BEJAY O. CATAYONG

Mandaluyong City | bejay.catayong0830@gmail.com | 09095419568 | LinkedIn | Portfolio

Resourceful and dedicated Bachelor of Science in Information Technology student with hands-on experience in digital platforms, office productivity tools, design applications, programming, and database management. Demonstrates a commitment to delivering excellent customer support, efficiently resolving concerns, and fostering positive client relations. Adaptable, quick to learn, and motivated to contribute IT knowledge, collaborative skills, and technical expertise to an organization during On-the-Job Training. Eager to enhance practical experience and support team success in a technology-driven environment.

TECHNICAL SKILLS

- **Frontend Development:** TypeScript, JavaScript, React.js, Next.js, Vite, HTML, CSS, Props, and Routing.
- **Backend & Architecture:** PHP, MVC Architecture, and RESTful API development.
- **State & Form Management:** Zod (Validation), React Hook Form, and React Hooks.
- **Database & Cloud:** MySQL, MongoDB, Supabase, and Database Administration.
- **Tools & Emerging Tech:** Git/GitHub, Gen AI Prompt Engineering , and Machine Learning.

KEY ACHIEVEMENTS

- Architected a geo-tagging solution to automate solid waste monitoring for the Mandaluyong City Environmental Management Department.
  - Implemented automated tracking features that significantly reduced manual data entry errors and improved operational oversight.
- Utilized MVC principles to ensure a scalable and maintainable codebase.

PROFESSIONAL EXPERIENCE

Chat Support, International Data Conversion Services Inc.   **March 2021 - August 2022**

- Managed 200+ daily real-time sessions, troubleshooting technical issues involving payment processing and account access.
- Translated complex technical problems into easy-to-understand solutions for end-users.
- Collaborated with team members to ensure all technical milestones were met ahead of schedule.

EDUCATION

Jose Rizal University   **July 2022 - Current**
Bachelor of Science in Information Technology

- Thesis on "Geo-Tagging System for Efficient Solid Waste Monitoring in City Environmental Management Department".

ADDITIONAL INFORMATION

- **Certifications:**
  - Certiport, Information Technology Specialist in Databases(2023)
  - NCIII Training in JAVA Programming (2023)
  - AI Singapore, Machine Learning (2025)
  - Cognizant and Johnson & Johnson Collaboration "Gen AI Prompt Engineering Workshop" (2025)

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Portfolio: Click this Link

Resourceful BSIT student with technical proficiency in programming, database management, and design applications. Proven track record in customer support and efficient problem-solving. Adaptable and eager to leverage technical expertise and collaborative skills during On-the-Job Training to drive team success.

TECHNICAL SKILLS

- **Frontend Development:** TypeScript, JavaScript, React.js, Next.js, Vite, HTML, CSS, Props, and Routing.
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