JOSHUA O. OLAOYE

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EXPERIENCES

IT Specialist - Optimum Cooling Technology
September 2023 – November 2023 | Spintex, Accra, Ghana

- Collaborated with graphics and web designers to ensure a user-friendly interface for the company's website, resulting in a 20% increase in user engagement within the first month of implementation.
- Conducted weekly meetings with contracted programmers and company executives to coordinate the development of the company's e-commerce website and web app, resulting in a 5% reduction in development time.
- Managed crises and escalated problems during the project's timeframe, resulting in a 30% decrease in downtime and ensuring project continuity.

WordPress Web Developer – BuildBoss LLC
July 2023 – September 2023 | Utah, USA (Remote)

- Troubleshot WordPress theme and plugin conflicts, resolving 100% of reported issues within 24 hours, maintaining optimal frontend functionality.
- Improved website performance by compressing images and videos, reducing loading times by 40%, and enhancing user satisfaction, resulting in a 25% increase in website traffic.
- Edited WordPress template and CSS file to achieve precise design objectives, resulting in a 15% increase in customer satisfaction scores for website usability and responsiveness.

IT Technician – Insurance Supermarket International USA · Full-time
January 2018 - January 2020 | Miami, Florida, United States (Remote)

- Conducted computer diagnostics and resolved computer-related problems, providing technical assistance and support to an average of two employees daily, resulting in a 95% issue resolution rate.
- Oversaw daily performance of computer systems and collaborated with management to establish requirements for new gadgets or modifications, resulting in a 20% increase in overall system efficiency.
- Collaborated with a team of three to set up, install, and configure Windows Server for the refinery plant site office, ensuring seamless operations and reducing system downtime by 25%.

EDUCATION

BSc. in Software Engineering - Brigham Young University – Idaho
Estimated Graduation Date: April 2025 | Rexburg, Idaho, USA
Current GPA – 3.54/4.0
Certifications:
- Computer Programming
- Web Frontend

SKILLS

- Python, HTML & CSS, JavaScript, and C Sharp (C#)
- Code Reviews and Debugging
- Project Management
- WordPress
- Verbal Communication
- Teaching