### Contact

jonhronelzuniga@gmail.com

www.linkedin.com/in/jonhzuniga (LinkedIn)

### Top Skills

Cybersecurity Computer Hardware English

### Certifications

**DevNet Associate** 

Fortinet Certified Fundamentals in Cybersecurity

CompTIA IT Fundamentals+

CCNA: Introduction to Networks

CCNA: Switching, Routing, and

Wireless Essentials

# Jonh Ronel Zuñiga

Cloud Engineering Enthusiast | Agentic Al Engineer Enthusiast | Full-Stack Developer | CompTIA ITF+ Certified

Valenzuela, National Capital Region, Philippines

## Summary

Aspiring IT professional with hands-on experience in tech support, Salesforce administration, and full-stack development. Interned at Adventus IT Services Inc. as an IT Support Engineer, providing hardware, software, and network support. Led and developed awardwinning tech projects, including an IoT-AI flood monitoring system and a React-Django catering web app. CompTIA ITF+ certified, with a strong foundation in problem-solving, customer service, and tech innovation.

## Experience

#### Adventus

Information Technology Support Engineer Intern February 2025 - April 2025 (3 months)

Makati, National Capital Region, Philippines

Experienced in providing end-user IT support, including installation and maintenance of desktops, printers, and peripherals. Skilled in troubleshooting hardware, software, and network issues, performing system updates, and documenting technical solutions to improve efficiency.

Philippine Base Non-Profit Organization Salesforce Administration Practitioner June 2021 - June 2022 (1 year 1 month) Cebu, Central Visayas, Philippines

Rustan Coffee Corporation
Barista
July 2019 - December 2021 (2 years 6 months)
Quezon City, National Capital Region, Philippines

## Education

## **AMA University**

Bachelor's of Science in Information Technology, Computer/Information Technology Administration and Management · (September 2022 - September 2025)

## Sta. Cecilia College

Hotel and Restaurant Management Bachelor's Degree, Restaurant/Food Services Management · (June 2011 - March 2015)