

ServiceNow:  
User Submits Server  
Decommission Request

ServiceNow:  
Firewall task is  
generated

Server  
Data  
Payload

Ansible Tower

Decom  
Playbook

Executes Python  
Program

SQL Query

Guardicore

API Update  
Daily

Guardicore Data:  
Postgres DB

Palo Alto Firewall

API Update  
on Change

Palo Alto Data:  
Firemon

If Found

No

Close Task

ServiceNow

Yes

Open Standard  
Change

ServiceNow

Perform Change

Guardicore  
&  
Panorama(s)

Panorama Pushes  
changes to Firewall at  
7pm M-F

Attach Result File to  
Service Now

ServiceNow

Close Change

ServiceNow

If Issues

Yes

Enterprise Email

Email

No

Close Task

ServiceNow

## Server Decommission - Remove Server From Firewall

The flow diagram outlines the Firewall portion of the server decommission process to remove server network access.

Key  
Blue - Primary Application  
Red - Existing systems primary application  
has integrated with.  
Green - New supporting automation/system