

# Scotiabank Arena — House Rules & Visitor Information

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**Location:** Toronto, Canada **Capacity:** 20000

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## Accessibility

- Wheelchair seating: True
- Lifts: True
- Assistance desk: True
- Hearing loops: True

## Parking & Transport

- Onsite parking: True (prebook: True)
- EV charging: True
- Public transport: strongly recommended
- Bike parking: True

## Toilets

- Accessible: True
- Gender-neutral: True
- Baby change: True

## Bag & Cloakroom Policy

- Max bag size: 30 × 21 × 10 cm
- Backpacks: prohibited
- Note: transparent bags preferred

## Food & Drink

- Outside food and drinks not permitted

## Animals

- Pets allowed: False
- Service animals only: True

## Smoking / Vaping

- smoking & vaping prohibited indoors; outdoor terraces only

## Cameras & Recording

- no professional cameras; compact allowed unless artist restricts

## Re-entry

- no re-entry after scanning

## Payment

- cashless venue (cards, mobile pay)

## Security & Prohibited Items

- Screening: airport-style metal detection
  - Prohibited: weapons, glass bottles, aerosols >100ml, selfie sticks
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*This is a synthetic policy document for demo purposes.*