Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Gender: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Position: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Department: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Length of Service: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**L.I.M: Luisiana Instant Messaging**

This questionnaire is intended to determine the developed system entitled “L.I.M: Luisiana Instant Messaging”. The answer you will provide in this questionnaire will be confidential and will help a lot in the success of this study. Any information ca be used to identify you will also not be disclosed. Thank you!

Instruction: Please put a check to indicate your answer on the following statement.

**5 – Strongly Agree 4 – Agree 3 – Neutral 2 – Disagree 1 - Strongly Disagree**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SYSTEM EVALUATION** | | | | | |
| **Quality factors** | **1** | **2** | **3** | **4** | **5** |
| 1. I believe that L.I.M has improved the inter office communication of the Luisiana Municipal Hall. |  |  |  |  |  |
| 2. I believe that L.I.M helped improve the quality of service of the employees of the Luisiana Municipal Hall. |  |  |  |  |  |
| 3. I believe that L.I.M improves the current process of Luisiana Municipal Hall in terms of sending and receiving files. |  |  |  |  |  |
| **Perceived ease of use** |  |  |  |  |  |
| 1. My interaction with the system is clear and effortless. |  |  |  |  |  |
| 2. It would be easy for me to operate and become skillful by using the system. |  |  |  |  |  |
| 3. I had proven that L.I.M provides understandable functions and processes. |  |  |  |  |  |
| **Experience** |  |  |  |  |  |
| 1. L.I.M is a reliable system for office communication. |  |  |  |  |  |
| 2. I believe that the system eliminates the use of flash drive for file transferring that cause spreading of virus. |  |  |  |  |  |
| 3. I believe that the system provides security through LAN connection. |  |  |  |  |  |
| **Perceived of usefulness** |  |  |  |  |  |
| 1. L.I.M can transfer file and send messages instantly compared to other messaging app. |  |  |  |  |  |
| 2. L.I.M is helpful to the employees and eliminate the need of internet connection. |  |  |  |  |  |
| 3. L.I.M helps the employees to communicate with the other departments. |  |  |  |  |  |
| **Attitude** |  |  |  |  |  |
| 1. I am more inclined to use this system that other messaging app. |  |  |  |  |  |
| 2. I am satisfied with the functions of the system. |  |  |  |  |  |
| 3. Using this system gives me advantage in doing more work satisfactory. |  |  |  |  |  |
| **Intention of use** |  |  |  |  |  |
| 1. I see myself using this system in my everyday work. |  |  |  |  |  |
| 2. I will use this system to accomplish more documents work. |  |  |  |  |  |
| 3. I like how the system provides the files that are needed in real time even without internet connection. |  |  |  |  |  |
| **Actual use** |  |  |  |  |  |
| 1. It was easy for me to send and receive files with the use of this system. |  |  |  |  |  |
| 2. I believe that I can easily plan or discuss important matters with my co-workers from the other department by the use if this system without leaving my work station. |  |  |  |  |  |
| 3. I believe that L.I.M is easy to use and a perfect fit for interoffice communication for the municipal hall of Luisiana. |  |  |  |  |  |

If you have further comments or suggestions please write them below.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature over printed name / Date signed

Validated by:

**Mia V. Villarica, D.I.T**

Adviser