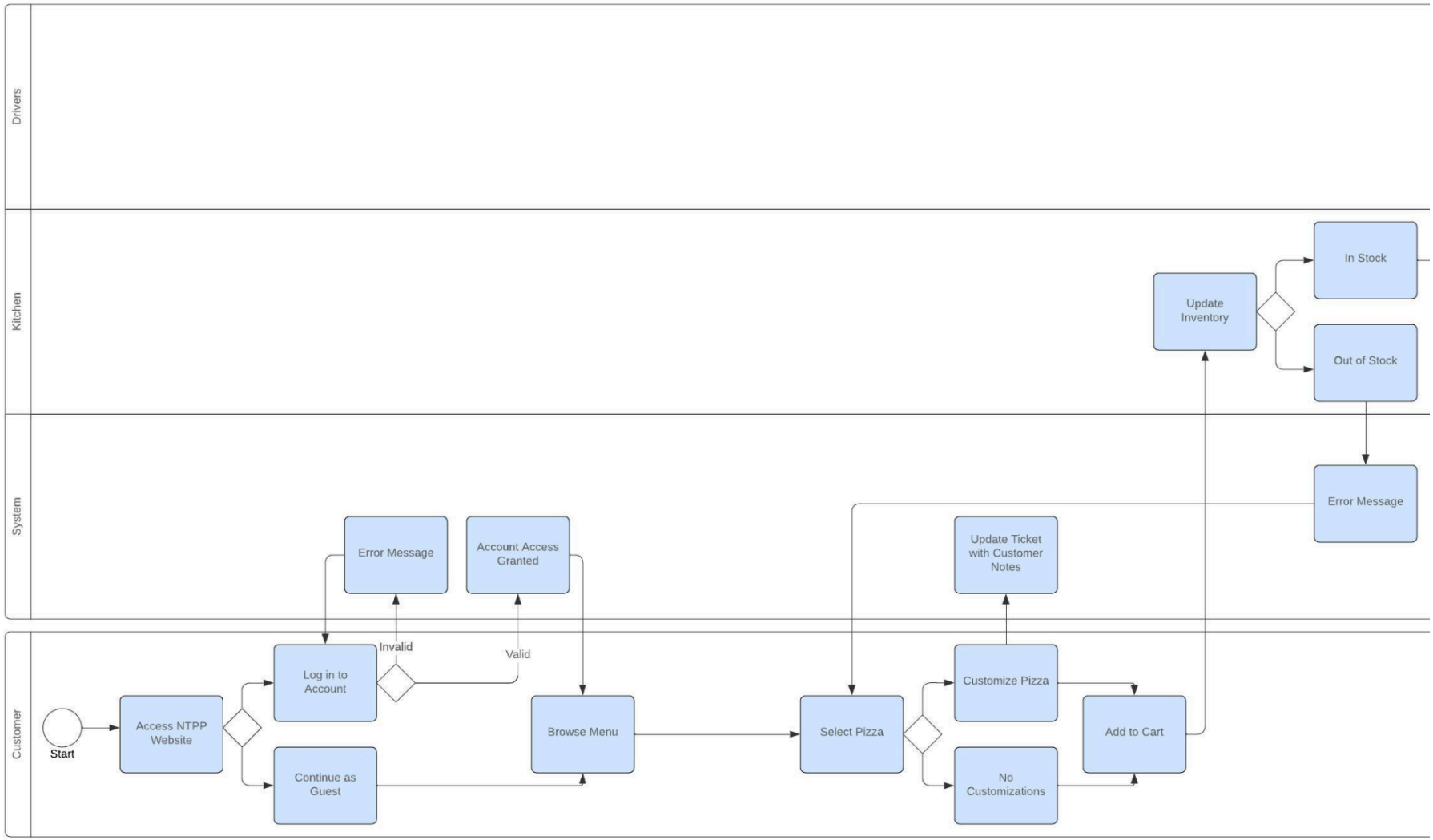
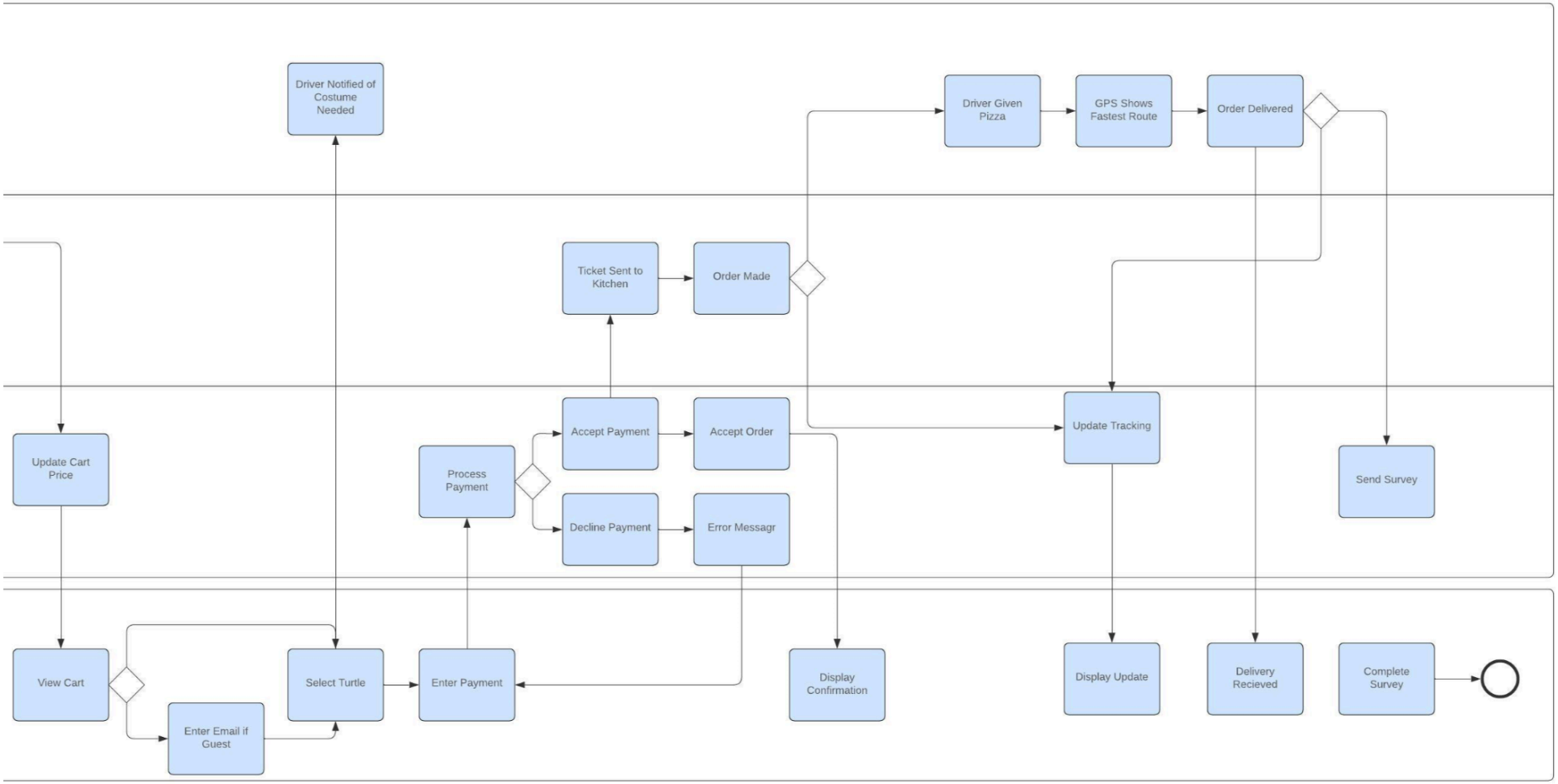
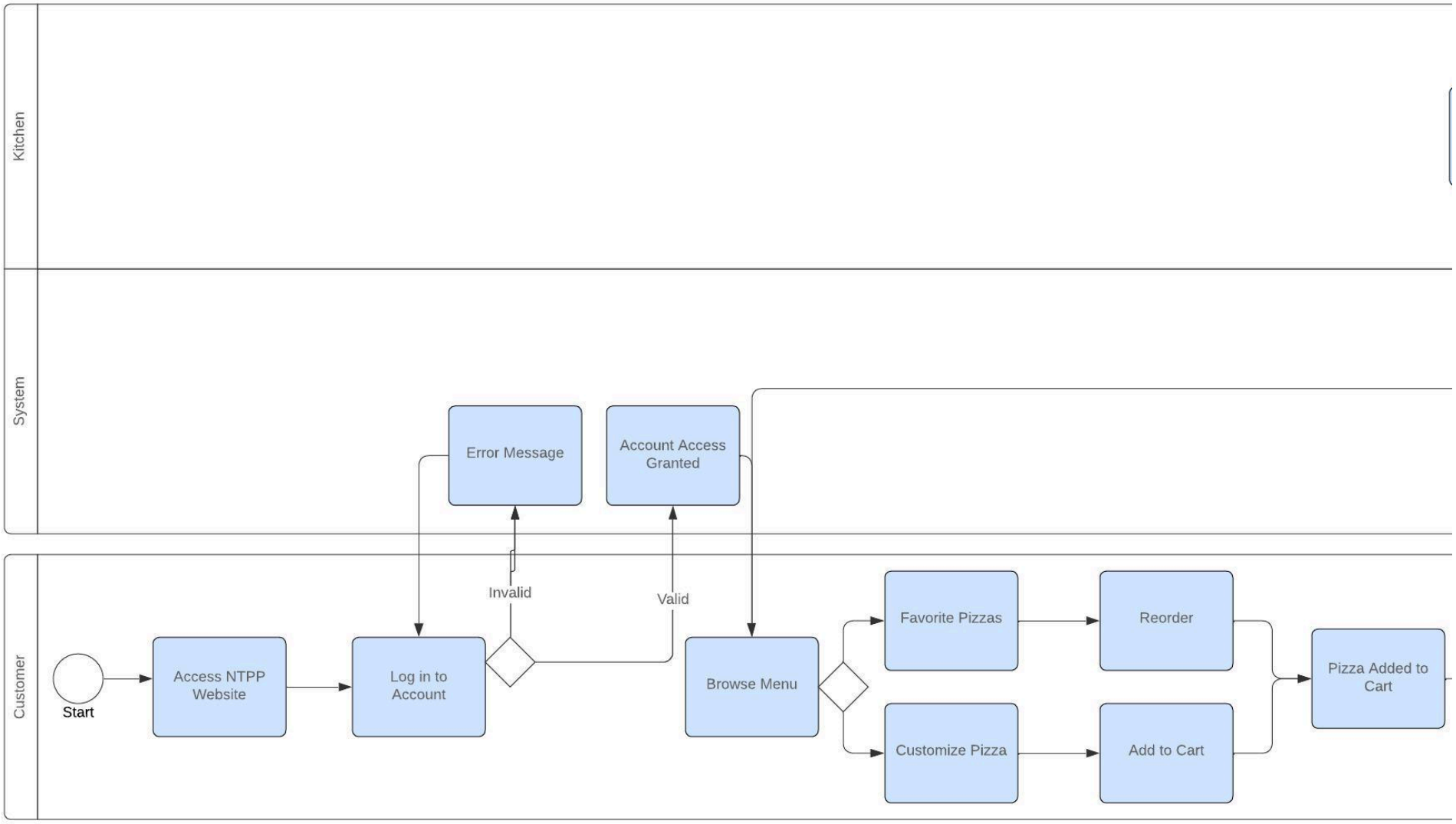
Web and App Ordering

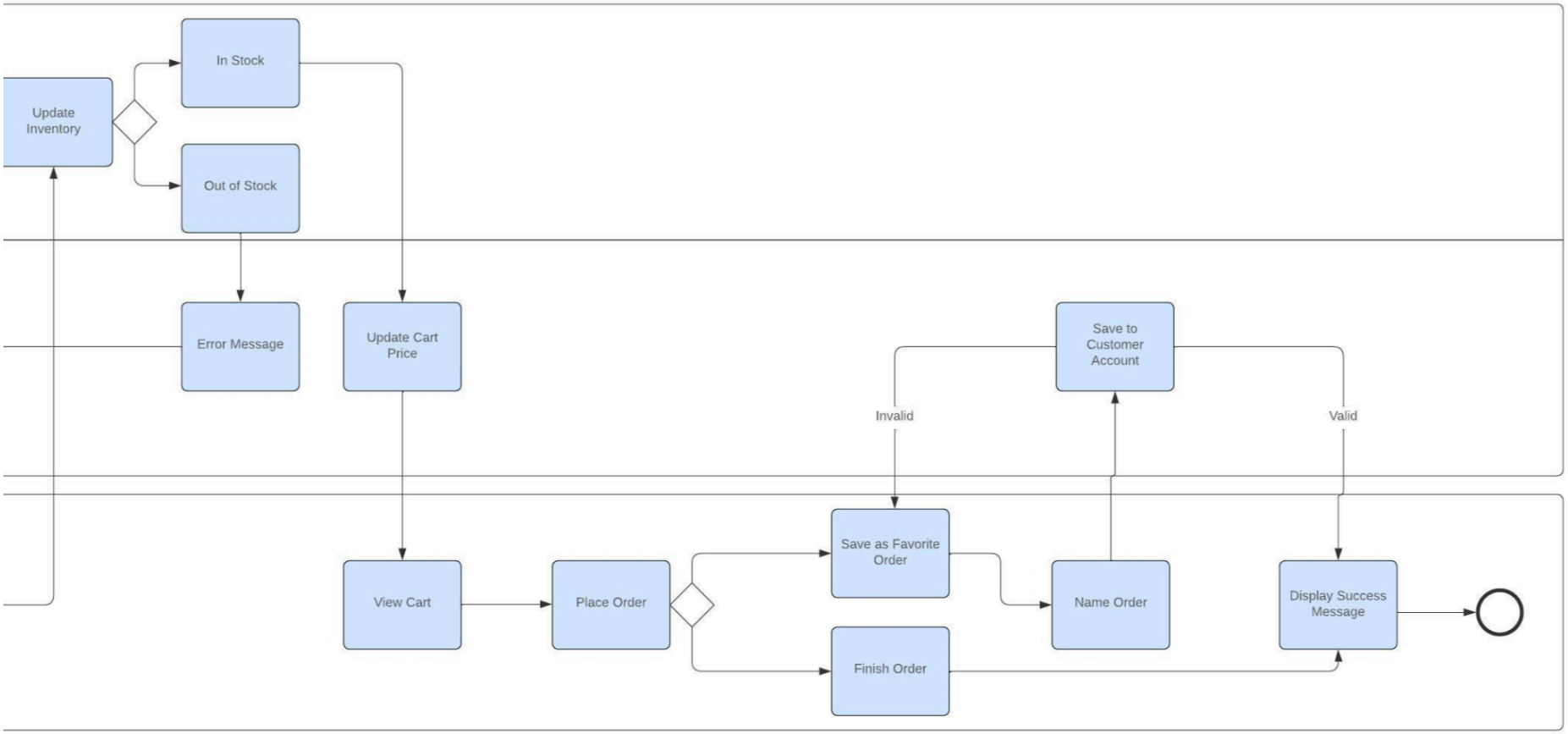
Sofia DePasquale - Customer Orders Pizza



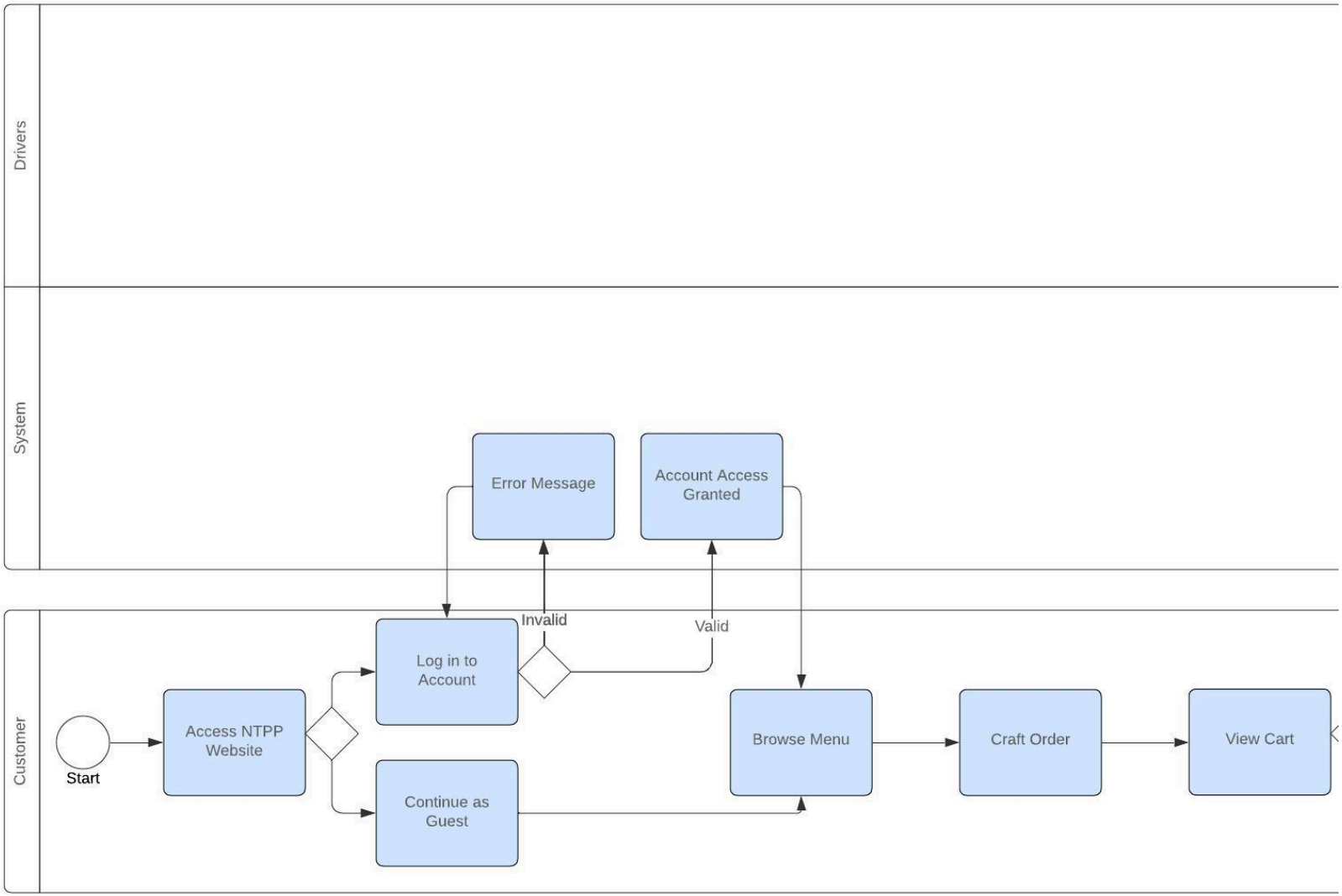

Driver Notified of Costume Needed
Driver Given Pizza
GPS Shows Fastest Route
Order Delivered
Ticket Sent to Kitchen
Order Made
Update Cart Price
Process Payment
Accept Payment
Accept Order
Decline Payment
Error Messagr
Update Tracking
Send Survey
View Cart
Enter Email if Guest
Select Turtle
Enter Payment
Display Confirmation
Display Update
Delivery Recieved
Complete Survey

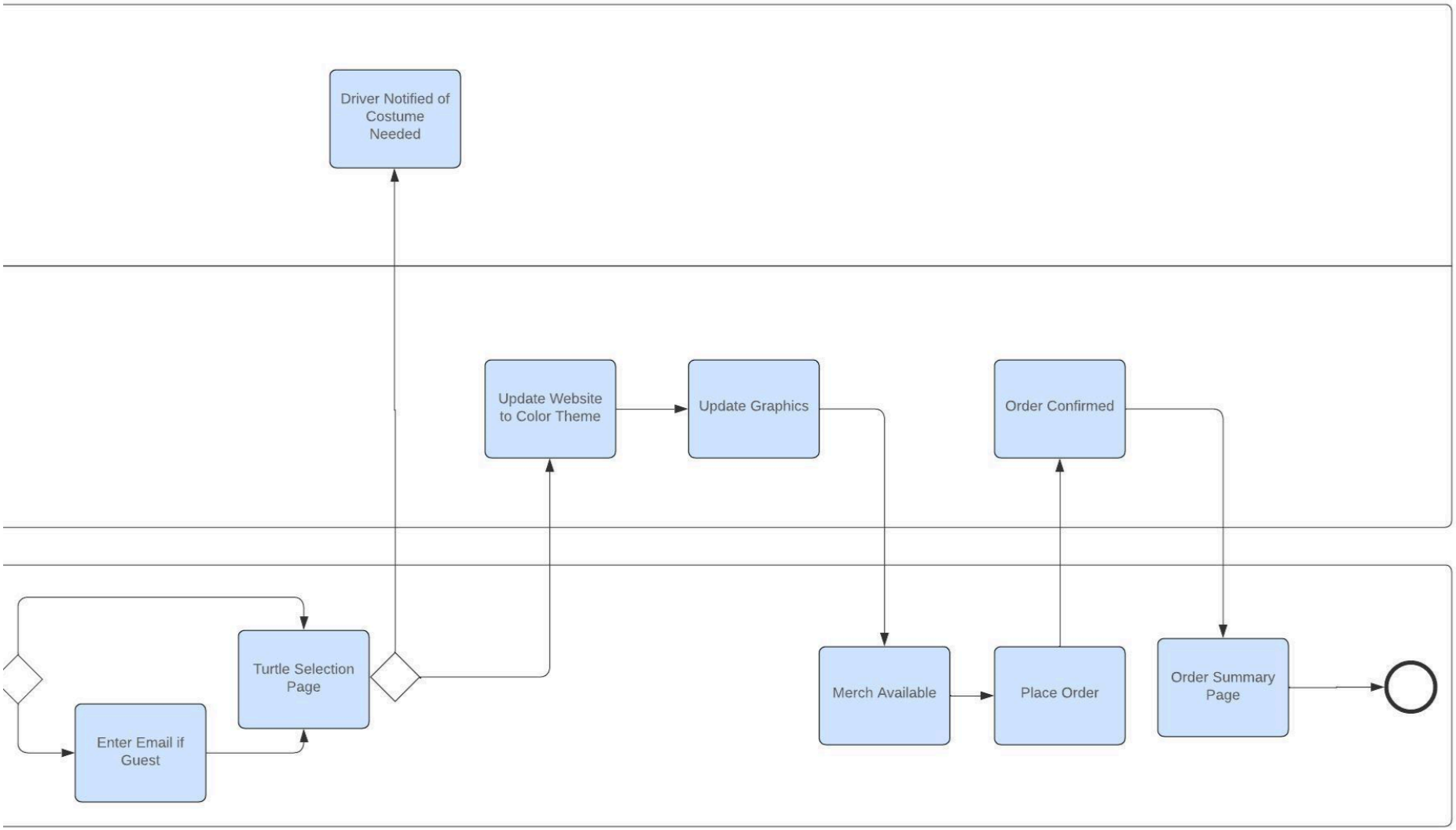
Harrison Lutzer - Customer Saves and Reorders “Favorite” Order



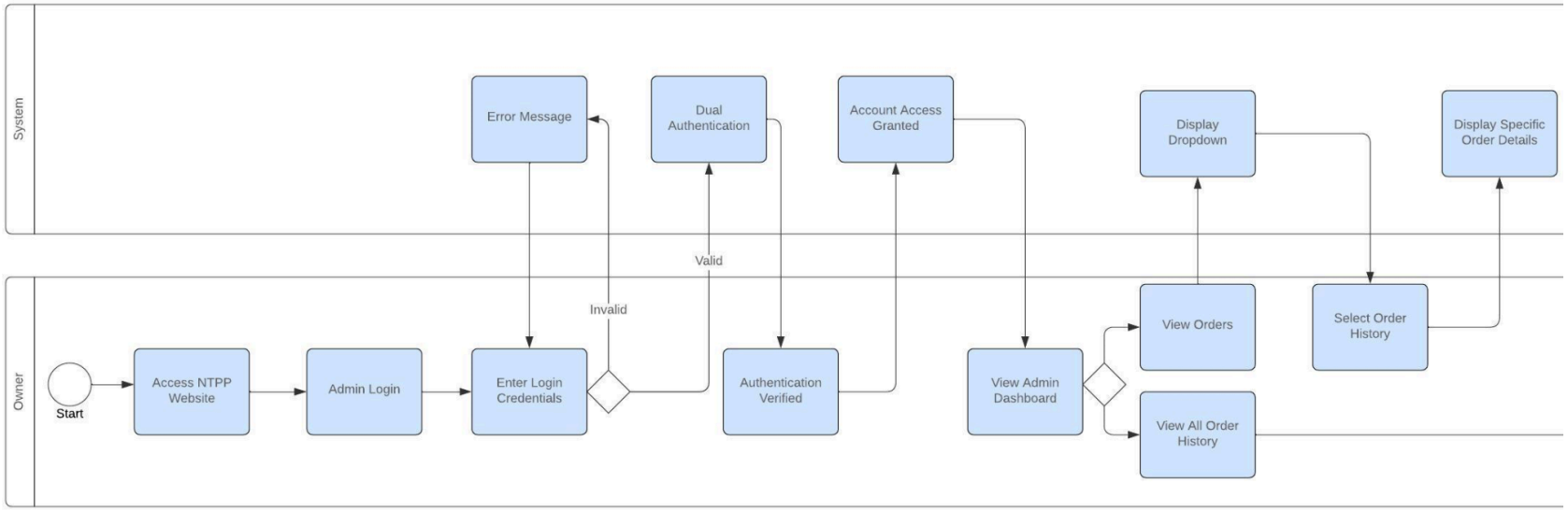

Update Inventory
In Stock
Out of Stock
Error Message
Update Cart Price
Save to Customer Account
Invalid
Valid
View Cart
Place Order
Save as Favorite Order
Finish Order
Name Order
Display Success Message

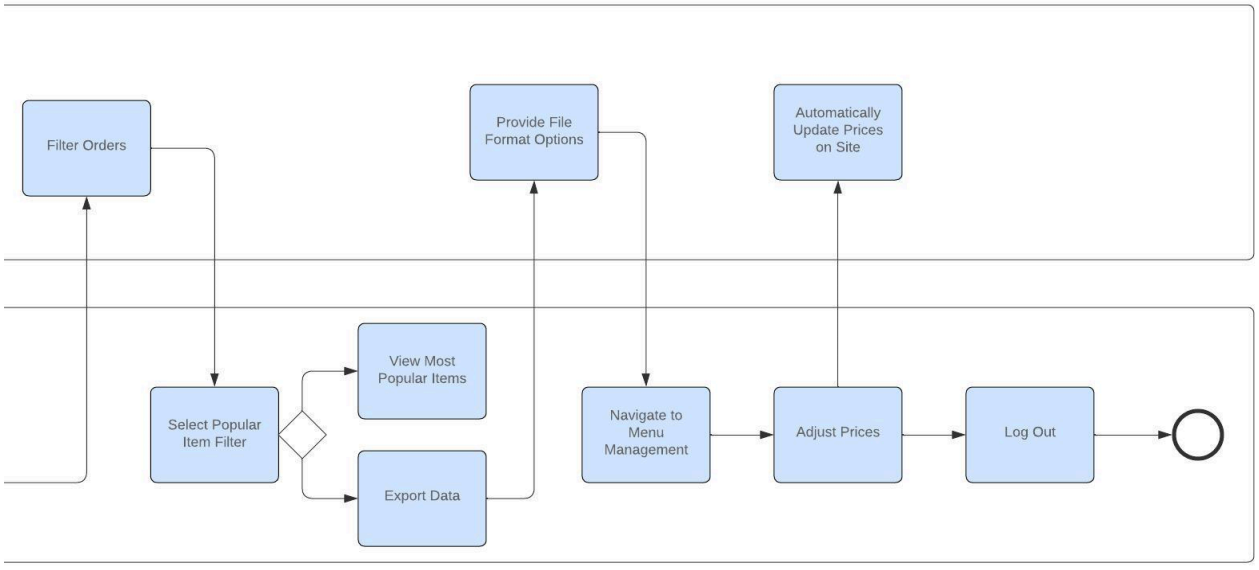
Harrison Lutzer - Customer Selects and Places an Order with Turtle Customizations



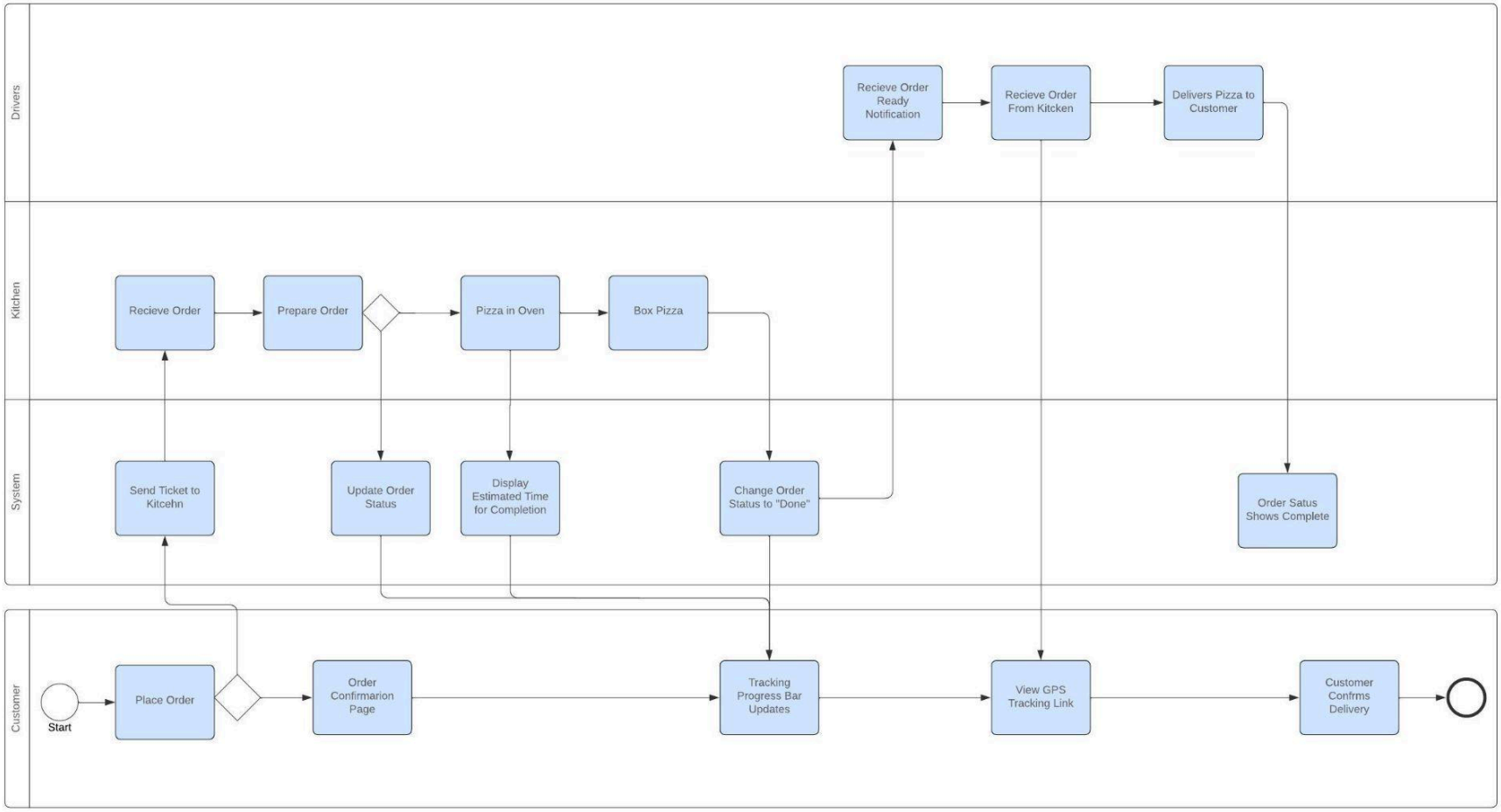

Driver Notified of Costume Needed
Update Website to Color Theme
Update Graphics
Order Confirmed
Turtle Selection Page
Enter Email if Guest
Merch Available
Place Order
Order Summary Page

Sofia DePasquale - Owner Accesses Order History Data & Updates Pricing



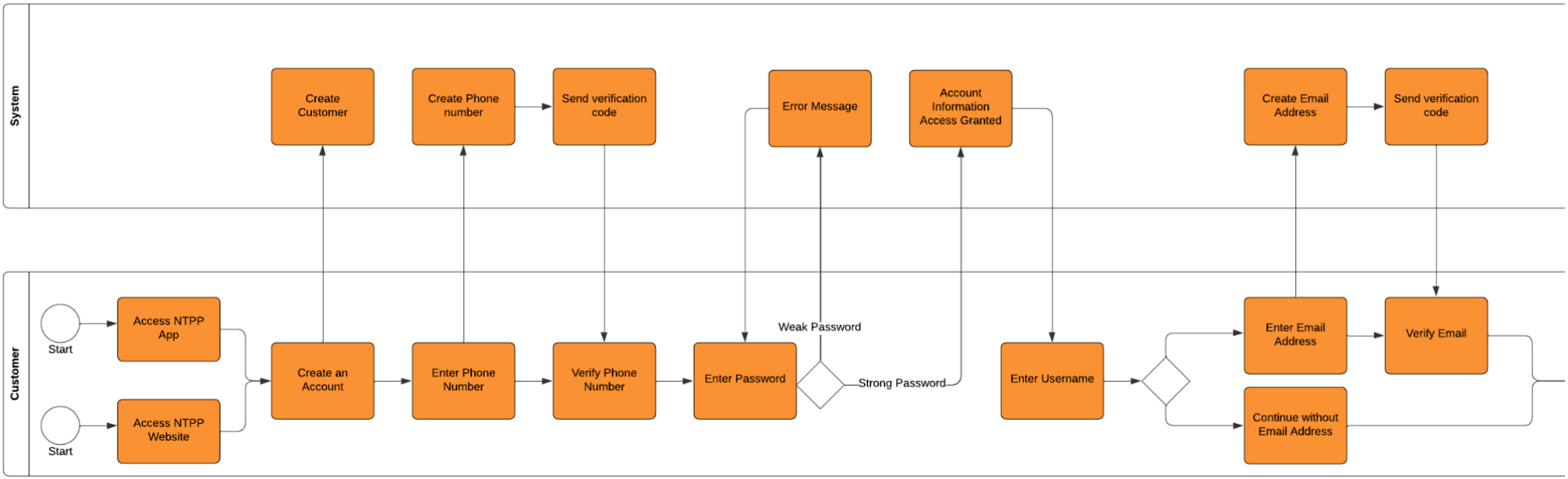


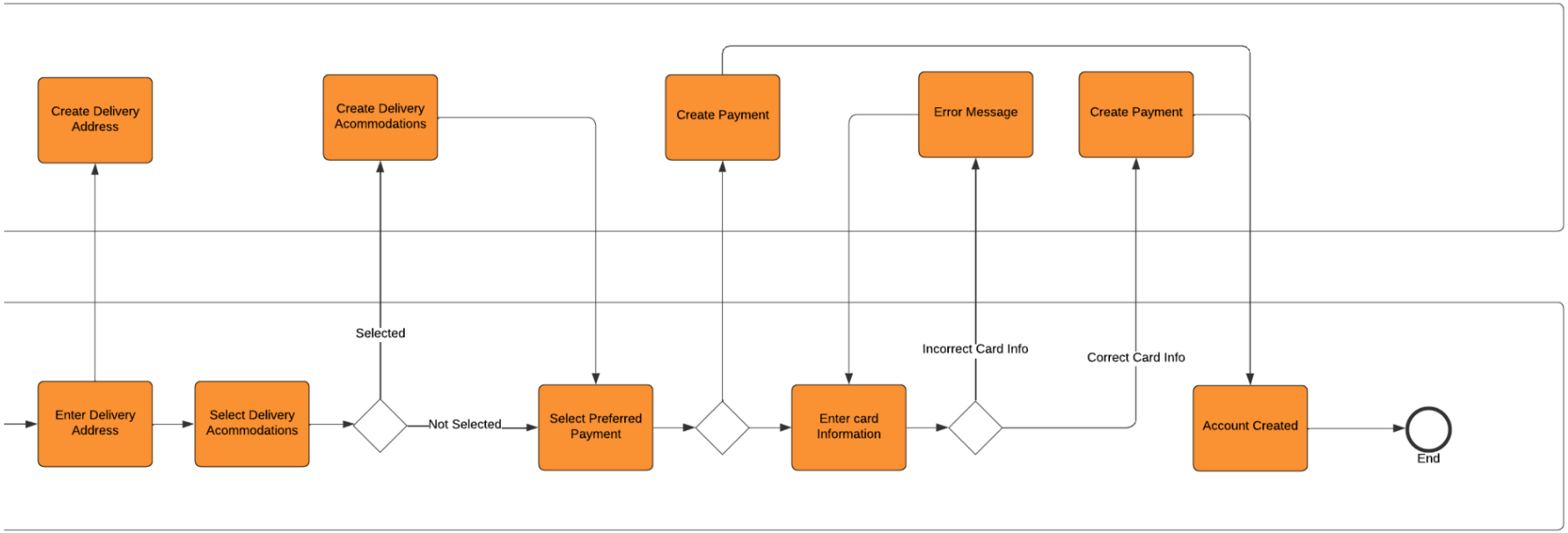
Aaron Ernsthausen - Customer Views Updated Progress and Tracking



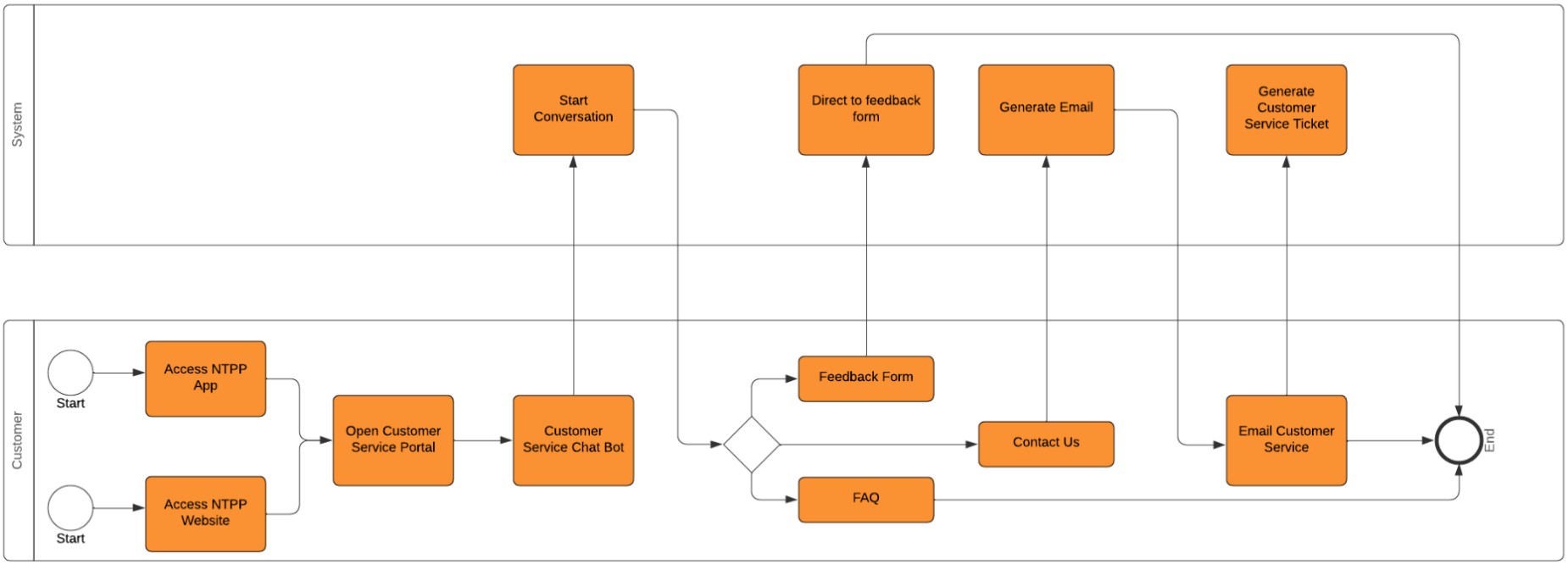
Customer Relations Management

MaKayla Oscar – Customer Creates an Account

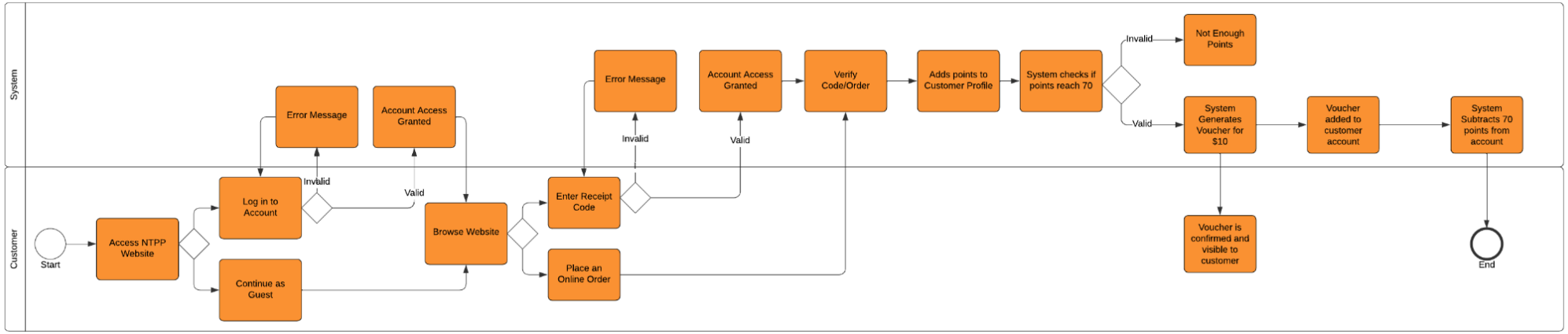



Create Delivery Address
Create Delivery Acommodations
Create Payment
Error Message
Create Payment
Selected
Incorrect Card Info
Correct Card Info
Enter Delivery Address
Select Delivery Acommodations
Not Selected
Select Preferred Payment
Enter card Information
Account Created
End

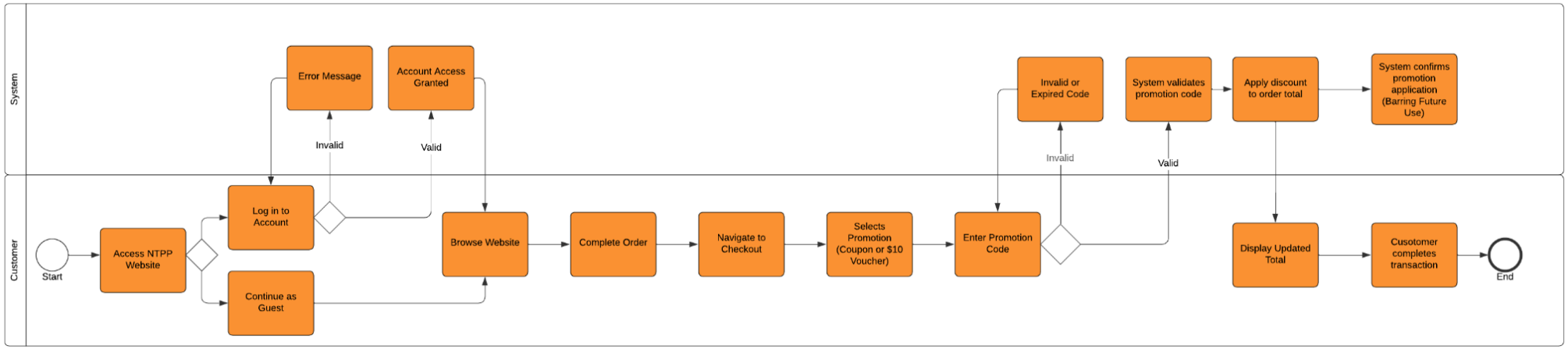
MaKayla Oscar – Customer Service



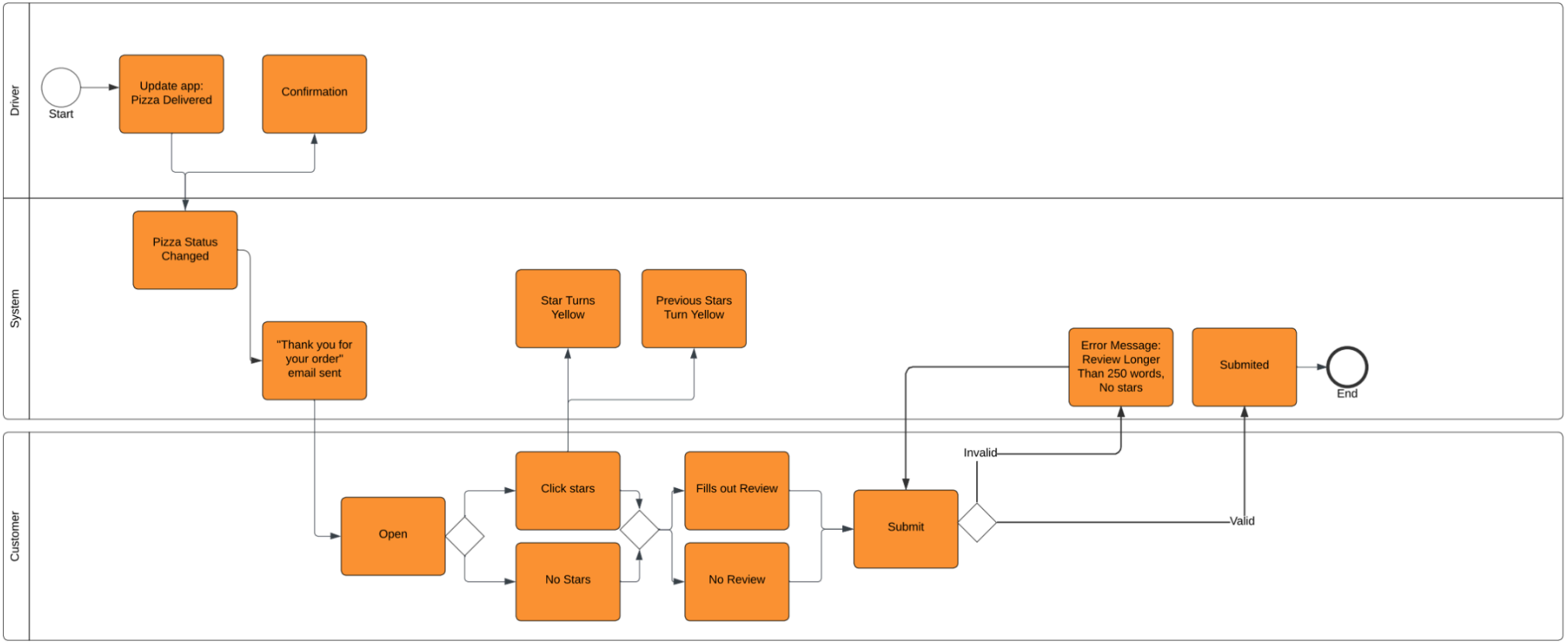
Jakob Kessler - Customer Earns Points

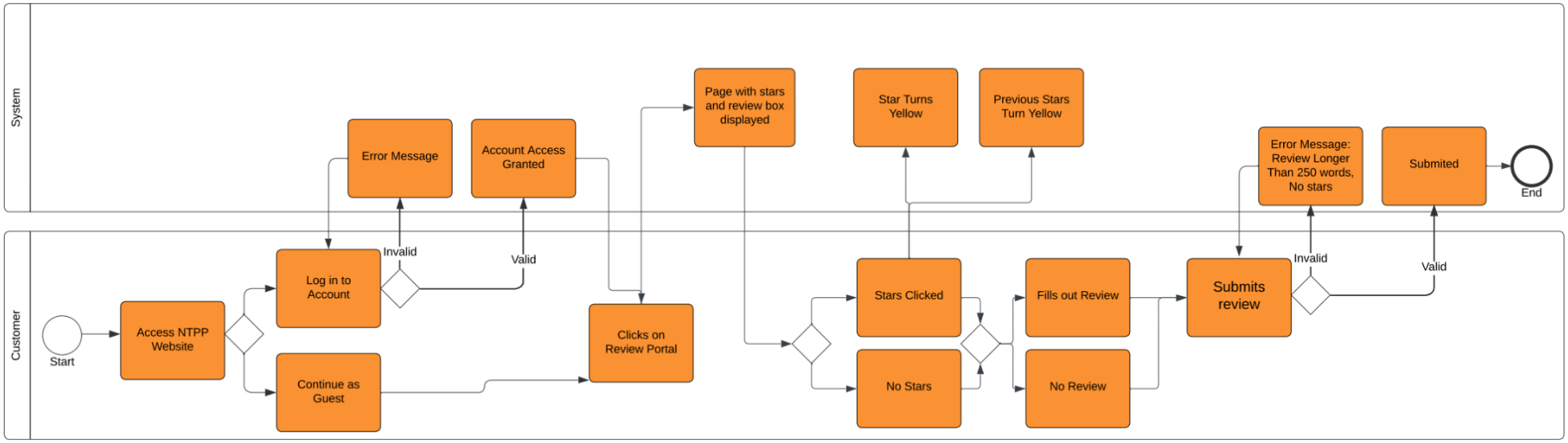


Jakob Kessler - Customer Redeems Points / Discount



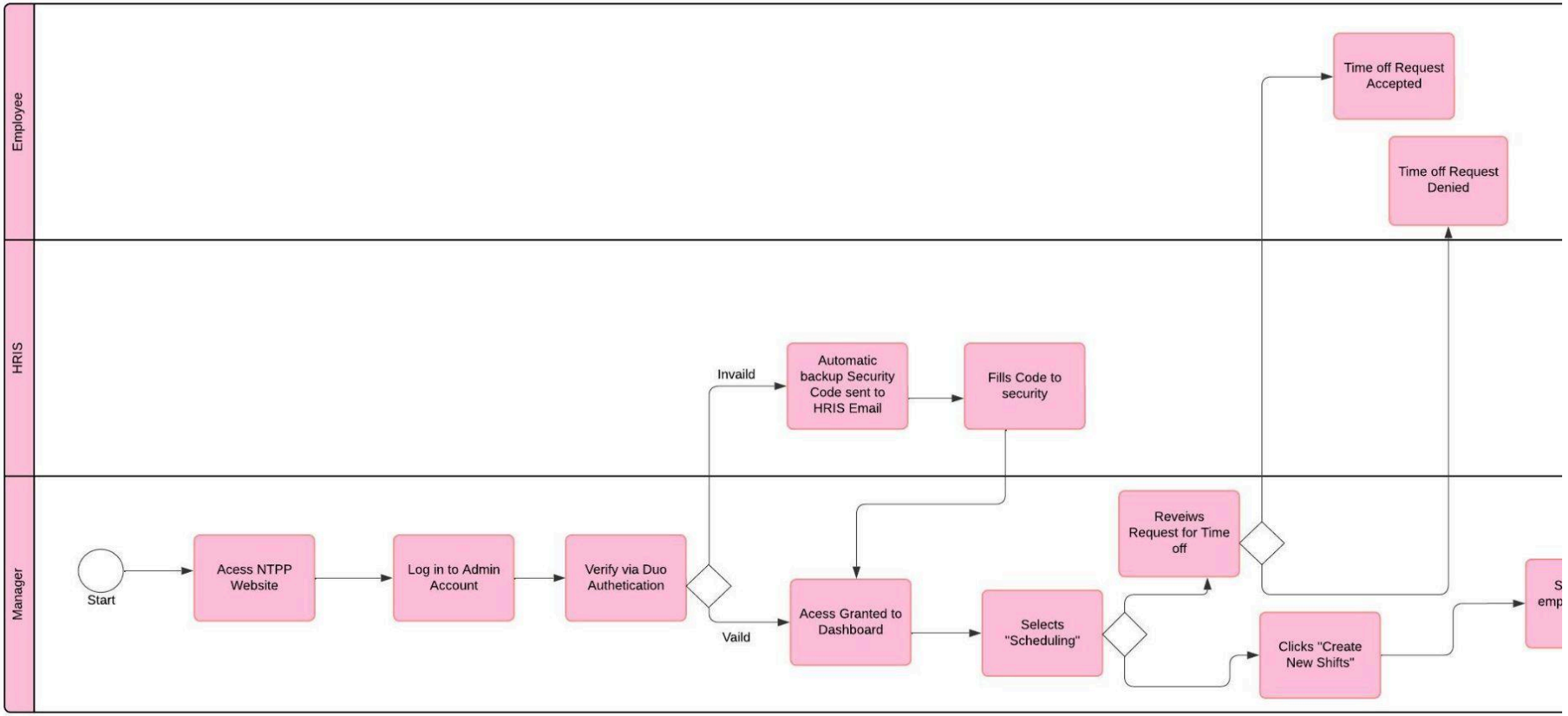
Jenell Hall - Customer Writes Review

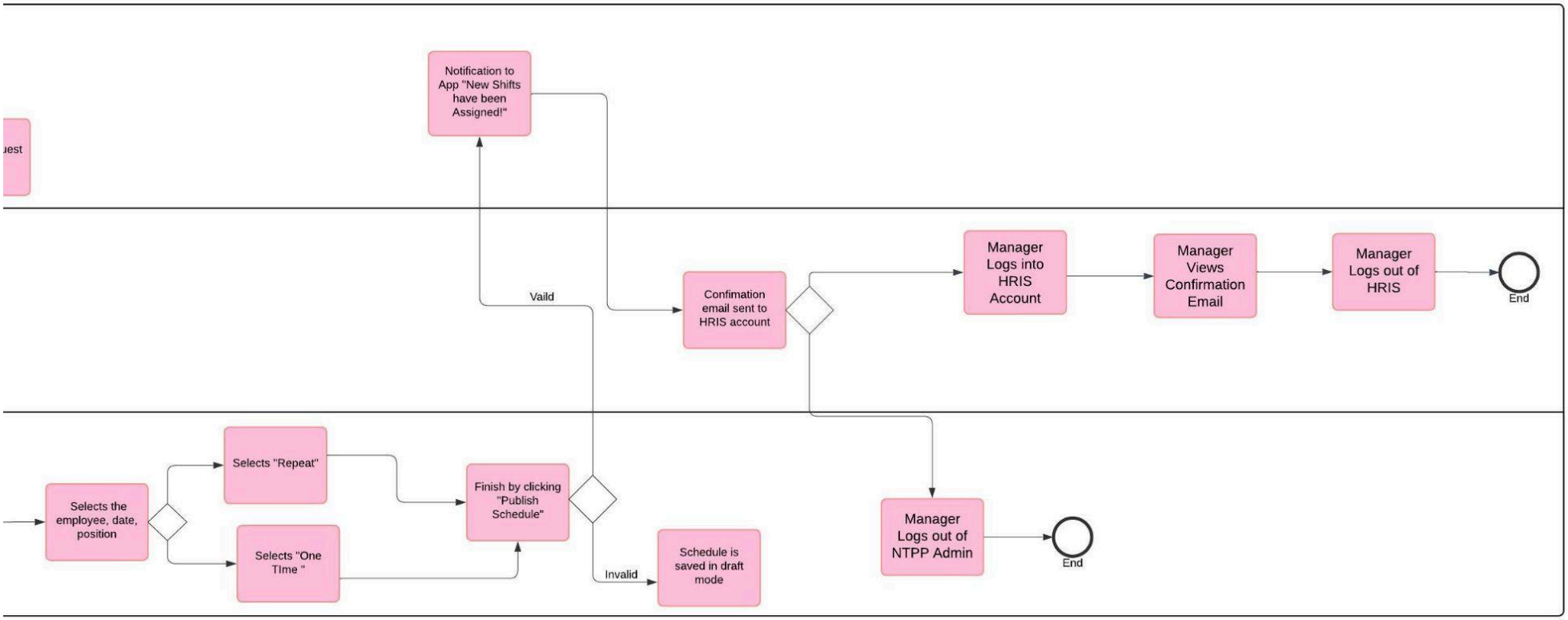



System
Customer
Start
Access NTPP Website
Log in to Account
Invalid
Valid
Error Message
Account Access Granted
Continue as Guest
Clicks on Review Portal
Page with stars and review box displayed
Stars Clicked
No Stars
Star Turns Yellow
Previous Stars Turn Yellow
Fills out Review
No Review
Submits review
Invalid
Valid
Error Message: Review Longer Than 250 words, No stars
Submited
End

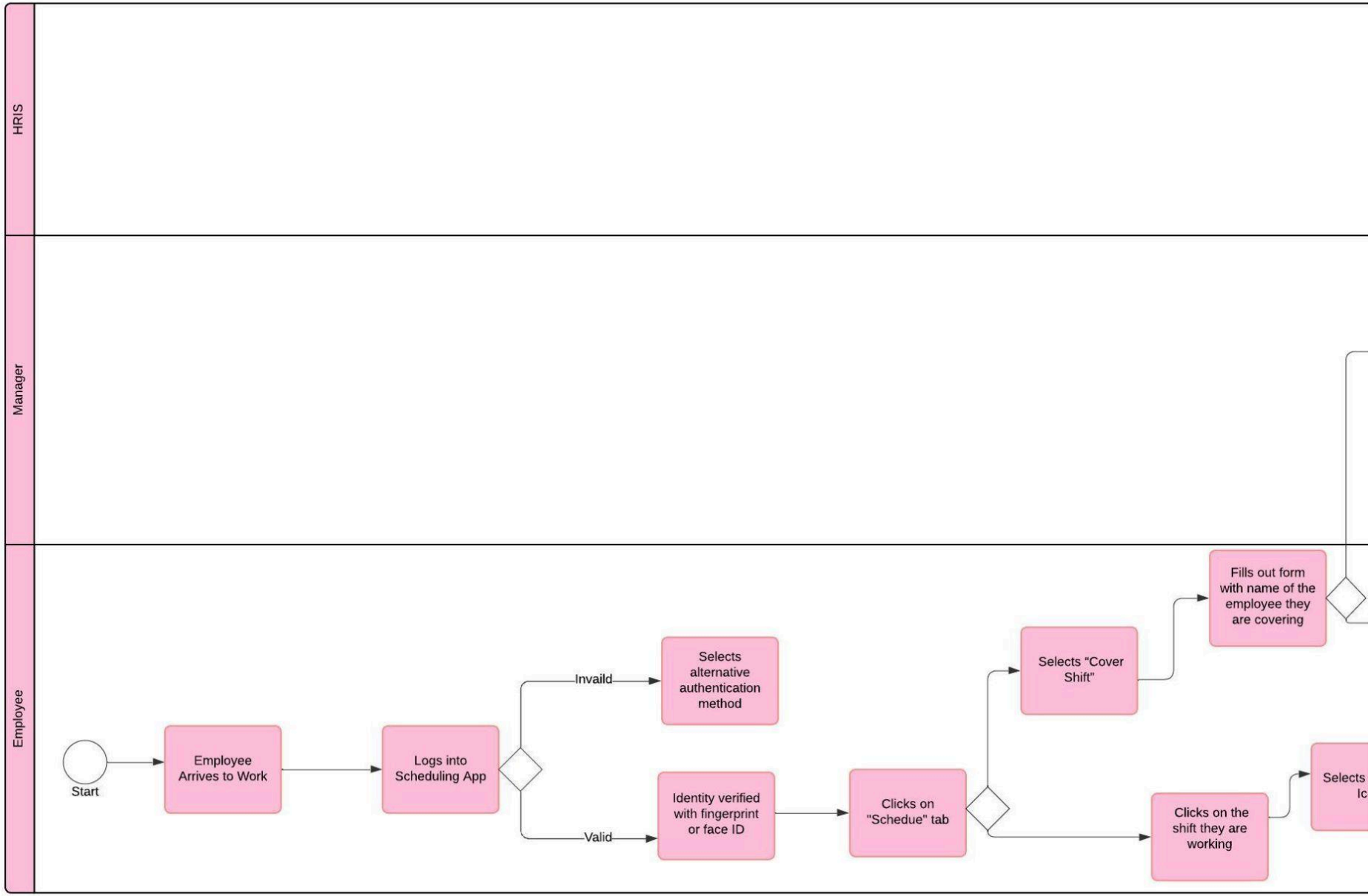
Employee HR Management

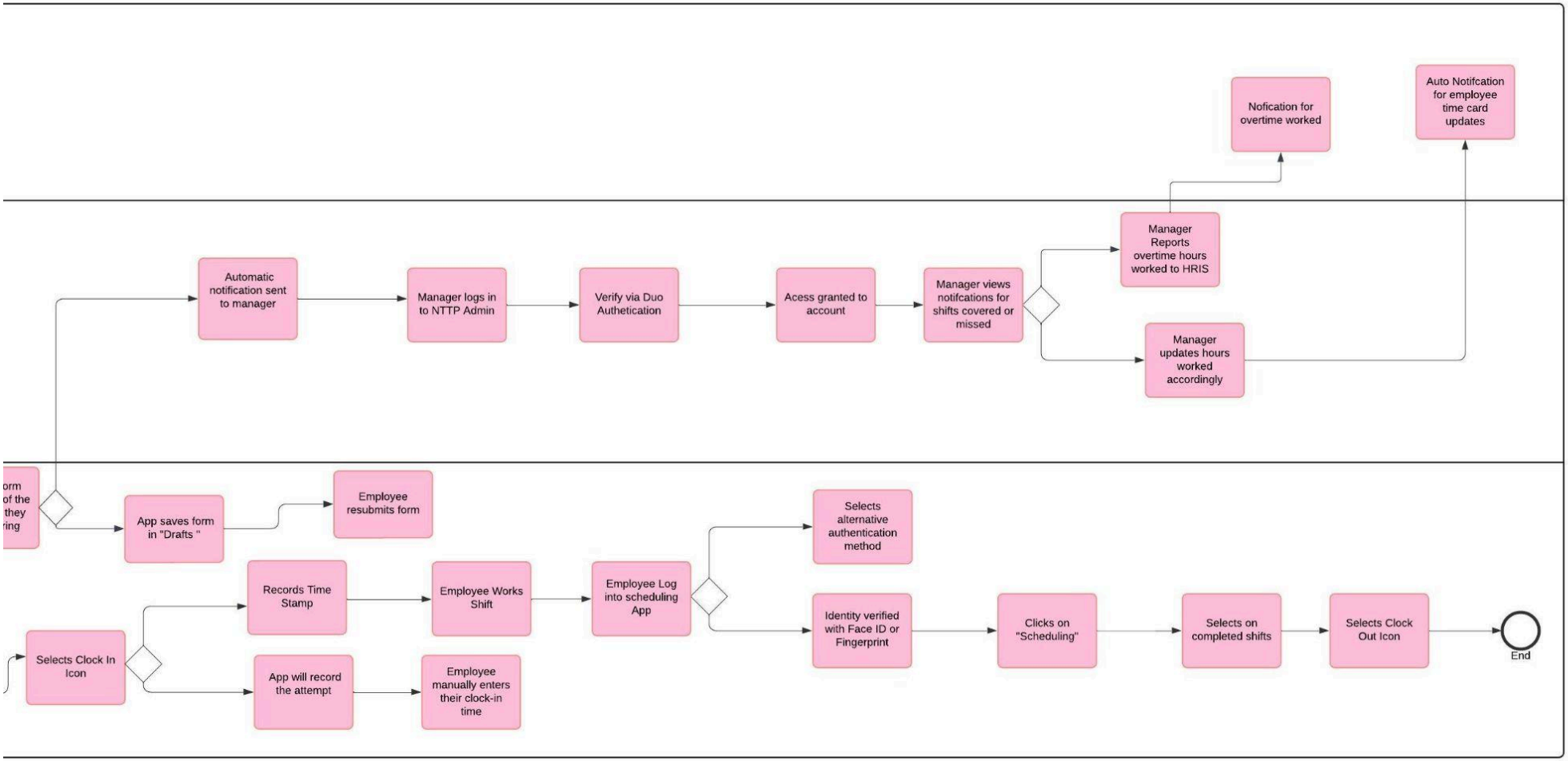
Anlu Thamm - Manager Assigns Shifts to Employees



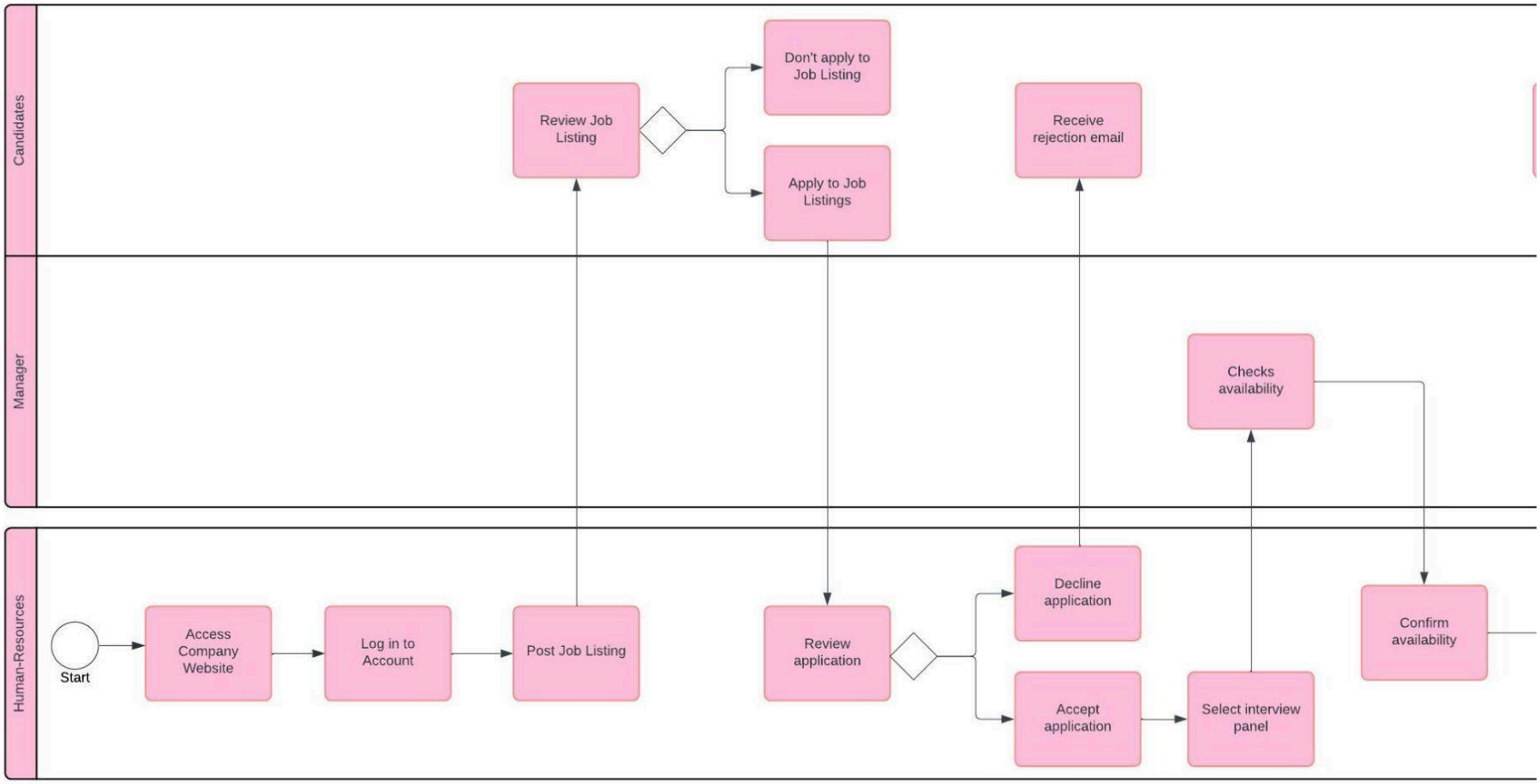


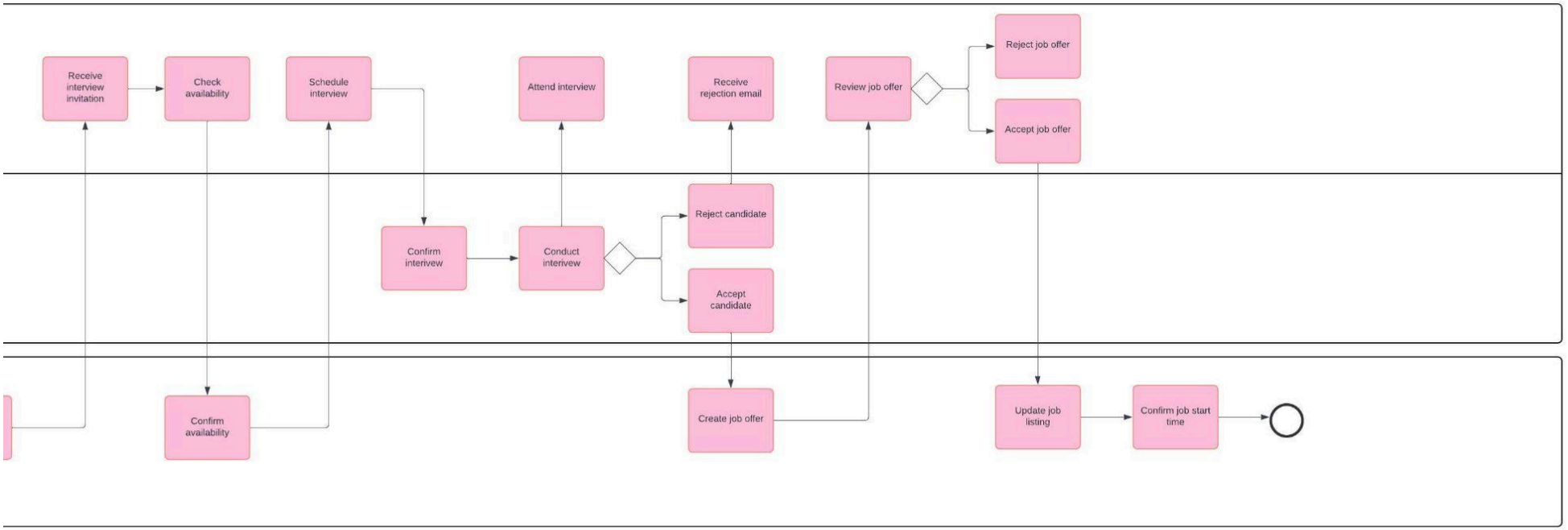
Anlu Thamm - Employee Clocks In & Out


HRIS
Manager
Employee
Start
Employee Arrives to Work
Logs into Scheduling App
Invaild
Selects alternative authentication method
Valid
Identity verified with fingerprint or face ID
Clicks on "Schedue" tab
Selects “Cover Shift”
Fills out form with name of the employee they are covering
Clicks on the shift they are working

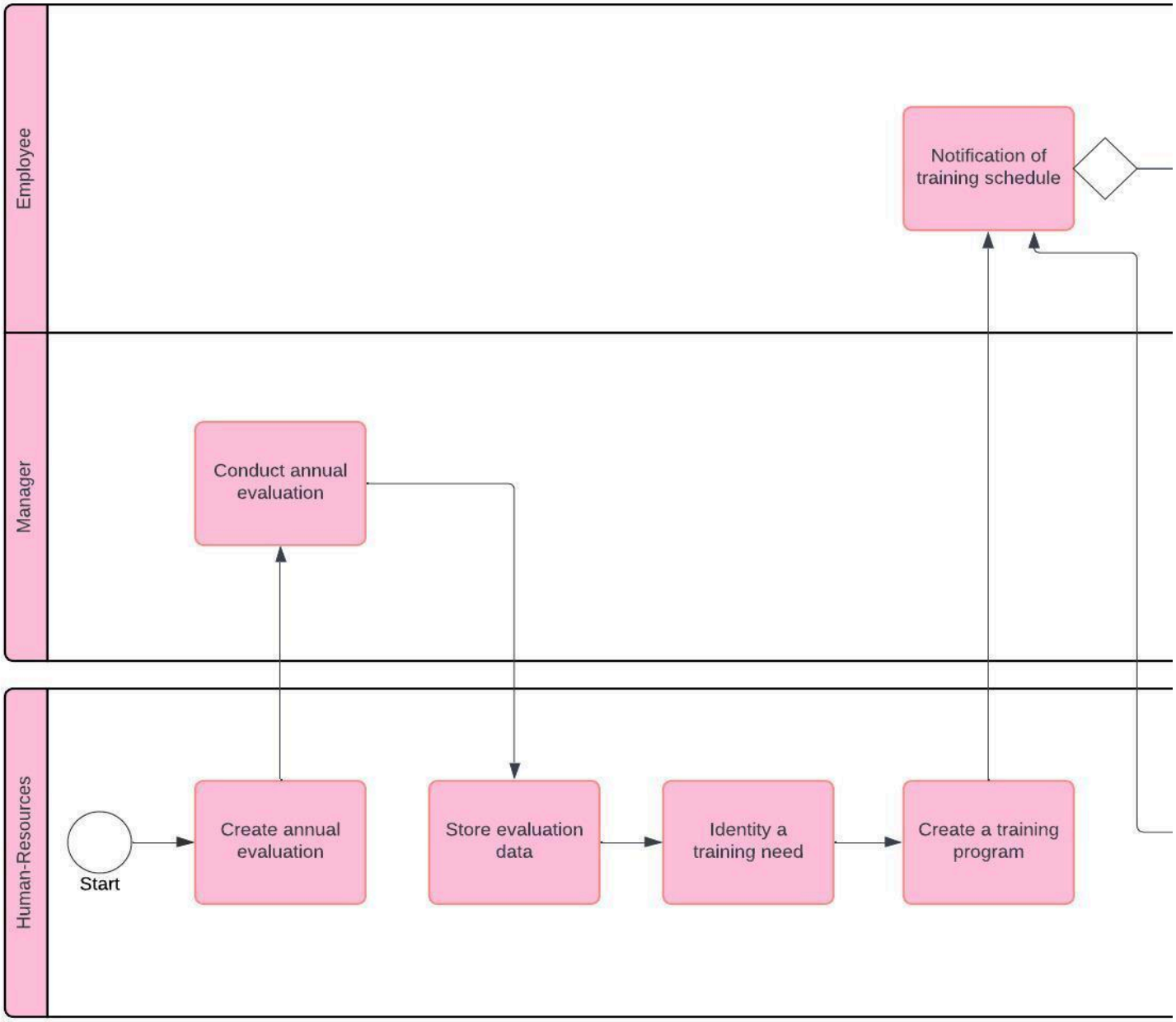

Nofication for overtime worked
Auto Notifcation for employee time card updates
Automatic notification sent to manager
Manager logs in to NTTP Admin
Verify via Duo Authetication
Acess granted to account
Manager views notifcations for shifts covered or missed
Manager Reports overtime hours worked to HRIS
Manager updates hours worked accordingly
App saves form in "Drafts "
Employee resubmits form
Records Time Stamp
Employee Works Shift
Employee Log into scheduling App
Selects alternative authentication method
Selects Clock In Icon
App will record the attempt
Employee manually enters their clock-in time
Identity verified with Face ID or Fingerprint
Clicks on "Scheduling"
Selects on completed shifts
Selects Clock Out Icon
End

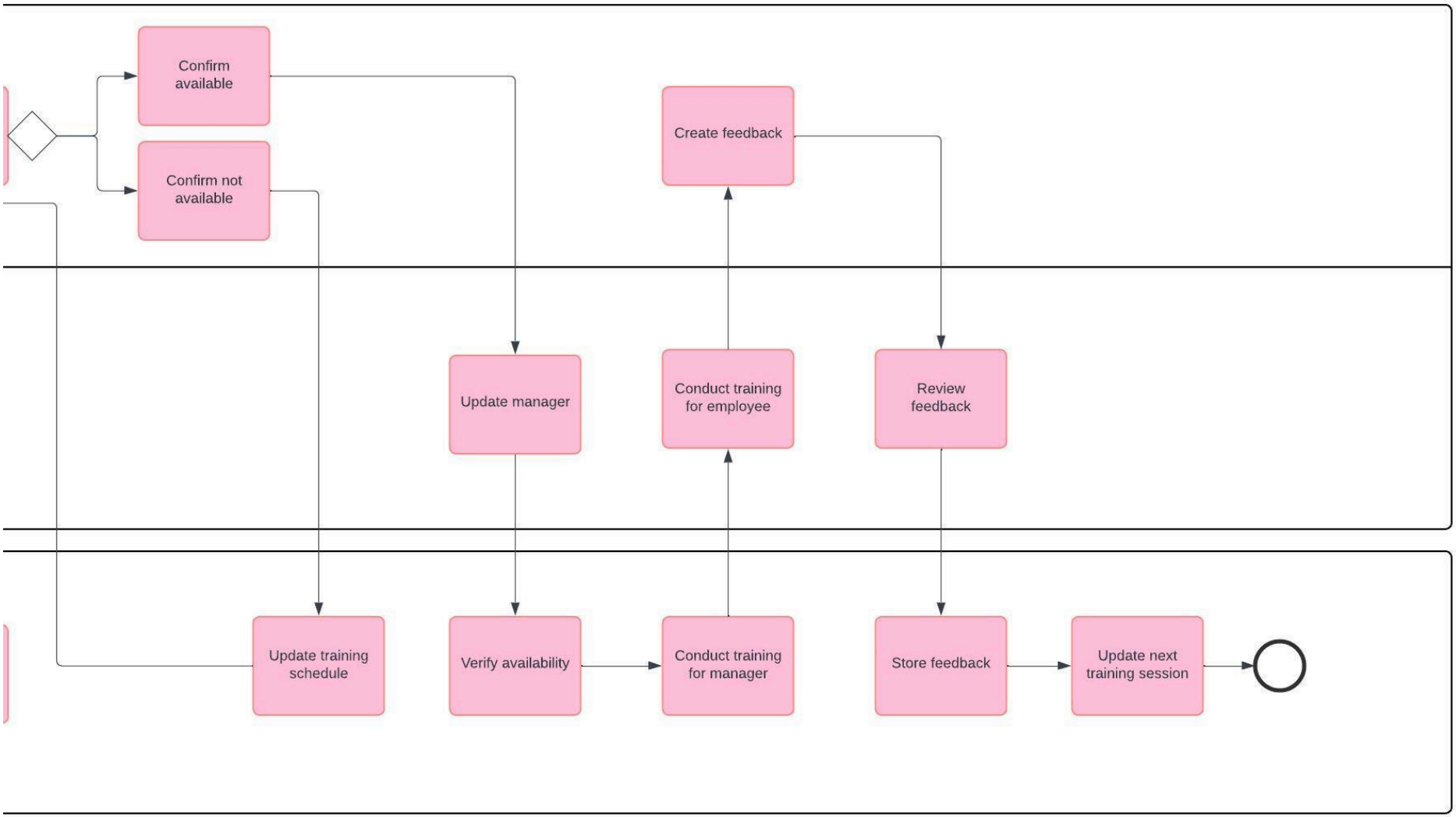
Ericka Chen - Hire employees



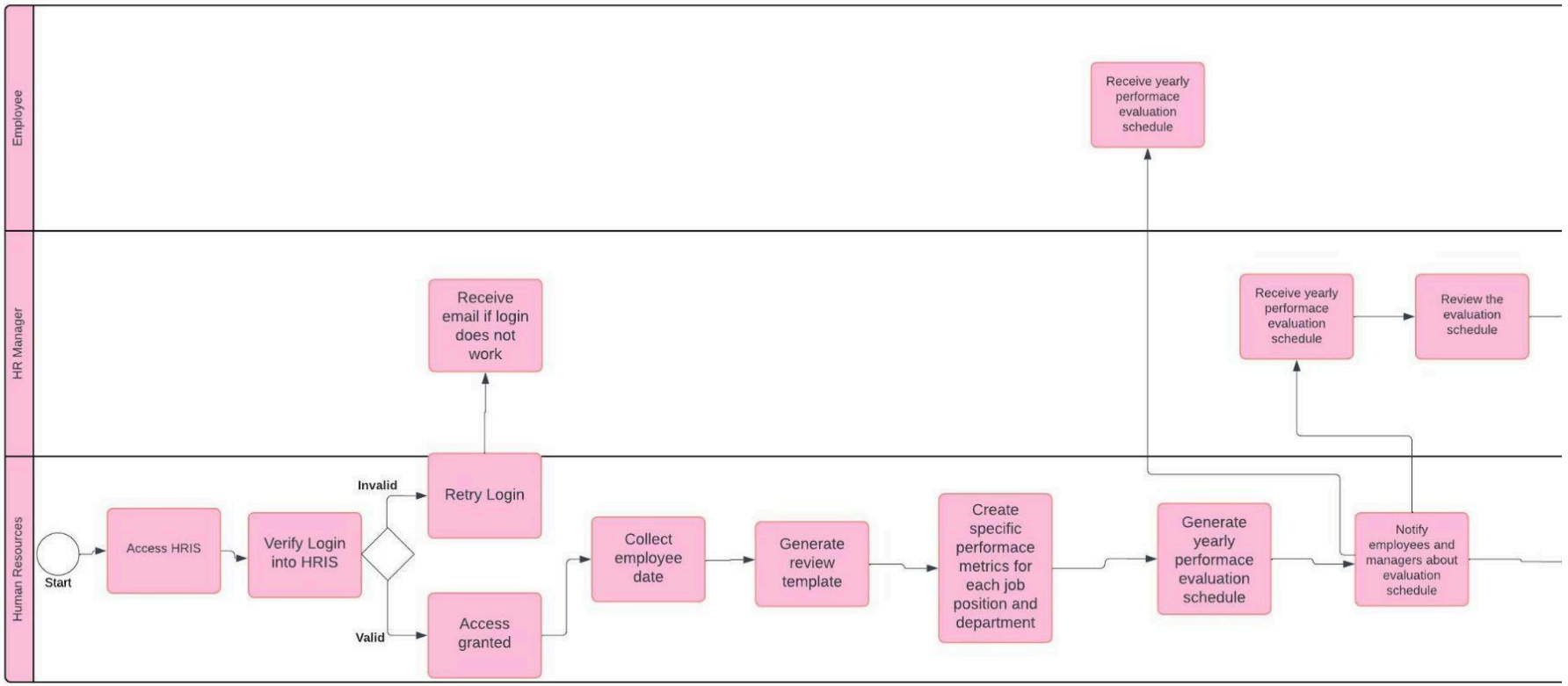

Receive interview invitation
Check availability
Schedule interview
Attend interview
Receive rejection email
Review job offer
Reject job offer
Accept job offer
Confirm interivew
Conduct interivew
Reject candidate
Accept candidate
Confirm availability
Create job offer
Update job listing
Confirm job start time

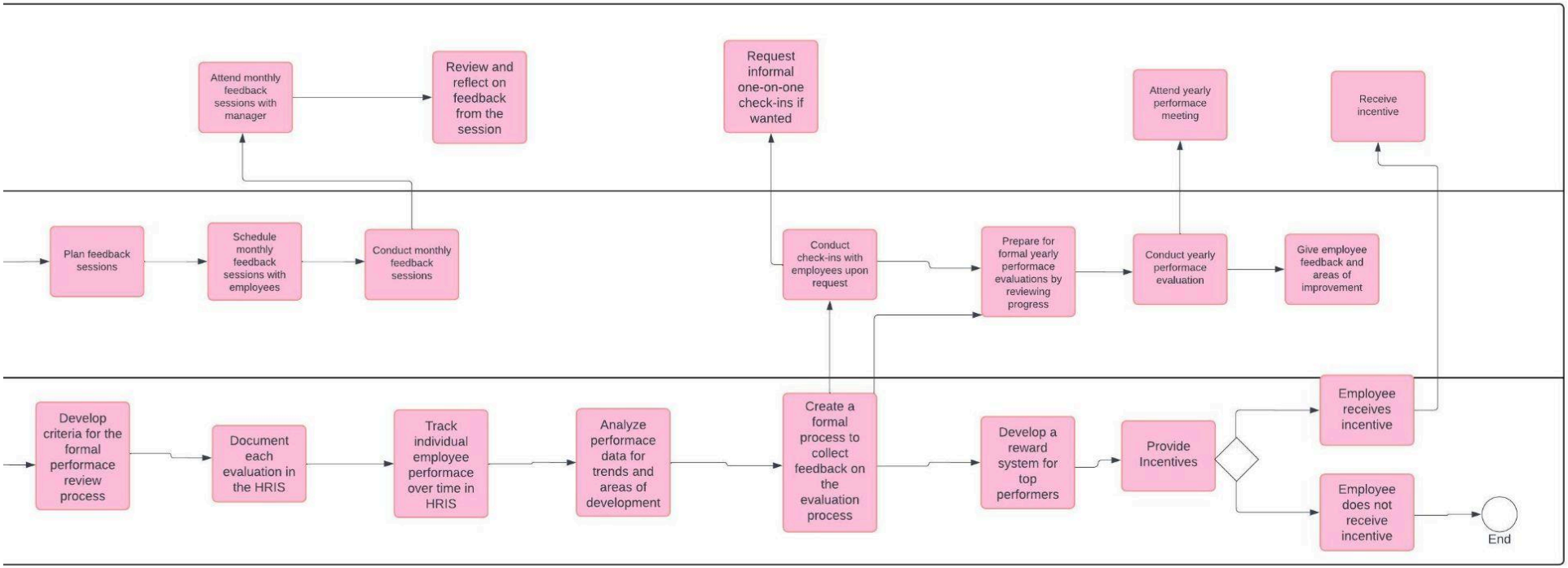
Ericka Chen - Training Employees



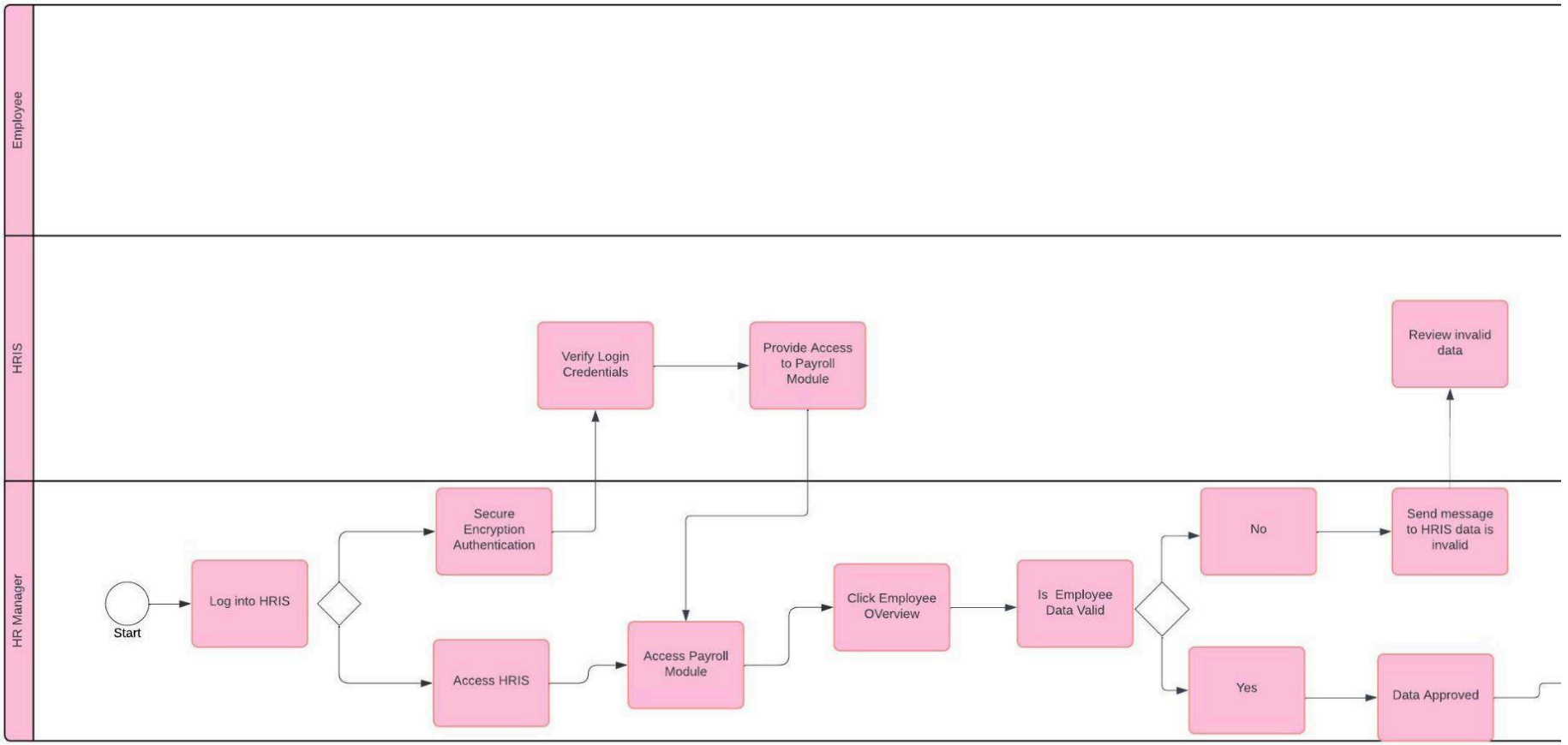

Confirm available
Confirm not available
Create feedback
Update manager
Conduct training for employee
Review feedback
Update training schedule
Verify availability
Conduct training for manager
Store feedback
Update next training session

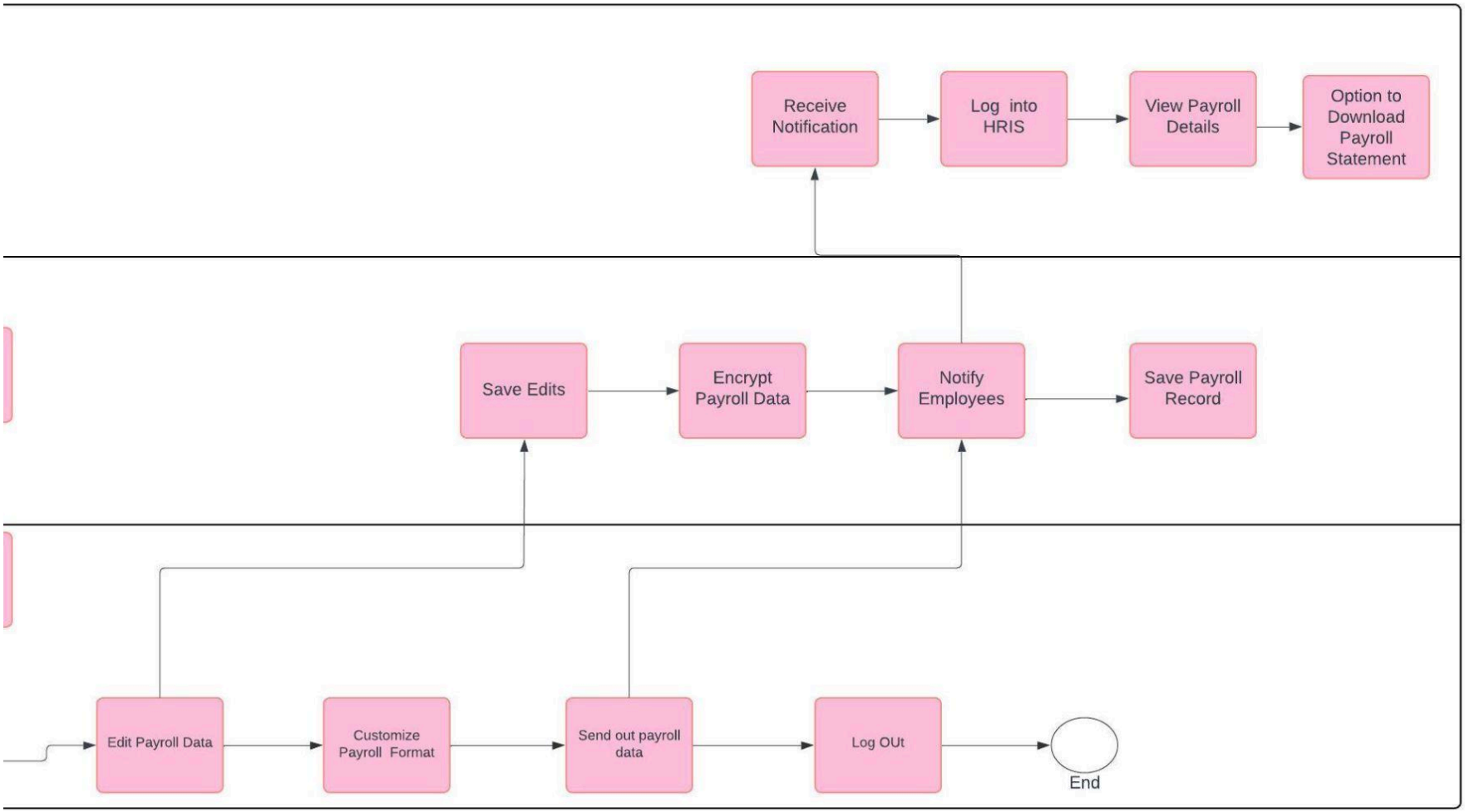
Isaac Braegelmann - Evaluating employees





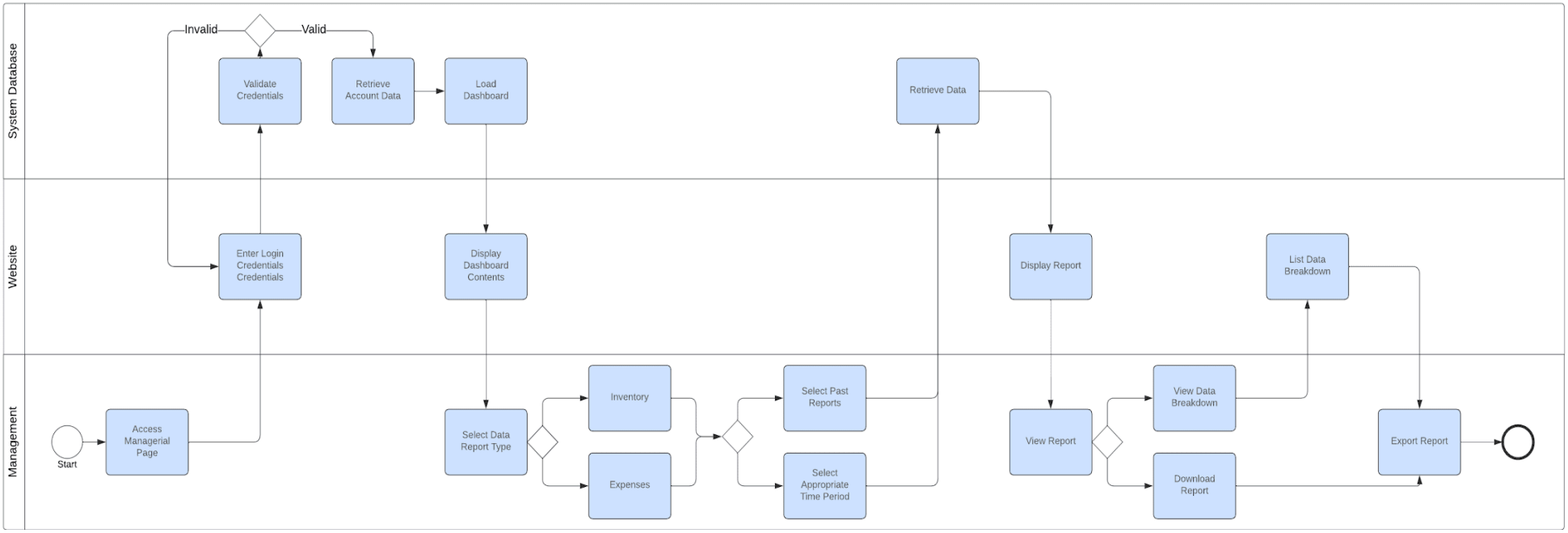
Isaac Braegelmann - Payroll Statement Generation


Employee
HRIS
HR Manager
Start
Log into HRIS
Secure Encryption Authentication
Verify Login Credentials
Provide Access to Payroll Module
Access HRIS
Access Payroll Module
Click Employee OVerview
Is Employee Data Valid
No
Send message to HRIS data is invalid
Review invalid data
Yes
Data Approved

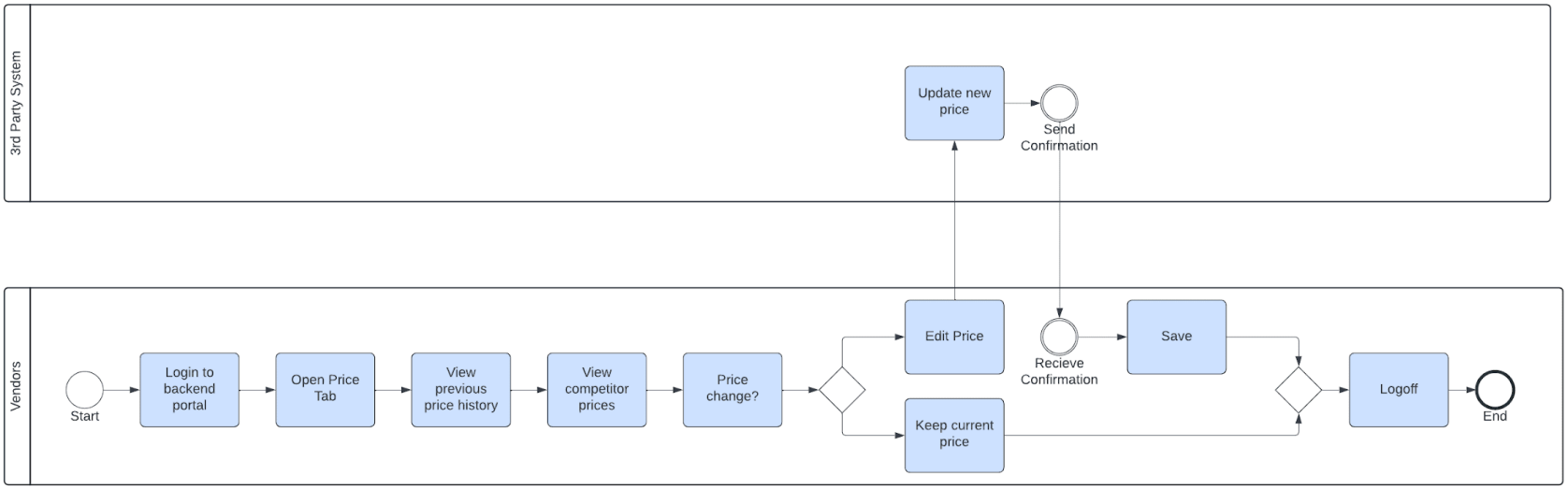

Receive Notification
Log into HRIS
View Payroll Details
Option to Download Payroll Statement
Save Edits
Encrypt Payroll Data
Notify Employees
Save Payroll Record
Edit Payroll Data
Customize Payroll Format
Send out payroll data
Log OUt
End

Third-Party Vendor/ Inventory Management

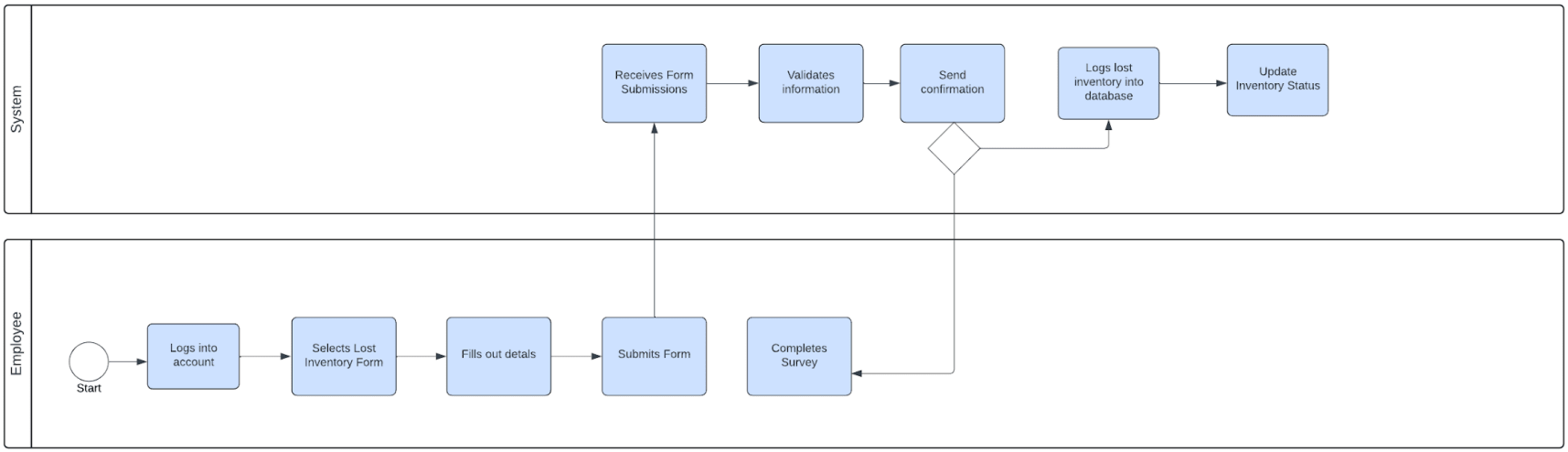
Benjamin Zheng - Inventory Cost Analysis and Reporting



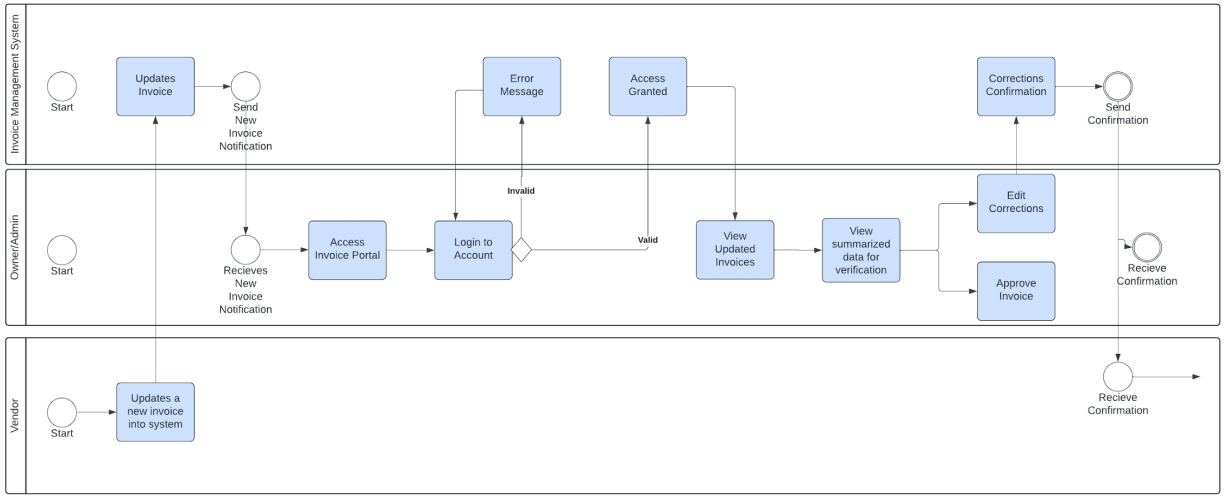
Alex Tuason - Vendor changing the selling price

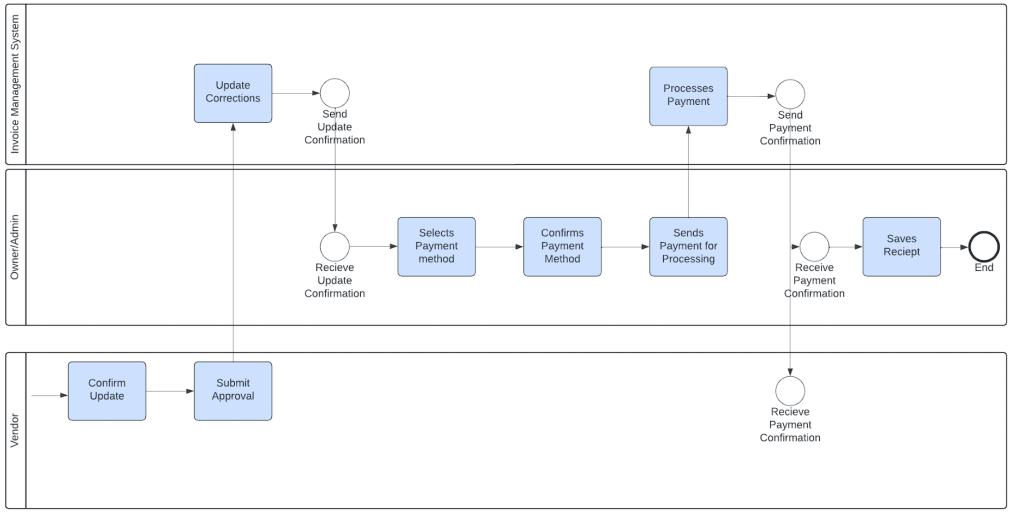
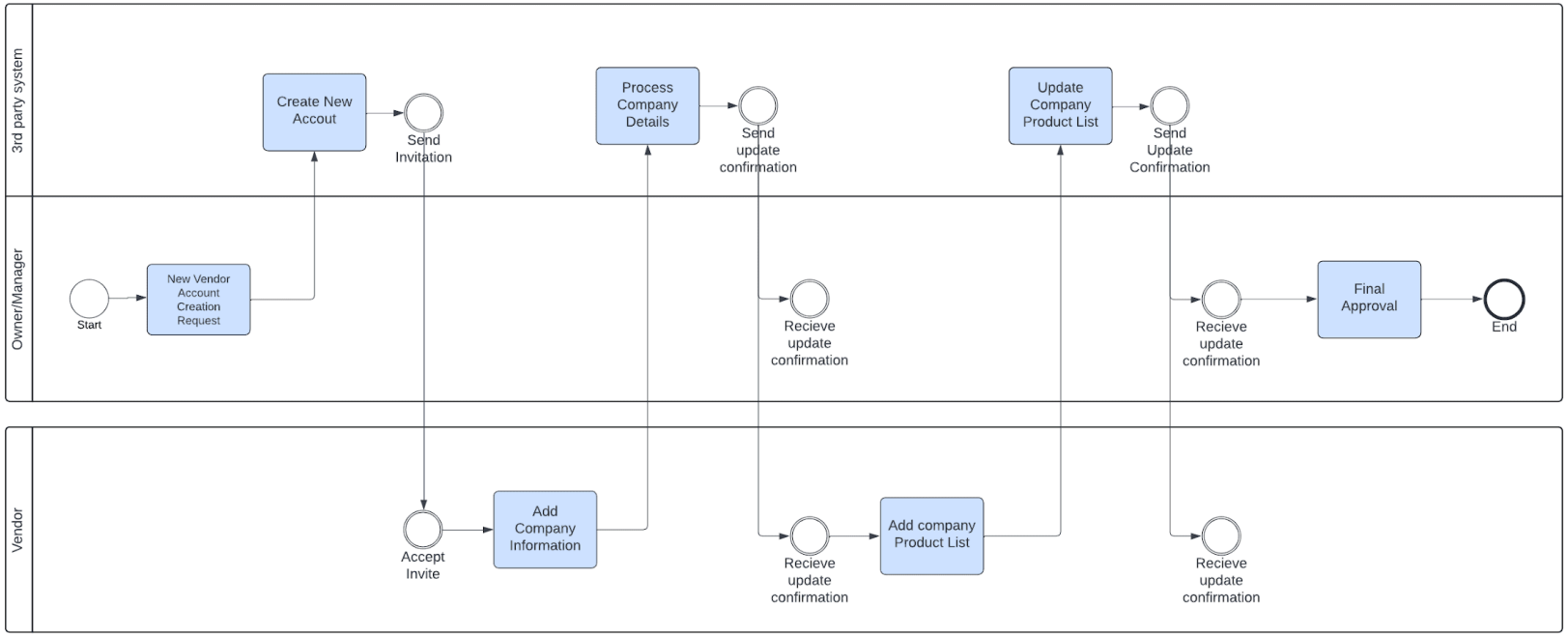


Macca Abdi - Waste update



Jay Goodman - Payment and Invoice Management





Benjamin Zheng, Macca Abdi, Alex Tuason, and Jay Goodman - Adding New Vendor to the System