Prompts Answered by Our Al Agent:

1) Card Services:

- How can I apply for a credit card?
- What is a credit card?
- How to block credit/debit services?
- How to set the limits for credit/debit services
- How to activate international transactions on my card?
- Does my card accept international transactions?
- How to renew my credit/debit card?

2) <u>UPI services:</u>

- How to enable/disable my UPI transactions?
- How to change my UPI pin?
- How to change my UPI transaction limit?
- Where can I pay using UPI?
- Does UPI support international transactions?
- How can I use UPI services?

3) Loan Services:

- How to apply for a loan in Bank of Baroda?
- What types of loans are provided by Bank of Baroda?
- What are the documents required for applying for a loan?
- Am I eligible to apply for a loan?
- What are the interest rates on loans?
- What if I failed to return the amount of loan?
- Do I need to provide security for applying for a loan?

4) Investment Services:

- What are various investment options provided by Bank of Baroda?
- Where to apply for investment schemes?
- What documents are required to apply for the investment schemes?
- Are these schemes safe to invest in?
- How much return can I expect from these investment schemes?

5) Net Banking Services:

- Am I eligible for Bank of Baroda Net Banking?
- Why to use Net Banking?
- How to create my Net Banking account?
- How to reset my Net Banking password?
- How to transfer money using Net Banking?
- Can I do international transactions using Net Banking?

6) General Queries:

- How can I update my mobile number/email?
- How can I get my transaction history?
- What are the procedures for providing a nominee for my account?

- Can you provide nearby ATMS/Branches of Bank of Baroda?
- What is the current amount in my account?
- What is the procedure for creating a new account in Bank of Baroda?
- How to request a new cheque book?
- How to stop a cheque?
- How to deposit a cheque?
- How many days will it take to get the amount in my account after depositing the cheque?
- How to enable/disable notifications from the bank?
- How to freeze my bank account?
- How to link aadhaar card with my bank account?
- What are the procedures for doing KYC?

These are some prompts that can be answered by our Al agent and believe us our agent can answer many more..