

# JAYARAMREDDY UMMANNAGARI

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## CAREER OBJECTIVE

To be a successful professional in a globally respected company and to achieve the objectives of the company with honesty and fairness as well as to continuously upgrade my knowledge and skills.

## SKILLS

- PHP
- MYSQL
- JAVASCRIPT
- HTML
- CSS

## EXPERIENCE

HITECH BAY INC, Scarborough, ON, CA | May 2018 – Sept 2018

### IT SUPPORT INTERN

- Resolved issues and escalated problems with knowledgeable support and quality service.
- Maintained a flexible schedule and responded to after-hours and weekend emergencies in a timely manner.
- Planned and implemented upgrades to system hardware and software.
- Collaborated with clients from concept through final delivery of product or service.
- Consistently met deadlines and requirements for all production work orders.
- Provided documentation on start-up, shut down and first level troubleshooting of processes to help desk staff.
- Provided continued maintenance and development of bug fixes and patch sets for existing web applications.

## PROJECT

POSTGRADUATE DIPLOMA PROJECT: Husky Information System

Frontend : HTML, CSS.

Backend : PHP, MYSQL, Apache server.

Description :

- This web application provides emergency service to the patients by pilots which is scheduled by the admin. It consists of 3 main modules they are admin, patient, pilot. Patient can request services and admin accepts and schedules the services requested by patients to the pilots. Implemented project using agile methodology.

Role: Developer

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## EDUCATION

Post Graduate Diploma (Cloud Computing)  
Cambian College of Applies Arts & Technology.

2017 – 2018

Engineering (Computer Science & Engineering)  
Guru Nanak Institutions Technical Campus

2012 - 2016

## ADDITIONAL SKILLS

- Attention to detail.
- Quick learner and able to adapt to new technology.
- Ability to work in a fast and challenging environment with self-confidence.