

# JONH RONEL ZUÑIGA

Cloud Engineer Practitioner | System Admin Practitioner | Salesforce Practitioner | Web and Mobile Application Developer

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## Summary

"Enthusiastic about learning technology, I eagerly seek opportunities to expand my skill set and contribute positively to a collaborative team environment. With a particular interest in networks, cloud, AI, and security, I am committed to continuously improving my knowledge and abilities in these areas. By staying updated on the latest trends and technologies, I aim to become an invaluable asset to any organization I work with, advancing my professional growth and development."

## Experience

**Adventus IT Services Inc.** | February 2025 – April 2025 | IT Support Engineer Intern

- Installed, configured, and maintained desktop systems, printers, and peripherals.
- Performed regular maintenance, updates, and patches on operating systems and company software.
- Provided technical support for hardware, software, and network issues to end-users from a partner/client company.
- Documented solutions to technical problems.

**Northern Salesforce Chapter** | June 2021 - September 2022 | Salesforce Admin Practitioner

- Configuring and customizing Salesforce to meet the unique needs of the client
- Managing user access and permissions.
- Collaborating with clients to understand their requirements and translating them into efficient Salesforce solutions.

### Hospitality Industry Experiences

**Starbucks** | July 2019 - December 2021 | Barista, Barista Trainer, Coffee Master

**Pearl Lane Hotel** | June 2016 - July 2019 | Housekeeper and Supervisor Trainee

**Valenzuela District Office** | May 2015 - June 2016 | Office Staff

## Certifications and Projects

**CompTIA ITF+ Fundamentals** | April 2023 (Passed)

**APPCON 2024 Grand Winner** | June 2025

**TransiTech: SMART Transportation Management using Artificial Intelligence Crowd Prediction and IoT-Enhanced Public Utility Vehicle (E-Jeepneys) Monitoring.**

<https://transitechiot.web.app/>

- An IoT and AI-themed hackathon focused on social impact; developed an IoT-based system for monitoring jeepney drivers and analyzing passenger density using Computer Vision, with real-time data displayed through custom-built web and mobile applications.

**APPCON 2023 Best Technology Winner** | July 2024

**Real-time Flood Surveillance and Early Warning System using IoT- AI**

**Fusion for Flood Prediction**

<https://floodmonitor-iot.web.app>

- A Hackathon competition, contributing to the development of an integrated project that included a web application serving as the user interface, an IoT device for measuring flood levels in general areas, and the integration of a TEFNUT AI model to forecast water levels based on historical data.

**Ramelyn Catering Web Application for Capstone** | January 2024 – July 2024

- Developed a capstone project: a public-facing web application. The platform supports three core business areas, which are cooking services, catering services, and rental services, and adds a feature that is integrated recommendation AI to enhance user engagement and drive sales.

## Skills

- **Laptop Imaging & Deployment:** Experience in imaging and cloning laptops for streamlined user deployment, ensuring readiness and consistency across end-user devices.
- **Azure Practitioner:** Microsoft Azure services, cloud computing concepts, and basic deployment and management of Azure resources.
- **Flutter, Firebase, Django, React (Development):** Skilled in building cross-platform mobile apps with Flutter, integrating Firebase for backend services, developing robust APIs with Django, and creating responsive UIs with React.
- **Salesforce Practitioner:** Knowledgeable in Salesforce platform basics, CRM workflows, and managing customer data to streamline business processes.
- **System Administrator (Hardware and Linux Basics):** Skilled in assembling and maintaining computer hardware, troubleshooting peripherals, and managing Linux-based systems for basic configurations, file management, and user permissions.

## Education

**Bachelor of Science in Information Technology**

**AMA University** | Villa Arca, Project 8, Quezon City | 2022 - Current

**Bachelor of Science in Hotel and Restaurant Management**

**Sta. Cecilia College** | Gen. T. De Leon, Valenzuela City | 2011 - 2015