From: Tony Minichillo
To: Danny Smith; Gary Roberts
Cc: Katrina Avrutov
Subject: RE: Test Version of the Virtual Tour: outstanding issues
Date: Monday, January 28, 2013 11:08:48 AM
Attachments: image002.png
image003.png
image004.png
image005.png
image006.png
image007.png
image008.png
image009.png
image010.png

This is done.

From: Danny Smith [mailto:dsmith79@georgebrown.ca]
Sent: January-28-13 10:53 AM
To: Gary Roberts; Tony Minichillo
Cc: Katrina Avrutov
Subject: RE: Test Version of the Virtual Tour: outstanding issues

Hi Tony,

Perhaps you could wrap this up before you immerse yourself in 8.6?

Thanks,
Danny

From: Gary Roberts
Sent: Friday, January 25, 2013 1:34 PM
To: Tony Minichillo
Cc: Katrina Avrutov; Danny Smith
Subject: RE: Test Version of the Virtual Tour: outstanding issues
Importance: High

Thanks, Tony!

Whenever you're ready:

1. The testing code you inserted at the top of the page, for displaying the mouse-over events in VT_TEST, can now be removed.
2. If you could then make sure that the **VT** folder is deleted and then replaced with the (renamed) **VT_TEST** folder, that'd be great.

Once that's done and the new VT folder is live, I'll download all the files and then re-upload a copy of the folder to Cundari's FTP site. These files will then become their working versions for any further additions to the Virtual Tour.

Thanks again for all your help with this, I really appreciate it.

Regards,

Gary Roberts
Assistant Webmaster
George Brown College
210 King Street East, Room 218E
Toronto, ON M5A 1J7
Tel: 416-415-5000 ext. 3985
Cel: 416-904-1061

Make it happen.

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Friday, January 25, 2013 12:33 PM
To: Gary Roberts
Cc: Katrina Avrutov; Danny Smith
Subject: RE: Test Version of the Virtual Tour: outstanding issues

The new swf is deployed to both VT_TEST And VT.

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-25-13 11:42 AM
To: 'Tony Minichillo'
Cc: Katrina Avrutov; Danny Smith
Subject: RE: Test Version of the Virtual Tour: outstanding issues

Hi, Tony – I connected to Cundari's FTP and downloaded the **Main.swf** file, attached, dated January 21st (the same date of the attached email I sent in the last message, so I'm assuming this is the correct file).

Try this to see if the A&D image and GA coding are present.

Filename	Filesize	Filetype	Last modified	P
..				
Main.swf	160,023	Shockwave...	1/21/2013 9:23:...	

Regards,

Gary Roberts
Assistant Webmaster
George Brown College
210 King Street East, Room 218E
Toronto, ON M5A 1J7
Tel: 416-415-5000 ext. 3985
Cel: 416-904-1061

Make it happen.

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Friday, January 25, 2013 11:32 AM
To: Gary Roberts
Cc: Katrina Avrutov; Danny Smith
Subject: RE: Test Version of the Virtual Tour: outstanding issues

I can't log into the FTP site. It connects, but they fails saying it can't access the directory "/". I can view the main.swf at the http link, but if I try to download it I get an error message. Can I get a copy emailed to me?

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-25-13 11:12 AM
To: 'Tony Minichillo'
Cc: Katrina Avrutov; Danny Smith
Subject: RE: Test Version of the Virtual Tour: outstanding issues
Importance: High

Great, thanks for figuring this out for us, Tony. The only unresolved issue now in VT_TEST is the **Arts & Design** image that's not displaying on mouse over in the Flash version. Cundari says they have regenerated the **main.swf** file to address this issue (see attached email), so if you could get the file from their FTP site and replace the one in VT_TEST (making sure the GA code is still in place in the .swf file), then I think the test version of the Virtual Tour is good to go.

Once the above steps have been completed, could you go ahead and **replace the whole VT folder with VT_TEST?** Once that's done, we'll need to coordinate with Cundari to upload the new VT folder to their FTP site – these will then become the new set of working files for Cundari, for the next round of additions to the VT (which will eventually include new campus photos, etc.).

We're almost there!

Regards,

Gary Roberts
Assistant Webmaster
George Brown College
210 King Street East, Room 218E
Toronto, ON M5A 1J7
Tel: 416-415-5000 ext. 3985
Cel: 416-904-1061

Make it happen.

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Friday, January 25, 2013 11:01 AM
To: Gary Roberts
Subject: RE: Test Version of the Virtual Tour: outstanding issues

I found the "problem". The VT_TEST site is set to log activity under "VT", not "VT_TEST". As a result, all activity in VT_TEST shows up as accesses in to VT in GA. You can see this in the debug window on http://www.georgebrown.ca/VT_TEST/index.html.

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-25-13 9:45 AM
To: 'Tony Minichillo'
Cc: Katrina Avrutov
Subject: RE: Test Version of the Virtual Tour: outstanding issues

That's strange, eh? Let me know what the debugging results are.

Gary.

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Friday, January 25, 2013 9:32 AM
To: Gary Roberts
Cc: Katrina Avrutov
Subject: RE: Test Version of the Virtual Tour: outstanding issues

I did another full compare of all files in VT to VT_TEST. They are no meaningful differences, and that includes the binary files.

I will turn on the GA debugging features of the tracking code and see if I can find the problem that way.

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-24-13 4:23 PM
To: 'Tony Minichillo'
Cc: Katrina Avrutov
Subject: RE: Test Version of the Virtual Tour: outstanding issues

Could it be that there's something missing in the /vt_test/ **main.swf** Flash file, some scripting that you inserted into the /vt/ version that somehow wasn't copied over into the test version, that records mouse overs and click throughs, maybe?

Gary.

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Thursday, January 24, 2013 3:03 PM
To: Gary Roberts
Subject: RE: Test Version of the Virtual Tour: outstanding issues

That is strange because I did a file compare of all the files in the VT directory to all the files in the VT_TEST directory and they are identical with respect to files that have anything to do with the GA tracking.

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-24-13 2:55 PM
To: 'Tony Minichillo'
Subject: RE: Test Version of the Virtual Tour: outstanding issues

Hi, Tony – see attached screenshots for VT and VT_TEST.

Gary.

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Thursday, January 24, 2013 2:15 PM
To: Gary Roberts
Subject: RE: Test Version of the Virtual Tour: outstanding issues

Can you check the results for the last few days. According to what I see in the code, you should be getting the same tracking in VT as in VT_TEST.

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-24-13 11:06 AM
To: 'Tony Minichillo'
Subject: RE: Test Version of the Virtual Tour: outstanding issues

Thanks, Tony!

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Thursday, January 24, 2013 11:04 AM
To: Gary Roberts
Cc: Katrina Avrutov; Danny Smith
Subject: RE: Test Version of the Virtual Tour: outstanding issues

I will try to resolve this before the end of day today.

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-24-13 11:02 AM
To: 'Tony Minichillo'
Cc: Katrina Avrutov; Danny Smith
Subject: Test Version of the Virtual Tour: outstanding issues

Hi, Tony – I know you must be busy, I just don't want to let this fall by the wayside given that it's been ongoing for a few weeks now and we need to get the updated Virtual Tour files approved and pushed to the live /vt/ folder.

Here's the issue:

- The results in Google Analytics are different between the live Flash version of the Virtual Tour (in the /vt/ folder) and the test Flash version (in the /vt_test/ folder).

The results for the live Flash version of the VT, in the second screenshot below, are what we need.

Let me know if you'd like to meet to discuss.

Regards,

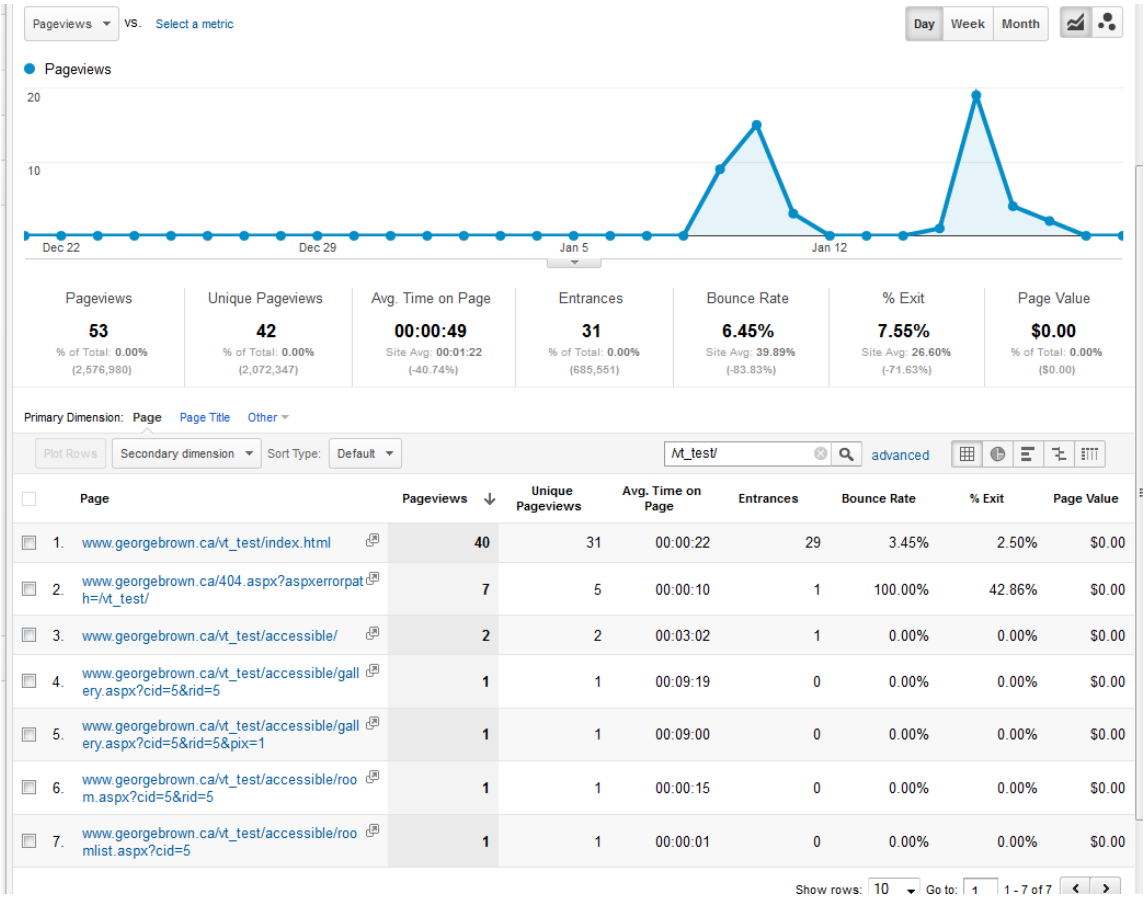
Gary Roberts
Assistant Webmaster
George Brown College
210 King Street East, Room 218E
Toronto, ON M5A 1J7
Tel: 416-415-5000 ext. 3985
Cel: 416-904-1061

Make it happen.

From: Gary Roberts
Sent: Monday, January 21, 2013 10:18 AM
To: 'Tony Minichillo'
Cc: Katrina Avrutov
Subject: RE: Screen Grabs of Staging Link

Hi, Tony – I checked the stats for the **/vt_test/index.html** page, but I still don't see the mouse overs and click throughs to the Centres, which is how it's set up in the currently live version at **/vt/index.html** (see second screenshot further down in this message).

Here's what I'm seeing for /vt_test/index.html.



From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Friday, January 18, 2013 1:05 PM
To: Gary Roberts
Cc: Katrina Avrutov
Subject: RE: Screen Grabs of Staging Link

I made a modification to the code in VT_TEST. Can you run another test?

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-18-13 12:11 PM
To: 'Tony Minichillo'
Cc: Katrina Avrutov
Subject: RE: Screen Grabs of Staging Link

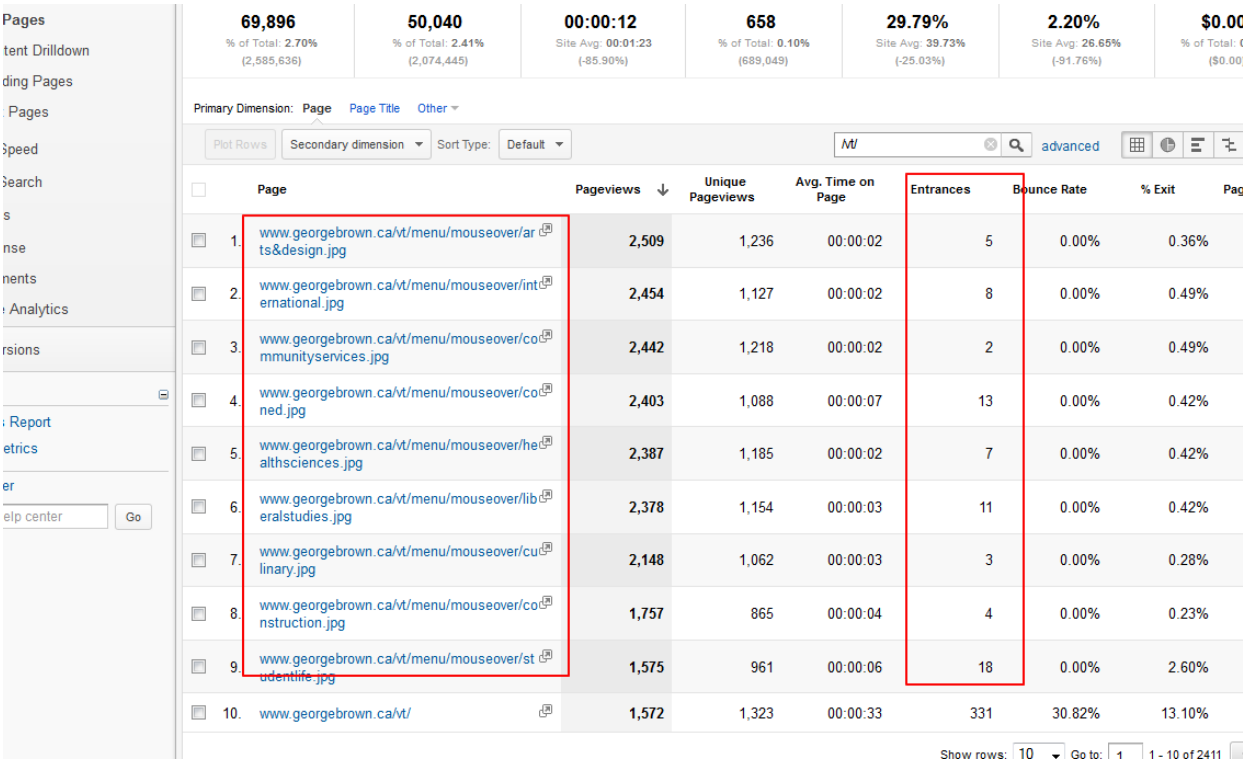
"Is the problem that the current live VT site is tracking properly and the current live VT_TEST site is not?" – Correct.

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Friday, January 18, 2013 11:29 AM
To: Gary Roberts
Cc: Katrina Avrutov
Subject: RE: Screen Grabs of Staging Link

Just to be clear, are the GA results below, which show the capture of the mouseovers, for the current VT directory on the live site? In other words, is the problem that the current live VT site is tracking properly and the current live VT_TEST site is not?

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-18-13 11:23 AM
To: 'Tony Minichillo'
Cc: Katrina Avrutov
Subject: RE: Screen Grabs of Staging Link

Hi, Tony – the GA code for the VT_TEST files doesn't seem to be capturing the mouse overs and click throughs outlined in the screenshot below (for the regular VT files). Is there any way you can include the relevant GA code for the mouse overs and click throughs, or is that what you tried to do already by adding the extra snippet to the /js/ include file last week?



	Page	Pageviews	Unique Pageviews	Avg. Time on Page	Entrances	Bounce Rate	% Exit
1.	www.georgebrown.ca/vt/menu/mouseover/arts&design.jpg	2,509	1,236	00:00:02	5	0.00%	0.36%
2.	www.georgebrown.ca/vt/menu/mouseover/international.jpg	2,454	1,127	00:00:02	8	0.00%	0.49%
3.	www.georgebrown.ca/vt/menu/mouseover/communityservices.jpg	2,442	1,218	00:00:02	2	0.00%	0.49%
4.	www.georgebrown.ca/vt/menu/mouseover/coned.jpg	2,403	1,088	00:00:07	13	0.00%	0.42%
5.	www.georgebrown.ca/vt/menu/mouseover/healthsciences.jpg	2,387	1,185	00:00:02	7	0.00%	0.42%
6.	www.georgebrown.ca/vt/menu/mouseover/liberalstudies.jpg	2,378	1,154	00:00:03	11	0.00%	0.42%
7.	www.georgebrown.ca/vt/menu/mouseover/culinary.jpg	2,148	1,062	00:00:03	3	0.00%	0.28%
8.	www.georgebrown.ca/vt/menu/mouseover/construction.jpg	1,757	865	00:00:04	4	0.00%	0.23%
9.	www.georgebrown.ca/vt/menu/mouseover/studentlife.jpg	1,575	961	00:00:06	18	0.00%	2.60%
10.	www.georgebrown.ca/vt/	1,572	1,323	00:00:33	331	30.82%	13.10%

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Friday, January 11, 2013 3:05 PM
To: Gary Roberts
Cc: Katrina Avrutov
Subject: RE: Screen Grabs of Staging Link

Ok, let me know what you find and I will adjust the code accordingly.

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-11-13 3:01 PM
To: 'Tony Minichillo'
Cc: Katrina Avrutov
Subject: RE: Screen Grabs of Staging Link

The normal VT page is Flash and uses the `<script type="text/javascript" src="http://www.georgebrown.ca/js/gatrack.js"></script>` code on the **/vt/index.html** page.

The accessible VT pages are not Flash and are supposed to use the `<script type="text/javascript" src="http://www.georgebrown.ca/js/gatrack.js"></script>` code on all the **/vt/accessible/*.aspx** pages.

I'll have to check the GA tracking over the weekend, to see if the code is working.

Gary.

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Friday, January 11, 2013 2:34 PM
To: Gary Roberts
Cc: Katrina Avrutov
Subject: RE: Screen Grabs of Staging Link

Test the VT_TEST accessible now for tracking. Also, is the VT_TEST normal tour being tracked? Both tours are Flash and therefore cannot use the gatrack.js script code. They require different javascript code to work. I put the required code back for the VT_TEST accessible, but did not change the standard tour, which is using the gatrack.js code. Let me know if the normal and accessible tours in VT_TEST are tracking the way you expect.

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-11-13 2:16 PM
To: 'Tony Minichillo'
Cc: Katrina Avrutov
Subject: RE: Screen Grabs of Staging Link

I believe we should be using the following code: <script type="text/javascript" src="http://www.georgebrown.ca/js/gatrack.js"></script>

I suspect that somehow the GA code has been removed from the **live version** of the VT – the graph below is for the live version.

I wanted to confirm if the GA code is in place in the **test version** before asking you to replace the current **/VT** folder with the **/VT_TEST** folder.

If the GA code is not in place in the test version, it will need to be added. The modified files will need to be uploaded to Cundari's FTP site as well as replacing the **/VT** folder.

Gary.

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Friday, January 11, 2013 2:01 PM

To: Gary Roberts
Cc: Katrina Avrutov
Subject: RE: Screen Grabs of Staging Link

What Google Analytics UA number are you using to test the VT_TEST site?

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-10-13 10:52 AM
To: 'Tony Minichillo'
Cc: Katrina Avrutov
Subject: RE: Screen Grabs of Staging Link

Hi, Tony – is the Google Analytics code in place in the VT_TEST version of the Virtual Tour; specifically, for the live "Accessible and Mobile" version?

I noticed that either:

1. we haven't had any visitors to the accessible version (in the live /VT folder) since November 2012 (see screenshot below), or
2. the GA code is missing in the live accessible version.

I just want to confirm that the GA code exists in the **test** version (/VT_TEST) before asking you to replace the live /VT files.

Regards,

Gary Roberts
Assistant Webmaster
George Brown College
210 King Street East, Room 218E
Toronto, ON M5A 1J7
Tel: 416-415-5000 ext. 3985
Cel: 416-904-1061

Make it happen.

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Tuesday, January 08, 2013 9:33 AM
To: 'Patrick Lee'
Cc: Gary Roberts; Katrina Avrutov; Danny Smith; 'Lindsay Preston'
Subject: RE: Screen Grabs of Staging Link

I did a full file compare and the analytics code content that current existing in the production VT directory exist in the VT_TEST directory as well.

From: Patrick Lee [mailto:patrick_lee@cundari.com]
Sent: January-07-13 3:39 PM
To: Tony Minichillo
Cc: Gary Roberts; Katrina Avrutov; Danny Smith; Lindsay Preston
Subject: Re: Screen Grabs of Staging Link

Hi Tony,

Thanks for the archive. Can I just confirm VT_TEST/App_Code/xmlData.cs in the archive is in sync with the one in /App_Code/cs_code/xmlData.cs? Also, the analytics component, are they included in this package?

Thanks,

Patrick

On Fri, Jan 4, 2013 at 1:02 PM, Tony Minichillo <tony.minichillo@gmail.com> wrote:
A zip of the VT_TEST folder is now on the Cundari FTP site.

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: January-02-13 5:11 PM
To: 'Patrick Lee'
Cc: Tony Minichillo; Katrina Avrutov; Danny Smith; Lindsay Preston
Subject: RE: Screen Grabs of Staging Link

Hi, Tony – could you FTP the whole of the VT_TEST folder to Cundari's server using the credentials below? These files would contain the changes you implemented for Google Analytics.

Patrick, if these credentials have changed, could you send us the new ones?

My preference would be that from now on we work with a **full set of files** each time, instead of sending individually modified, or batches of files back and forth. Each time any modifications or additions are made to the Virtual Tour, we can then upload the whole set of files to a test folder and approve them before promoting to production.
ftp: ftp.cundari.com
username: georgebrown
password: 100georgebrown

Regards,

Gary Roberts
Assistant Webmaster
George Brown College
210 King Street East, Room 218E
Toronto, ON M5A 1J7
Tel: 416-415-5000 ext. 3985
Cel: 416-904-1061

Make it happen.

From: Patrick Lee [mailto:patrick_lee@cundari.com]
Sent: Wednesday, January 02, 2013 3:58 PM
To: Gary Roberts
Cc: Tony Minichillo; Katrina Avrutov; Danny Smith; Lindsay Preston
Subject: Re: Screen Grabs of Staging Link

Hi Gary,

Happy New Year. Best wishes for 2013 to you and the team in GBC.

I haven't receive any files to sync up our source repository. Will you be sending the entire archive or just the files that are affected? Let me know when the files are available in our ftp.

Thanks,

Patrick

On Wed, Jan 2, 2013 at 3:49 PM, Gary Roberts <groberts@georgebrown.ca> wrote:
Hi, Tony and Patrick – just following up on this to ensure we're all synchronized with the modified Google Analytics files for the accessible version of the Virtual Tour.

Can you confirm if this is the case?

Regards,

Gary Roberts
Assistant Webmaster
George Brown College
210 King Street East, Room 218E
Toronto, ON M5A 1J7
Tel: 416-415-5000 ext. 3985
Cel: 416-904-1061

Make it happen.

From: Patrick Lee [mailto:patrick_lee@cundari.com]
Sent: Friday, December 21, 2012 2:57 PM

To: Tony Minichillo
Cc: Gary Roberts; Katrina Avrutov; Danny Smith; Lindsay Preston
Subject: Re: Screen Grabs of Staging Link

Understood. Please send me the changes required for sync up when available.

In case I don't heard from you all later this afternoon, have a wonderful holiday!

Patrick

On Fri, Dec 21, 2012 at 12:14 PM, Tony Minichillo <tony.minichillo@gmail.com> wrote:
The tracking is designed to track meaningful names. For example, instead of setting the tracked page to "vt/accessible/video.aspx?cid=7&rid=5" it uses "/VT/accessible/Denturism Lab/Video". In addition, the tracking supports tracking by either PageView or Event methods. To support this functionality, the master page has the required javascript, which is called with the appropriate parameters for each relevant aspx page.

For example, the video.aspx page has the following code at the end of the page:

```
<script>
…
var pageName = '/VT/accessible/<%=currentCategory.Text%>/<%=currentRoom.Text%>/Video'.replace('&amp;','&');
trackViaPageview(pageName);
…
</script>
```

From: Patrick Lee [mailto:patrick_lee@cundari.com]
Sent: December-21-12 12:05 PM
To: Tony Minichillo
Cc: Gary Roberts; Katrina Avrutov; Danny Smith; Lindsay Preston

Subject: Re: Screen Grabs of Staging Link

Hi Tony,

Not sure why it would impact 6 files. If it's only apply to the accessible files and they all share the same tracking ID, can the code place in the master page? (baseLayout.master)

Patrick

On Fri, Dec 21, 2012 at 10:33 AM, Tony Minichillo <tony.minichillo@gmail.com> wrote:
Hi Gary,

I see that the current version does not have the Google analytics code, but the last version in our source code repository does. Do you recall receiving new accessible code from Cundari on or before Nov 20? I suspect a new set of files was delivered and deployed which did not have the tracking code I had previously added.

There are 6 files that were impacted. I will need to manually add the tracking code back into the files. Then we need to send the accessible files back to Cundari so they can use these updated files (i.e., with tracking code) as their code base for future changes.

Regards,

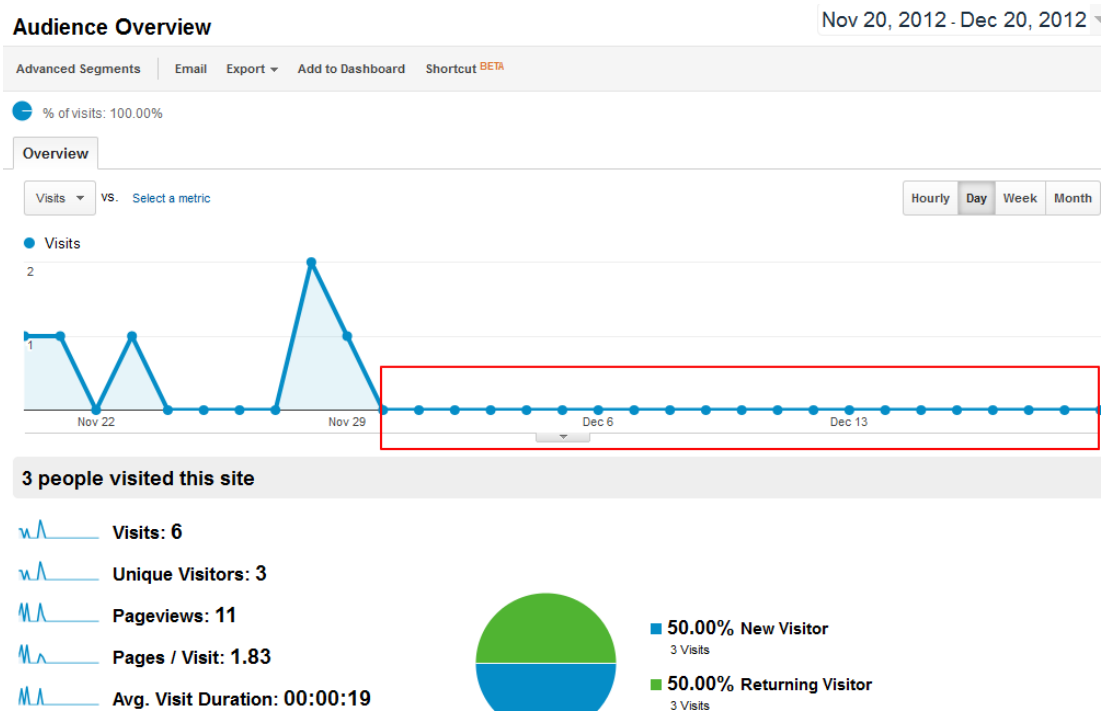
Tony Minichillo
Intellisoft Development Inc
416-892-1105

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: December-21-12 9:55 AM
To: 'Tony Minichillo'
Cc: Katrina Avrutov; Danny Smith; 'Lindsay Preston'; 'Patrick Lee'

Subject: RE: Screen Grabs of Staging Link

Hi, Tony – could you confirm if the Google Analytics code for the Virtual Tour is still in place? I checked the GA dashboard for the Accessible and Mobile version and noticed that there were no visits recorded between Nov. 20 – Dec. 20, which seems unusual.

Gary.



From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Thursday, December 20, 2012 11:38 AM
To: 'Patrick Lee'; Gary Roberts
Cc: Katrina Avrutov; Danny Smith; 'Lindsay Preston'
Subject: RE: Screen Grabs of Staging Link

The original code used HOMEDIR + "/mp3/" +FILENAME resulting in the link you listed below.

I changed it to "" + "../mp3" + FILENAME for the mp3 and video and their respective files (as well as for the transcripts in both). It appears to be working.

I made the changes in both the VT_TEST and VT sites so the live site should now work as well.

From: Patrick Lee [mailto:patrick_lee@cundari.com]
Sent: December-20-12 10:52 AM
To: Gary Roberts
Cc: Tony Minichillo; Katrina Avrutov; Danny Smith; Lindsay Preston
Subject: Re: Screen Grabs of Staging Link

http://www.georgebrown.ca/vt_test/accessible/audio.aspx?cid=7&rid=9

The audio file is going after is this: http://www.georgebrown.ca/mp3/RuthHanton_FitnessCentre_050412_revMM.mp3

http://www.georgebrown.ca/vt_test/accessible/video.aspx?cid=8&rid=8

The video file trying to play is this:
http://www.georgebrown.ca/video/GBC0001-006-11OE-ELSmall.m4v

Perhaps the changes in the location also needs to reflect for the file references. I believe the mp3 and video folders are under the vt (or your vt_test) directory. Tony, look into audio.aspx.cs and video.aspx.cs and near the end of the file, you'll find a variable call "path". If you assign that "path" variable to ".." just before assign the url, so the path to audio and video file becomes relative to the page, you should be good to go. And making this push should work in vt and vt_test. I'll incorporate that changes on our end later so our code is in sync. Now that I know the setup on your end, I'll also need to redo our staging environment to mimic the setup on your side. This should eliminate the issue in deployment going forward.

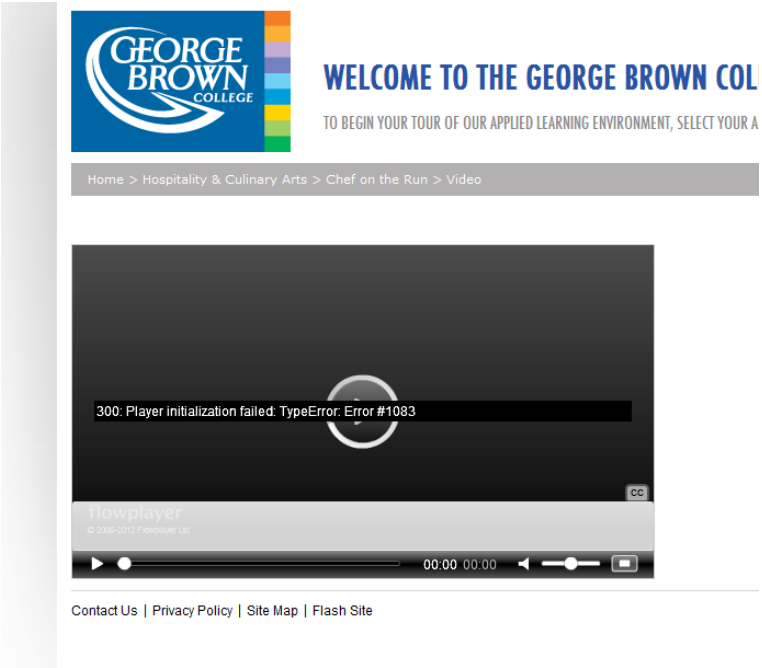
Thanks,
Patrick

On Thu, Dec 20, 2012 at 10:31 AM, Gary Roberts <groberts@georgebrown.ca> wrote:
Thanks for your help, Tony.

Patrick and Lindsay – can you confirm if you're experiencing the audio/visual issues below?

Audio not playing:
http://www.georgebrown.ca/vt_test/accessible/audio.aspx?cid=7&rid=9

Error message and video not playing:
http://www.georgebrown.ca/vt_test/accessible/video.aspx?cid=8&rid=8



Regards,

Gary Roberts
Assistant Webmaster
George Brown College
210 King Street East, Room 218E
Toronto, ON M5A 1J7
Tel: 416-415-5000 ext. 3985
Cel: 416-904-1061

Make it happen.

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Thursday, December 20, 2012 10:21 AM
To: Gary Roberts; 'Patrick Lee'
Cc: Katrina Avrutov; Danny Smith; 'Lindsay Preston'

Subject: RE: Screen Grabs of Staging Link

I have fixed the issue with VT_TEST. The new xmlData.cs file required a change since this new file specified a different location for the xml target files. I modified the paths specified in the xmlData.cs file and now both VT and VT_TEST work.

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: December-20-12 9:44 AM
To: 'Tony Minichillo'; Patrick Lee (patrick_lee@cundari.com)
Cc: Katrina Avrutov; Danny Smith; Lindsay Preston (lindsay_preston@cundari.com)
Subject: RE: Screen Grabs of Staging Link

Hi, Patrick – thanks for meeting with me yesterday and going over the VT files. I forwarded the solution we discussed to our contract developer, Tony Minichillo (copied in this email). Please see his response below.

Could I ask you two (Tony and Patrick) to liaise on this so that we can resolve the issue as quickly as possible?

Many thanks,

Gary Roberts
Assistant Webmaster
George Brown College
210 King Street East, Room 218E
Toronto, ON M5A 1J7
Tel: 416-415-5000 ext. 3985
Cel: 416-904-1061

Make it happen.

From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Wednesday, December 19, 2012 10:24 PM
To: Gary Roberts
Cc: Katrina Avrutov; Danny Smith
Subject: RE: Screen Grabs of Staging Link

The virtual tour is broken on both gbcauthoring and the live site. It only works in test (http://dmzcms04.georgebrown.ca/vt). Are you aware of any changes made to the virtual tour code in authoring or the live site? The error I am getting is related to the xmlData class.

I will review the differences in the source files for VT between gbcauthoring and the test server, but I am pretty sure that I did not modify any of the related files since the last time I confirmed it was working.

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: December-19-12 9:54 AM
To: 'Tony Minichillo'
Cc: Katrina Avrutov; Danny Smith
Subject: RE: Screen Grabs of Staging Link
Importance: High

Hi, Tony – I just met with the developer from Cundari to go over the new Virtual Tour files and the issues we're experiencing with the **room.aspx** pages. We took a look at IIS via Remote Desktop (but didn't make any changes there!) and here's what he suggests:

- Copy the **xmlData.cs** file (which contains updated Virtual Tour data) currently found in the **/vt_test/App_Code/** folder and overwrite the same file in the **/App_Code/** (in the site root – *see attached screenshot*) folder with the updated version.

Could you complete the steps above and then uncomment the **interviewAudio** code, so we can test the Accessible Virtual Tour pages again to see if this works?

Regards,

Gary Roberts
Assistant Webmaster
George Brown College
210 King Street East, Room 218E
Toronto, ON M5A 1J7
Tel: 416-415-5000 ext. 3985
Cel: 416-904-1061

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From: Tony Minichillo [mailto:tony.minichillo@gmail.com]
Sent: Tuesday, December 18, 2012 9:12 AM
To: Gary Roberts
Subject: RE: Screen Grabs of Staging Link

Hi Gary,

The /App_Code/xmlData.cs file does contain the required definition, both in the current production code, and in the VT_TEST code, yet we still get the error.

Regards,

Tony

From: Gary Roberts [mailto:groberts@georgebrown.ca]
Sent: December-17-12 1:15 PM
To: Tony Minichillo (tony.minichillo@gmail.com)
Subject: FW: Screen Grabs of Staging Link

Hi, Tony – please see the highlighted text below, re. the issues we're having with the accessible version of the virtual tour. Are you able to confirm if the property exists?

Gary.

From: Lindsay Preston [mailto:lindsay_preston@cundari.com]
Sent: Monday, December 17, 2012 11:26 AM
To: Danny Smith
Cc: Gary Roberts; Katrina Avrutov
Subject: Re: Screen Grabs of Staging Link

Hi Danny & Team -

I spoke further with my dev team, and I think it would be a good idea to hop on a quick call to help get to the bottom of this.

In the meantime, my dev team has asked if you wouldn't mind taking a look at line 359 in the file /App_Code/xmlData.cs from our package. There's the definition of the room object which does include interviewAudio. Our team suggests taking a look at the /App_Code at the root and see if there's a file name xmlData.cs. Please confirm if this property exists. If it doesn't, then that's the file that will need to be updated.

In regard to next steps, we would like to propose that your dev team puts together a brief document that outlines your release process. That way, in future we could use this document whenever we produce packaged files.

We will exclude the web.config file as part of the delivery package going forward.

Thank you! Please let me know if you'd like to book a call to go over the details.

Lindsay

On Fri, Dec 14, 2012 at 11:15 AM, Lindsay Preston <lindsay_preston@cundari.com> wrote:
Hi Danny -

Absolutely! I will get back to you shortly.

Thanks,
Lindsay

On Fri, Dec 14, 2012 at 10:57 AM, Danny Smith <dsmith79@georgebrown.ca> wrote:
Hey Lindsay,

It appears that the audio is not functioning in the files that you sent the other day. Rather than us returning the files that you sent earlier this week, could you simply ask your team to review the code issue outlined below?

Thanks,
Danny

From: Gary Roberts
Sent: Friday, December 14, 2012 9:36 AM
To: 'Lindsay Preston'

Cc: Danny Smith; Katrina Avrutov
Subject: RE: Screen Grabs of Staging Link

Hi, Lindsay – our developer took a look at the code and noticed the following (below). Could you ask your developer to take a look at the code on your end to see if we can resolve the issue for future iterations, or should I zip the modified files and send them your way? These could then become the master set of files to work with from now on.

This is the problem:

Description: An error occurred during the compilation of a resource required to service this request. Please review the following specific error details and modify your source code appropriately.

Compiler Error Message: CS1061: 'room' does not contain a definition for 'interviewAudio' and no extension method 'interviewAudio' accepting a first argument of type 'room' could be found (are you missing a using directive or an assembly reference?)

Source Error:

```
Line 15:    {
Line 16:        if (room != null){
Line 17:            if (room.interviewAudio != null && room.interviewAudio.Length > 0)
Line 18:                this.linkInterviewAudio.NavigateUrl = "./audio.aspx?cid=" + this.categoryID + "&rid=" + this.roomID;
Line 19:            else
```

Source File: d:\inetpub\wwwroot\GBCCA\VT\accessible\subNav.ascx.cs Line: 17

Is interviewAudio supposed to be part of all the rooms? I will fix the code so that it first checks whether interviewAudio exists before trying to access its member. That will prevent the page failure.

I commented out the interviewAudio code so now the vt_test works on the live site. Get Cundari to review this error and add the interviewAudio to the room class, or remove it entirely.

PS. When deploying a new VT.zip file for testing purposes, remember to remove the web.conf file in the root of the extracted content. If that file is not removed (or renamed), you will get an error. You should probably ask Cundari to remove that file from all future zip file deliveries.

Regards,

Gary Roberts
Assistant Webmaster
George Brown College

210 King Street East, Room 218E
Toronto, ON M5A 1J7
Tel: 416-415-5000 ext. 3985
Cel: 416-904-1061

Make it happen.

From: Lindsay Preston [mailto:lindsay_preston@cundari.com]
Sent: Thursday, December 13, 2012 10:40 AM
To: Gary Roberts
Cc: Danny Smith; Katrina Avrutov
Subject: Re: Screen Grabs of Staging Link

Good Morning Gary!

Hope you had a great evening.

I asked our dev team to look into the issue you pointed out, and to make sure that we were looking at the same file, our dev team downloaded the same file from the FTP. Our team discovered that the file is existing and complete, they have asked that you check a few things out:

1. Could you please check and see if that file exists on your server. Wherever the root of vt_test/ please ensure accessible/room.aspx exists. Our dev team is confident that accessible/roomList.aspx exists because that page came up fine on our end. If the page doesn't exist, please download the archive again and unzip it to the target folder. Please ensure the entire file (1.9GB) is downloaded before unzipping.

2. If the page does exist then this 404 error is not necessarily a 404 error. It is most likely a generic error page that handles any errors encountered. If you take a look at the location of that error page, it's at the root of the site. Our dev team thinks that the web app hasn't been set up at the /vt_test level. We suggest double checking the ISS settings.

I suggest that we hop on a call to go over how to get to the bottom of this if the above does not produce results. Please let me know if you are still experiencing issues and I'd be happy to set up a quick conversation to get this solved!

Thanks Gary,
Lindsay

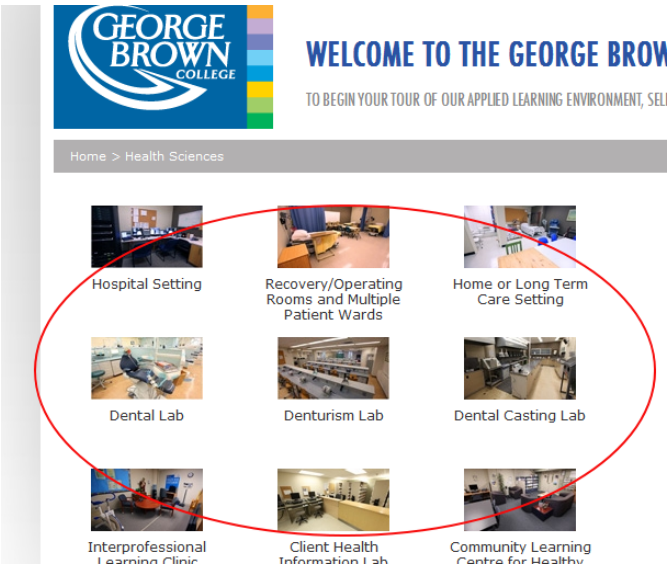
On Wed, Dec 12, 2012 at 4:21 PM, Lindsay Preston <lindsay_preston@cundari.com> wrote:
Thanks for pointing this out Gary.

Ill look into this on our end and get back to you.

Lindsay

On Wed, Dec 12, 2012 at 4:19 PM, Gary Roberts <groberts@georgebrown.ca> wrote:
Thanks, Lindsay – our developer managed to get a version up-and-running in a test folder at http://www.georgebrown.ca/vt_test/index.html

However, when I check the "Accessible and Mobile Virtual Tour" pages at , I receive a 404 Page Not Found error message when I click on any of the lab images.



From: Lindsay Preston [mailto:lindsay_preston@cundari.com]
Sent: Wednesday, December 12, 2012 2:25 PM
To: Gary Roberts
Cc: Danny Smith; Katrina Avrutov
Subject: Re: Screen Grabs of Staging Link

Hi Gary -

Our team looked into the issue, and here is what they think is happening.

Typically a 500 error is a result of a server side issue. When we looked at the url, the index.html is placed in a directory called VT-Dec2012. Firstly, an html page (static page) shouldn't have any server side component that would cause a 500 level error. Secondly, where the file sits, inside VT-Dec2012.

Could you please confirm if this directory setup is a web application in IIS? There's a web.config file in this directory which specifies the configuration for this web app. In order for it to work, this directory has to be converted to a web application in IIS. Based off this error, our team is suspecting multiple web.config file in the same web app, which causes confusion as a result, the server error.

Please let me know if you have any questions to the above. If so, I'd be happy to place you in direct contact with Rob Emlay, or VP of Digital and he'd be happy to hop on a quick call to go over this.

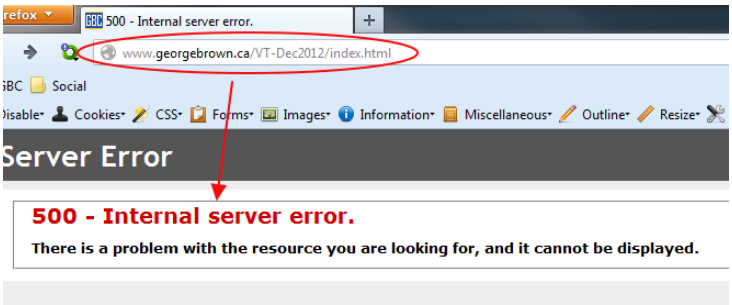
Thanks!
Lindsay

On Wed, Dec 12, 2012 at 1:35 PM, Lindsay Preston <lindsay_preston@cundari.com> wrote:
Hi Gary -

Absolutely. I'll follow up and get back to you shortly.

Thanks!
Lindsay

On Wed, Dec 12, 2012 at 1:25 PM, Gary Roberts <groberts@georgebrown.ca> wrote:
Hi, Lindsay – could you ask your developer if the virtual tour files on your FTP site below are complete? I downloaded the files, then uploaded them to our server at http://www.georgebrown.ca/VT-Dec2012/index.html but I'm receiving the following error message when I try to view the virtual tour:



From: Danny Smith
Sent: Monday, December 10, 2012 4:12 PM
To: Gary Roberts
Subject: FW: Screen Grabs of Staging Link

From: Lindsay Preston [mailto:lindsay_preston@cundari.com]
Sent: Monday, December 10, 2012 2:04 PM

To: Danny Smith
Cc: Gina Pomroy
Subject: Re: Screen Grabs of Staging Link
...

[Message clipped]

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Cundari

It's the thought that counts.™

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