

Computer Service Agreement

[ABC Computers] agreement with the following Customer:

Customer Name _____ Telephone _____

Address _____

Services Requested _____

Terms and Conditions of Service:

[ABC Computers] will provide [Customer] with proper maintenance and care of their computers and computer software. In accordance with [State] State law, [Customer] is allowed to terminate the service if

- A. There is damage to on site property.
- B. Services were done incorrectly/problem is not fixed.
- C. The computer or software is no longer functioning during or after service.

[ABC Computers] is to provide the following services for a term of [_____] [days/months/years]: Software updating, computer virus protection, computer maintenance, computer software bug fixes, computer upgrade requirements, computer software problem shooting, laptop virus protection, laptop maintenance, laptop upgrade requirements, and laptop software problem shooting. [ABC Computers] will send a computer technician to [Customer] within 24 hours of being contacted about service needs. If [ABC Computers] does not resolve the computer issue within that time, all services provided for THAT 24 HOUR PERIOD shall be charged at [_____] % off of the original price.

[Customer] agrees to pay \$[Amount] to [ABC Computers] for the service of [_____] _____].

[Customer] has [_____] computers on site. [ABC Computers] will be servicing [_____] computers on site. Payment of services is made out to [ABC Computers].

[ABC Computers] and [Customer] hereby agree to the term of [_____] [days/months/years] for services rendered. Any services provided beyond the date of [DATE] shall require the drafting of a new service agreement.

The undersigned agree to the terms and conditions:

[ABC Computers]

Representative Name: _____

Title: _____

Representative Signature: _____ Date: _____

[Customer]

Customer Name: _____

Title: _____

Customer Signature: _____ Date: _____

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