# How to connect to Client network from office

Overview

To further strengthen our network, a new **XS4DELIVERY** Wi-Fi network has been deployed at our Capgemini office locations. Any project or user connecting to the **XS4OFFICE** Wi-Fi network to access project or customer destinations/application now needs to use **XS4DELIVERY** to do so. Follow the instructions mentioned in this guide to connect to the Client network from your office.
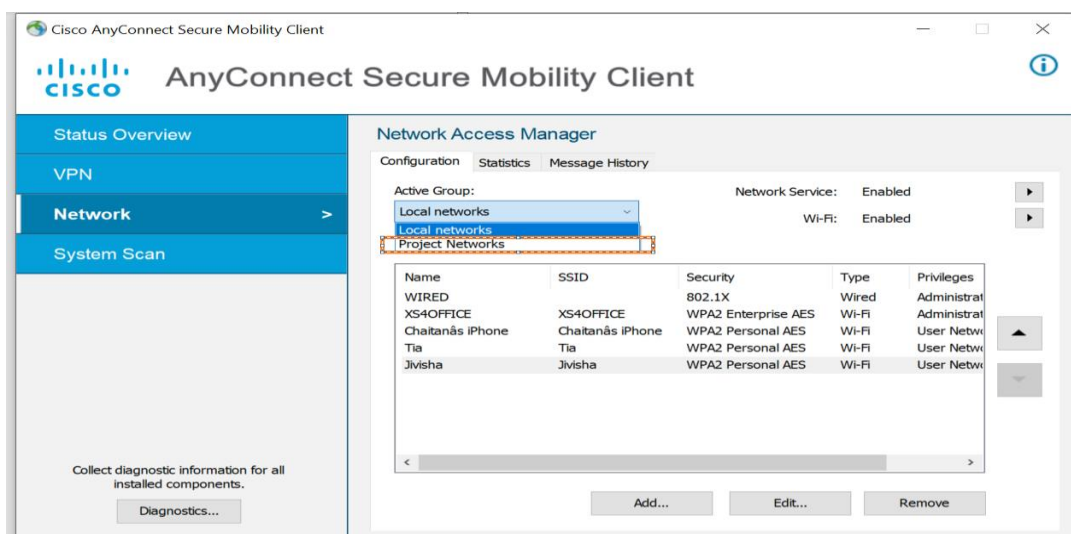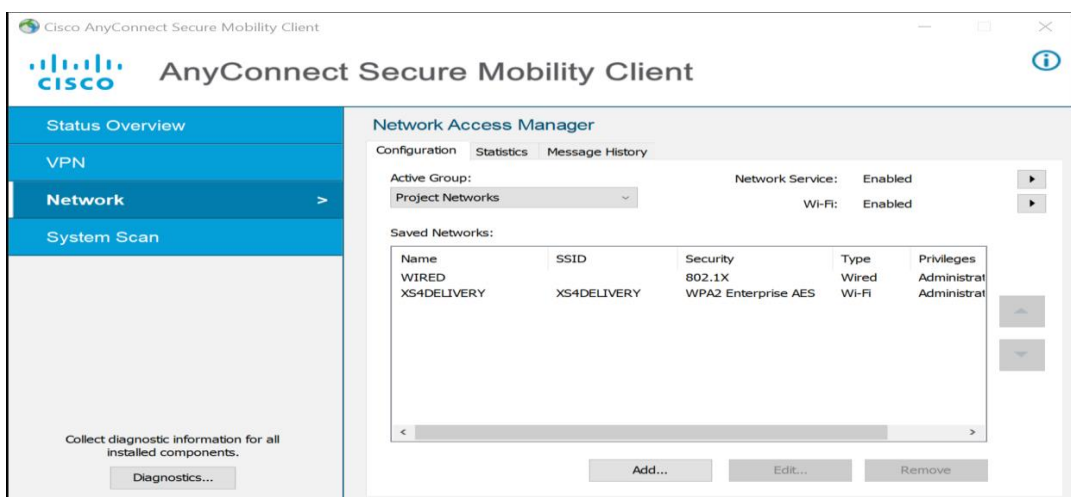
Connecting to XS4DELIVERY

To connect to the XS4DELIVERY Wi-Fi network:

1. On your PC, from the taskbar, click **Cisco AnyConnect** 🌐.
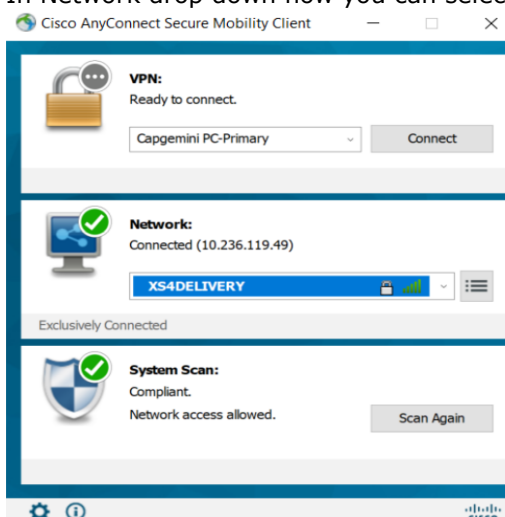2. On the *Cisco AnyConnect Secure Mobility Client* app, click on setting icon
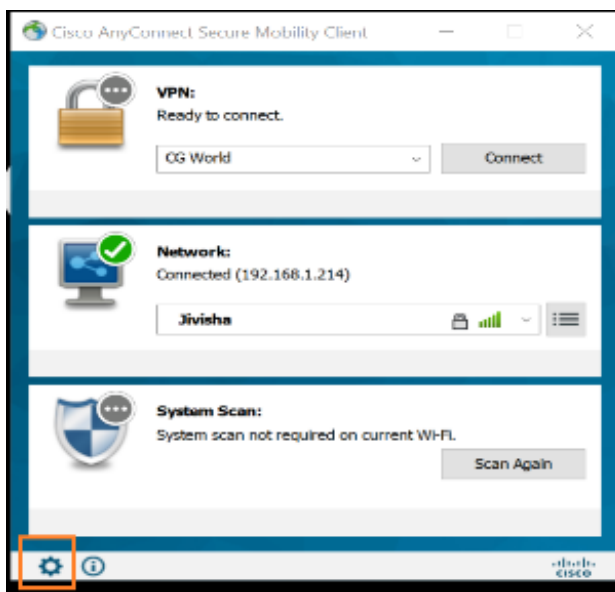
In the **Network** section, from the **Active Group** drop-down options, select **Project Network**

3. After selecting **Project Network** *Cisco AnyConnect Secure Mobility Client* app window will pop up again
4. In Network drop down now you can select XS4DELIVERY to connect

5. You are now connected to the new XS4DELIVERY Wi-Fi network.

Note: If you are connected to Project Network from Active Group and want to connect to your personal WiFi when at Home **for the first time after** the **above changes**, **then you need to add your** Home **WiFi agai**n. **This will be one time action** and home WiFi will be available in the both networks.

Troubleshooting

If you encounter an error while connecting to the new **XS4DELIVERY** Wi-Fi network and Active Group isnot available, follow the steps below to resolve the issue:

Active Group Not Available

If Active Group is not available for network selection

Group **IT**
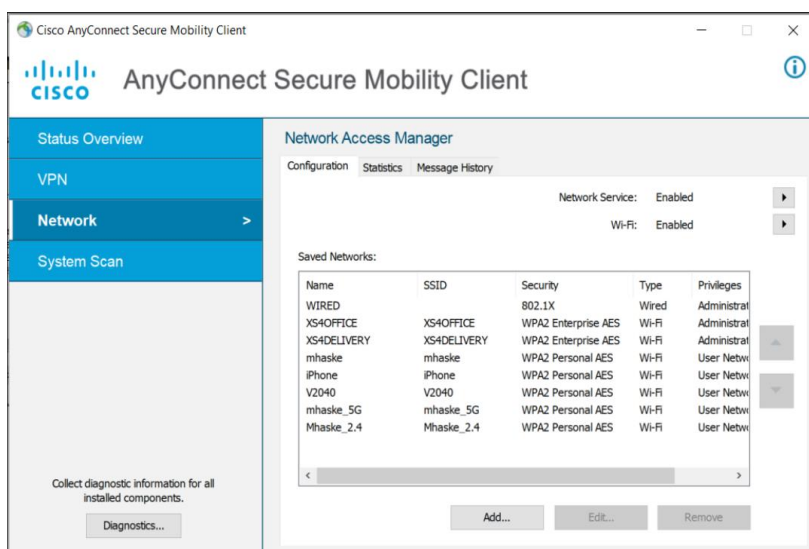
In the Windows Search ( ) option, type **cmd** and press **Enter**.

1. From the menu that opens, select **Command Prompt**.
2. In the command prompt window, enter **gpupdate /force** and press **Enter**. Wait for the action to complete.

3. Perform a network refresh:
   - Open CISCO ANY CONNECT from your Task Bar
   - If you are connected through XS4OFFICE Wi-Fi, from the **Network** dropdown list, select the **XS4OFFICE** option again.
   - If you are connected through office LAN, from the **Network** dropdown list, select the **Wired** option again.
   -
4. Check the **Network Setting** option again for **Active Group**. If it appear then select **Project Network** to connect **XS4DELIVERY**.

If you are still unable to connect to XS4DELIVERY after following the above steps, try configuring the profile using the steps given below:

1. On Windows file explorer, open path **<C:\ProgramData\Cisco\Cisco AnyConnect Secure Mobility Client\Network Access Manager\newConfigFiles>**
2. Download the file "configuration.zip" from the link.
3. Unzip the folder and copy the "configuration.xml" file to the above path and click **Continue**.
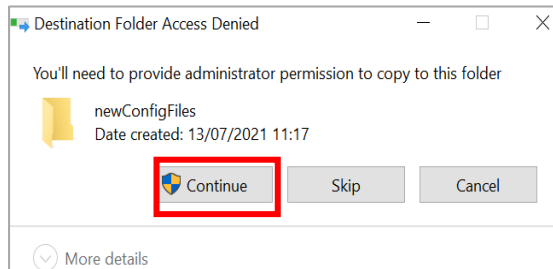
4. To confirm execution, on the next window, click **Yes**.
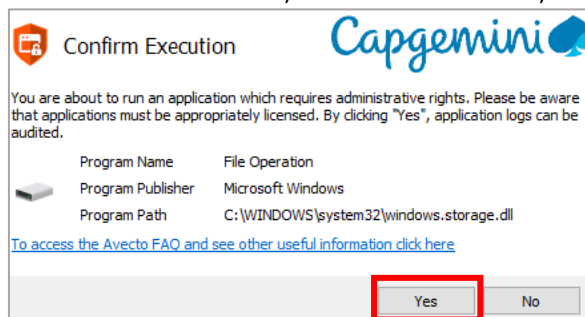
5. Perform a network refresh:
   - Open CISCO ANY CONNECT from your Task Bar
   - If you are connected through XS4OFFICE Wi-Fi, from the **Network** dropdown list, select the **XS4OFFICE** option again.
   - If you are connected through office LAN, from the **Network** dropdown list, select the **Wired** option again.

NOTE: Even after following all the above processes if you are unable to connect or unable to see XS4DELIVERY in Cisco AnyConnect, then contact **IT Help**.