

# Joseph Esquivel

## PROFILE

Motivated and disciplined Marine Corps Veteran with a strong foundation in Computer Science, currently pursuing a degree at San Francisco State University. Proven the ability to adapt to challenging environments and solve complex problems under pressure. Passionate about technology with a focus on programming and cybersecurity. Seeking opportunities to leverage technical skills and military experience in a dynamic and innovative role within the tech industry.

## EXPERIENCE

DEVICE SUPPORT TECHNICIAN I, SUTTER HEALTH MEDICAL FOUNDATION,  
OAKLAND, CA – 2024 - PRESENT

- Performed hardware refreshes, replacing outdated workstations, laptops, and peripherals with updated equipment, ensuring smooth transitions and full functionality.
- Conducted software installations, updates, and troubleshooting to maintain operational efficiency and compliance with organizational standards.
- Utilized ServiceNow for asset tracking, managing desktop workstation, laptops, monitors, Imprivata badge tap readers, and other peripherals to ensure an accurate inventory and accountability.
- Ran multiple scripts to backup and restore user data, resolve software issues, and automate installations, improving productivity and reducing downtime.
- Collaborated with individuals across all levels of the medical field, from nurses to directors, providing professional and effective technical support.
- Diagnosed and resolved hardware and software issues, employing troubleshooting skills to ensure all equipment met organizational scope and performance requirements.
- Ensured all new workstations were compliant with organizational data encryption policies using Active Directory, safeguarding sensitive information and maintaining regulatory compliance.

MOTOR TRANSPORT OPERATOR, UNITED STATES MARINE CORPS, TWENTYNINE  
PALMS, CA – 2017-2021

- Specialized in the systematic execution of Pre-Maintenance Checks and Services for tactical vehicles and trailers, emphasizing attention to detail and adherence to protocols, critical or identifying and mitigating system vulnerabilities.

- Safely managed the logistics and transport of over \$2M worth of equipment over 1,000+ miles, showcasing exceptional risk assessment and operational planning skills. Supervised and maintained accountability for over \$5M in assets, leveraging organizational tools and reporting to ensure inventory accuracy.
- Designed and implemented training plans for 50+ personnel, including instruction on technical operations, helping team work and knowledge sharing. Assessed personnel readiness and performance, identifying and resolving issues to improve team functionality.

## **EDUCATION**

- San Francisco State University, San Francisco, CA – Bachelors in Computer Science – 2024 - Present
- Los Medanos Community College, Pittsburg, CA – Associates in Computer Science, Associates in Liberal Arts – 2021 - 2024
- La Paloma High School, Brentwood, CA – High School Diploma – 2013-2017

## **SKILLS**

- Hardware & Software troubleshooting
- Asset Management - ServiceNow
- Data Encryption & Compliance (Imprivata)
- Running & Manning automation scripts
- Knowledge of Programming Languages (Python, JavaScript, SQL, C#, C++, Java)
- Fundamental Cybersecurity principles (Data Protection, threat analysis)
- Microsoft Suite (Outlook, Works, Excel, Powerpoint, Teams)
- Budget management and logistics planning
- Coordinated cross-functional teams under high-pressure situations
- Problem Solving & Critical Thinking
- Leadership & Teamwork
- Communication & Collaboration
- Data Structures & Algorithms
- Object Oriented Programming

## **AWARDS**

- **Good Conduct Medal** - Awarded for obedience, sobriety, military proficiency, neatness and intelligence during three years of continuous active service.
- **Global War on Terrorism Service Medal** - Awarded to individuals who either directly or indirectly supported the designated operations after September 11th 2001.
- **National Defense Service Medal** - Awarded to members of the United States Armed Forces for honorable service during times of national crisis or armed conflict.
- **Marine Corps Certification of Commendation** - Awarded to Marines who perform their duties exceptionally well under unique circumstances.