Jason Hall

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Stockton, CA

Objective:
Motivated IT professional seeking a role that combines technical support responsibilities with opportunities for software engineering training and development.

Experience:

Amazon Technical Academy
ATA Participant - 07/2023 - Current

- Actively engaged in software engineering training program, acquiring proficiency in programming languages such as Java, HTML, and JavaScript.
- Collaborated with peers on coding projects, fostering teamwork and knowledge sharing.
- Gained hands-on experience in defining values/objects, designing features, and troubleshooting to resolve bugs.
- Developed foundational skills in data structures and algorithms through practical application.
- Completed tasks through the CI/CD pipeline.

EMRCPR - Fremont, CA
IT Desktop & Data Center Technician - 05/2020 - 03/2021

- Demonstrated proficiency in rack management, server installations, and hardware maintenance to optimize data center performance.
- Successfully participated in on-call rotations and provided after-hours support to ensure uninterrupted operations.
- Provided technical support services, including workstation configuration, hardware/software installations, and troubleshooting.
- Conducted desktop disconnect and reconnect procedures efficiently to minimize downtime and ensure user productivity.
- Demonstrated strong organizational skills and attention to detail in managing IT inventory and documentation.

Amazon SJC7 - Tracy, CA
Amazon Warehouse Associate - 03/2021 - 07/2023

- Developed strong organizational skills and the ability to prioritize work tasks to meet demanding production targets.
- Safely operated powered lift trucks and participated in group lifts to handle heavy equipment within the warehouse environment.

Soon Express Inc. - Manteca, CA
Amazon Delivery Driver - 08/2020 - 02/2021

Technical Skills:

- Programming Languages: Java, HTML, JavaScript
- Tools: Gradle, IntelliJ, Docker, Junit, AWS
- Operating Systems: Windows, Linux, MacOS
- IT Support: Desktop support, hardware/software installations, troubleshooting
- Documentation: Procedural guides, inventory management

Education:

Berkeley City College - 08/14 - 06/18
Associate of Arts: Video Production (Summa cum laude graduate)

About Me:

- Enthusiastic learner with a passion for technology and software development.
- Strong problem-solving skills and ability to adapt to new technologies quickly.
- Seeking opportunities for growth and development in both IT support and software engineering domains.
- I'm an aspiring singer/songwriter/musician and gig throughout California