Introduction

Two mobile technologies that immediately come to mind are QR (Quick Response) Codes and NFC (Near Field Communication). Although these technologies have been available for some time [Denso Wave Inc. (2011), Walton (1983)], recent advances in cellphone technology have made them viable features of today's generation of smart phones.

In this project, a vending machine system will be made that makes use of at least QR Codes to facilitate cellular transactions. Furthermore, a demonstration vending machine will also be constructed to demonstrate the success or failure of cellular payment for this application.

The aim of this document is to inform the reader of the progress of this project in terms of what has been completed and the work that remains to be done.

1.1 Problem Statement

The vending machines currently used at the Stellenbosch University (SU) make exclusive use of cash transactions. These vending machine systems are the de facto standard throughout the world and have been for the largest part of the last two centuries, but they do have one drawback: they require a hard cash transaction to take place and in a world moving away from cash transactions and toward online payments, e-transactions and mobile payments, this may become a problem to potential customers.

With that in mind, a need that has been identified is for a vending machine that accepts cashless transactions.

1.2 Existing Solutions

Currently there are plenty of cashless payment options being used by the general public. These include debit and credit cards, Radio Field Identification (RFID) cards, Unstructured Supplementary Service Data (USSD) based systems and, more recently, Near Field Communication.

1.2.1 Credit and Debit Cards

An well-known and convenient alternative to cashless solutions are the plastic cards most modern adults carry around. This is especially true in first world countries with mature banking systems.

The great advantage these cards holds over the alternatives are that they are relatively easy to get from a bank and that they have become very reliable.

A possible disadvantage is that such systems may become costly and complicated to implement because of each banks different security and transfer protocols.

1.2.2 Radio Field Identification

Radio Field Identification (RFID) is a technology which was first patented in 1983 [Walton (1983)]. Since then the technology has grown and matured into a very reliable identification and payment platform.

Examples of where this is used for making payments is the payments made to new parking meters with a contactless card.

The advantage of this technology is its great convenience: a customer only needs to swipe and it it not required that a password be entered.

However, this leads to some security concerns because if the card gets stolen, the thief can use the money on the card for his/her own gain. Thankfully though, these cards most commonly work with pre-loaded money, so provided that there wasn't too much money loaded onto the card, the theft victim will not be too badly off.

1.2.3 Unstructured Supplementary Service Data

Unstructured Supplementary Service Data (USSD) is a communication standard used by cellphones to exchange data with a service provider's servers. If the service provider allows it, USSD may be used by a customer to transfer money from one account to another.

An example of this is the M-Pesa mobile money service in Kenya, which is based on the use of USSD. It allows for a customer to pay for goods ranging from milk,

bread, even the monthly rent. Its currently regarded as the most advanced mobile payment platform in the world [The Economist (2013)].

An advantage of implementing such a system is that it is proven to work and is usable by almost any cellphone.

The disadvantage is that it requires third party vendors to provide systems and services, which will add unnecessary costs to the system.

1.2.4 Near Field Communication

Near Field Communication (NFC) payments have recently come to the fore as a likely candidate to become the standard method of mobile payment. Especially in Europe and North America, there have been significant advances in making this payment method a more attractive solution, with Google making the largest contribution with the addition of NFC protocols to its Android platform.

Some examples of NFC based payments are the London public transport system, which makes provision for NFC payments [Mike Clark (2012)], as well as some retail vendors which accept payments made via Google's Wallet application.

1.3 Goal of Final System

Although hard cash still remains the largest contributor to global financial transactions, standing at 59% of the 37 billion transactions that took place in 2012 [Valentina Pasquali and Denise Bedell (2013)], however, mobile and card transactions are expected to surpass cash as the leading payment method by 2015 [Valentina Pasquali and Denise Bedell (2013)].

The main goal of this project is to develop a vending machine that will make use of this increase in cashless payment by adding the option to pay for a product with a customer's cellphone.

1.4 System Objectives

The system objectives are:

- Must have at least two methods of mobile payment.
- The solution must be built while keeping commercialisation in mind.

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1.5 Report Structure

In this report, some background information on all the technology, concepts and programs used in this project is given. Then the overall system design is discussed, which is followed by a discussion on the detailed design of the whole system. Then the system tests are discussed and analysed, which is then followed by a discussion on the complete system and a project conclusion.

Background Study

2.1 Quick Response Codes

Quick Response Codes (QR Codes) are two dimensional bar codes that were initially used in Japanese car factories to allow computers to track the progress of an item on a production line [Denso Wave Inc. (2011)]. The technology has since evolved and matured and is today widely used in the media industry for storing some data, such as a web address or phone number. See Figure 2.1 for an example of a QR code.



Figure 2.1: Example of simple QR Code.

QR Codes can store up to 2,953 [Denso Wave Inc. (2011)] bytes of data, which is accessible by scanning the code, with either a laser or a digital camera. To scan a QR Code requires a camera that can produce a digital image of appropriate quality. This image is then processed by a QR Code library, e.g. the well-known ZXing library (see section 2.1.1), which decodes the picture and outputs the data inside the code. Cellphones are commonly used today because of its portability,

increasingly powerful hardware and the QR Code technology's simplicity. However, an image with a QR Code in can be decoded by any computer with the relevant hardware and libraries installed.

2.1.1 Zebra Crossing Library

The Zebra Crossing Library (ZXing for short) is a well-known QR Code coding and decoding library. It is commonly built into smart phone applications to decode a static image or a video stream, but a desktop version of the library, called ZBar, is also available and works in a similar manner.

To date there has been at least 50 million downloads of the ZXing bar code scanner app on the Android platform alone, and it currently lies 98^{th} in the top 100 of the Google Play Store's most downloaded list [Google Play (2013)].

2.2 Near Field Communication

Near Field Communication (NFC) is a relatively new communication standard in the world of wireless technology. It allows two NFC-enabled devices to wirelessly transmit data by bringing them to close to one another, typically around 4 centimeters.

This technology is commonly found in modern cellphones. However, recently the technology has been ported to other platforms such as a desktop computer and Arduino. This adds a new dimension to wireless inter-device communication and makes projects such as this more feasible.

2.2.1 libnfc

Libnfc is a open-source library for Linux systems [Libnfc Team (2013b)]. It allows a desktop computer to communicate with a NFC device based on the PN53 series of NFC chips [Libnfc Team (2013a)]. Recent versions have made provision for the use of a PN532 breakout board that can be used by a Raspberry Pi.

It is currently in version 1.7 and is classified as a 'mature' library.

nfcpy

Nfcpy is a Python interface for the libnfc library and it allows for peer-to-peer communication between a cellphone and desktop-based NFC controller using the NFC Data Exchange Format (NDEF), the Simple NDEF Exchange Protocol (SNEP) and the Logical Link Control Protocol (LLCP). These standards and protocols have been set by the NFC standard governing body, the NFC Forum [NFC Forum

(2013)], to simplify and standardise data exchange between different platforms and to make the user experience more pleasant.

Nfcpy is an open-source program, written and maintained by Stephen Tiedemann [Stephen Tiedemann (2013)].

2.2.2 Android

Google's Android operating system is currently the most widely used cellphone operating system being used word wide with, an estimated 80% market share [Darrel Etherington (2013)]. Other platforms, such as the Blackberry OS and Windows Phone, have also added NFC to their latest phones, but they do not have the market penetration that Android currently has.

It is also the platform which most aggressively promotes the use of NFC as an alternative payment option in modern retail outlets with applications such as Google Wallet [Dan Balaban (2012)].

2.2.3 Radio Field Identification and Stellenbosch University Student Cards

NFC and Radio Frequency Identification (RFID) work in a similar manner: when two devices (e.g. cellphone, RFID tag, MiFare card, etc.), equipped with an antenna tuned to a frequency of 13.56MHz, come into close proximity, they transmit some form of data to one another.

However, there are some important difference between the two technologies. For example, a NFC system is an active system, meaning that the device's antenna is always powered and runs off its own power supply. NFC devices also have peer-to-peer (p2p) capabilities, meaning that the two devices can communicate with one another by both sending and receiving data. RFID systems on the other hand, work by having one device act as a listener and the other as a sender [James Thrasher (2012)] (e.g. the current SU's student entry control system).

2.3 Web Server

2.3.1 Django Web Framework

Django is a Python web server framework which focuses on easy setup and simple design. Here are some of its features:

- Fully handle HTTP GET and POST requests.
- Integration with SQL databases, e.g. MySQL, SQLite3, etc.

- HTML template design feature.
- Makes provision for the execution of Python scripts.
- It is fully scalable to commercial level servers.

This framework is expandable to commercial size servers that is accessible across the globe, for example large websites such as Instagram and Pinterest are based on the Django framework [Django Software Foundation (2013a)].

Django was initially developed by web programmers Adrian Holovaty and Simon Willison, from the newspaper Lawrence Journal World [Django Software Foundation (2013b)]. It was first released in 2005 under the Berkeley Software Distribution (BSD) license and is completely free to use.

2.3.2 Elastic Compute Cloud

Elastic Cloud Compute (EC2) is a cloud computing service offered by Amazon Web Services (AWS). It allows a user to rent a virtual computer from AWS from which to run their own applications. These applications are most commonly web-based, in other words the virtual machines run a web server that is accessible by anyone around the world.

2.3.3 Apache

Apache is a popular web server application available on most platforms. For simplicity, the details of Apache will not be discussed. However, a very notable feature of Apache is that it is designed to be compatible and fully scalable with various web frameworks, such as Python's Django, PHP's cgiapp and even C++'s Poco.

Apache is the currently the most popular web server application in use today, with an estimated 53.4% of the world's servers running on apache [Netcraft (2013)].

It was initially released by Robert McCool in 1995 under the Apache Licence 2.0, which makes it free to use in any way. It is currently being maintained by the Apache Software Foundation.

2.4 Encryption

Encryption is the act of encoding some data into seemingly unreadable garbage. This is done so that unwanted parties cannot decode the data, but authorised parties can. This is most commonly done with an encryption key and algorithm which specifies how the data was encoded and how it can be decoded.

Encryption is most commonly used where sensitive information is being transmitted, e.g. banking codes, personal e-mails, etc.

There are two main encryption schemes, namely symmetric and asymmetric encryption.

2.4.1 Symmetric Encryption

In symmetric encryption, both parties, i.e. the sender and receiver, have to agree to a common encryption key prior to the data transmission. In other words, the sender and receiver use the same key to encrypt and decrypt the data. A famous example of symmetric encryption is the Enigma cipher machine used by Nazi Germany in the Second World War.

Unfortunately, due to the increase in knowledge around this type of encryption, various code cracking methods have been developed since 1945, such as known and chosen plain-text attacks [Eric Conrad (2008)].

2.4.2 Asymmetric Encryption

More recently, asymmetric encryption, also known as public-key encryption, has come to the fore as the new standard for encryption. It involves the use of a public and private key pair that can be used to securely encrypt and sign a data package on the sender's side and to decrypt and verify the data on the receiver's side.

This private and public key pair are mathematically related to one another according to the algorithm in use (e.g. Elgamal or RSA, see sections 2.4.2 and 2.4.2). The public key half of the pair is (in theory) publicly distributed to anyone who wants one (in practise this is done differently to increase security). The great advantage of asymmetric encryption is that even if the public half of the key is available, it is still very difficult, and sometimes impossible, to get the private half of the key.

The encryption is most easily explained with a postal analogy:

Imagine two people, Alice and Bob, want to send each other secret messages through the public mail. In other words, Alice wants to send Bob a secret message and she expects a secret reply from Bob, and vice versa.

In an asymmetric scheme, Bob can lock his letter to Alice with a padlock to which only she has a key (she keeps this on her person at all times and does not show it to anyone, this includes Bob). This open padlock represents the public key half of Alice's key. This means that anyone can send Alice a secure message with a public key, which is easy to get from Alice, and only Alice can ever unlock the message with her private key half of the key pair. Similarly, Alice can lock her letter with a padlock which only Bob can ever open.

The great advantage that this has over symmetric encryption is that the decryption keys never have to be exchanged between parties. This neutralises the risk of a middle-man attack, analogous to a nosy postal worker called Eve who likes to read other peoples mail, that intercepts the message and steals the key. Also, if for example Bob has been careless and allowed Eve to see his key, his messages to Alice will be compromised. However, the messages from anyone (including Bob) to Alice will remain as secure as it was before Bob lost his key.

The data source can also be verified by using this key scheme. Referring once again to the postal analogy:

To show Alice that it was indeed Bob who sent her the message, and not Eve for example, he can send an extra message along with the original message. This extra message is locked with Bob's key that he shares with no one (i.e. his private key). However, Bob has sent out special keys to everyone who wants one. These special keys can only be used to unlock the messages locked with Bob's own private key. Therefore, if Alice, who received one of Bob's keys, can unlock this extra message with that key, she knows that as long as Bob hasn't given anyone his private key, it can only be his message. The reverse is also true if Alice wants to prove to Bob that it was indeed here who sent him a message.

ElGamal

The ElGamal encryption algorithm is an alternative to the more widely used Ron Rivest, Adi Shamir and Leonard Adleman (RSA) asymmetric encryption algorithm. ElGamal's security stems from the 'difficulty of computing discrete logarithms is a large prime modulus'. [Jeffrey S. Leon (2008)]

The main advantage that the ElGamal algorithm has over RSA is that, firstly, a smaller key can be used for a data string of the same length and secondly, due to the mathematics behind the algorithm, it is almost certain that a different ciphertext will be generated each time a string is encrypted.

However, a fairly large drawback of this algorithm is that the key needs to be at least twice as long as the plain-text string that is being encrypted [Taher ElGamal (1998)].

The algorithm was developed by Taher ElGamal in 1984 and is free to use under the GNU license.

RSA

The Ron Rivest, Adi Shamir and Leonard Adleman (RSA) asymmetric encryption algorithm is a widely used encryption standard. Its security is based on 'the difficulty of factoring large integers' [Jeffrey S. Leon (2008)].

The main advantage of the RSA algorithm is its encryption and decryption speed. Also, the encryptor has some measure of control over how long the produced ciphertext is going to be, because the ciphertext will be as long as the encryption key used, provided the key is long enough.

The RSA algorithm was developed by Ron Rivest, Adi Shamir and Leonard Adleman in 1978 and has been widely used since 1993.

2.4.3 PyCrypto

PyCrypto is a Python cryptography toolkit which contains various encryption algorithms and key schemes, such as ElGamal, MD5 and RSA. It is currently registered under the public domain and is free to use by anyone. It is maintained by the PyCrypto Team [PyCrypto Team (2013)].

2.4.4 Base 64

Base 64 is an encoding scheme which takes binary data and encodes it to ASCII characters. This is most often used where the output of encrypted text is unreadable binary data and ASCII characters are preferred because they are easier to read and transmit.

It is also important to note that the output of the base 64 encoding is approximately 33% longer than the input string.

Here is an example of a base 64 encoded string:

Original text:

Hi, I'm a base 64 encoded string!

Base 64 encoded output:

SGksIEknbSBhIGJhc2UgNjQgZW5jb2RlZCBzdHJpbmch

2.5 Hardware

2.5.1 Arduino Uno

2.5.2 Raspberry Pi

System Design

3.1 System Overview

The vending machine system consists of three main parts, namely the QR Code component, the NFC component and the actual vending machine.

Figure 3.1 and 3.2 gives a diagrammatical layout of the complete system. It shows the interactions between the different sub-components of the complete system.

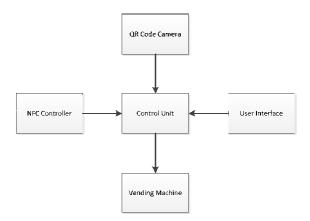


Figure 3.1: System overview from the control unit's perspective

It can be seen that the complete system is divided up into five main parts, namely

- 1. Control unit.
- 2. NFC controller.

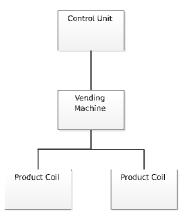


Figure 3.2: System overview from the vending unit's perspective

- 3. QR Code camera.
- 4. Vending machine unit.
- 5. Vending machine coils.

The components used in these subsystems are discussed in the subsequent sections of this chapter.

3.2 Central Control Unit

To be able to handle the image processing that QR Code decoding and NFC handling requires, a relatively powerful central controller is required. Although there are many controllers capable of this, only two main alternatives were considered in this project. They are the Raspberry Pi microcomputer and the Arduino Uno microcontroller.

3.2.1 Arduino Uno

The Arduino Uno is popular open-source microcontroller (see Figure 3.3).

It is based on the 8-bit Atmel ATmega328 ARM microprocessor. Its official specifications are [Arduino (2013)]:



Figure 3.3: Picture of an Arduino Uno microcontroller [Arduino (2013)]

Operating Voltage: 5V

Processor: Atmel ATmega328 (clocked at 16MHz)
GPIO Pins: 14 (6 of which are PWM enabled)

Memory: 32kB Flash, 2kB SRAM, 1kB EEPROM

Communication: i^2c , UART, SPI.

Price: R310.00

Because of its open-source design, there are a multitude of peripheral devices and expansion boards (known as 'shields'), along with all their libraries and drivers, available locally. The Arduino's programming language of choice is a modified, but remarkably simple, version of C and comes with its own Integrated Development Environment (IDE). This, along with its relatively low cost and adequate specifications, makes the Arduino Uno an attractive option for this project.

3.2.2 Raspberry Pi

The Raspberry Pi is a Debian Linux-based microcomputer designed and manufactured by an UK based charity, called the Raspberry Pi Foundation, for the purpose of educating and familiarising young children with programming. However, its low price and respectable specifications makes it a strong choice for basing this project on.

The Pi is made with the focus on Python as its main programming language, which makes running scripts and controlling the board relatively simple. It also runs on a modified version of Debian Linux called Raspbian.

Its main specifications are [CNet (2013)]:

Communication: SPI, UART, USB, i^2c , Ethernet

Memory: 512MB RAM

Processor: ARM6 clocked at 700MHz

Video: HDMI Video output

GPIO: 28 pins Price: R400.00

The Raspberry Pi was chosen to be used as the central controller of this project and controls the hardware connected to it via an Universal Serial Bus (USB) connection, or one of its General Purpose Input Output (GPIO) pins.

The Pi was chosen ahead of the Arduino Uno for the following reasons:

- The Pi has more processing power (700MHz vs 16MHz).
- The Pi's existing libraries and drivers that are freely available to be used.
- The Pi's ability to easily interface with traditional computer peripheral hardware, such as a keyboard, mouse and webcam.
- The excellent support structure in place and the information on existing and ongoing projects that are available on the internet.
- The Pi's capability to output its video feed to a computer screen, adding the possibility of adding a simple user interface (GUI) to buy the products with.

Stated simply, the Raspberry Pi is a compact, traditional desktop computer which makes it very easy to work with, and its low price makes it an excellent choice for use as the central controller for the vending machine.

3.3 NFC Controller

The NFC controller that was selected is the PN532 NFC shield from Adafruit Industries [Adafruit Industries (2012)]. It is based on the Phillips PN532 chip, which is a widely used NFC chip with a large support base in the open source community and is fully compatible with the libnfc open-source NFC library [Libnfc Team (2013a)].

The main purpose of this component is to add the option of sending or receiving data through a NFC connection. This component is also capable of reading RFID cards, such as student or staff cards, as NFC and RFID transmit similar types of data. This adds the option of paying for the products with any smart phone running Google's Android operating system, or with a SU staff or student card.

3.4 QR Code Camera

To decode QR Codes, the vending machine needs to take pictures of a code so that it can be decoded using the ZBar library. A PlayStation 2 EyeToy was chosen and added to the system to facilitate this. It was chosen for the following reasons:

- Its drivers are freely available for Linux systems [ov511 (2013)].
- Interfaces easily with the USB ports on the Pi.
- There was one lying in the supply cupboard.

There is currently a camera add-on available for the Raspberry Pi, but this is relatively expensive and (approximately \$30 [Adafruit (2013)] versus the Pi's \$35), at the time of writing, unavailable in South Africa.

3.5 Product Dispensing

3.5.1 Coils

To be able to effectively dispense bought products to the user, a traditional coil mechanism is used. Such systems are the most familiar and simple methods of dispensing goods. See Figure 3.4 for an example.



Figure 3.4: Example of vending machine coil system [Arduino (2013)]

These coils are designed and made in such a manner that one rotation of the coil will drop one product. The turning motion is made by attaching a DC motor to the base of the coil (see section 3.5.2 for a more detailed description).

3.5.2 DC Motors

The motors attached to the base of the coils are two 12V DC mootors from Faulhaber [Faulhaber (2013)]. Although these motors are rated for 12V, it is possible to run them from a lower voltage. This will cause the motor to turn slower, and therefore be easier to control.

The motors are switched on by a 12V relay switch controlled by the Raspberry Pi. See section 3.5.3 for more detail about the switch.

3.5.3 Relay Switch

3.6 Vending Machine Unit

The vending machine unit houses all the components (i.e. the Raspberry Pi, the NFC Shield, webcam, switches, motors and the product coils).

Detail Design

4.1 Transistor Switch

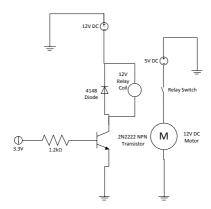


Figure 4.1: 12V relay transistor switch.

4.2 server program

- 4.2.1 nfc
- 4.2.2 qr code

4.3 vending program

4.3.1 nfc

Because the Arduino version of this shield is locally available, and the cost issues related to importing a NFC chip that is made for the Raspberry Pi, the Arduino version was bought for R780.00. Its Transistor-Transistor Logic (TTL) serial interface was configured in such a way so that it can serially communicate with the Raspberry Pi's UART interface. It can be powered by the 5V output pin from the Raspberry Pi.

4.3.2 qr code

4.4 Android app

4.5 Motor and coil

System Tests

- 5.1 Transistor Switch
- 5.1.1 Current and Voltage Limits
- 5.1.2

Conclusion

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