

6418

Total Customers

411

New Joiners

1732

Total Churn

27.0%

Churn Rate

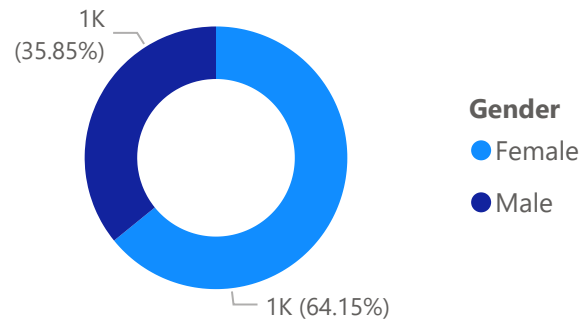
Monthly Charge Range

All

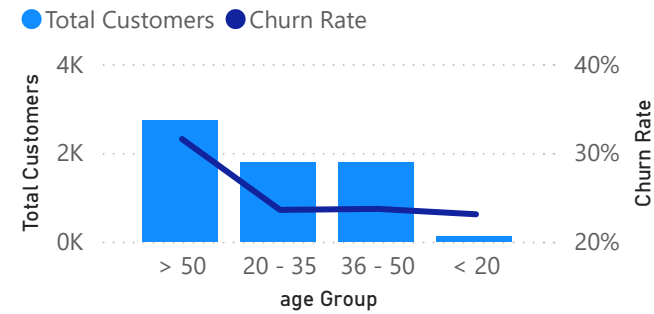
Married

All

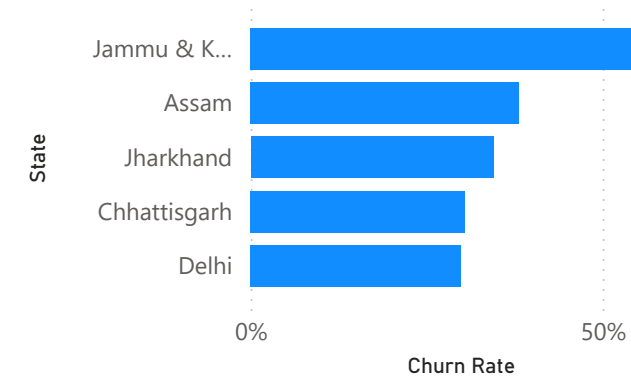
Total Churn by Gender



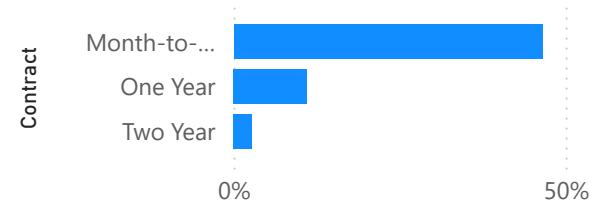
Total Customers and Churn Rate by age Group



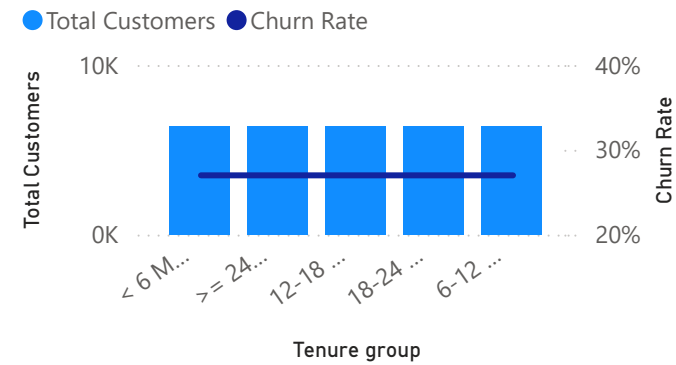
Churn Rate by State



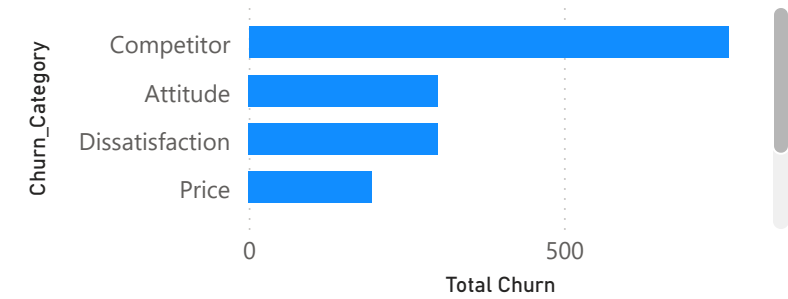
Churn Rate by Contract



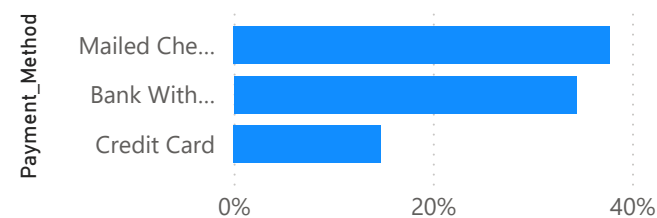
Total Customers and Churn Rate by Tenure group



Total Churn by Churn_Category



Churn Rate by Payment_Method



Churn_Reason

Attitude of service provider

Attitude of support person

Competitor had better devices

Competitor made better offer

Competitor offered higher download speeds

Competitor offered more data

Deceased

Don't know

Total