



Musician's Friend

2009

INNOVATOR AWARD

Presented To

Jamie Whitbeck

In recognition of your creativity in
developing systems and procedures
that lead to improved work flow and
outstanding service to customers.



May 1, 2009

Dear Jamie Whitbeck,

Congratulations on receiving a 2009 Innovator Award. Below is a recap of your speech or nomination.

This person started with us as a temp. We were all impressed with the skills they had so we hired them full time as an Assistant Planner. It became evident to everyone that their true calling was in the data and reporting. This person soon became the “go to” for all reporting which eventually led to the promotion to the position they fill now. Today we have over a dozen daily reports plus numerous weekly and ad hoc reports to help guide our dept.

This person fields of myriad of requests for new reports. Where they really shine is their skill at solving problems. Several times when a member of a team is describing a manual process they use or a problem, this person, after listening carefully, will go investigate and come back with a or way to automate the process or a report that gives us the information needed to solve the problem. There are also times when we know we need a new report or data but don't know exactly what is available, where to get it, or what is practical. This person excels at deciphering what is needed and helping us define the criteria for the new report so they can then go create it. They continually watch for opportunities to make our jobs more efficient by giving us streamlined data and valuable reports.

Spare time is devoted to writing processes for migrating all of these reports that we use in Supply Management from their current data sources to the new JBI and DAX sources. This is a very time consuming project with timelines critical to the DAX migration. Excellent technical skills coupled with desire to really understand how what is produced will be used and the unique ability to watch and listen to what is really going on in our dept and proactively create tools for us; make this person a valued Innovator for Musician's Friend. I'm very proud to give this Innovator Award to Jamie Whitbeck.