

The O2 Arena — House Rules & Visitor Information

Location: London, United Kingdom **Capacity:** 20000

Accessibility

- Wheelchair seating: True
- Lifts: True
- Assistance desk: False
- Hearing loops: True

Parking & Transport

- Onsite parking: True (prebook: False)
- EV charging: False
- Public transport: good connections
- Bike parking: True

Toilets

- Accessible: True
- Gender-neutral: True
- Baby change: False

Bag & Cloakroom Policy

- Max bag size: 40 × 30 × 20 cm
- Backpacks: allowed
- Note: cloakroom available for large items

Food & Drink

- Outside food and drinks not permitted

Animals

- Pets allowed: True
- Service animals only: False

Smoking / Vaping

- designated indoor vaping lounges; smoking outdoors

Cameras & Recording

- non-flash photography permitted; no detachable lenses

Re-entry

- re-entry with wristband and ID match

Payment

- cash accepted at merch; bars cashless

Security & Prohibited Items

- Screening: randomized checks
- Prohibited: glass, outside alcohol, umbrellas >30cm

This is a synthetic policy document for demo purposes.