

# The O2 Arena — House Rules & Visitor Information

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**Location:** London, United Kingdom **Capacity:** 20000

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## Accessibility

- Wheelchair seating: True
- Lifts: True
- Assistance desk: False
- Hearing loops: True

## Parking & Transport

- Onsite parking: True (prebook: False)
- EV charging: False
- Public transport: good connections
- Bike parking: True

## Toilets

- Accessible: True
- Gender-neutral: True
- Baby change: False

## Bag & Cloakroom Policy

- Max bag size: 40 × 30 × 20 cm
- Backpacks: allowed
- Note: cloakroom available for large items

## Food & Drink

- Outside food and drinks not permitted

## Animals

- Pets allowed: True
- Service animals only: False

## Smoking / Vaping

- designated indoor vaping lounges; smoking outdoors

## Cameras & Recording

- non-flash photography permitted; no detachable lenses

## Re-entry

- re-entry with wristband and ID match

## Payment

- cash accepted at merch; bars cashless

## Security & Prohibited Items

- Screening: randomized checks
  - Prohibited: glass, outside alcohol, umbrellas >30cm
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*This is a synthetic policy document for demo purposes.*