

ServiceNow:
User Submits Server
Decommission Request

ServiceNow:
Firewall task is
generated

Server
Data
Payload

Ansible Tower

Decom
Playbook

Executes Python
Program

SQL Query

Guardicore

API Update
Daily

Guardicore Data:
Postgres DB

Palo Alto Data:
Firemon

API Update
on Change

Palo Alto Firewall

If Found

No

Close Task

ServiceNow

Yes

Open Standard
Change

ServiceNow

Perform Change

Guardicore
&
Panorama(s)

Panorama Pushes
changes to Firewall at
7pm M-F

Attach Result File to
Service Now

ServiceNow

Close Change

ServiceNow

If Issues

Yes

Enterprise Email

Email

No

Close Task

ServiceNow

Key

Blue - Primary Application

Red - Existing systems primary application
has integrated with.

NGS - Server Decommission - Remove Server From Firewall

The flow diagram outlines the Firewall portion of the server decommission process to remove server network access.