GyMMS User Story Map

User Activities (Epics)

- Authentication & Access
- Member Management
- Payment Processing
- Facility Access
- Analytics & Reporting
- System Administration

User Stories

- As staff, I want to register new members quickly without paperwork delays
- As staff, I want to process payments with auto subscription extension
- As staff, I want to search members by name/ID to find them fast
- As staff, I want to check in members quickly without disrupting their workout
- As staff, I want to accept multiple payment methods for member convenience
- As staff, I want to edit member profiles when info changes
- As a staff member, I want to log in securely so I can access the system
- As staff, I want membership validation to prevent expired access
- As owner, I want a dashboard overview to understand business health
- As owner, I want to view payment history for financial tracking
- As staff, I want to see member status at a glance to know who needs renewal
- As an owner, I want role-based access so staff can't access admin functions
- As staff, I want to record check-outs for session tracking
- As owner, I want to manage staff accounts for access control
- As owner, I want membership trends for growth tracking
- As owner, I want transaction audit trails for accountability
- As owner, I want to soft-delete members preserving payment history
- As a user, I want to change my password for security
- As owner, I want daily check-in limits to prevent abuse
- As owner, I want to configure pricing tiers for flexible offerings
- As owner, I want revenue reports for financial planning
- As owner, I want audit logs for accountability
- As owner, I want facility usage data for peak hour identification
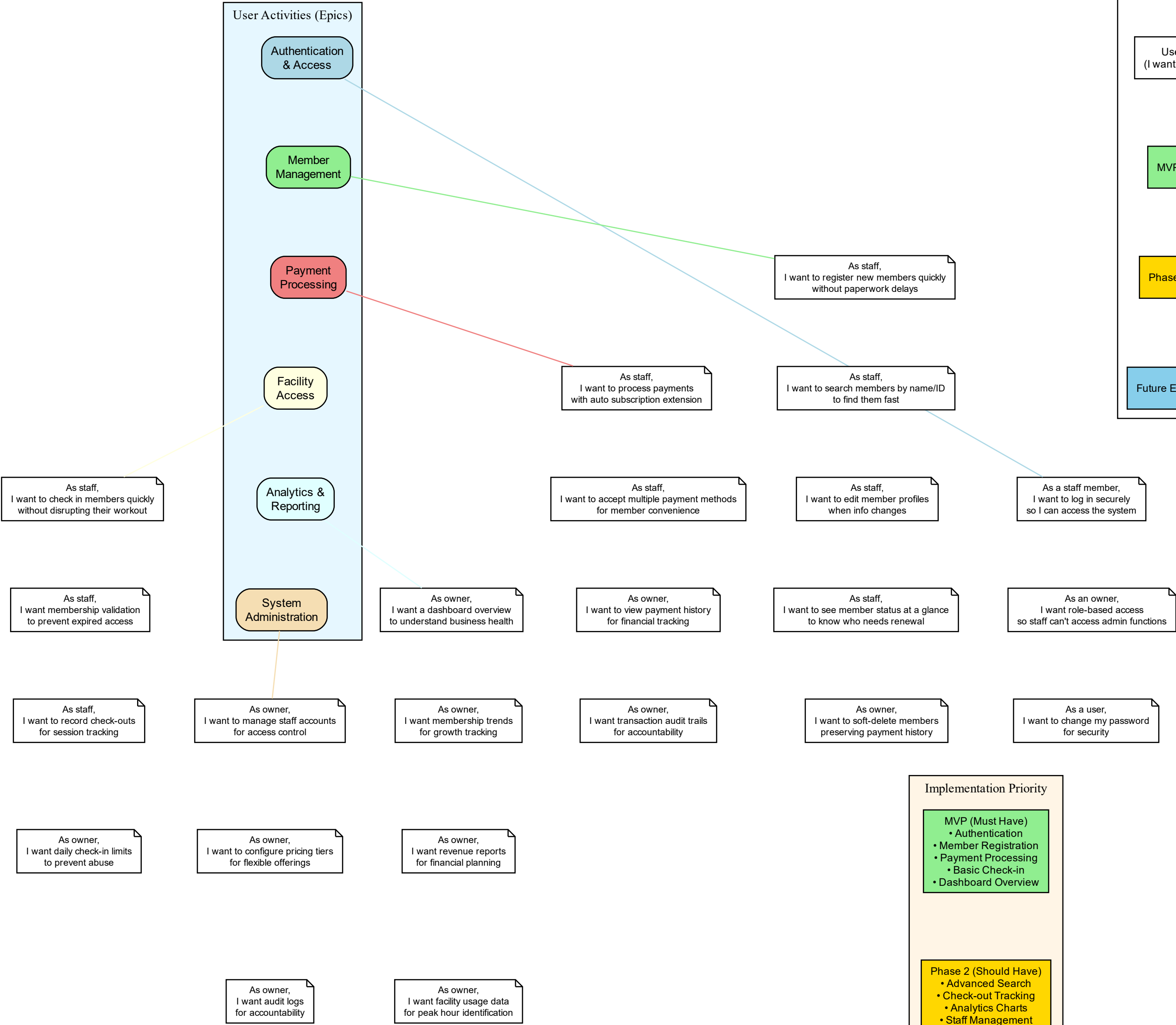
Legend

- User Activity (Epic)
- User Story (I want... so that...)
- MVP Priority
- Phase 2 Priority
- Future Enhancement

Implementation Priority

MVP (Must Have)
- Authentication
- Member Registration
- Payment Processing
- Basic Check-in
- Dashboard Overview

Phase 2 (Should Have)
- Advanced Search
- Check-out Tracking
- Analytics Charts
- Staff Management
- Audit Logs

Future (Nice to Have)
- Mobile App
- Email Notifications
- Advanced Reports
- Inventory Management
- Class Scheduling

User Story Format:
As a [role],
I want to [action],
So that [benefit]

Total Stories: 23
Epics: 6
MVP Stories: 8