

# Movistar Arena — House Rules & Visitor Information

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**Location:** Santiago, Chile **Capacity:** 16000

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## Accessibility

- Wheelchair seating: True
- Lifts: True
- Assistance desk: True
- Hearing loops: False

## Parking & Transport

- Onsite parking: False (prebook: False)
- EV charging: False
- Public transport: recommended; limited parking nearby
- Bike parking: False

## Toilets

- Accessible: True
- Gender-neutral: False
- Baby change: True

## Bag & Cloakroom Policy

- Max bag size: 35 × 25 × 15 cm
- Backpacks: allowed if small
- Note: bags searched on entry

## Food & Drink

- Outside food and drinks not permitted

## Animals

- Pets allowed: False
- Service animals only: True

## Smoking / Vaping

- vaping allowed in concourse; smoking outdoors only

## Cameras & Recording

- strictly no cameras per artist request

## Re-entry

- re-entry allowed once with hand stamp before 21:00

## Payment

- hybrid (cash & card)

## Security & Prohibited Items

- Screening: bag search & pat-down
  - Prohibited: outside food, professional audio, laser pointers
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*This is a synthetic policy document for demo purposes.*