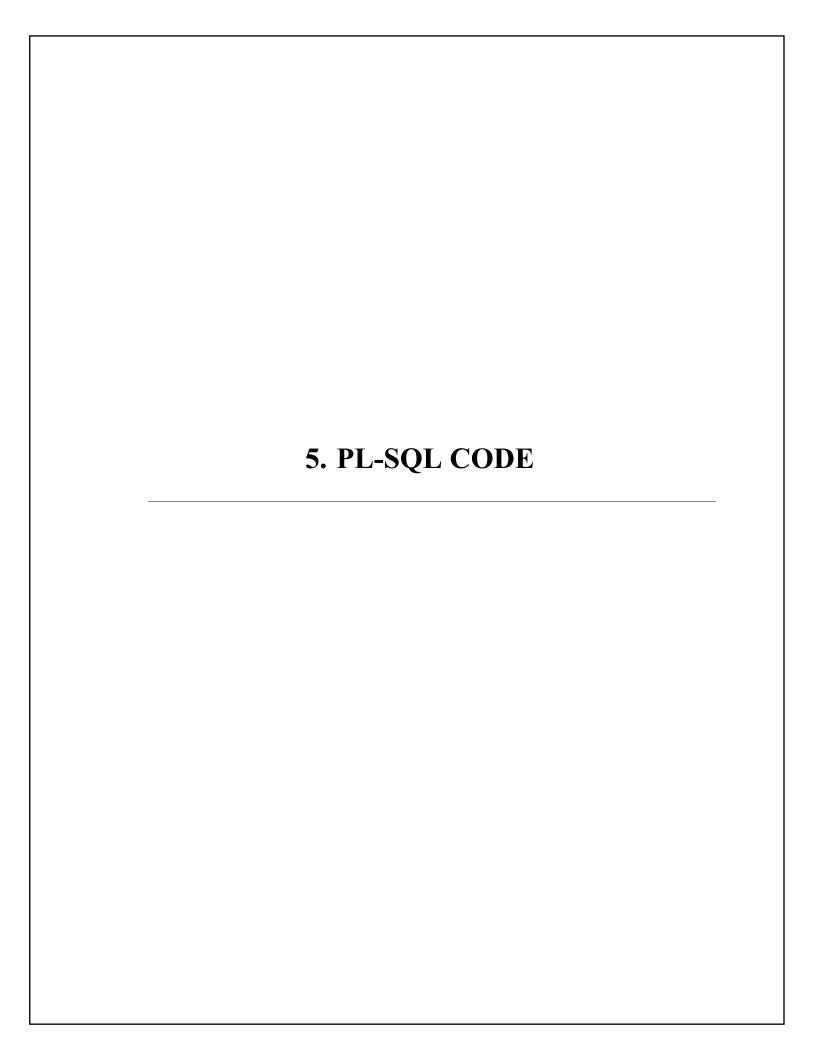
```
CREATE TABLE account
    user id CHAR(20) NOT NULL,
    password VARCHAR(20) NOT NULL,
    PRIMARY KEY (user id)
 ) ;
CREATE TABLE ebay user
    fname
               CHAR (20) NOT NULL,
               CHAR(20) NOT NULL,
    lname
    email
                CHAR (20) NOT NULL,
    address VARCHAR(50) NOT NULL,
                INT NOT NULL,
    phone
    payment info VARCHAR(10),
    user id CHAR(20) NOT NULL,
    FOREIGN KEY (user id) REFERENCES account (user id),
    PRIMARY KEY (user id)
 );
CREATE TABLE buyer
    purchase hist VARCHAR(50),
    shippingtoaddress VARCHAR(50) NOT NULL,
    buyer user id CHAR(20) NOT NULL,
    user id
                    CHAR (20) NOT NULL,
    PRIMARY KEY (buyer user id),
    FOREIGN KEY (buyer user id) REFERENCES account (user id)
 ) ;
CREATE TABLE seller
    seller user id CHAR(20) NOT NULL,
    shippingfromaddress VARCHAR(50) NOT NULL,
    user id CHAR(20) NOT NULL,
    PRIMARY KEY (seller user id),
    FOREIGN KEY(seller user id) REFERENCES account(user id)
 ) ;
```

```
CREATE TABLE payment
    payment id CHAR(20) NOT NULL,
    amount
                     INT NOT NULL,
    type of payment VARCHAR(10) NOT NULL,
                     CHAR (20) NOT NULL,
    user id
    PRIMARY KEY (payment id, user id),
    FOREIGN KEY (user id) REFERENCES account (user id)
 ) ;
CREATE TABLE product offer
  (
    productid
                        CHAR (20) NOT NULL,
    p description CHAR(20) NOT NULL,
    date of expiration INT NOT NULL,
                        VARCHAR (10) NOT NULL,
    pname
    quantity
                        INT_{r}
    keyword
                        CHAR (20),
                     VARCHAR (40) NOT NULL,
    shipping type
    category offer
                      VARCHAR (40) NOT NULL,
    user id
                       CHAR (20) NOT NULL,
    seller user id
                      CHAR(20) NOT NULL,
                        INT NOT NULL,
    price
    buyer user id CHAR(20) NOT NULL,
    PRIMARY KEY (productid, seller user id),
    FOREIGN KEY(seller user id) REFERENCES seller(seller user id),
    FOREIGN KEY (buyer user id) REFERENCES buyer (buyer user id)
 ) ;
CREATE TABLE bid
    bidno
                   INT DEFAULT (0),
    amount
                   INT NOT NULL,
    bid date
                   DATE NOT NULL,
    productid
                    CHAR (20) NOT NULL,
    seller user id CHAR(20) NOT NULL,
    PRIMARY KEY (bidno, productid),
     FOREIGN KEY (productid, seller user id) REFERENCES
product offer(productid,
    seller user id)
 ) ;
```

```
CREATE TABLE auction
  (
    min price
                   INT NOT NULL,
    no of bids
                   INT NOT NULL,
                  CHAR (20) NOT NULL,
    productid
     seller user id CHAR(20) NOT NULL,
    FOREIGN KEY(productid, seller user id) REFERENCES
product offer (productid,
    seller user id)
 ) ;
CREATE TABLE direct buy
    price
                   INT NOT NULL,
    quantity
                   INT NOT NULL,
    seller user id CHAR(20) NOT NULL,
                CHAR (20) NOT NULL,
    FOREIGN KEY(productid, seller_user_id) REFERENCES
product offer (productid,
    seller user id)
 ) ;
CREATE TABLE bank
    bank id VARCHAR(10) NOT NULL,
    branch VARCHAR(9) NOT NULL,
    bank name CHAR(10) NOT NULL,
    user id CHAR(20) NOT NULL,
    payment id CHAR(20) NOT NULL,
    PRIMARY KEY (bank id),
    FOREIGN KEY (payment id, user id) REFERENCES payment (payment id,
user id)
 ) ;
CREATE TABLE follows
    seller user id CHAR(20) NOT NULL,
    buyer user id CHAR(20) NOT NULL,
    FOREIGN KEY(seller user_id) REFERENCES seller(seller_user_id),
    FOREIGN KEY(buyer user_id) REFERENCES buyer(buyer_user_id)
 );
```

```
CREATE TABLE direct buy
    price
                   INT NOT NULL,
    quantity
                   INT NOT NULL,
    seller user id CHAR(20) NOT NULL,
    productid CHAR(20) NOT NULL,
    buyer user id CHAR(20) NOT NULL,
    PRIMARY KEY (buyer user id),
    FOREIGN KEY (buyer user id) REFERENCES account (user id),
    FOREIGN KEY (productid, seller user id) REFERENCES
product offer (productid,
    seller user id)
 );
CREATE TABLE feedback
    feedback type CHAR(20) NOT NULL,
    feedback comment CHAR(20) NOT NULL,
              INT DEFAULT(0),
    rating
    seller user id CHAR(20) NOT NULL,
    productid
                    CHAR (20) NOT NULL,
    buyer user id
                    CHAR (20) NOT NULL,
    FOREIGN KEY (productid, seller user id) REFERENCES
product offer(productid,
    seller user id),
    FOREIGN KEY(buyer user id) REFERENCES buyer(buyer user id)
 );
CREATE TABLE accepts
    seller user id CHAR(20) NOT NULL,
    buyer user id CHAR(20) NOT NULL,
    FOREIGN KEY(seller user id) REFERENCES seller(seller user id),
    FOREIGN KEY (buyer user id) REFERENCES buyer (buyer user id)
  );
```

```
CREATE TABLE purchase_history
  (
    seller_user_id CHAR(20) NOT NULL,
    buyer_user_id CHAR(20) NOT NULL,
    productid CHAR(20) NOT NULL,
    PRIMARY KEY(buyer_user_id, productid),
    FOREIGN KEY(productid, seller_user_id) REFERENCES
product_offer(productid,
    seller_user_id)
    );
```



#### **5.1 Stored Procedures**

A SQL Server stored procedure groups one or more Transact-SQL statements into a logical unit and is stored as an object in the Database Server. When a stored procedure is called at the first time, SQL Server creates an execution plan and stores it in the plan cache. In the subsequent executions of the stored procedure, SQL Server reuses the plan so that the stored procedure can execute very fast with reliable performance.

#### 5.1.1 Average Rating of seller

Here, a stored procedure can be created to get the average rating of seller based on product sold by the seller. First name, Last Name and average rating of the seller can be found using a stored procedure.

```
CREATE PROCEDURE Get avg rating (seller id
                                              IN CHAR,
                                 seller fname OUT CHAR,
                                 seller lname OUT CHAR,
                                 avg rating OUT INT)
AS
BEGIN
   SELECT E.fname,
          E.lname,
          Avg(F.rating)
   INTO seller fname, seller lname, avg rating
   FROM ebay user E,
          feedback F
   WHERE E.user id = seller id
          AND F.seller user id = seller id;
END;
```

```
CREATE PROCEDURE GET_AVG_RATING

SELLER_ID IN CHAR,
SELLER_FNAME OUT CHAR,
SELLER_LNAME OUT CHAR,
AVG_RATING OUT INT

AS
BEGIN
SELECT E.FNAME, E.LNAME, AVG(F.RATING) INTO SELLER_FNAME, SELLER_LNAME, AVG_RATING
FROM EBAY_USER E, FEEDBACK F
WHERE E.USER_ID = SELLER_ID AND F.SELLER_USER_ID = SELLER_ID;
END;

SCript Output ×

Task completed in 0.247 seconds

Procedure GET_AVG_RATING compiled
```

#### 5.1.2 Purchase history

In this case, a stored procedure is created to get a purchase history of a buyer that includes Product Name, Product Description, First name of buyer, Last Name of Buyer, Minimum price of the product at which the product was sold and the actual price of the product.

```
CREATE PROCEDURE Get purchase history (buyer id
                                                       IN CHAR,
                                        description
                                                       OUT CHAR,
                                                       OUT VARCHAR,
                                        name
                                        seller lname OUT CHAR,
                                        seller fname
                                                       OUT CHAR,
                                        auction price OUT INT,
                                        direct price OUT INT)
AS
BEGIN
   SELECT P.pname,
           P.p description,
           E.fname,
           E.lname,
           A.min price,
           D.price
           name, description, seller fname, seller lname,
    INTO
   auction price, direct price
    FROM
           product offer P,
           seller S,
           auction A,
```

```
direct_buy D,
    ebay_user E

WHERE P.buyer_user_id = buyer_id
    AND P.seller_user_id = S.seller_user_id
    AND P.productid = A.productid
    AND P.productid = D.productid
    AND P.seller_user_id = E.user_id;

END;
```

```
☐ CREATE PROCEDURE GET_PURCHASE_HISTORY
         BUYER_ID IN CHAR,
         DESCRIPTION OUT CHAR,
         NAME OUT VARCHAR,
         SELLER_LNAME OUT CHAR,
         SELLER_FNAME OUT CHAR,
         AUCTION_PRICE OUT INT,
         DIRECT_PRICE OUT INT
     AS
     BEGIN
         SELECT P.PNAME, P.P_DESCRIPTION, E.FNAME, E.LNAME, A.MIN_PRICE, D.PRICE
          INTO NAME, DESCRIPTION, SELLER_FNAME, SELLER_LNAME, AUCTION_PRICE, DIRECT_PRICE
          FROM PRODUCT_OFFER P, SELLER S, AUCTION A, DIRECT_BUY D, EBAY_USER E
         WHERE P.BUYER_USER_ID = BUYER_ID AND P.SELLER_USER_ID = S.SELLER_USER_ID
          AND P.PRODUCTID = A.PRODUCTID
         AND P.PRODUCTID = D.PRODUCTID AND P.SELLER_USER_ID = E.USER_ID;
      END:
Script Output *
📌 🧼 🖥 🖺 🔋 🗆 Task completed in 0.21 seconds
Procedure GET_PURCHASE_HISTORY compiled
```

#### 5.2 Triggers

SQL Server triggers are special stored procedures that are executed automatically in response to the database object, database, and server events.

#### 5.2.1 Trigger to validate bid

```
CREATE OR replace TRIGGER validate bid
After INSERT
on BID
for each row
DECLARE product_price number;
max bid
                     number BEGIN
 SELECT Max(amount)
 INTO max bid
 FROM bid
 WHERE :NEW.seller_user_id = seller user id;
  SELECT min price
  INTO product price
 FROM auction
 WHERE :NEW productid = auction productid;
 IF :NEW amount < product price</pre>
 OR
 :NEW amount < max bid then
 raise application error ( -20001, bid value should be greater
than minimum value! );
ENDIF;
END;
```

```
CREATE OR REPLACE TRIGGER VALIDATE_BID
     AFTER INSERT ON BID
     FOR EACH ROW
     DECLARE
     PRODUCT_PRICE NUMBER;
     MAX_BID NUMBER;
    ■ BEGIN
     SELECT MAX(AMOUNT) INTO MAX_BID
     FROM BID
     WHERE :NEW.SELLER_USER_ID = SELLER_USER_ID;
     SELECT AUCTION.MIN_PRICE INTO PRODUCT_PRICE
     FROM AUCTION
     WHERE :NEW.PRODUCTID = AUCTION.PRODUCTID;
     IF : NEW. AMOUNT < PRODUCT_PRICE OR : NEW. AMOUNT < MAX_BID THEN
     RAISE_APPLICATION_ERROR( -20001, 'BID_VALUE SHOULD BE GREATER THAN MINIMUM VALUE!');
     END IF;
     END;
Script Output X
📌 🥓 🖥 🚇 📘 🗆 Task completed in 0.591 seconds
Trigger VALIDATE_BID compiled
```

#### 5.2.2 Trigger to update number of bids

```
CREATE OR replace TRIGGER on_add_bid

AFTER INSERT ON bid

FOR EACH ROW

BEGIN

UPDATE auction

SET no_of_bids = no_of_bids + 1

WHERE seller_user_id = :NEW.seller_user_id;

END;
```

