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Travel Guide Chatbot Project Report

Overview

This report documents the development of a Travel Guide Chatbot that provides information about travel tips and hotel experiences based on real reviews. The chatbot leverages natural language processing and retrieval-augmented generation to answer user queries.

Design Decisions

- 1. Data Processing Pipeline
 - Dataset Selection: Used a travel/hotel review dataset (500 samples for demo purposes)
 - Preprocessing:
 - o Removed HTML tags and newline characters
 - Cleaned text for better embedding quality
 - Chunking:
 - Used RecursiveCharacterTextSplitter with 500-character chunks
 - o 50-character overlap to maintain context

2. Vector Store Implementation

- **Embedding Model**: Chose "paraphrase-MiniLM-L6-v2" for its balance between performance and resource requirements
- **Vector Database**: Selected FAISS for efficient similarity search
- **Indexing**: Created persistent FAISS index for quick reloading

3. Language Model Selection

- Flan-T5-small: Chosen for its:
 - o Small footprint suitable for local deployment
 - Good performance on question-answering tasks
 - o Open weights and commercial usability

4. Retrieval-Augmented Generation

- RetrievalQA Chain:
 - Combines document retrieval with generation
 - o "stuff" chain type for simplicity
 - o Retrieves top 3 most relevant documents

5. User Interface

- Streamlit:
 - o Rapid UI development
 - o Built-in chat components
 - Easy deployment options
- **Session State**: Maintains conversation history
- **Visual Design**: Clean, travel-themed interface

Implementation Challenges

- 1. **Memory Constraints**: Had to limit dataset size for Colab demo
- 2. **Model Performance**: Trade-off between Flan-T5-small's speed and answer quality
- 3. Safety Considerations: Needed allow_dangerous_deserialization for FAISS loading
- 4. **Deployment**: Ngrok configuration for Colab-to-web access

Future Improvements

1. Enhanced Data Processing

- a. Incorporate more comprehensive travel datasets
- b. Add entity recognition for locations/amenities
- c. Implement sentiment analysis for review summaries

2. Model Upgrades

- a. Experiment with larger Flan-T5 variants
- b. Try fine-tuning on travel-specific data
- c. Implement caching for frequent queries

3. User Experience

- a. Add multilingual support
- b. Incorporate visual elements (maps, hotel images)
- c. Implement follow-up question handling

4. Deployment Architecture

- a. Containerize with Docker for easier deployment
- b. Set up proper CI/CD pipeline
- c. Add monitoring for user queries/feedback

5. Advanced Features

- a. Personalization based on user preferences
- b. Integration with booking APIs
- c. Seasonal/temporal awareness for recommendations

Conclusion

This project demonstrates how retrieval-augmented generation can be applied to create a specialized travel assistant. The combination of semantic search with a capable language model provides relevant, context-aware answers while keeping computational requirements manageable. Future work could significantly enhance the system's capabilities and user experience.