

Mercedes-Benz Arena — House Rules & Visitor Information

Location: Berlin, Germany **Capacity:** 17000

Accessibility

- Wheelchair seating: True
- Lifts: True
- Assistance desk: True
- Hearing loops: False

Parking & Transport

- Onsite parking: False (prebook: False)
- EV charging: False
- Public transport: recommended; limited parking nearby
- Bike parking: False

Toilets

- Accessible: True
- Gender-neutral: False
- Baby change: True

Bag & Cloakroom Policy

- Max bag size: 35 × 25 × 15 cm
- Backpacks: allowed if small
- Note: bags searched on entry

Food & Drink

- Outside food and drinks not permitted

Animals

- Pets allowed: False
- Service animals only: True

Smoking / Vaping

- vaping allowed in concourse; smoking outdoors only

Cameras & Recording

- strictly no cameras per artist request

Re-entry

- re-entry allowed once with hand stamp before 21:00

Payment

- hybrid (cash & card)

Security & Prohibited Items

- Screening: bag search & pat-down
- Prohibited: outside food, professional audio, laser pointers

This is a synthetic policy document for demo purposes.